



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK:

FOR AGENCY USE ONLY

Date Received

2/19/02

Reference No.

Order

Title

Code

Type

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (located at bottom of windshield on driver's side)				VEHICLE MAKE		VEHICLE MODEL		MANUFACTURE DATE		MODEL YEAR	
1546L48KX2W141087				JEEP		LIBERTY				2002	
VEHICLE MANUFACTURER											
☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other ☒ Chrysler ☐ General Motors ☐ Hyundai ☐ Isuzu ☐ Toyota ☐ VW											
PURCHASE DATE		☒ New ☐ Used		DEALER'S NAME		CITY		STATE		ZIP CODE	
8/10/2001				Tuttle-Click		IRVINE		CA		92618	
ENGINE SIZE		FUEL SYSTEM		FUEL TYPE		TRANSMISSION TYPE		ANTILOCK BRAKES		RESTRAINT SYSTEM	
101/00/3 3.2		☐ Turbo ☒ Fuel Injection		☐ Diesel ☒ Gas		☐ Manual ☒ Automatic		☒ Yes ☐ No		☒ Driverside Airbag ☒ 2-Point Belt ☒ Passengerside Airbag ☐ Motorbelt ☐ 3-Point Belt	
NO CYLINDERS										CRUISE CONTROL	
										☒ Yes ☐ No	
DRIVETRAIN		VEHICLE TYPE		DOORS		BODY STYLE					
☐ Front ☒ 4 Wheel ☐ Rear		☐ Car ☐ Minivan ☐ Truck ☐ Other ☐ Van ☒ Sport Utility ☐ Motorcycle		☐ 2-Door ☒ 4-Door		☐ Hatchback ☐ Sedan ☐ Pick Up Truck ☐ Station Wagon					

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT		NO. OF FAILURES		To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).	
☐ Child Seat ☐ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System, Exhaust ☐ Heater, Defrost, Ventilator ☐ Interior ☐ Parking Brake ☐ Power Train ☐ Service Brakes ☐ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☒ Other Recall		① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ ① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨		TIRE NAME COMPLETE TIRE SIZE TIRE BRAND ☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☐ Other	
INCIDENT DATE		MILEAGE AT INCIDENT		VEHICLE SPEED AT INCIDENT	
				N/A	
HANDICAPPED ADAPTIVE		FAILED PART(S) AVAILABLE?		NHTSA PREVIOUSLY CONTACTED?	
☐ Yes ☐ No		☐ Yes ☐ No		☒ Yes ☐ No	

APPLICABLE INCIDENT INFORMATION

Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form.		CRASH		NUMBER OF PERSONS INJURED		CAUSE OF INCIDENT		RESULT OF INCIDENT	
		☐ Yes ☐ No		① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ ① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨		☐ Wear/Corroded/Rust ☐ Weak/Poor Fit/Loose ☐ Cut/Torn ☐ Disconnected/Fell Off ☐ Friction/Floor Performance ☐ Excessive Force		☐ Noisy ☐ Leaks ☐ Short ☐ Locks/Sticks/Clabs ☐ Steady/Vibration ☐ Broken	
		FIRE		NUMBER OF FATALITIES					
		☐ Yes ☐ No		① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ ① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨				☐ Explosion/Fire ☐ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Rollover ☐ Stalls ☐ Sudden Acceleration	

PLEASE DO NOT WRITE IN THIS AREA

06049

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

New media (see channels)

Noting Jeep Liberty owners that Chrysler has issued recall on improper deployment of air bags.

Dealer & Chrysler have the info in computers.

Informed that if they do not have the parts available they will not formally issue recall.

Dealership Service Dept.

Aware of problem but have no info in computers, therefore cannot do repairs. Chrysler Recall says same.

Meanwhile owners driving liability with pass death

If accident occurs because Chrysler has yet to produce/recall from supplier

parts necessary to formally issue recall!

Continue on additional pages if necessary.

Describe any additional incidents. (include date and mileage)

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration. You are under no obligation to respond to the questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA requests with administrative subpoena or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



VEHICLE OWNER'S

QUESTIONNAIRE

(V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

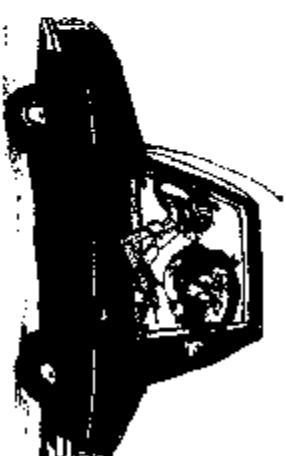
DASH 2 DOT

and dial toll free at

1-888-DASH-2-DO

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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www.nhtsa.dot.gov/hotline