

Form Approved: O.M.B. No. 2127-0008



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Forwarded

2/15/04

Date of

Date of

Date of

Date of

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side)		VEHICLE MAKE	VEHICLE MODEL	MANUFACTURE DATE	MODEL YEAR
1G6ED5386P4329870		CADILLAC	DEVILLE	1993	1993
VEHICLE MANUFACTURER					
☐ BMW ☒ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other ☐ DaimlerChrysler ☒ General Motors ☐ Hyundai ☐ Saab ☐ Toyota ☐ VW					
PURCHASE DATE	☐ New ☒ Used	DEALER'S NAME	CITY	STATE	ZIP CODE
		NOT KNOWN			
ENGINE SIZE	FUEL SYSTEM	FUEL TYPE	TRANSMISSION TYPE	ANTILOCK BRAKES	RESTRAINT SYSTEM
5.0L/240	☐ Turbo ☒ Fuel Injection	☐ Diesel ☒ Gas	☐ Manual ☒ Automatic	☒ Yes ☐ No	☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag ☐ Motorbelt ☐ 3-Point Belt
NO. CYL. IN ENG. 8					CRUISE CONTROL
					☒ Yes ☐ No
DRIVETRAIN	VEHICLE TYPE		DOORS	BODY STYLE	
☒ Front ☐ 4-Wheel ☐ Rear	☒ Car ☐ Minivan ☐ Truck ☐ Other ☐ Van ☐ Sport Utility ☐ Motorcycle		☐ 2 Door ☒ 4 Door	☐ Hatchback ☒ Sedan ☐ Pick Up Truck ☐ Station Wagon	

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT ☐ Child Seat ☐ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System, Exhaust ☐ Heater, Defrost, Ventilation ☐ Interior ☐ Parking Brake ☐ Power Train ☐ Service Brakes ☐ Steering ☒ Structure ☐ Suspension ☐ Visual Systems ☐ Other	NO. OF FAILURES 10	To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).	
	INCIDENT DATE 12-15-01	TIRE NAME MICHELIN	COMPLETE TIRE SIZE R15
	MILEAGE AT INCIDENT 70,000	TIRE BRAND ☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☒ Kelly Springfield ☒ Michelin ☐ Yokohama ☐ Other	
	VEHICLE SPEED AT INCIDENT 0	FAILED PART(S) ☐ Original ☒ Replacement	
HANDICAPPED ADAPTIVE ☐ Yes ☒ No	FAILED PART(S) AVAILABLE? ☐ Yes ☒ No	NHTSA PREVIOUSLY CONTACTED? ☐ Yes ☒ No	

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.	CRASH ☐ Yes ☒ No	NUMBER OF PERSONS INJURED 0	CAUSE OF INCIDENT ☐ Wear/Corroded/Past ☐ Weak/Poor Fit/Loose ☐ Cut/Torn ☐ Disconnect/Fell Off ☐ Error or Poor Performance ☐ Excessive Effort ☐ Noisy ☐ Leaks ☐ Short ☐ Loose/Sticks/Grabs ☐ Stability/No traction ☐ Broken	RESULT OF INCIDENT ☐ Explosion/Fire ☐ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Rollover ☐ Stalls ☐ Sudden Acceleration
	FIRE ☐ Yes ☒ No	NUMBER OF FATALITIES 0	SHOPPING MALL PARKING	

PLEASE DO NOT WRITE IN THIS AREA

05809

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

SAV and pick up trucks should be modified to make bumpers of all passenger cars. Most Americans has most Americans has

a high insurance deductible and most accidents are caused by these vehicle in parking stalls and at shopping malls.

my car is a cadillac with a very expensive grill that was badly damaged by one of these vehicles and my deductible is over 5000 dollars, why

must the insurance only offer such high deduction. most people is senior citizens and can't afford to come the car makers should protect the

Describe any additional information necessary

The Privacy Act of 1974 (5 U.S.C. 552) The information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety-related defect in the field. The process with administrative enforcement or litigation shall be a manufacturer's response to a letter of official inquiry (LOI) may be used in support of the agency's action.

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NHTSA Form 350 (Rev. 6/99)

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NECESSARY
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IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE (V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

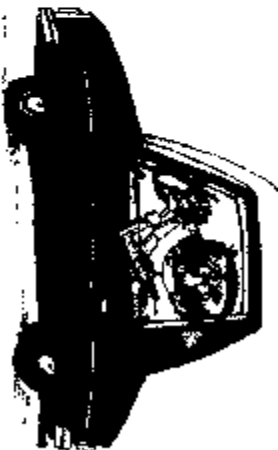
DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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www.nhtsa.dot.gov/hotline