Moisten Here Moisten Here Moisten Here

Form Approved: O.M.B. No. 2127-0008

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

Use a No. 2 pencil or a blue or black ink pen only.
CORRECT MARK: ●

FOR AGENCY USE ONLY
Date Received: 1/17/02
Reference No.:
Data: ___
1st: ___
add'l: ___
up to: ___

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

[redacted]

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side): 1G6KY529XS4814097
VEHICLE MAKE: CADILLAC
VEHICLE MODEL: SEVILLE
MANUFACTURE DATE:
MODEL YEAR: 1995

VEHICLE MANUFACTURER: ○ BMW ○ Ford ○ Honda ○ Nissan ○ Subaru ○ Volvo ○ Other ___ ○ Daimler/Chrysler ● General Motors ○ Hyundai ○ Saab ○ Toyota ○ VW

PURCHASE DATE: 7-21-97 ○ New ● Used
DEALER'S NAME: STEVE FOLEY
CITY: NORTHBROOK
STATE: IL
ZIP CODE: 60062

ENGINE SIZE (CID/CC/L): ___ NO. CYLINDERS: ___
FUEL SYSTEM: ○ Turbo ● Fuel Injection
FUEL TYPE: ○ Diesel ● Gas
TRANSMISSION TYPE: ○ Manual ● Automatic
ANTILOCK BRAKES: ● Yes ○ No
RESTRAINT SYSTEM: ● Drivers Air Bag ● Passenger Air Bag ● 3-Point Belt ○ 2-Point Belt ○ Motorized
CRUISE CONTROL: ● Yes ○ No

DRIVETRAIN: ● Front ○ 4 Wheel ○ Rear
VEHICLE TYPE: ● Car ○ Van ○ Minivan ○ Sport Utility ○ Truck ○ Motorcycle ○ Other ___
DOORS: ○ 2 Door ● 4-Door
BODY STYLE: ○ Hatchback ○ Pick Up Truck ● Sedan ○ Stationwagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT:
○ Child Seat
○ Electrical Lights & Alarms
● Engine & Cooling System
○ Equipment
● Fuel System, Exhaust
○ Power Defrost, Ventilation
○ Interior
○ Parking Brake
○ Power Train
○ Service Brakes
○ Steering
○ Structure
○ Suspension
○ Visual Systems
○ Other ___

NO. OF FAILURES: 0 1 2 3 4 5 6 7 8 9

INCIDENT DATE: NOV-21-01
MILEAGE AT INCIDENT: 82058
VEHICLE SPEED AT INCIDENT:

FAILED PART(S): ○ Original ○ Replacement

To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).

TIRE NAME:
COMPLETE TIRE SIZE:

TIRE BRAND:
○ BF Goodrich
○ Cooper
○ Firestone
○ Goodyear
○ Kelly Springfield
○ Michelin
○ Yokohama
○ Other ___

HANDICAPPED ADAPTIVE: ○ Yes ○ No
FAILED PART(S) AVAILABLE? ● Yes ○ No
NHTSA PREVIOUSLY CONTACTED? ○ Yes ● No

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form.

CRASH: ○ Yes ○ No
FIRE: ○ Yes ○ No

NUMBER OF PERSONS INJURED: 0 1 2 3 4 5 6 7 8 9
NUMBER OF FATALITIES: 0 1 2 3 4 5 6 7 8 9

CAUSE OF INCIDENT:
○ Wear/Corroded/Rust
○ Weak/Poor Fit/Loose
○ Cut/Torn
○ Disconnect/Fell Off
○ Erratic/Poor Performance
○ Excessive Effort
○ Noisy
○ Leaks
○ Short
○ Locks/Sticks/Crabs
○ Stability/Vibration
○ Broken

RESULT OF INCIDENT:
○ Explosion/Fire
○ Loss of Control
○ Poor Visibility
○ Inadvertent Start
○ Rollover
○ Stalls
○ Sudden Acceleration

PLEASE DO NOT WRITE IN THIS AREA

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Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

I also reported the problem to G. Mgr. of Cadillac - taked to Jo Benny - the file # is C05 92588 4. All he said was there has not been a recall and there was nothing he could do.

Patrick Cadillac Service Mgr. Said it was dangerous and is a real safety issue. He can could check on file.

Thank you -

Continue on additional page if necessary.

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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HS Form 350 (Rev. 8/99)

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

U.S. Department of Transportation
National Highway Traffic Safety Administration
400 Seventh St. S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

Complete and return or place in your car manual for future use

VEHICLE OWNER'S QUESTIONNAIRE (VOQ)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT

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National Highway Traffic Safety Administration

www.nhtsa.dot.gov/hotline