

FOR AGENCY USE ONLY

Date Received

2/26/02

Reference No.

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U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK:

OWNER INFORMATION

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (located at bottom of windshield on driver's side)				VEHICLE MAKE		VEHICLE MODEL		MANUFACTURE DATE		MODEL YEAR	
				Honda		Civic		2/01		1999	
VEHICLE MANUFACTURER				CITY		STATE		ZIP CODE			
☐ BMW ☐ Daimler/Chrysler ☐ Ford ☐ General Motors ☒ Honda ☐ Hyundai ☐ Nissan ☐ Saab ☐ Subaru ☐ Toyota ☐ Volvo ☐ Other											
PURCHASE DATE		☒ New ☐ Used		DEALER'S NAME							
11/98											
ENGINE SIZE		FUEL SYSTEM		FUEL TYPE		TRANSMISSION TYPE		ANTILOCK BRAKES		RESTRAINT SYSTEM	
(CID/CC/L)		☐ Turbo ☒ Fuel Injection		☐ Diesel ☒ Gas		☐ Manual ☒ Automatic		☐ Yes ☒ No		☒ Driverside Airbag ☐ Passenger side Airbag ☒ 3 Point Belt ☐ 2 Point Belt ☐ Motorbelt	
NO. CYLINDERS		CRUISE CONTROL									
6		☐ Yes ☒ No									
DRIVETRAIN		VEHICLE TYPE		DOORS		BODY STYLE					
☒ Front ☐ Rear		☐ Car ☒ Mini van ☐ Sport Utility ☐ Truck ☐ Motorcycle ☐ Other		☐ 2 Door ☒ 4 Door		☐ Hatchback ☐ Pick-Up Truck ☐ Sedan ☐ Stationwagon					

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT		NO. OF FAILURES		To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).	
☐ Child Seat ☐ Electrical Lamps & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System/Exhaust ☐ Heater, Defrost/Ventilation ☐ Interior ☐ Parking Brake ☒ Power Train ☐ Service Brakes ☐ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☐ Other		☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9			
INCIDENT DATE		TIRE NAME		COMPLETE TIRE SIZE	
11/01					
MILEAGE AT INCIDENT		TIRE BRAND			
80,000		☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☐ Other			
VEHICLE SPEED AT INCIDENT		FAILED PART(S)			
		☒ Original ☐ Replacement			
HANDICAPPED ADAPTIVE		FAILED PART(S) AVAILABLE?		NHTSA PREVIOUSLY CONTACTED?	
☐ Yes ☒ No		☒ Yes ☐ No		☐ Yes ☒ No	

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.	CRASH	NUMBER OF PERSONS INJURED	CAUSE OF INCIDENT	RESULT OF INCIDENT
	☐ Yes ☒ No	☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9	☐ Wear/Corroded/Rust ☐ Weak/Poor Fit/Loose ☐ Quir/Torn ☐ Disconnect/Fell Off ☐ Erratic/Poor Performance ☐ Excessive Shift ☐ Noisy ☐ Leaks ☐ Shift ☐ Locks/Sticks/Grabs ☐ Stability/Vibration ☒ Braker	☐ Explosion/Fire ☐ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Rollover ☒ Stalls ☐ Sudden Acceleration
	FIRE	NUMBER OF FATALITIES		
	☐ Yes ☒ No	☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9		

PLEASE DO NOT WRITE IN THIS AREA



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crashes), location(s), and injury(ies). Include additional accidents if applicable.

PRE-MAILED TRANSMISSION

FAULTE. TRANSMISSION

WAS SERVICED PER

FACTORY RECOMMENDATIONS

Continue on additional page if necessary.

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

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HS Form 35C (Rev. 8/93)

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



VEHICLE OWNER'S

QUESTIONNAIRE

(V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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www.nhtsa.dot.gov/hotline