Moisten Here

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Form Approved: O.M.B. No. 2127-0008

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

Use a No. 2 pencil or a blue or black ink pen only.
CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received: 2-15-02
Reference No.:
Odor
Int-dt
Ind-dt
Ind-dt

DAYTIME TELEPHONE NUMBER

[redacted]

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Located in bottom of windshield on driver's side): WBAAM3331XFP54173

VEHICLE MAKE: BMW

VEHICLE MODEL: 323i

MANUFACTURE DATE:

MODEL YEAR: 1999

VEHICLE MANUFACTURER: ● BMW ○ Daimler/Chrysler ○ Ford ○ General Motors ○ Honda ○ Hyundai ○ Nissan ○ Saab ○ Subaru ○ Toyota ○ Volvo ○ VW ○ Other

PURCHASE DATE: 11/10/98 ● New ○ Used

DEALER'S NAME: Harloff

CITY: Encinitas

STATE: CA

ZIP CODE: 92024

ENGINE SIZE (CID/CC/L): 2.3
NO. CYLINDERS: 6

FUEL SYSTEM: ○ Turbo ● Fuel Injection

FUEL TYPE: ○ Diesel ● Gas

TRANSMISSION TYPE: ○ Manual ● Automatic

ANTILOCK BRAKES: ● Yes ○ No

RESTRAINT SYSTEM: ● Driverside Airbag ● Passengerside Airbag ● 3 Point Belt ○ 2-Point Belt ○ Motorbelt

CRUISE CONTROL: ● Yes ○ No

DRIVETRAIN: ○ Front ○ 4 Wheel ● Rear

VEHICLE TYPE: ● Car ○ Van ○ Minivan ○ Sport Utility ○ Truck ○ Motorcycle ○ Other

DOORS: ○ 2-Door ● 4-Door

BODY STYLE: ○ Hatchback ○ Pick Up Truck ● Sedan ○ Stationwagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: ○ Child Seat ○ Electrical Lights & Alarms ○ Engine & Cooling System ○ Equipment ○ Fuel System, Exhaust ○ Heater, Defrost, Ventilation ○ Interior ○ Parking Brake ○ Power Train ○ Service Brakes ○ Steering ○ Structure ○ Suspension ○ Visual Systems ● Other: Passengerside airbag

NO. OF FAILURES: 0 / 1

INCIDENT DATE: 11/27/01

MILEAGE AT INCIDENT: 33,000

VEHICLE SPEED AT INCIDENT: Ø MPH

FAILED PART(S): ● Original ○ Replacement

To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).

TIRE NAME:

COMPLETE TIRE SIZE:

TIRE BRAND: ○ BF Goodrich ○ Cooper ○ Firestone ○ Goodyear ○ Kelly Springfield ○ Michelin ○ Yokohama ○ Other

HANDICAPPED ADAPTIVE: ○ Yes ● No

FAILED PART(S) AVAILABLE?: ○ Yes ● No

NHTSA PREVIOUSLY CONTACTED?: ● Yes ○ No

APPLICABLE INCIDENT INFORMATION

Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form.

CRASH: ○ Yes ● No

FIRE: ○ Yes ● No

NUMBER OF PERSONS INJURED: 0 / 1

NUMBER OF FATALITIES: 0 / 0

CAUSE OF INCIDENT: ○ Wear/Corroded/Rust ○ Weak/Poor Fit/Loose ○ Cut/Torn ○ Disconnect/Fell Off ○ Erratic/Poor Performance ○ Excessive Effort ○ Noisy ○ Leaks ○ Short ○ Locks/Sticks/Grabs ○ Stability/Vibration ● Broken

RESULT OF INCIDENT: ○ Explosion/Fire ● Loss of Control ○ Poor Visibility ○ Inadvertent Start ○ Rollover ○ Stalls ○ Sudden Acceleration

PLEASE DO NOT WRITE IN THIS AREA

06059

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

In February 2000 this vehicle was recalled for NHTSA Campaign 99V063000. The repairs were made at San Francisco BMW. On November 27th 2001 the passenger/driver side airbag deployed while the car was at a stop light. The driver was hit by the airbag. No accident occured since the vehicle was stopped. On 12/17/01 the manufacturer was contacted. I was told I would be contacted after the manufacturer recorded the incident. I have not since heard from the manufacturer and have called them 3 times between 12/17/01 and 12/27/01. The dealership said they are not responsible.

Continue on additional page if necessary.

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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HS Form 350 (Rev. 6/99)

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

U.S. Department of Transportation
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

Complete and return or place in your car manual for future use

VEHICLE OWNER'S QUESTIONNAIRE (VOQ)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT

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National Highway Traffic Safety Administration

www.nhtsa.dot.gov/hotline