



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

Form Approved: O.M.B. No. 2127

FOR AGENCY USE ONLY

Date Received 2/26/02
Reference No. _____
Case No. _____
File No. _____
Up to _____

Use a No. 2 pencil or a blue
or black ink pen only.
CORRECT MARK: ●

OWNER INFORMATION

VEHICLE IDENT. NO. (VIN) (located at bottom of windshield on driver's side) <u>1FMDU34X5MAU15019</u>				VEHICLE MAKE <u>Ford</u>		VEHICLE MODEL <u>Explorer</u>		MANUFACTURE DATE <u>04/09/90</u>		MODEL YEAR <u>1991</u>	
VEHICLE MANUFACTURER ☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other ☐ DaimlerChrysler ☐ General Motors ☐ Hyundai ☐ Isuzu ☐ Toyota ☐ VW				PURCHASE DATE <u>11/18/95</u>		DEALER'S NAME <u>Joel Magaziner Ford</u>		CITY <u>Glassboro</u>		STATE <u>NJ</u>	
ENGINE SIZE (CID/CC/L) <u>4.0L</u>		FUEL SYSTEM ☐ Turbo ☐ Fuel Injection		FUEL TYPE ☐ Diesel ☐ Gas		TRANSMISSION TYPE ☐ Manual ☒ Automatic		ANTILOCK BRAKES ☐ Yes ☒ No		RESTRAINT SYSTEM ☐ Universal Airbag ☒ 2-Point Belt ☐ Passenger Airbag ☐ 3-Point Belt	
NO. CYLINDERS <u>6</u>		DRIVETRAIN ☐ Front ☒ 4-Wheel ☐ Rear		VEHICLE TYPE ☐ Car ☐ Minivan ☐ Truck ☐ Other ☐ Van ☒ Sport Utility ☐ Motorcycle		DOORS ☐ 2-Door ☒ 4-Door		BODY STYLE ☐ Hatchback ☐ Sedan ☒ Station Wagon ☐ Pick-Up Truck		CRUISE CONTROL ☐ Yes ☒ No	

FAILED COMPONENT(S)/PART(S) INFORMATION

- COMPONENT
- ☐ Clutch Seal
 - ☐ Electrical System & Wiring
 - ☐ Engine & Cooling System
 - ☐ Equipment
 - ☐ Fuel System, Exhaust
 - ☐ Heater, Defrost, Ventilation
 - ☐ Interior
 - ☐ Parking Brake
 - ☐ Power Train
 - ☐ Service Brakes
 - ☐ Steering
 - ☒ Structure
 - ☐ Suspension
 - ☐ Visual Systems
 - ☐ Other

NO. OF FAILURES
1 2 3 4 5 6 7 8 9
10 11 12 13 14 15 16 17 18 19

INCIDENT DATE
07/1996

MILEAGE AT INCIDENT
65000

VEHICLE SPEED AT INCIDENT
0 mph

FAILED PART(S)
☒ Original
☐ Replacement

To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).

TIRE NAME _____ COMPLETE TIRE SIZE _____

- TIRE BRAND
- ☐ BF Goodrich
 - ☐ Cooper
 - ☐ Firestone
 - ☐ Goodyear
 - ☐ Kelly Springfield
 - ☐ Michelin
 - ☐ Yokohama
 - ☐ Other

HANDICAPPED ADAPTIVE
☐ Yes ☒ No

FAILED PART(S) AVAILABLE?
☐ Yes ☒ No

NHTSA PREVIOUSLY CONTACTED?
☐ Yes ☒ No

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), allure(s), crash(es), and injury(ies) on the back of the form.

CRASH
☐ Yes ☒ No

FIRE
☐ Yes ☒ No

NUMBER OF PERSONS INJURED
1 2 3 4 5 6 7 8 9
10 11 12 13 14 15 16 17 18 19

NUMBER OF FATALITIES
1 2 3 4 5 6 7 8 9
10 11 12 13 14 15 16 17 18 19

CAUSE OF INCIDENT

- ☐ Worn/Corroded/Rust
- ☐ Wreck/Poor Fit/Loose
- ☐ Cut/Torn
- ☒ Disconnect/Fall Off
- ☐ Traffic/Poor Performance
- ☐ Excessive Effort

- ☐ Noise
- ☐ Leaks
- ☐ Short
- ☐ Loose/Straw/Grease
- ☐ Stability/Vibration
- ☐ Broken

RESULT OF INCIDENT

- ☐ Explosion/Fire
- ☐ Loss of Control
- ☐ Poor Visibility
- ☐ Inadequate Start
- ☐ Rollover
- ☐ Stalls
- ☐ Sudden Acceleration

PLEASE DO NOT WRITE IN THIS AREA

While my son was unloading luggage from the rear of the vehicle with the lift gate open the hydraulic lift bracket snapped off causing the liftgate to fall on my son's head. It hit him with the plastic paneling leaving only a minor concussion, however if he or anyone else would have been if by the metal part of the door the situation could have been much worse. It appears that the bracket was poorly welded and I have contacted Ford several times. They claim that there was a recall around the time the car was purchased (95) but it is no longer in effect. The recall was to reinforce the brackets. This issue still remains to be a safety issue because the liftgate bracket is not on its own!

The Physician of 1974—Public Law 93-579. The information requested pursuant to authority needed in the National Highway Traffic Safety Act and subsequent amendments, you are under no obligation to respond to the questionnaire. Your answers may be used to detect the NHTSA's safety defect, if the NHTSA proceeds with a recall. Data appropriate to detect a safety defect, if the NHTSA proceeds with representative enforcement or litigation against a manufacturer, will, national, or a state-level summary record, may be used in support of the agency's action.

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BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

Keywords: child abuse; child sexual abuse; child sexual exploitation; child sexual abuse investigation; child sexual abuse assessment

Complete and return or place in your car manual for future use

VEHICLE
OWNER'S

QUESTIONNAIRE (V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

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DASH 2 DOT

And this too has an

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT

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www.nhtsa.dot.gov/hotline