



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

Auto Safety Hotline

# Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue  
or black ink pen only.

CORRECT MARK: ●

## FOR AGENCY USE ONLY

|                                 |                 |
|---------------------------------|-----------------|
| Date Received<br><u>1/17/02</u> | City<br>_____   |
| Referral No. 10                 | State<br>_____  |
|                                 | County<br>_____ |

## OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

## VEHICLE INFORMATION

|                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                            |                                                                                                                 |                                 |                                                                      |                                                                                                                                                                                               |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|---------------------------------|----------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side)                                                                                                                                                                                                                                                                                                                                |                                                                                                                            | VEHICLE MAKE                                                                                                    | VEHICLE MODEL                   | MANUFACTURE DATE                                                     | MODEL YEAR                                                                                                                                                                                    |
| 1546458K42W134738                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                            | Jeep                                                                                                            | Liberty Lmt                     | 00/06/01                                                             | 2002                                                                                                                                                                                          |
| VEHICLE MANUFACTURER                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                            |                                                                                                                 |                                 |                                                                      |                                                                                                                                                                                               |
| <input type="radio"/> BMW <input type="radio"/> Ford <input type="radio"/> Honda <input type="radio"/> Nissan <input type="radio"/> Subaru <input type="radio"/> Volvo <input type="radio"/> Other<br><input checked="" type="radio"/> DaimlerChrysler <input type="radio"/> General Motors <input type="radio"/> Hyundai <input type="radio"/> Saab <input type="radio"/> Toyota <input type="radio"/> VW |                                                                                                                            |                                                                                                                 |                                 |                                                                      |                                                                                                                                                                                               |
| PURCHASE DATE                                                                                                                                                                                                                                                                                                                                                                                              | <input type="radio"/> New <input type="radio"/> Used                                                                       | DEALER'S NAME                                                                                                   | CITY                            | STATE                                                                | ZIP CODE                                                                                                                                                                                      |
| 07-29-01                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                            | SEA View Jeep                                                                                                   | Wanamassa                       | NS                                                                   |                                                                                                                                                                                               |
| ENGINE SIZE                                                                                                                                                                                                                                                                                                                                                                                                | FUEL SYSTEM                                                                                                                | FUEL TYPE                                                                                                       | TRANSMISSION TYPE               | ANTILOCK BRAKES                                                      | RESTRAINT SYSTEM                                                                                                                                                                              |
| 100/00/0                                                                                                                                                                                                                                                                                                                                                                                                   | <input type="radio"/> Turbo <input type="radio"/> Diesel <input type="radio"/> Manual <input type="radio"/> Cruise Control | <input type="radio"/> Gas                                                                                       | <input type="radio"/> Automatic | <input type="radio"/> Yes <input type="radio"/> No                   | <input checked="" type="radio"/> Driverside Airbag <input type="radio"/> 2 Point Belt <input type="radio"/> Passenger Airbag <input type="radio"/> Matside <input type="radio"/> 3-Point Belt |
| NO CYLINDERS                                                                                                                                                                                                                                                                                                                                                                                               | 6                                                                                                                          |                                                                                                                 |                                 |                                                                      |                                                                                                                                                                                               |
| DRIVETRAIN                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                            | VEHICLE TYPE                                                                                                    |                                 | DOORS                                                                | BODY STYLE                                                                                                                                                                                    |
| <input type="radio"/> Front <input checked="" type="radio"/> 4 Wheel <input type="radio"/> Rear                                                                                                                                                                                                                                                                                                            |                                                                                                                            | <input type="radio"/> Car <input type="radio"/> Minivan <input type="radio"/> Truck <input type="radio"/> Other |                                 | <input type="radio"/> 2 Door <input checked="" type="radio"/> 4 Door | <input type="radio"/> Hatchback <input type="radio"/> Sedan <input type="radio"/> Pick Up Truck <input type="radio"/> Stationwagon                                                            |

## FAILED COMPONENT(S)/PART(S) INFORMATION

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                    |                                                                                                                                                                                                                                                                                                 |           |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|
| COMPONENT<br><input type="radio"/> Child Seat<br><input type="radio"/> Electrical Lights & Alarms<br><input type="radio"/> Engine & Cooling System<br><input type="radio"/> Equipment<br><input type="radio"/> Fuel System, Exhaust<br><input type="radio"/> Heater, Defrost, Ventilation<br><input type="radio"/> Interior<br><input type="radio"/> Parking Brake<br><input type="radio"/> Power Train<br><input type="radio"/> Service Brakes<br><input type="radio"/> Steering<br><input type="radio"/> Structure<br><input type="radio"/> Suspension<br><input type="radio"/> Visual Systems<br><input checked="" type="radio"/> Other: Loss of Control on wet pavement | NO. OF FAILURES                                                    | To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).                                                                                                                                                                   |           |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 3                                                                  | INCIDENT DATE                                                                                                                                                                                                                                                                                   | TIRE NAME |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 11 - 01                                                            | COMPLETE TIRE SIZE                                                                                                                                                                                                                                                                              |           |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 4200, APPEL                                                        | GOODYEAR Eagle PSAP 235 / 70 R 16                                                                                                                                                                                                                                                               |           |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | MILEAGE AT INCIDENT                                                | TIRE BRAND                                                                                                                                                                                                                                                                                      |           |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | VEHICLE SPEED AT INCIDENT                                          | <input type="radio"/> BF Goodrich<br><input type="radio"/> Cooper<br><input type="radio"/> Firestone<br><input checked="" type="radio"/> Goodyear<br><input type="radio"/> Kelly Springfield<br><input type="radio"/> Michelin<br><input type="radio"/> Yokohama<br><input type="radio"/> Other |           |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | FAILED PART(S)                                                     |                                                                                                                                                                                                                                                                                                 |           |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <input type="radio"/> Engine<br><input type="radio"/> Rear-endment |                                                                                                                                                                                                                                                                                                 |           |
| HANDICAPPED ADAPTIVE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | FAILED PART(S) AVAILABLE?                                          | NHTSA PREVIOUSLY CONTACTED?                                                                                                                                                                                                                                                                     |           |
| <input type="radio"/> Yes <input checked="" type="radio"/> No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <input type="radio"/> Yes <input checked="" type="radio"/> No      | <input type="radio"/> Yes <input checked="" type="radio"/> No                                                                                                                                                                                                                                   |           |

## APPLICABLE INCIDENT INFORMATION

|                                                                                                             |                                                               |                           |                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                             |
|-------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------|---------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form. | CRASH                                                         | NUMBER OF PERSONS INJURED | CAUSE OF INCIDENT                                                                                                                                                                                                                                                 | RESULT OF INCIDENT                                                                                                                                                                                                                                                                          |
|                                                                                                             | <input checked="" type="radio"/> Yes <input type="radio"/> No | 0                         | <input type="radio"/> Wear/Corrosion/Rust<br><input type="radio"/> Weak/Poor Maintenance<br><input type="radio"/> Collision<br><input type="radio"/> Disconnect/Fel Off<br><input type="radio"/> Excess/Poor Performance<br><input type="radio"/> Excessive Power | <input type="radio"/> Explosion/Fire<br><input checked="" type="radio"/> Loss of Control<br><input type="radio"/> Poor Visibility<br><input type="radio"/> Inadvertent Start<br><input type="radio"/> Rollover<br><input type="radio"/> Stalls<br><input type="radio"/> Sudden Acceleration |
|                                                                                                             | FIRE                                                          | NUMBER OF FATALITIES      |                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                             |
|                                                                                                             | <input type="radio"/> Yes <input type="radio"/> No            | 0                         | <input type="radio"/> Nuts<br><input type="radio"/> Trucks<br><input type="radio"/> Snow<br><input type="radio"/> Locks/Sticks/Grabs<br><input checked="" type="radio"/> Stability/Vibration<br><input type="radio"/> Broken                                      |                                                                                                                                                                                                                                                                                             |

PLEASE DO NOT WRITE IN THIS AREA



05758

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

ON THREE (3) SEPARATE  
OCCASIONS IN WEST ROADWAY AND  
AT SLOW SPEED (20-40 MPH)  
VEHICLE SEVERELY "FISHTAILS".  
3rd INCIDENT ON 11/10/01  
RESULTED IN LOT OF CURBING  
AND VEHICLE STRIKE CONCRETE  
MEDIAN ON HIGHWAY CAUSING  
MODERATE DAMAGE TO VEHICLE.  
NO INJURY IN LAST  
INCIDENT WITH ACCIDENT ON R  
IN HOWARD MS (POUR ON STREET)  
IT SHOULD BE NOTED THAT  
VEHICLE "FISHTAILS" ON MEDIAN  
EVERY OCCASION ON WEST  
ROAD OTHER 2 DATES OF  
INCIDENT UNKNOWN, HOWEVER  
BECAUSE DUE TO LACK OF  
DATA IN THE AREA

Continue on additional page if necessary.

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974—Public Law 93-579 The information is requested pursuant to authority vested in the National Highway Traffic Safety Administration. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Mark Release by NCS EW-225239-1:864231 H206 Printed in U.S.A.  
© Copyright 1998 by National Computer Systems, Inc. All rights reserved.  
HS Form 300 (Rev. 3/93)

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

## BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NSA-10.01  
400 7th Street, SW  
Washington, DC 20590

20550+0001



Complete and return or place in your car manual for future use



# VEHICLE OWNER'S

## QUESTIONNAIRE (V00Q)

### DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

### DASH 2 DOT

and dial toll free at

### 1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline  
(DASH) 2 DOT



U.S. Department of Transportation  
National Highway Traffic Safety  
Administration

[www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)