



U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received: 1/23/02	Owner: _____
Reference No.:	Model: _____
	Year: _____
	Make: _____
	Model Year: _____

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side) 1G2J124757136615 VEHICLE MAKE Chevy GM VEHICLE MODEL Cavalier MANUFACTURE DATE ? MODEL YEAR 1995

VEHICLE MANUFACTURER
 BMW Ford Honda Nissan Subaru Volvo Other
 Daimler/Chrysler General Motors Hyundai Saab Toyota VW

PURCHASE DATE 10/16/98 DEALER'S NAME McKenna Dodge CITY Pomona STATE CA ZIP CODE _____

ENGINE SIZE 2.0/100 FUEL SYSTEM Turbo Fuel Injection FUEL TYPE Diesel Gas TRANSMISSION TYPE Manu. Automatic

NO. CYLINDERS 4 ANTILOCK BRAKES Yes No RESTRAINT SYSTEM Driver Side Airbag 2-Point Belt Passenger Side Airbag Microsoft 3-Point Belt Yes No CRUISE CONTROL Yes No

DRIVETRAIN Front Rear 4-Wheel

VEHICLE TYPE Car Minivan Truck Other Van Sport Utility Motorcycle

DOORS 2 Door 4 Door BODY STYLE Hatchback Sedan Pick Up Truck Stationwagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT
 Child Seat
 Flooded Lights & Alarms
 Engine & Cooling System
 Equipment
 Fuel System, Exhaust
 Heater, Defrost, Ventilation
 Interior
 Parking Brake
 Power Train
 Service Brakes
 Steering
 Structure
 Suspension
 Vision Systems
 Other steering

NO. OF FAILURES

1	2	3	4	5	6	7	8	9	10
11	12	13	14	15	16	17	18	19	20

16

INCIDENT DATE July 9, 2001

MILEAGE AT INCIDENT 104,000

VEHICLE SPEED AT INCIDENT 0-5 miles per hr smoking idler = fire

FAILED PART(S) Original Replacement both

To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (Include all number and letters).

TIRE NAME 845 mileage plus COMPLETE TIRE SIZE P195/65R15

TIRE BRAND BF Goodrich Cooper Firestone Goodyear Kelly Springfield Michelin Yokohama Other

Product # 845030

HANDICAPPED ADAPTIVE Yes No FAILED PART(S) AVAILABLE? Yes No NHTSA PREVIOUSLY CONTACTED? Yes No

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), and injury(ies) on the back of this form.

CRASH Yes No

NUMBER OF PERSONS INJURED

1	2	3	4	5	6	7	8	9	10
11	12	13	14	15	16	17	18	19	20

N/A

FIRE Yes No

NUMBER OF FATALITIES

1	2	3	4	5	6	7	8	9	10
11	12	13	14	15	16	17	18	19	20

2

CAUSE OF INCIDENT
 Wear/Corrosion/Leak
 Weak/Poor Fit/Loose
 Cut/Torn
 Disconnected/Fall Off
 Erratic/Poor Performance
 Excessive Effort
 Noisy
 Leaks
 Short
 Locks/Striction/Grab
 Stability/Vibration
 Broken components

RESULT OF INCIDENT
 Explosion/Fire
 Loss of Control
 Front Visibility
 Inadvertent Start
 rollover
 Stall
 Sudden Acceleration

PLEASE DO NOT WRITE IN THIS AREA



05944

5200005

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

12/16/98 Vehicle ran hot.
Burning smell. Took to
McKana Dodge for repair
12/16/98 Vehicle started
smoking and engine cut
off. Mechanics of
Diamond Bar Mobile pushed
me into shop & took me &
my 4 kids home 8:30pm.
Technicians determined engine
blew. McKana Dodge towed
vehicle to their shop 12/16/98.
A couple of parts of engine
replaced only. Vehicle passed
a mission test since dealer
1/6/99 vehicle brought to
McKana Dodge dealer because
of a mag hot. 3/24/99 engine
cut off while driving. Returned
to McKana Dodge, vehicle would
not start. 4/1/99 engine parts
returned to Dealer. 1/14/00/1/15/00
4/1/00 power steering broke
4/1/00 notes loud noise. Rtn to
McKana Dodge Dealer.

Describe any additional incidents. (include date and mileage)

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If you, NHTSA, proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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HS Form 350 (Rev. 8/99)

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S
QUESTIONNAIRE
(VQQ)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236
DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

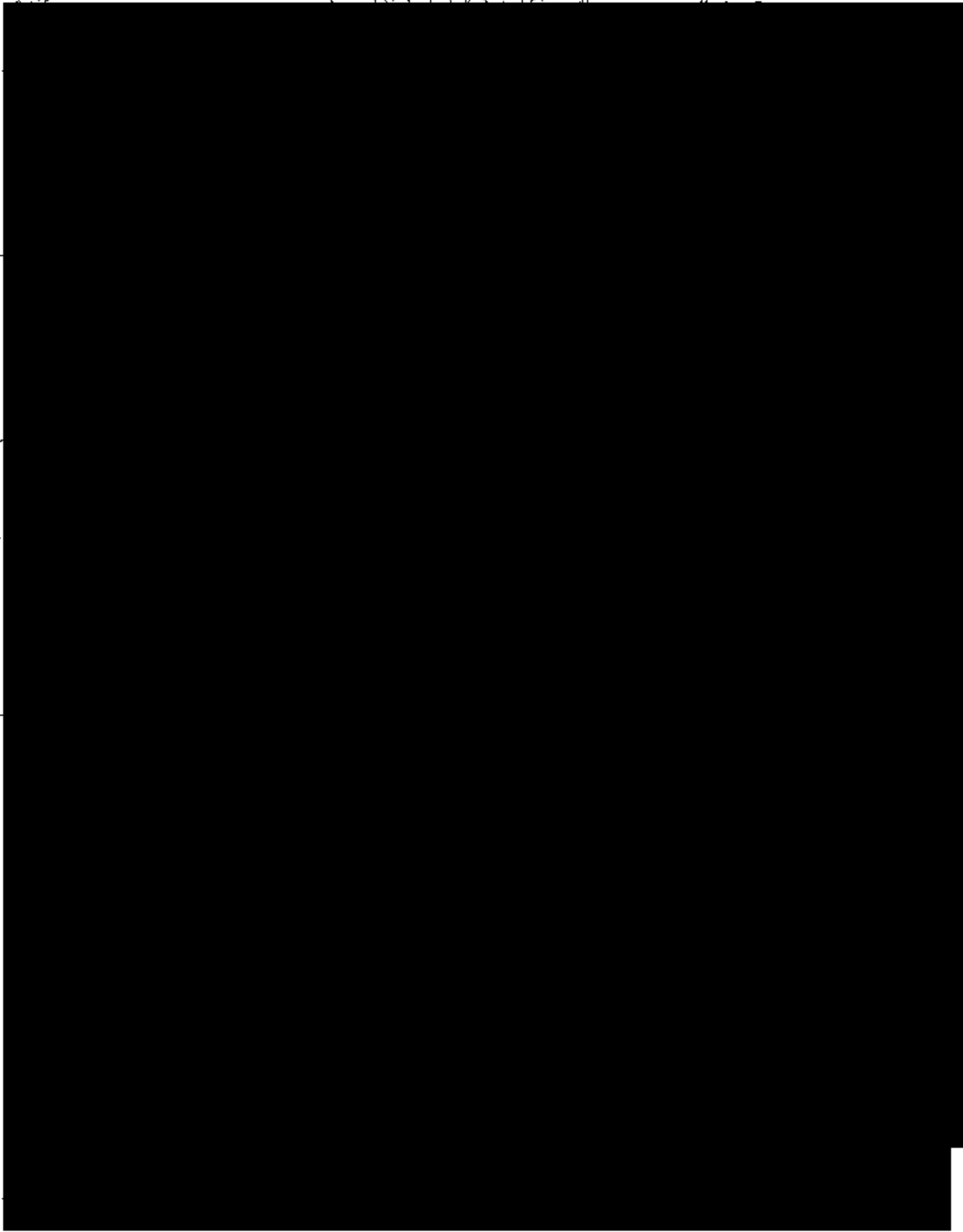
www.nhtsa.dot.gov/hotline

THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(B)(6)

(Page 1 through Page 37)

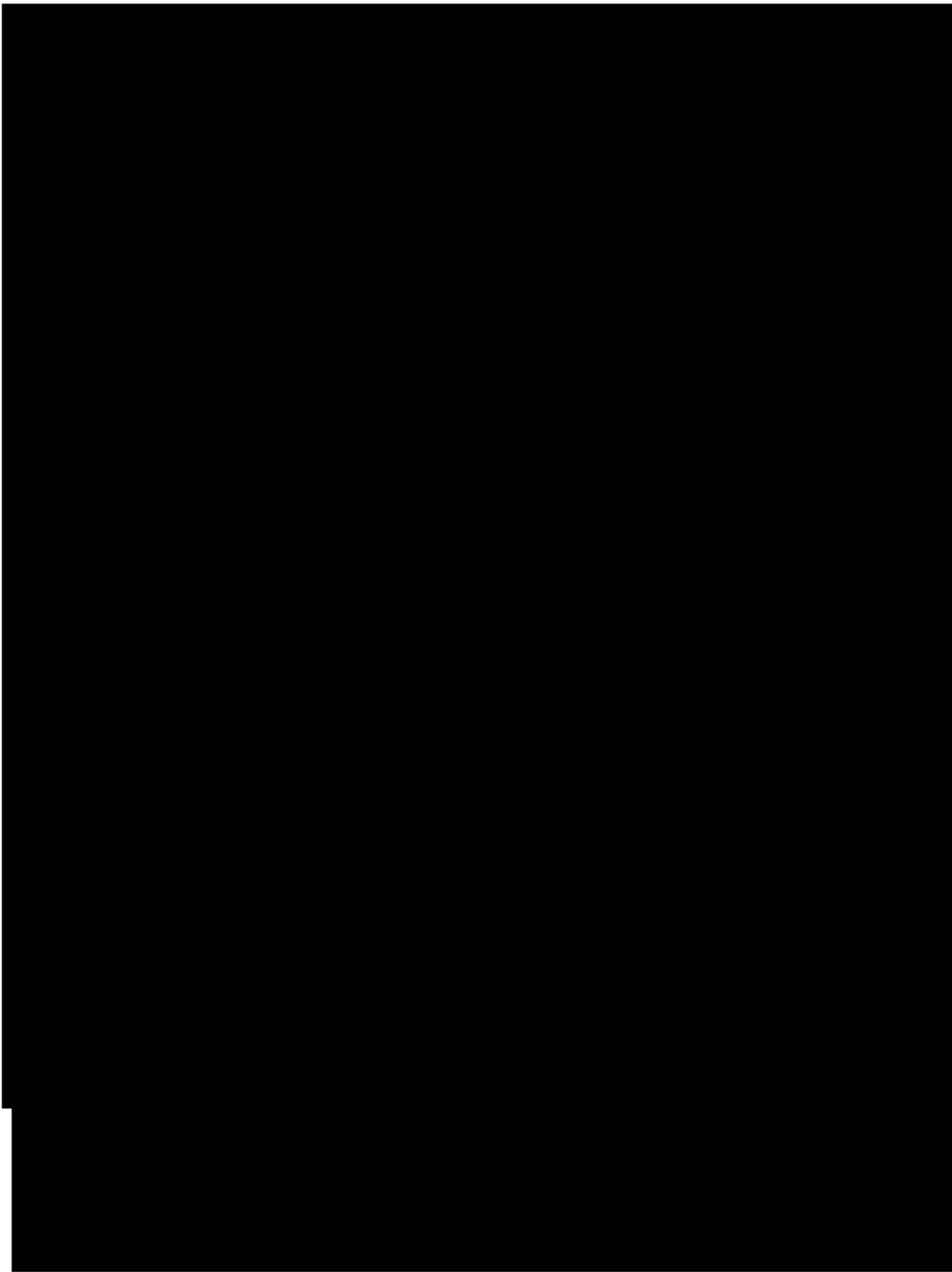
make 3-9
the
complaint

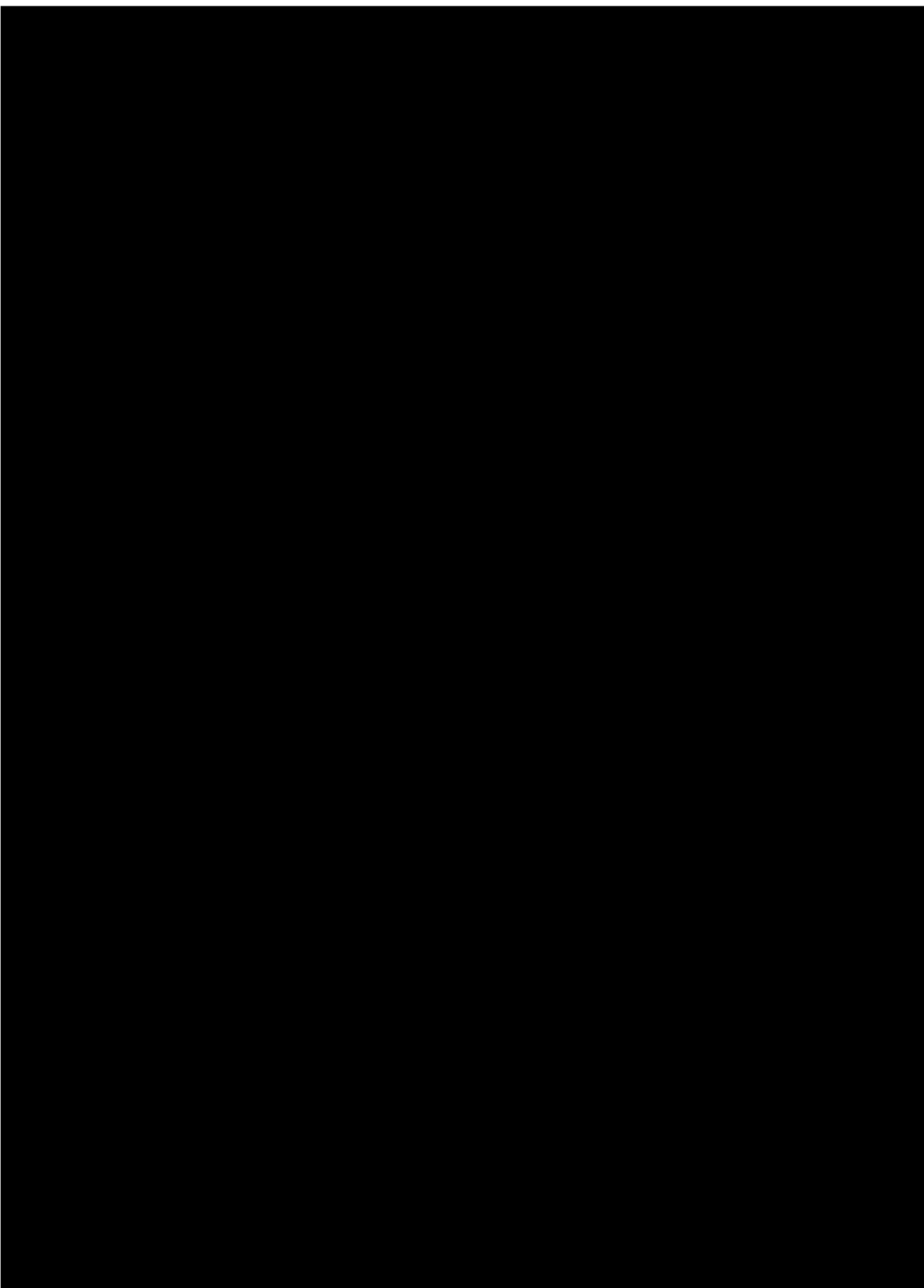
Highway Traffic Safety Complaint - Continued



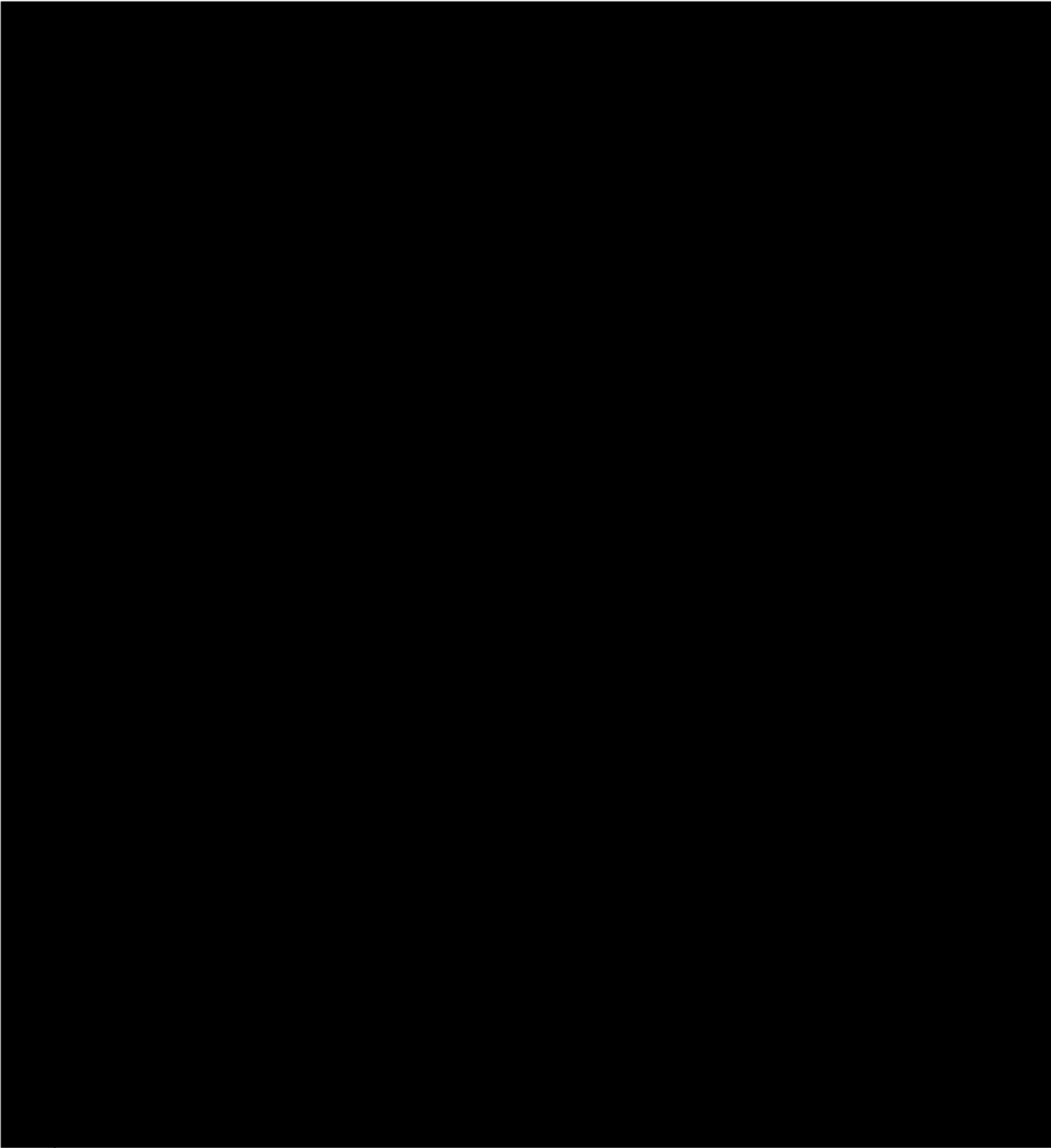
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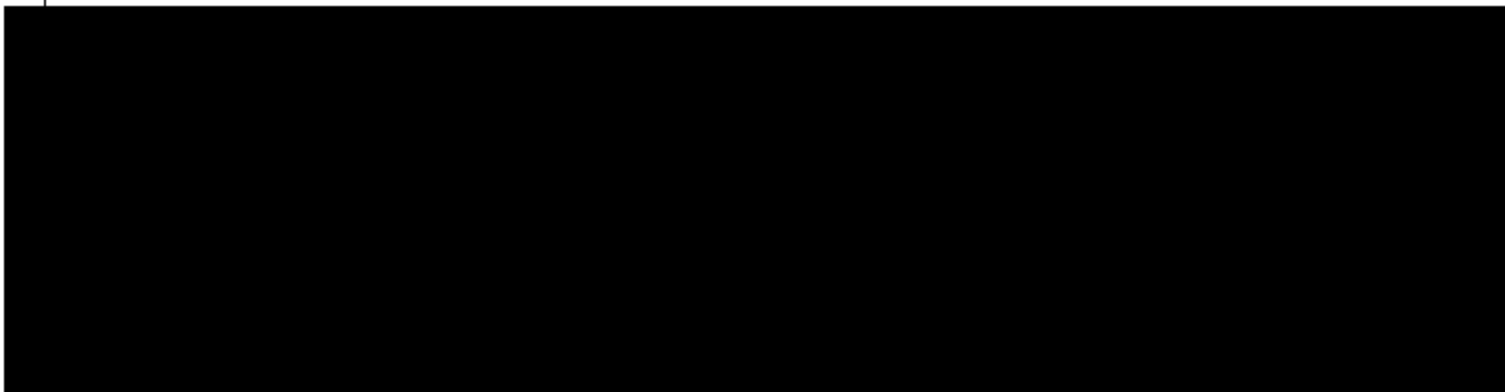


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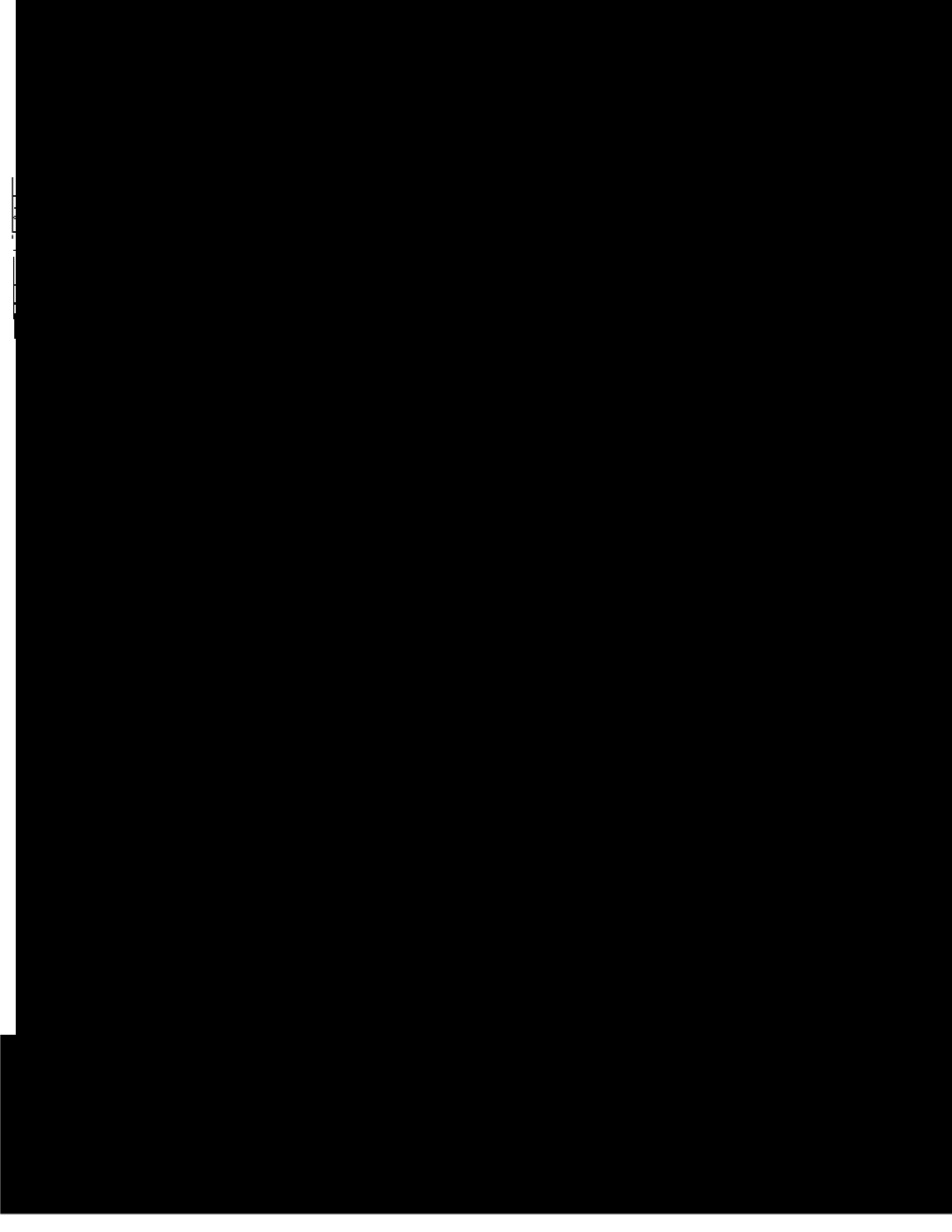
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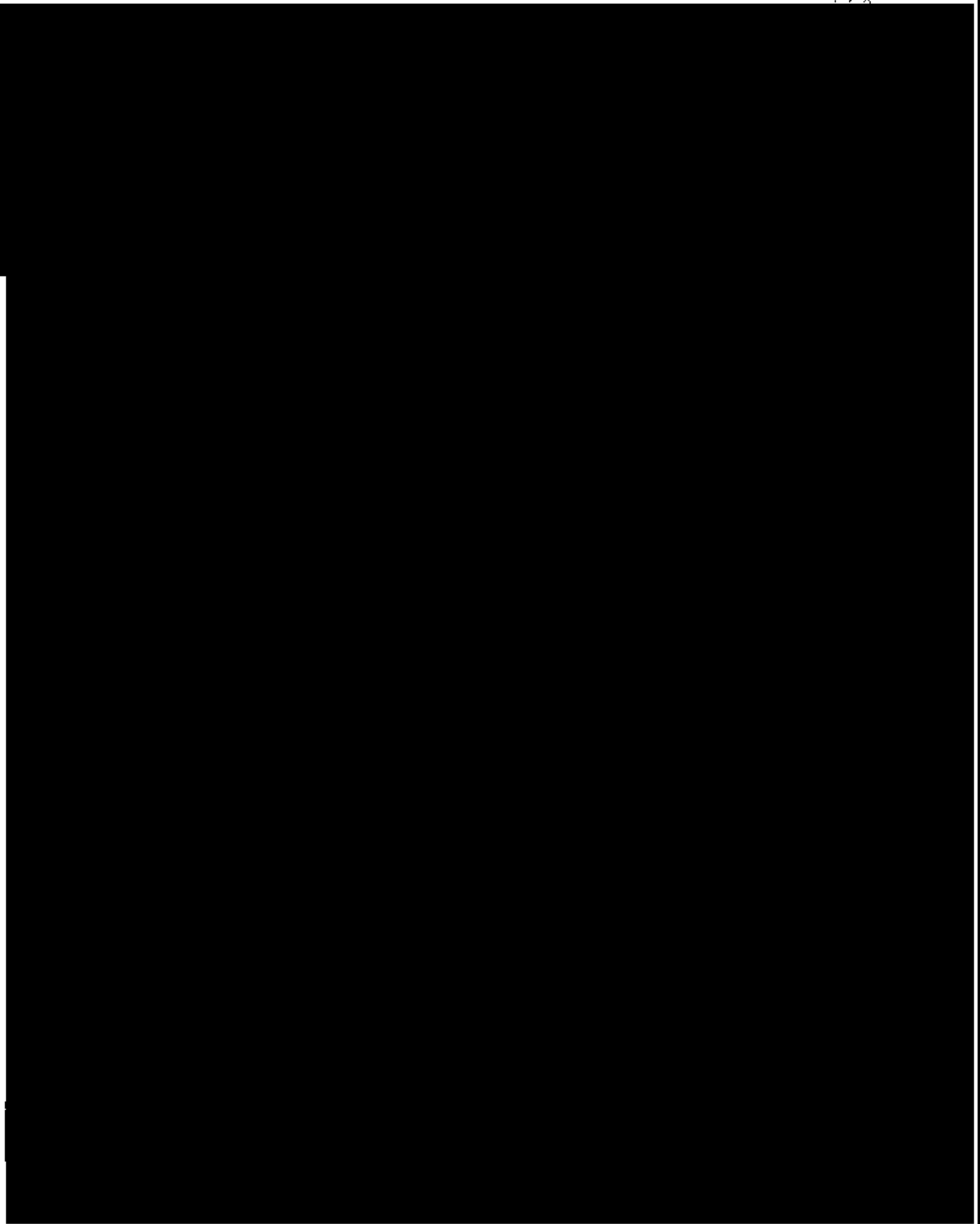
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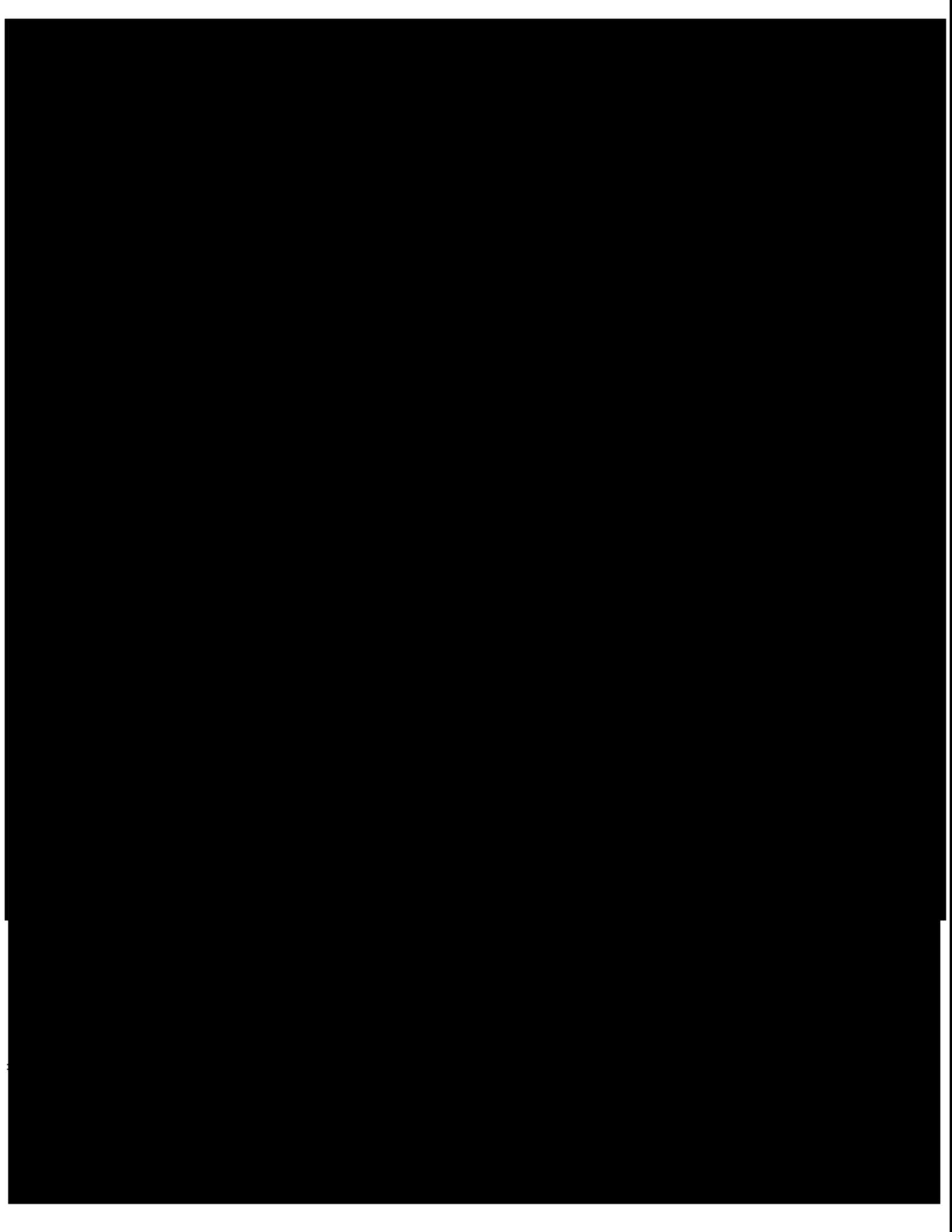
ONE RIO RANCHO ROAD
PHILLIPS RANCH, CA 91766-4775
(809) 620-4446

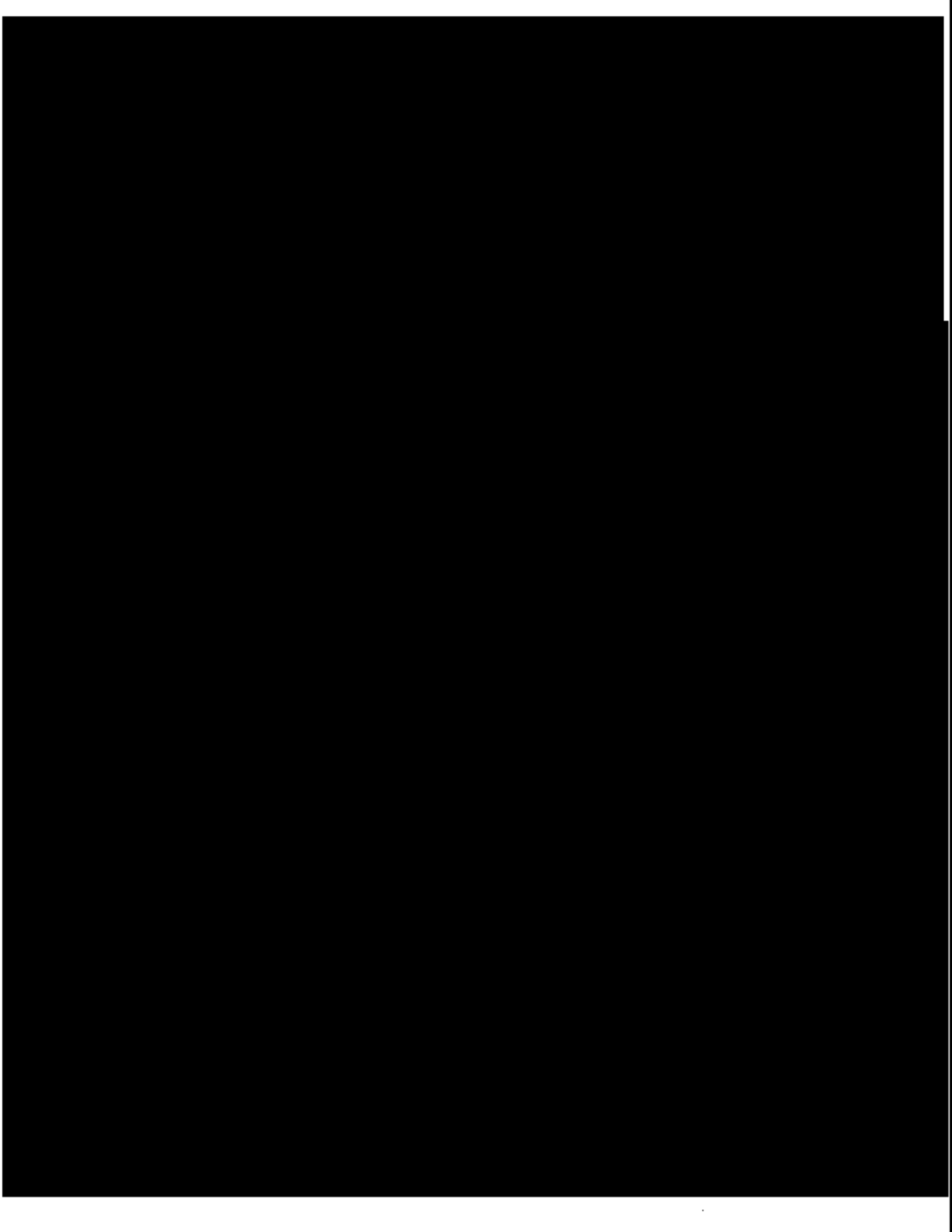
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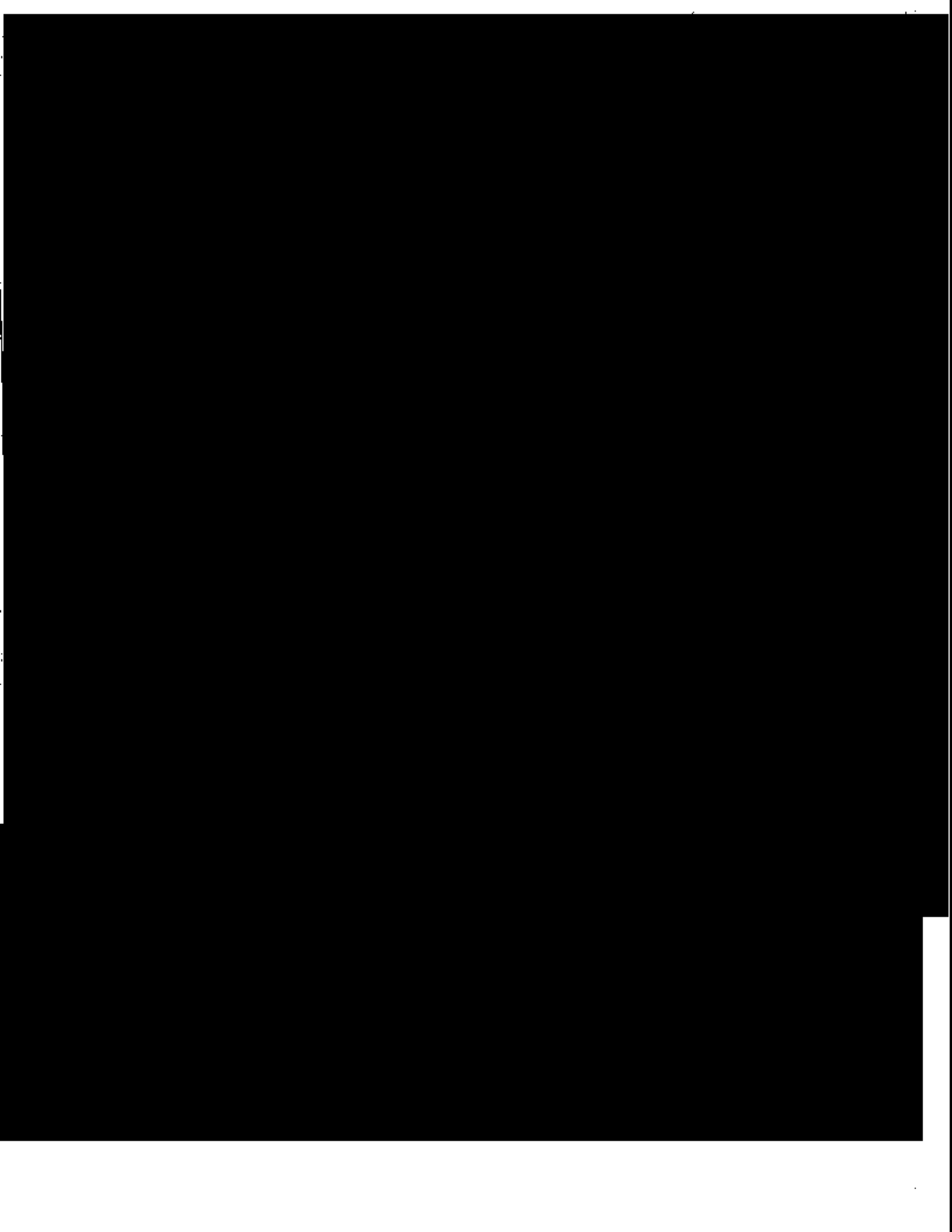
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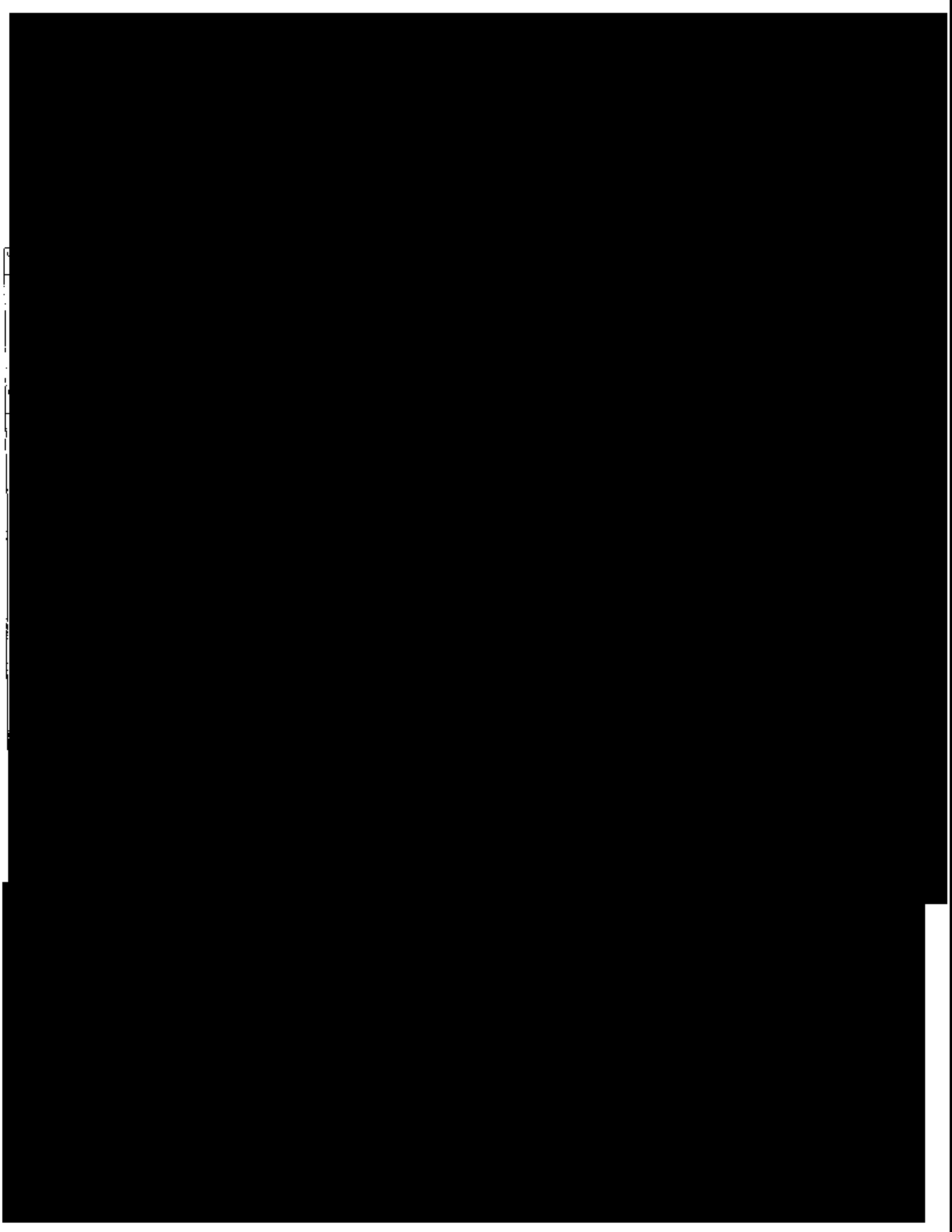
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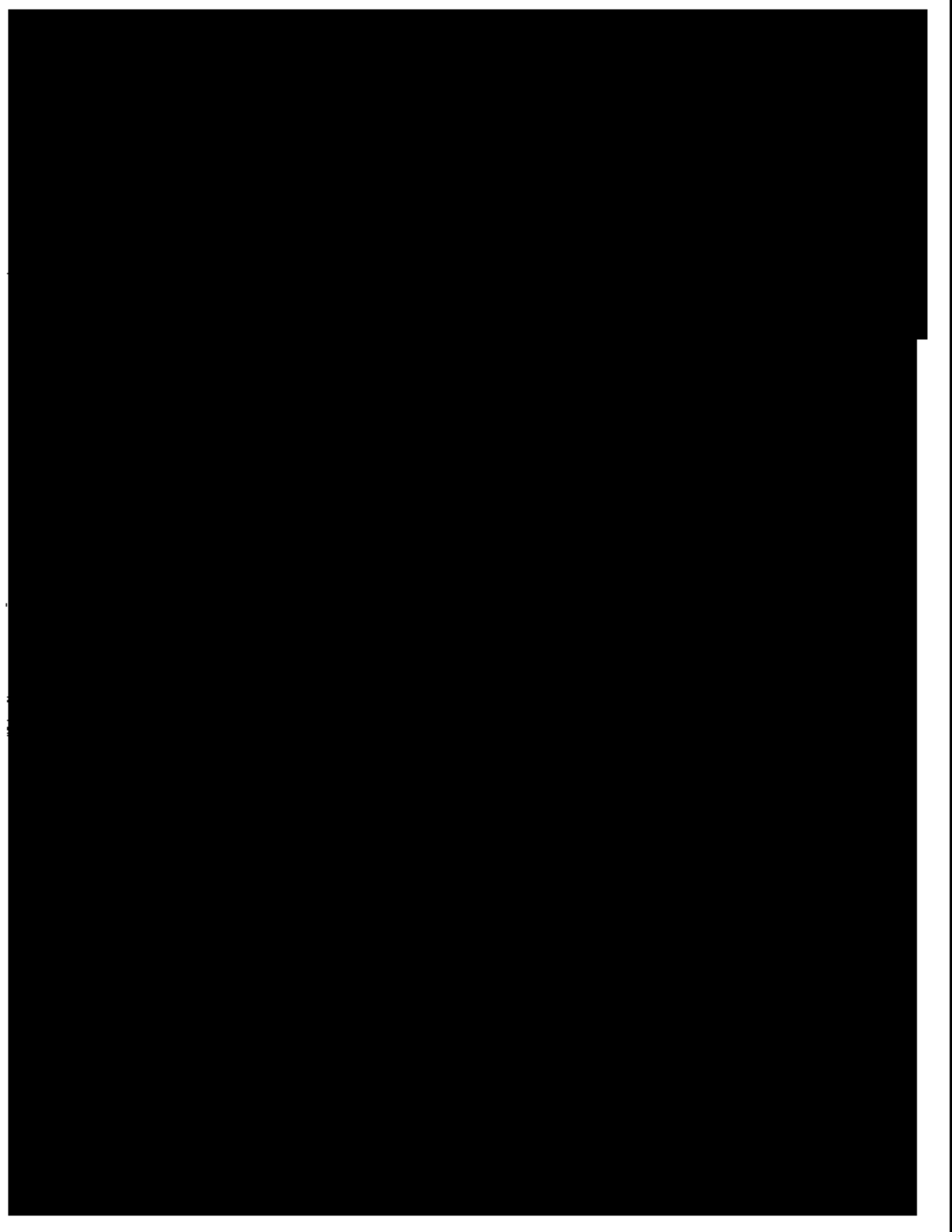
The first part of the document discusses the importance of maintaining accurate records of all transactions. It emphasizes that every entry, no matter how small, should be recorded to ensure the integrity of the financial statements. This includes not only sales and purchases but also expenses, income, and transfers. The text suggests that a systematic approach to record-keeping is essential for identifying trends and potential areas of concern.

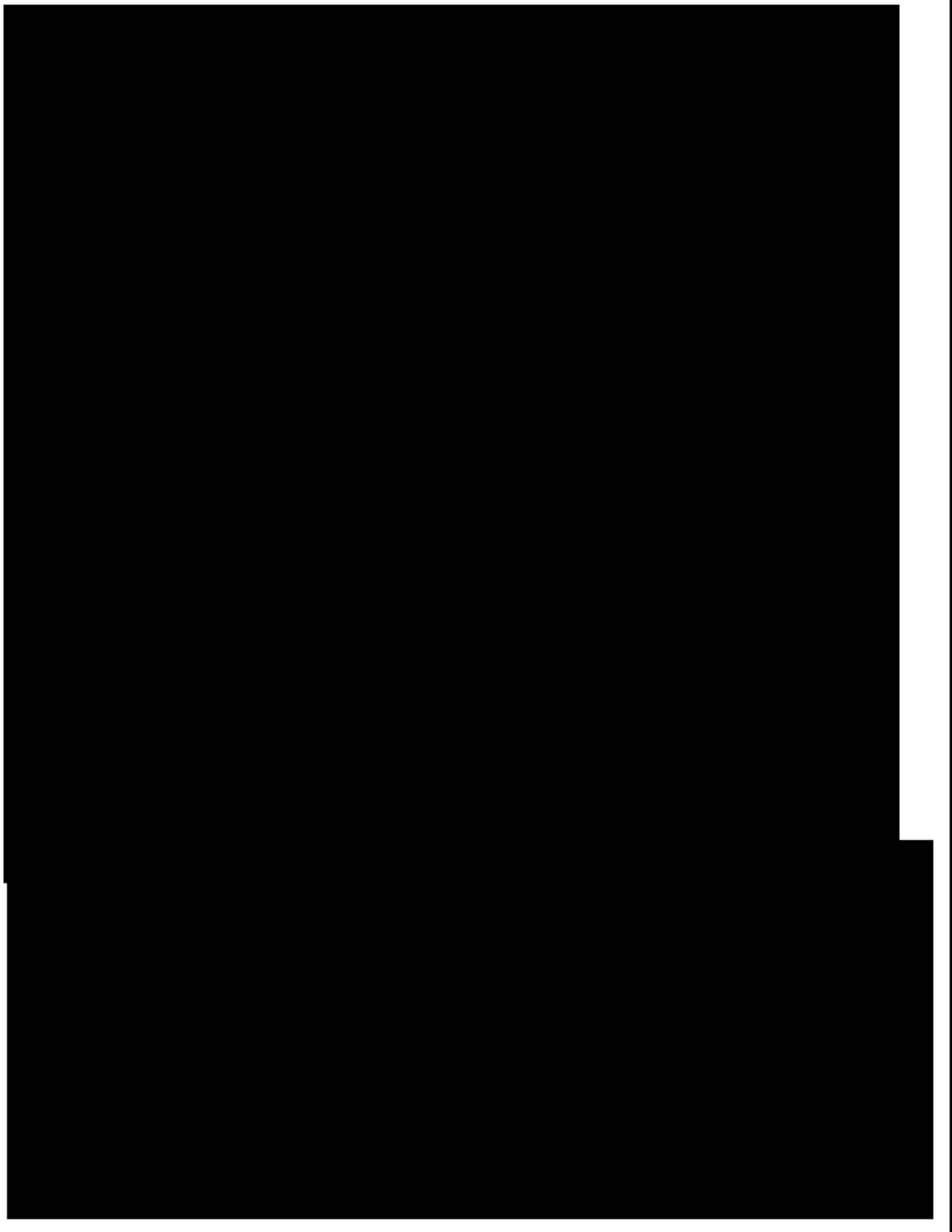
In the second section, the author addresses the challenges of reconciling accounts. It is noted that discrepancies often arise due to timing differences or errors in data entry. The recommended solution is to perform regular reconciliations and to investigate any variances immediately. This process helps in identifying mistakes early and prevents them from accumulating.

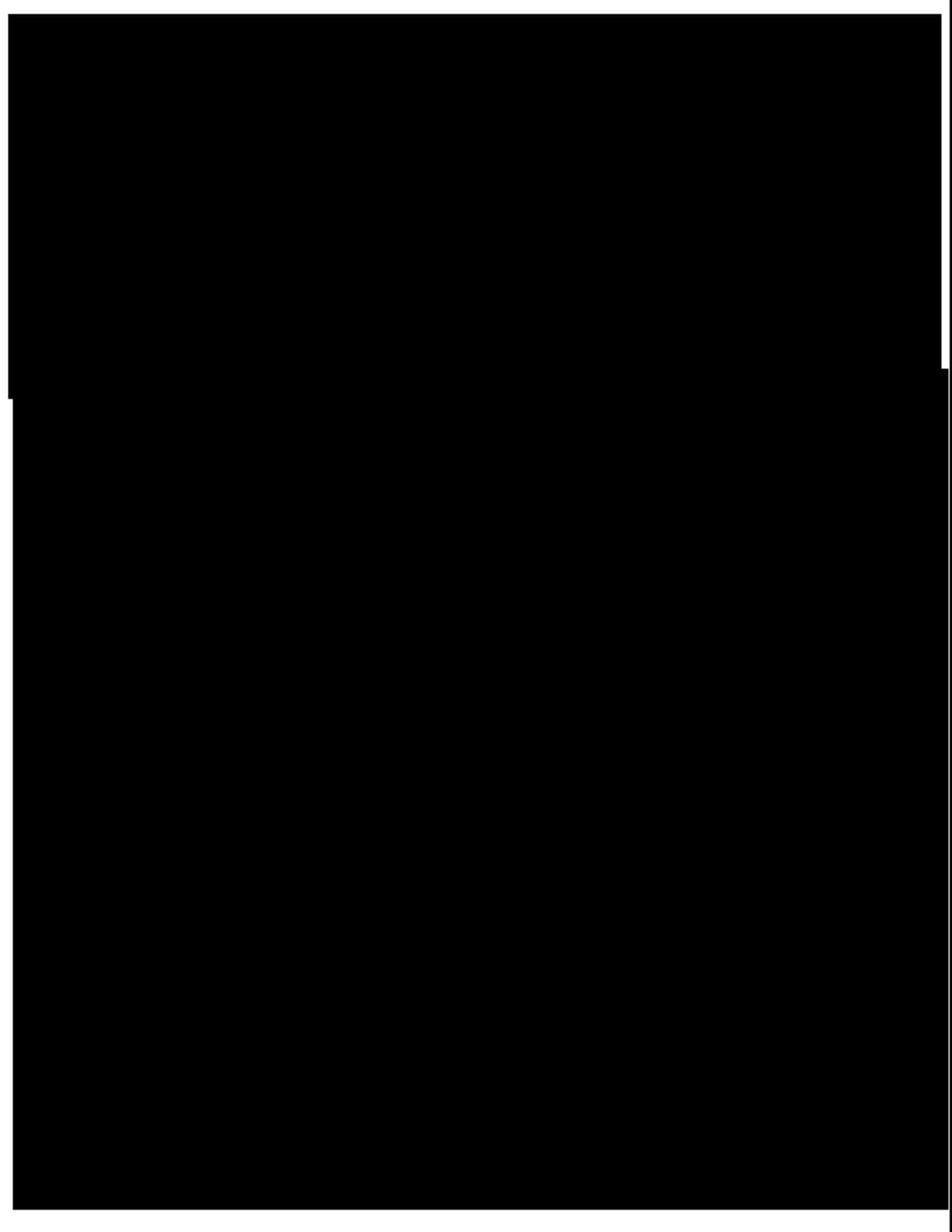
The third part of the document focuses on budgeting and financial forecasting. It explains how a well-defined budget can serve as a roadmap for the organization's financial future. By comparing actual performance against the budget, management can make informed decisions and adjust strategies as needed. The text also touches upon the importance of contingency planning to handle unexpected financial events.

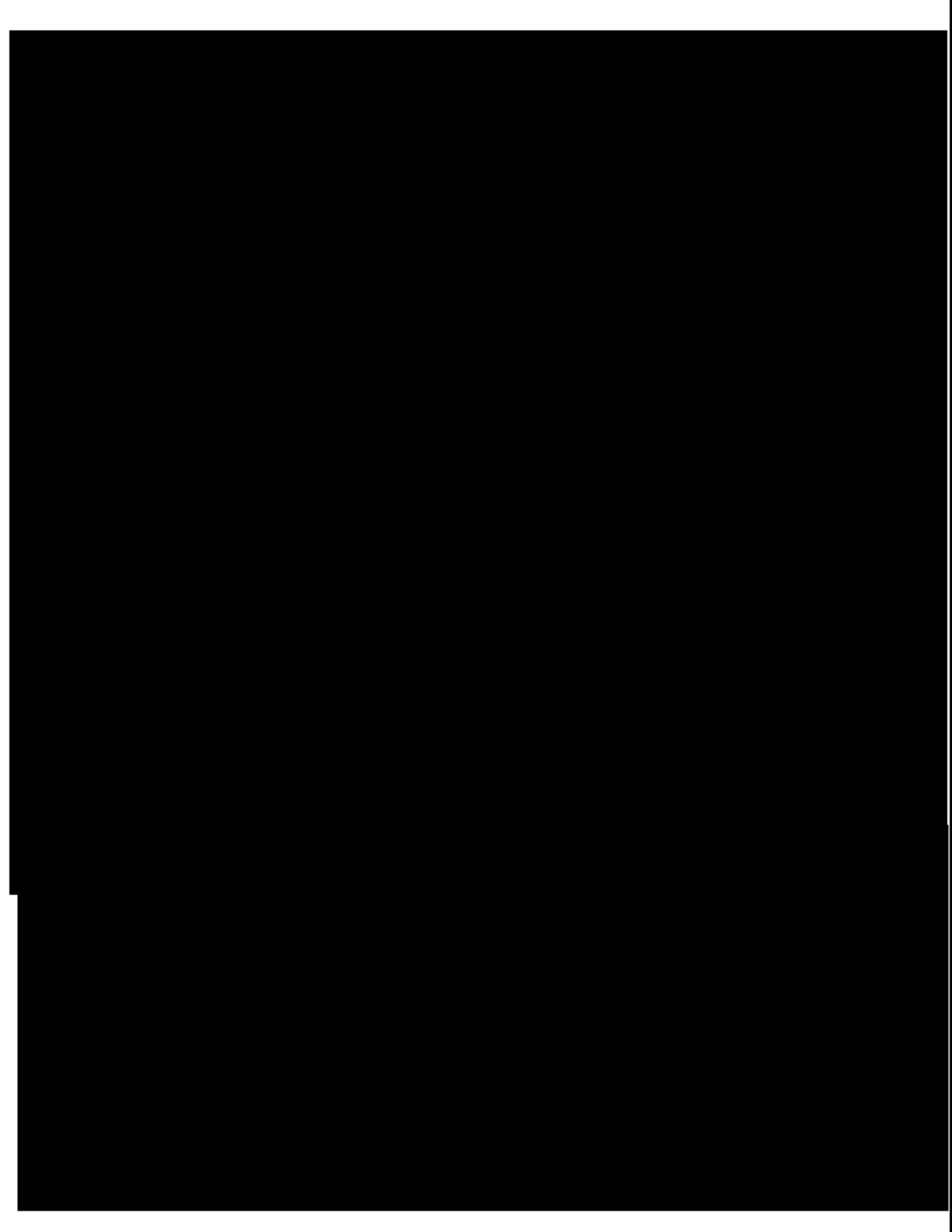
Finally, the document concludes with a summary of key takeaways. It reiterates the need for transparency, accuracy, and proactive financial management. The author encourages the reader to adopt a disciplined approach to their financial practices to ensure long-term success and stability.

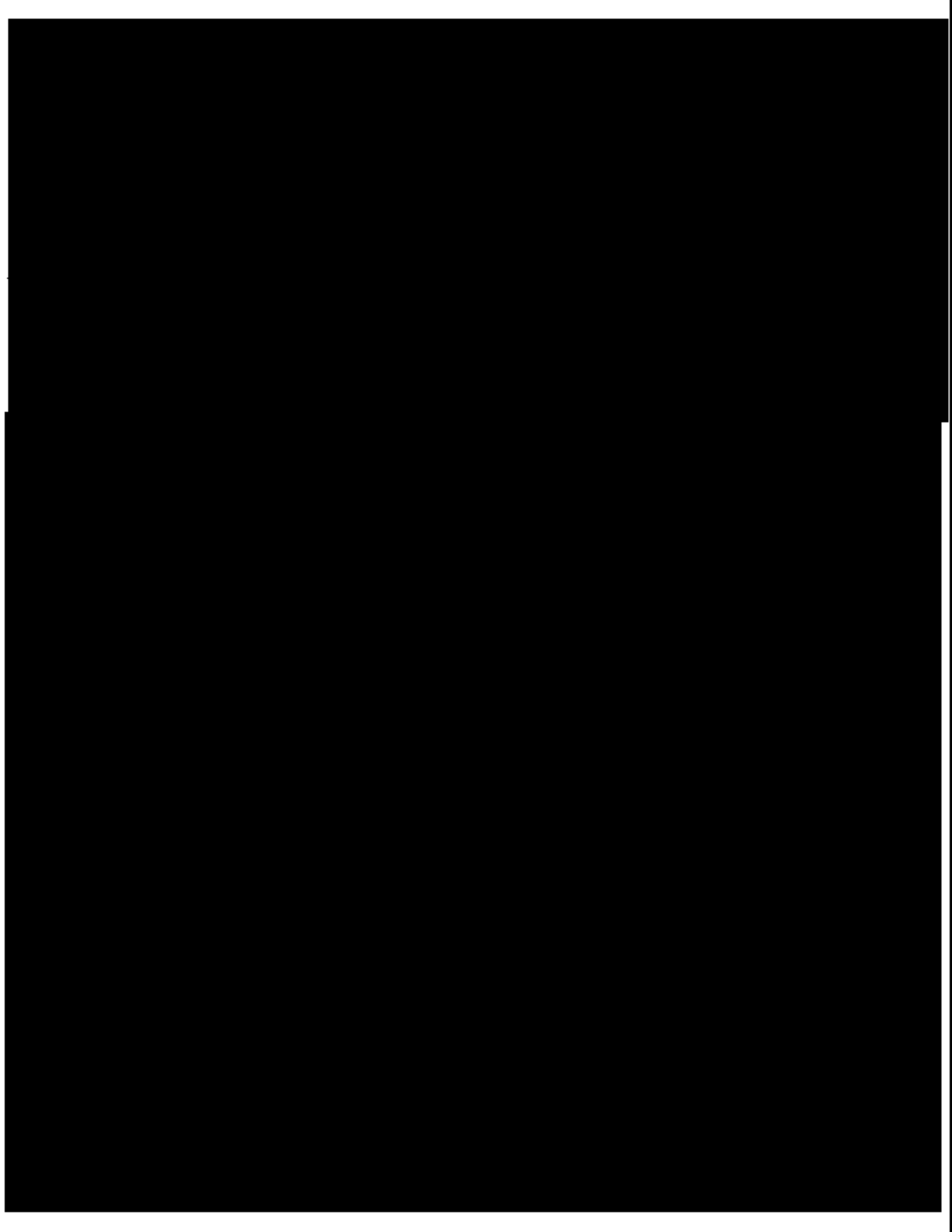


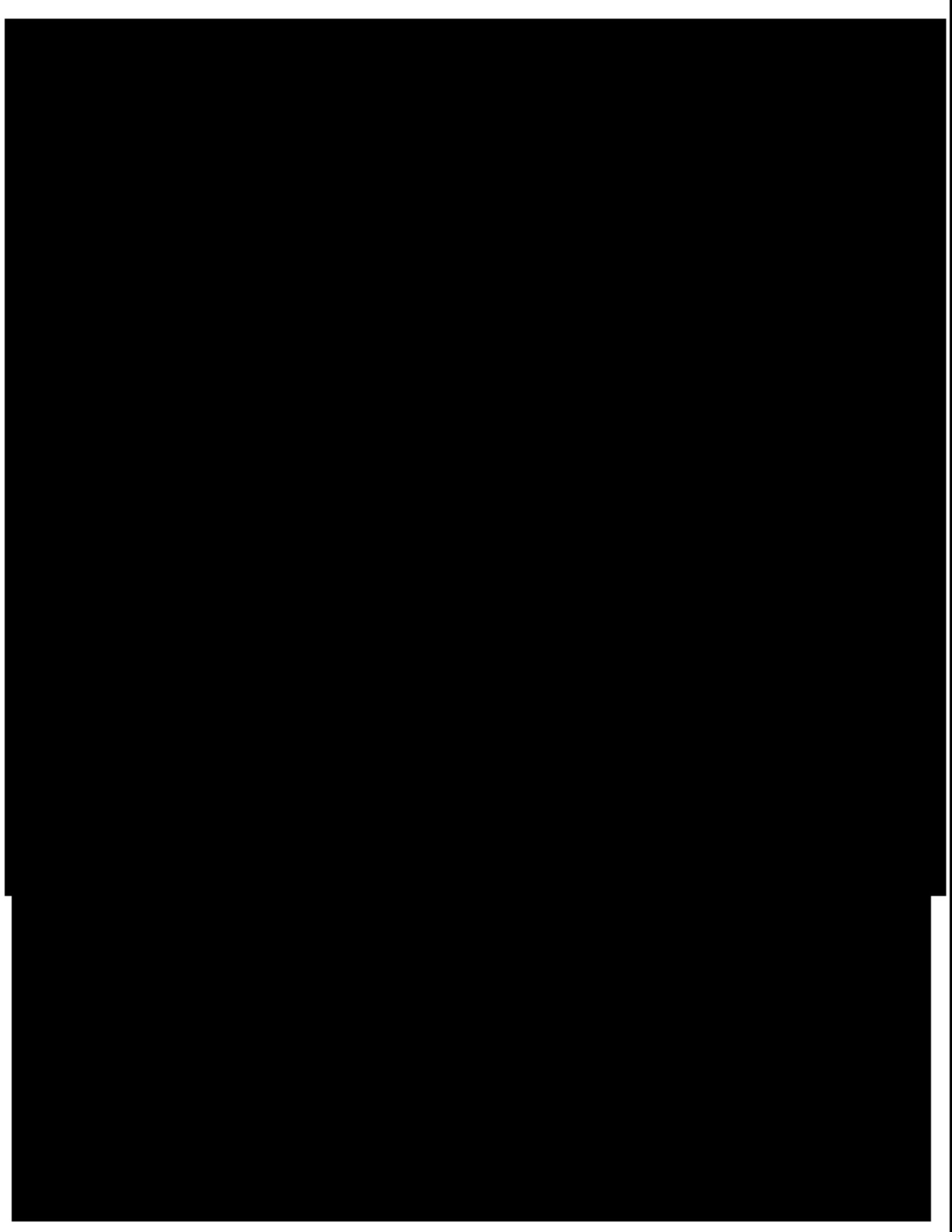




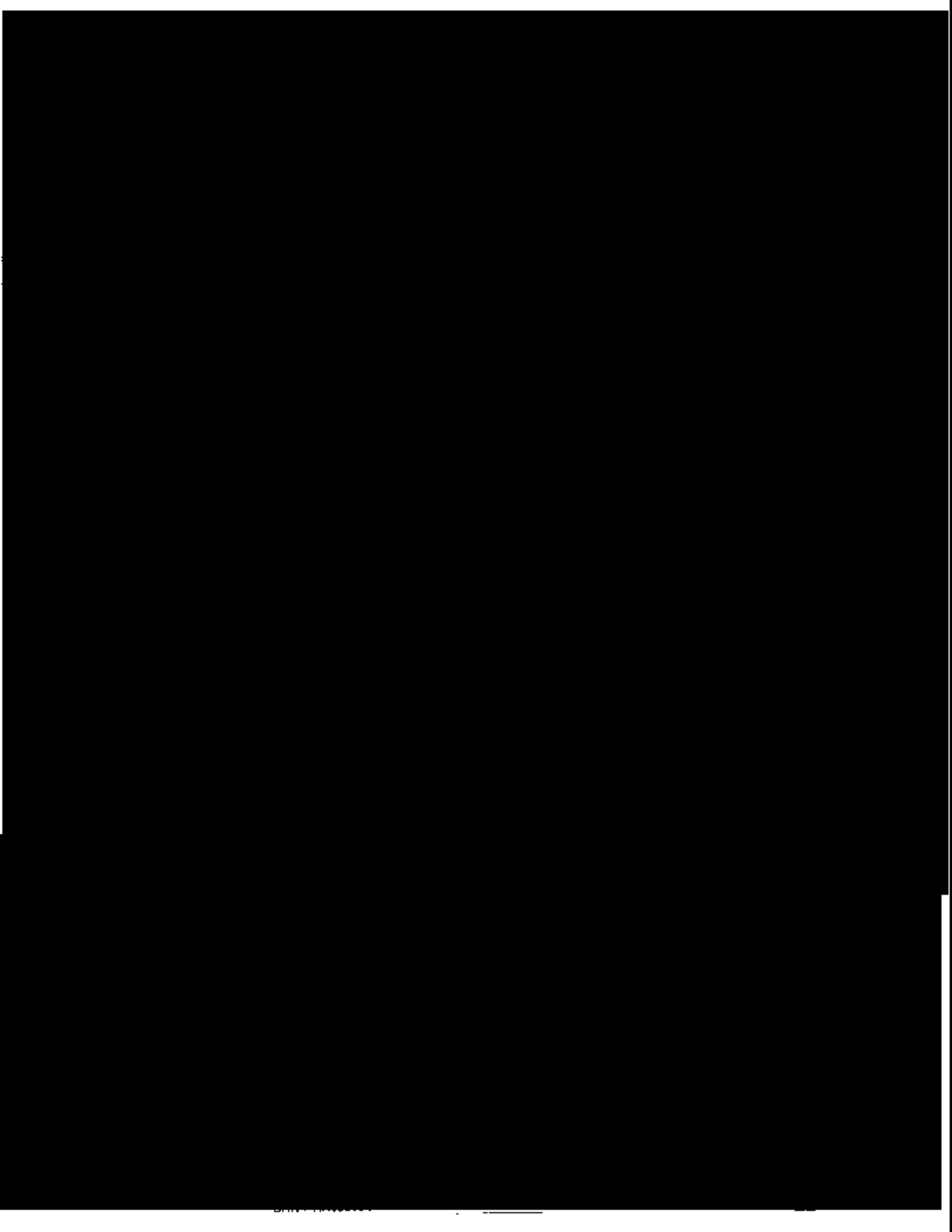


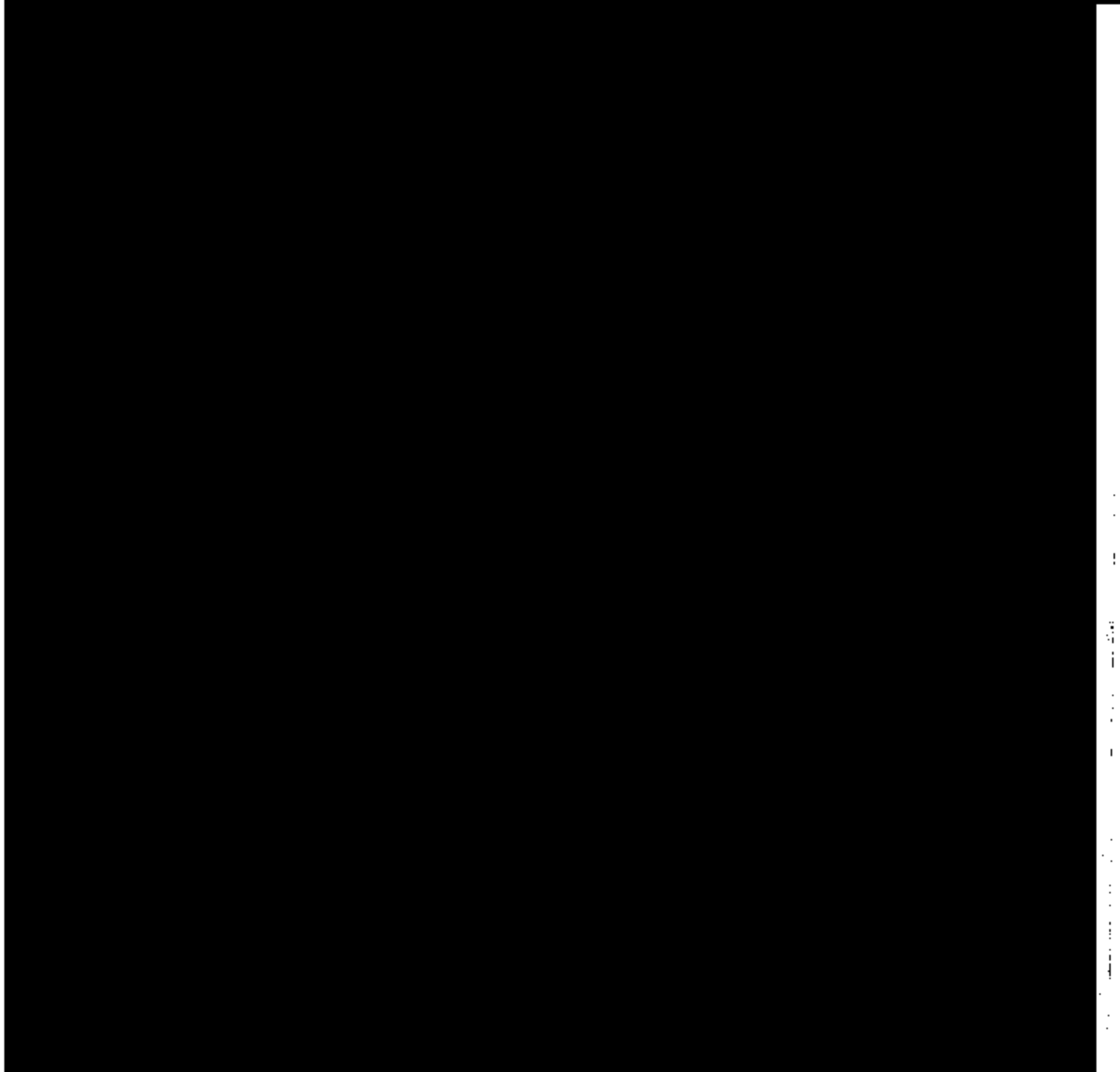
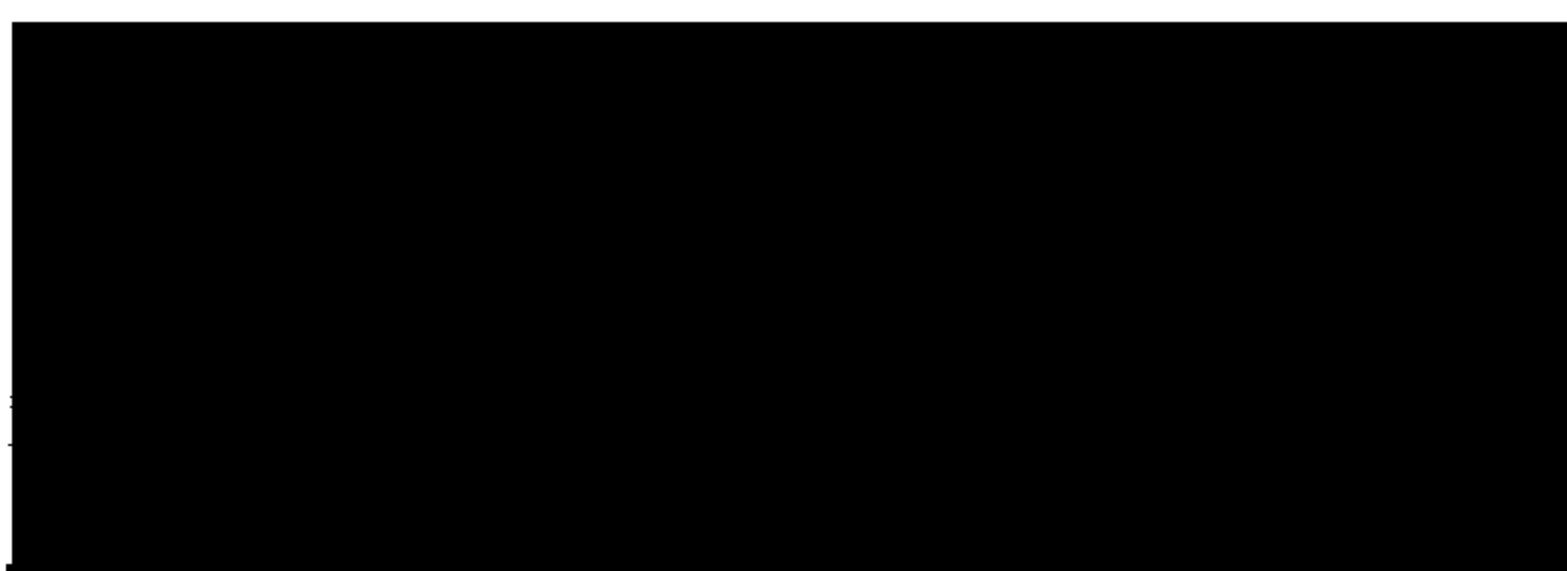


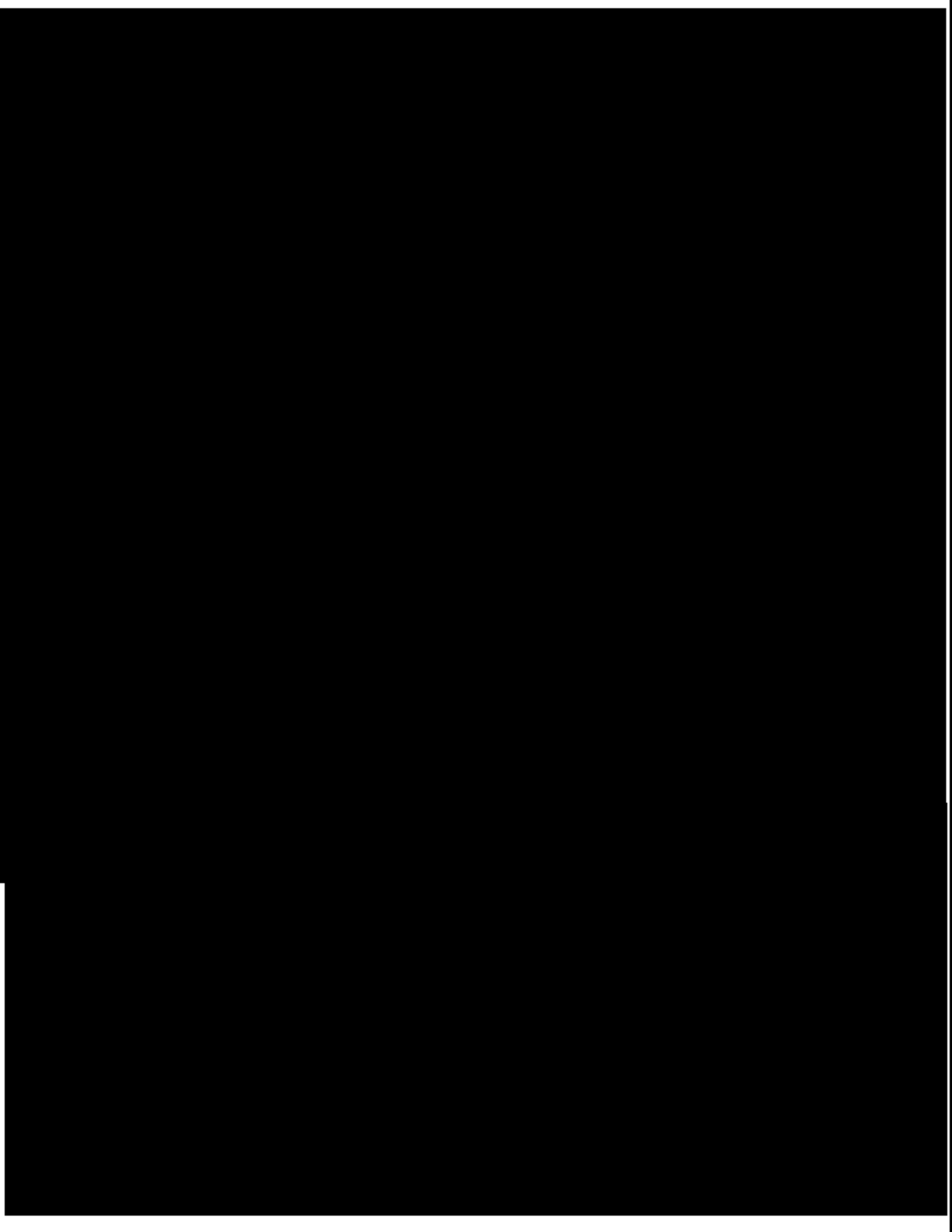


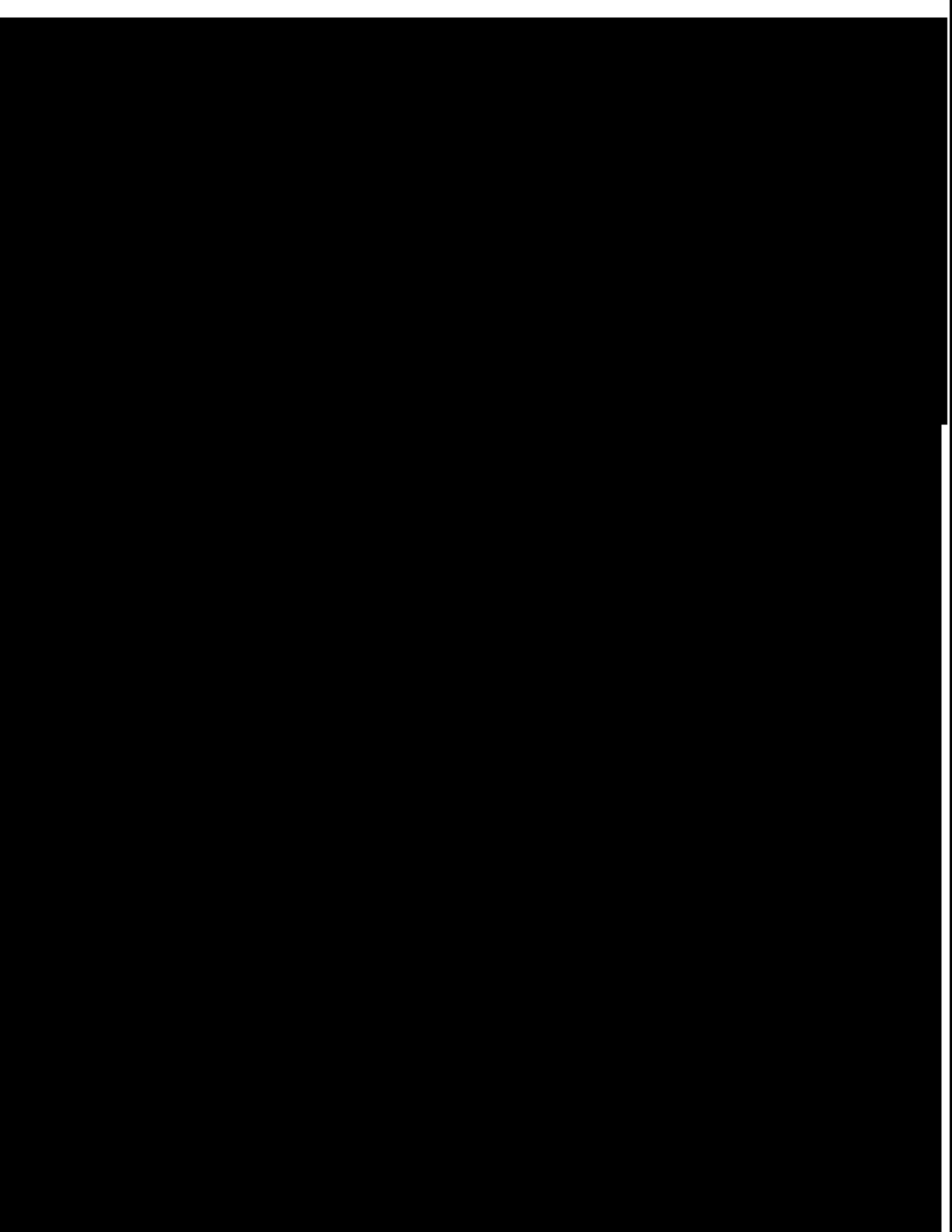


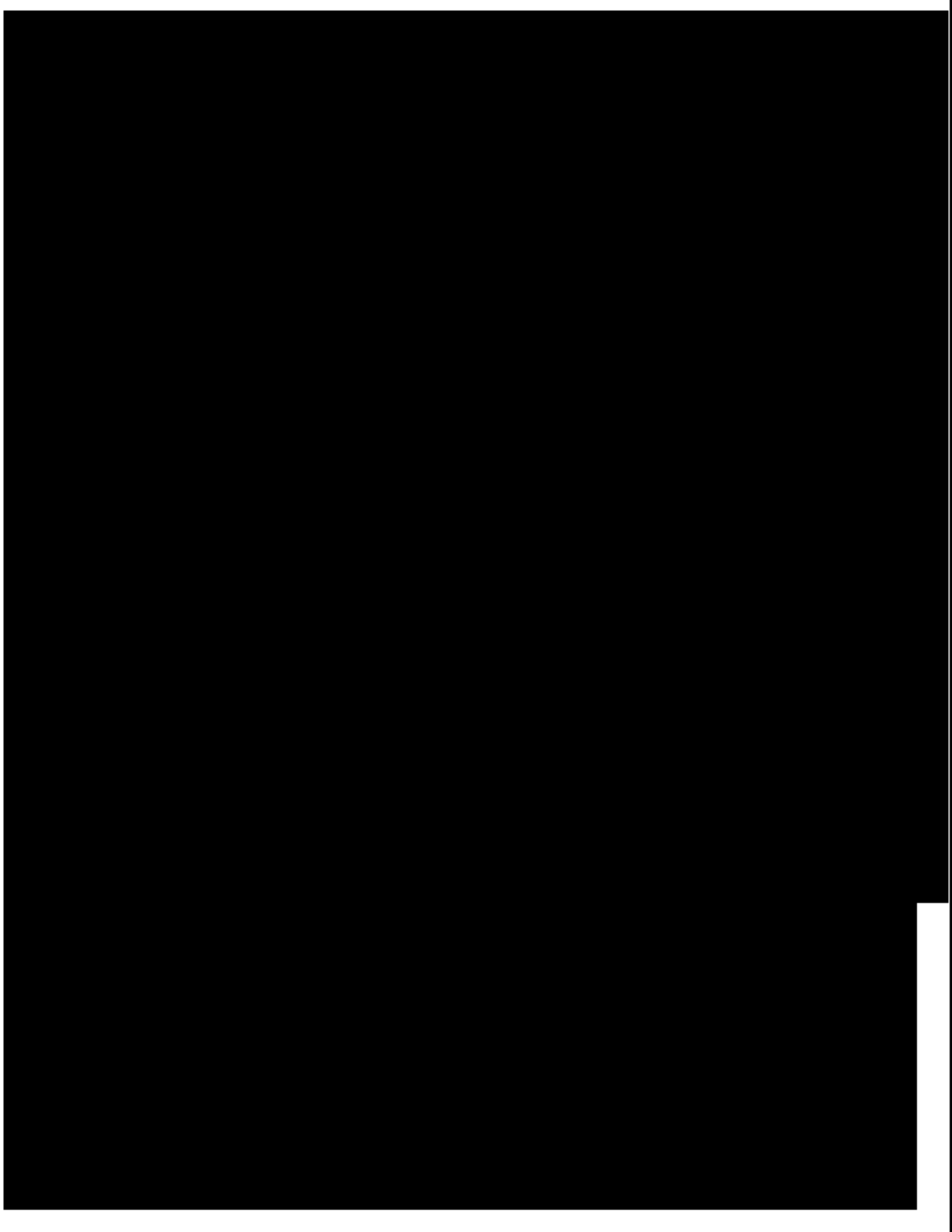


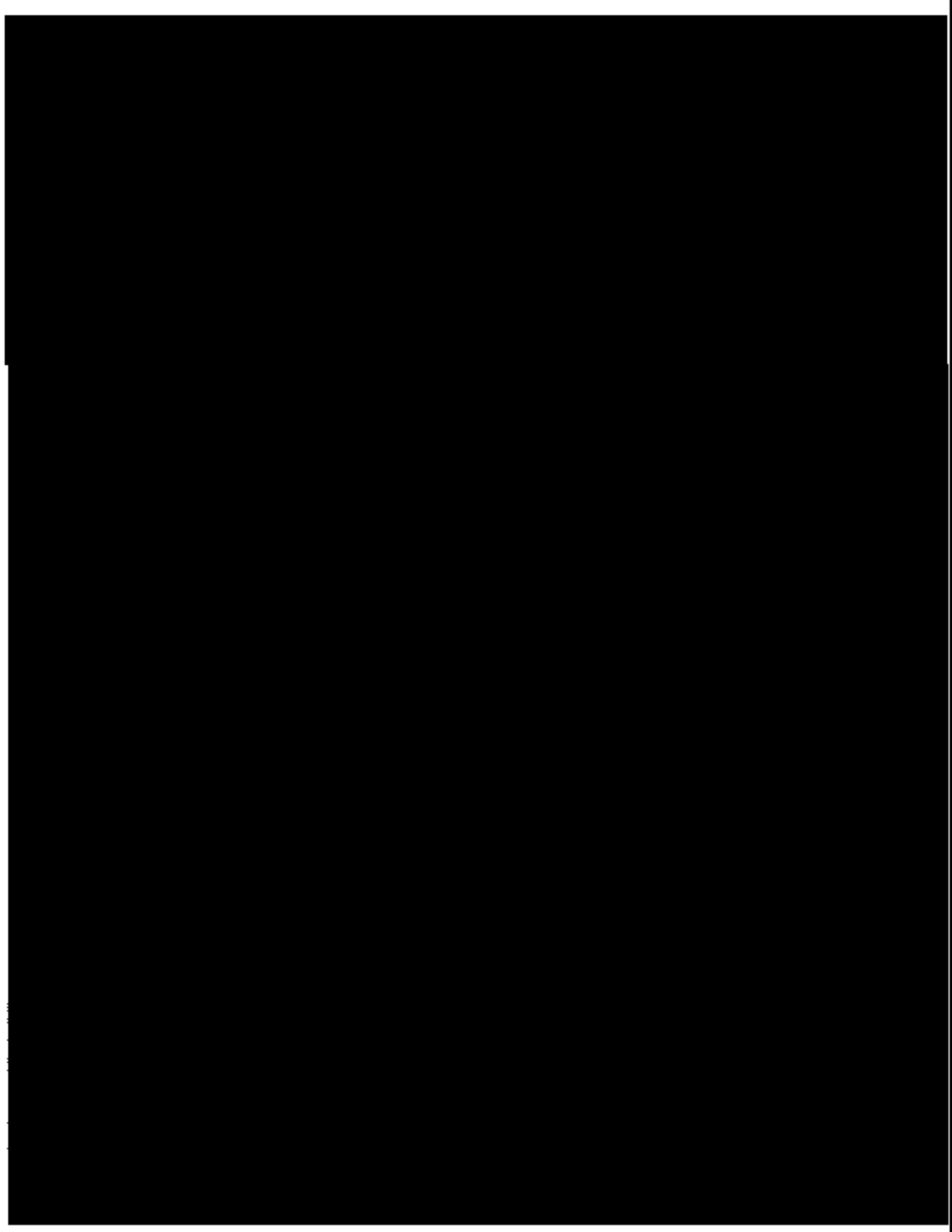


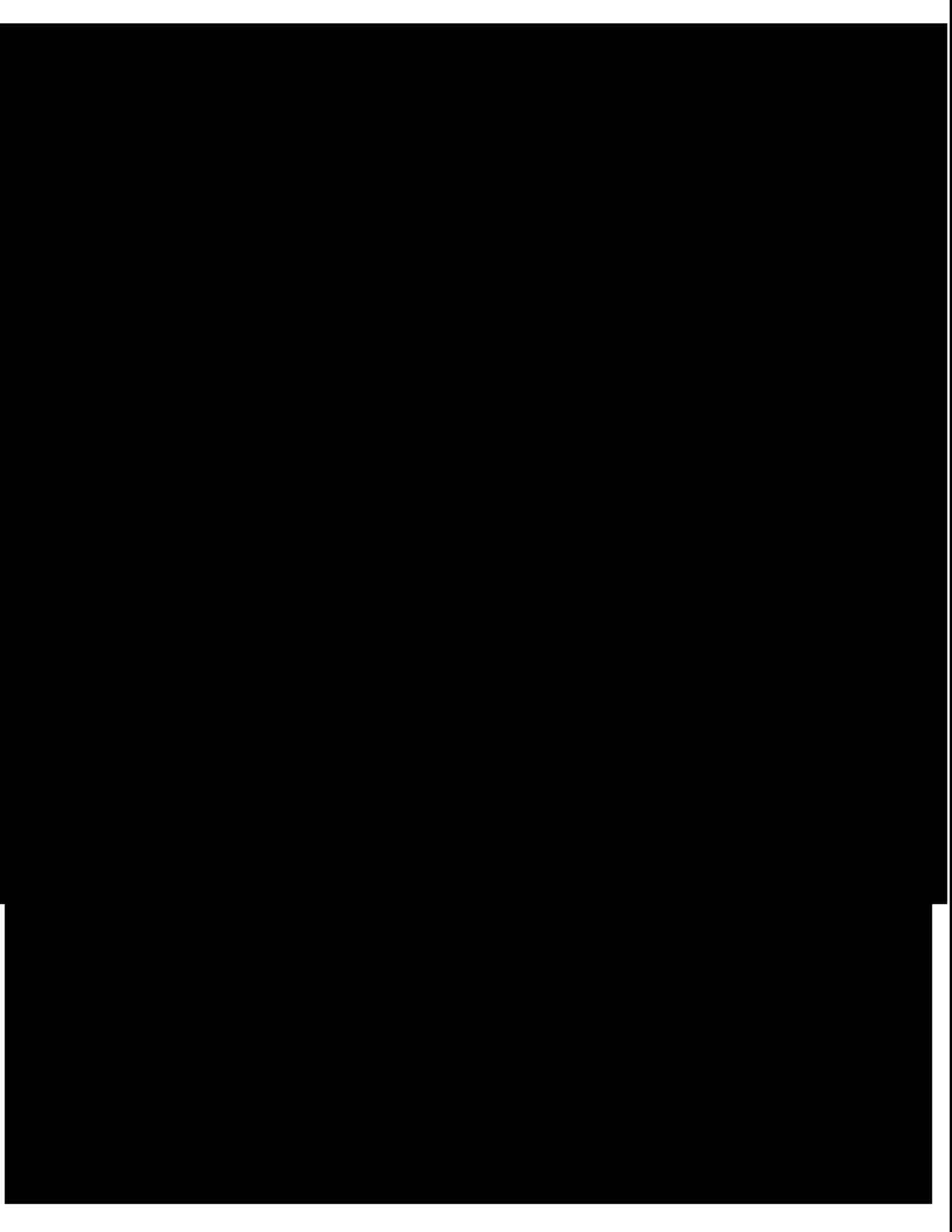


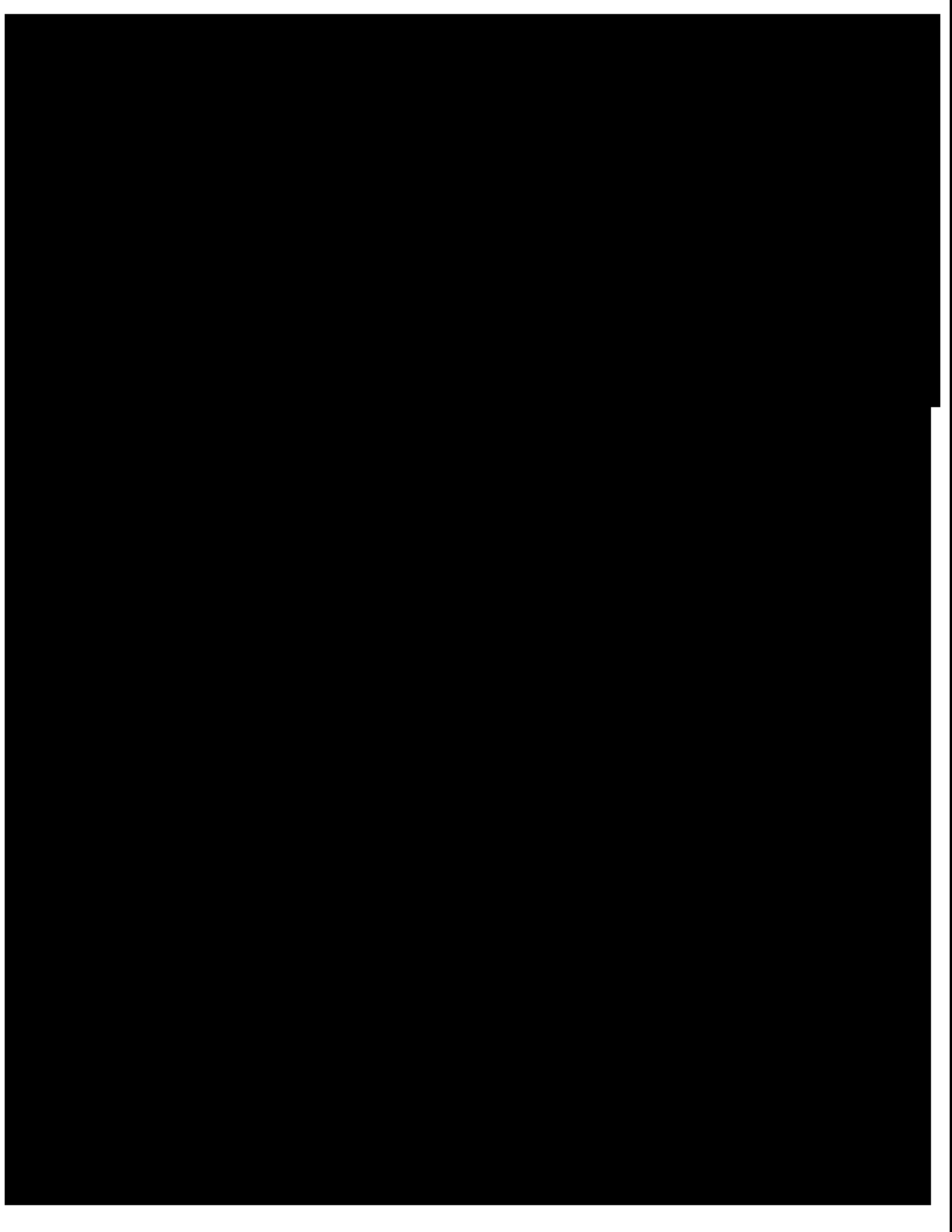














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