

Form Approved: O.M.B. No. 2127-0008



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK:

FOR AGENCY USE ONLY

Date Received

Reference No.

Name

Address

City/State

Zip

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

Manufacturer of your vehicle

SIGNATURE OF OWNER

DATE

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (located at bottom of windshield on driver's side)

VEHICLE MAKE

VEHICLE MODEL

MANUFACTURE DATE

MODEL YEAR

1682K527512202381

Saturn

SL2

JULY 00

2001

VEHICLE MANUFACTURER

- ☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other
☐ DaimlerChrysler ☐ General Motors ☐ Hyundai ☐ Saab ☐ Toyota ☐ VW

PURCHASE DATE

- ☐ New
☐ Used

DEALER'S NAME

CITY

STATE

ZIP CODE

ENGINE SIZE

(CID/CC/L)

NO. CYLINDERS

4

FUEL SYSTEM

- ☐ Turbo
☒ Fuel Injector

FUEL TYPE

- ☐ Diesel
☒ Gas

TRANSMISSION TYPE

- ☐ Manual
☒ Automatic

ANTILOCK BRAKES

- ☐ Yes
☒ No

RESTRAINT SYSTEM

- ☒ Driver's Airbag ☐ 2-Point Belt
☒ Passenger's Airbag ☐ Motorbelt
☒ 3-Point Belt

CRUISE CONTROL

- ☐ Yes
☒ No

DRIVETRAIN

- ☒ Front ☐ 4-Wheel
☐ Rear

VEHICLE TYPE

- ☒ Car ☐ Minivan ☐ Truck ☐ Other
☐ Van ☐ Sport Utility ☐ Motorcycle

DOORS

- ☐ 2-Door
☒ 4-Door

BODY STYLE

- ☐ Hatchback ☒ Sedan
☐ Pick Up Truck ☐ Stationwagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT

- ☐ Drive Shaft
☐ Electrical Lights & Alarms
☐ Engine & Cooling System
☐ Equipment
☐ Fuel System, exhaust
☐ Heater, Defrost, Ventilation
☐ Interior
☐ Parking Brakes
☐ Power Train
☒ Service Brakes
☐ Steering
☐ Structure
☐ Suspension
☐ Visual Systems
☐ Other

NO. OF FAILURES

9

INCIDENT DATE

08/00

MILEAGE AT INCIDENT

VEHICLE SPEED AT INCIDENT

SITTING STILL
OR MOVING

FAILED PART(S)

- ☒ Originals
☐ Replacement

To report defective or failed tires provide the following: Tire
Brand, Tire Name, Tire Size (include all number and letters).

TIRE NAME

COMPLETE TIRE SIZE

TIRE BRAND

- ☐ BF Goodrich
☐ Cooper
☐ Firestone
☐ Goodyear
☐ Kelly Springfield
☐ Michelin
☐ Yokohama
☐ Other

HANDICAPPED ADAPTIVE

- ☐ Yes ☐ No

FAILED PART(S) AVAILABLE?

- ☒ Yes ☐ No

NHTSA PREVIOUSLY CONTACTED?

- ☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

Please describe
in detail the
incident(s),
Failure(s),
Crash(es), and
Injury(ies) on
the back of
this form.

CRASH

- ☒ Yes
☐ No

NUMBER OF PERSONS INJURED

0 1 2 3 4 5 6 7 8 9

FIRE

- ☐ Yes
☐ No

NUMBER OF FATALITIES

0 1 2 3 4 5 6 7 8 9

CAUSE OF INCIDENT

- ☐ Wear/Corrosion/Fuel
☐ Weak/Poor Fit/Loose
☐ Cut/Torn
☐ Disconnect/rel. U/I
☒ Create Poor Performance
☐ Excessive Effort
☐ Noisy
☐ Leaks
☐ Short
☒ Locks/Sticks/Grabs
☐ Sluggish/Vibration
☐ Broken

RESULT OF INCIDENT

- ☐ Explosion/Fire
☐ Loss of Control
☐ Poor Visibility
☐ Inadvertent Start
☐ Roll over
☐ Stalls
☐ Sudden Acceleration

**Narrative description of incident(s), failure(s),
crash^{es}, condition(s), and injury(ies). Include
add^{ed} accidents if applicable.**

See attached
Report

Numerous brake
failures. Poor brake
performance. Some-
times a loud snap
or click before failure.
Sometimes no warning.
Sometimes just a
soft or spongy brake
pedal.

Continue on additional page if necessary.

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974—Public Law 93-570 This information is requested
pursuant to authority vested in the National Highway Traffic Safety Act and subsequent
amendments. You are under no obligation to respond to this request and your
response may be used to assist the NHTSA in determining whether a manufacturer
should take appropriate action to correct a safety defect. If the NHTSA proceeds with
administrative enforcement or litigation against a manufacturer, your response, or a
statistical summary thereof, may be used in support of the agency's action.

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4S Form 350 (Rev. 8/93)

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St. S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$500

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

Complete and return or place in your car manual for future use



VEHICLE OWNER'S

QUESTIONNAIRE

(V00)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

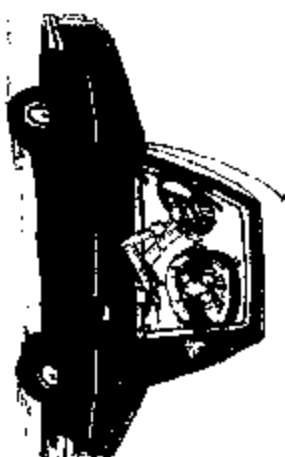
DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



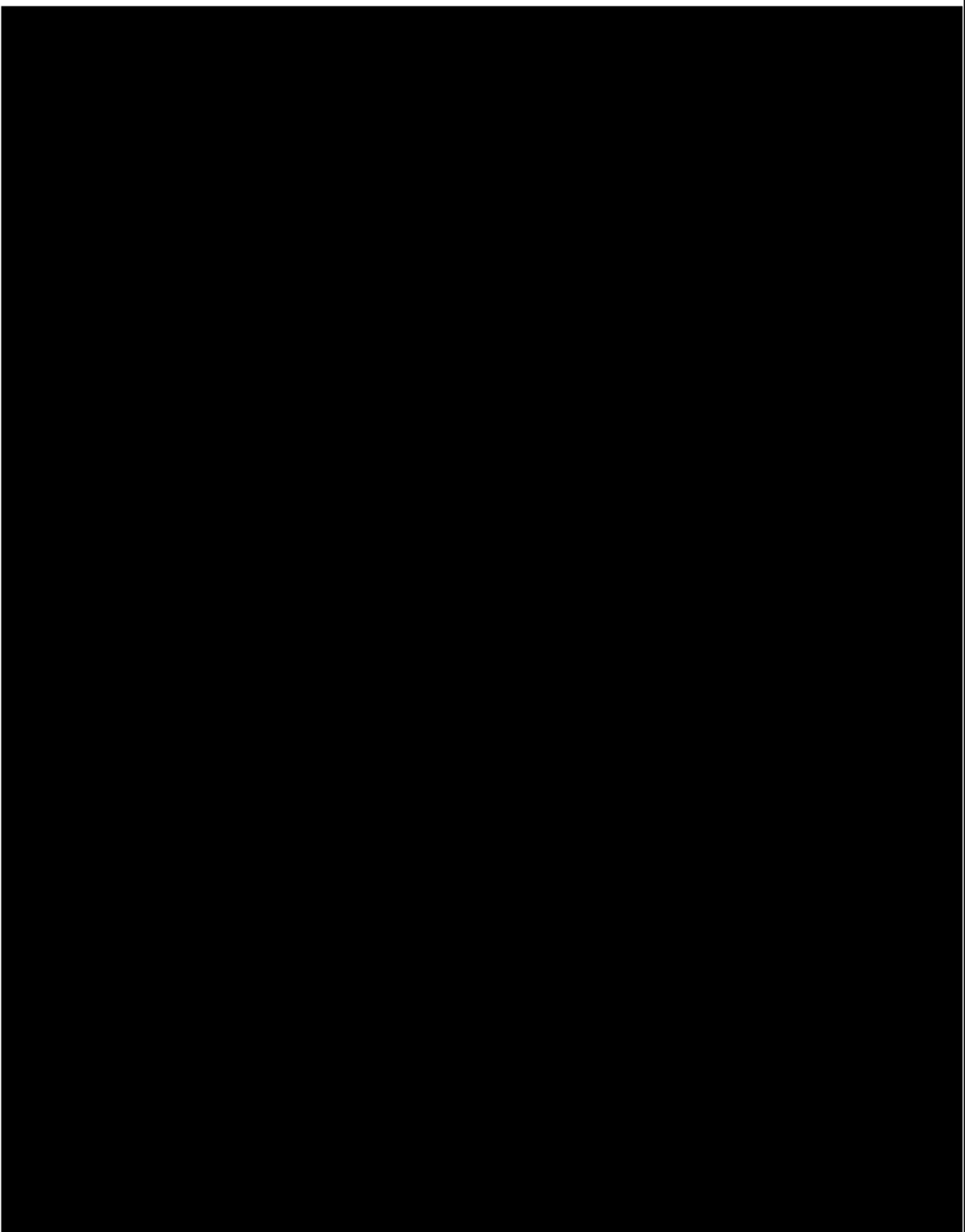
U.S. Department of Transportation
National Highway Traffic Safety
Administration

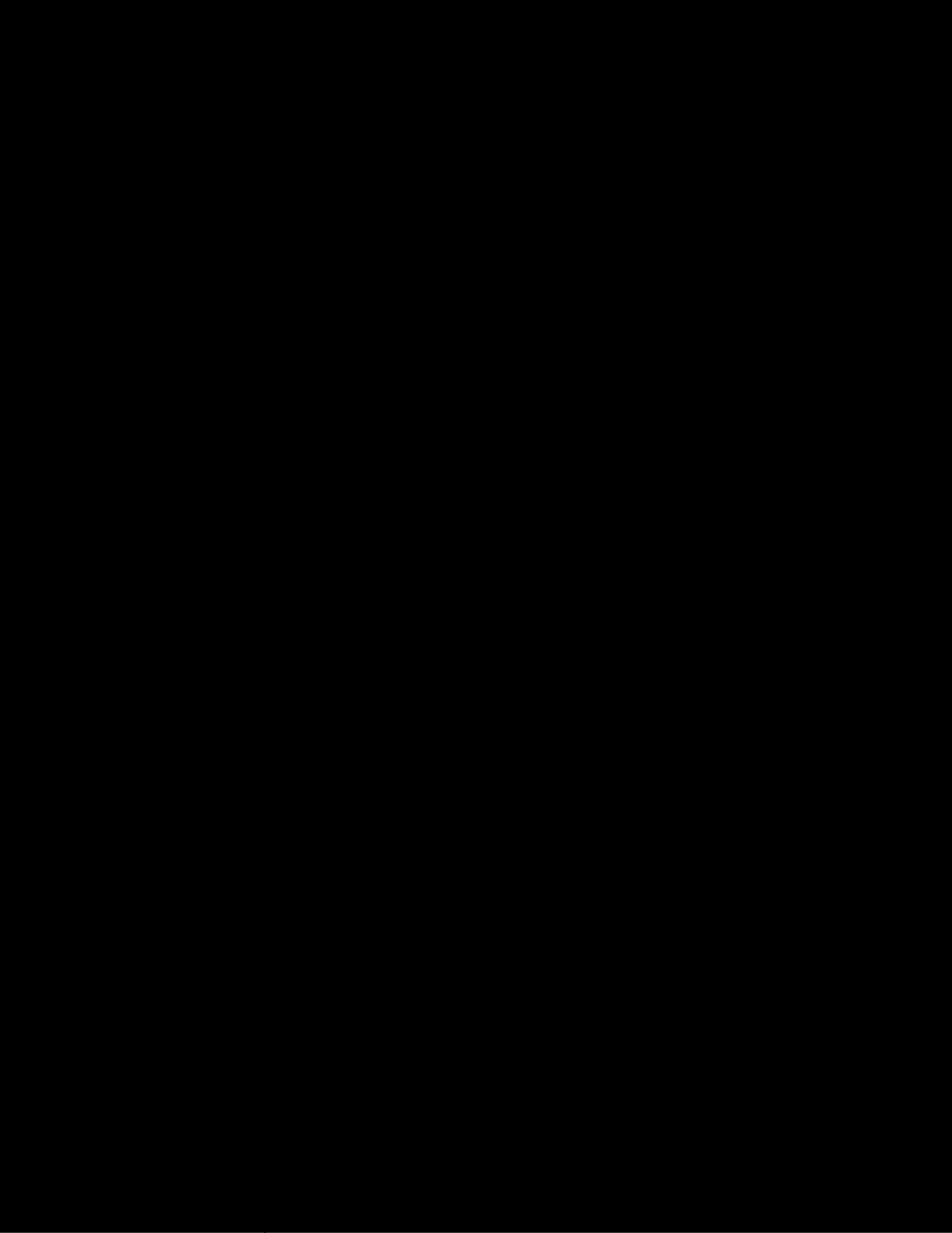
www.nhtsa.dot.gov/hotline

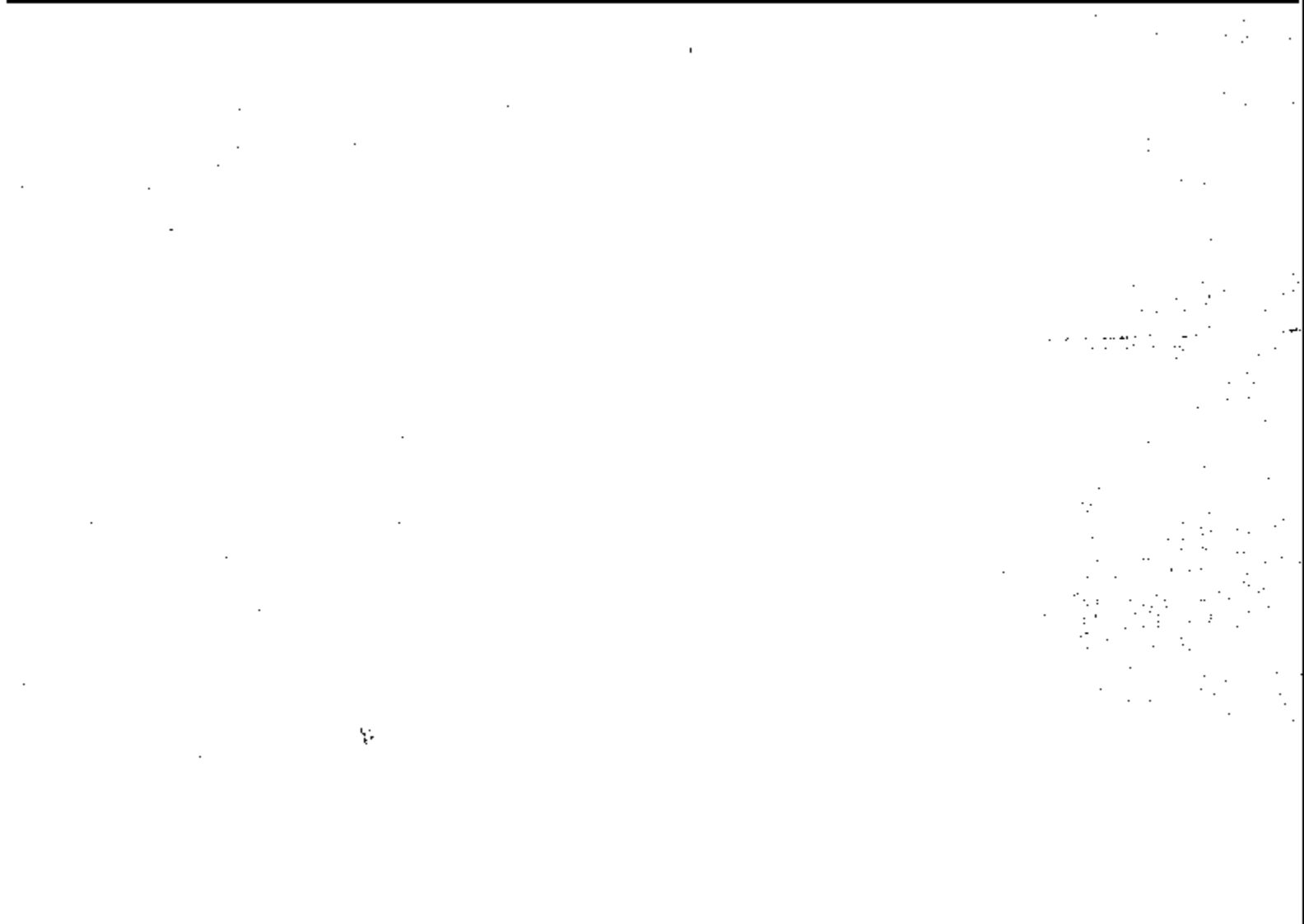
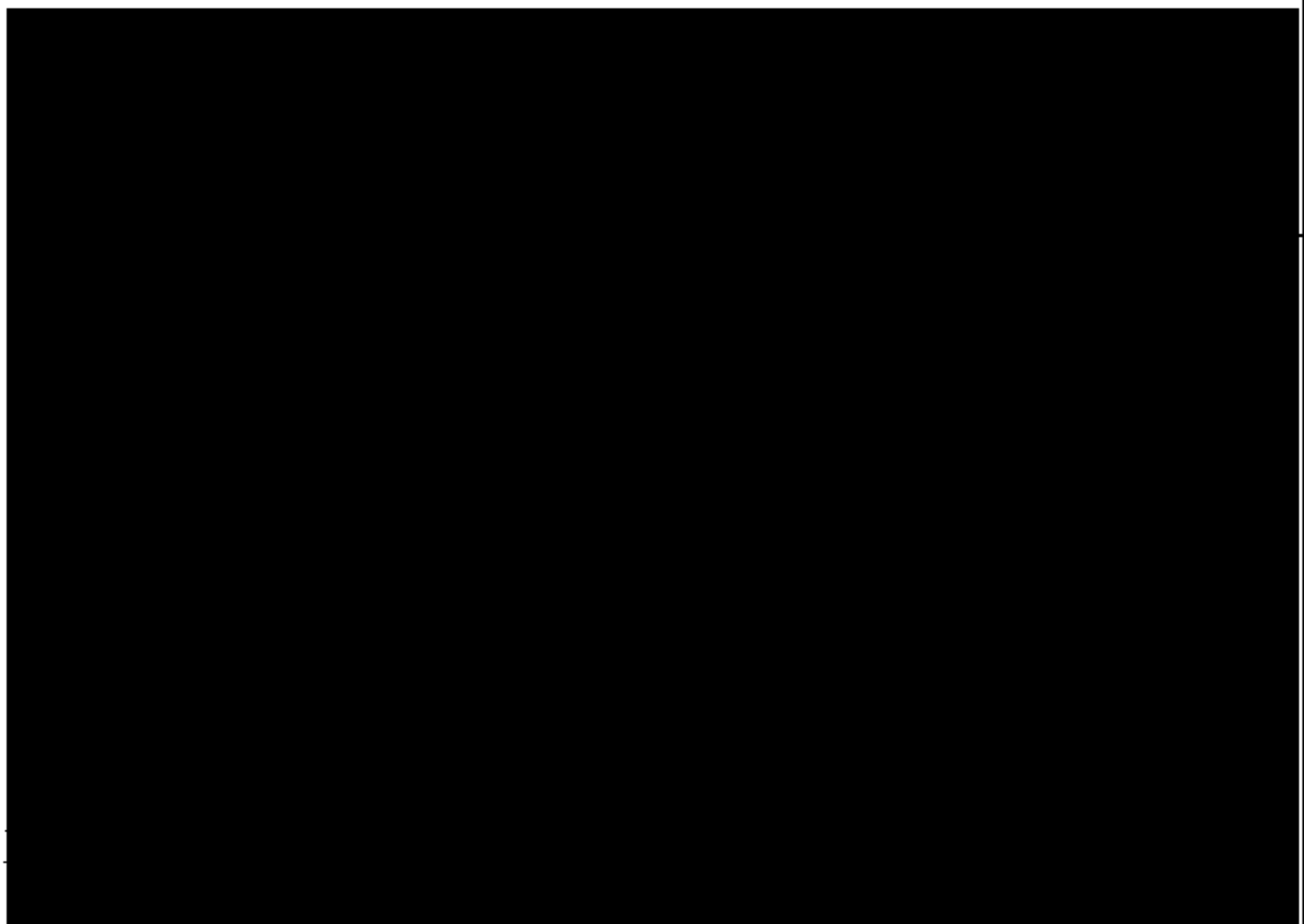
THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(B)(6)

(Page 1 through Page 29)

[REDACTED]



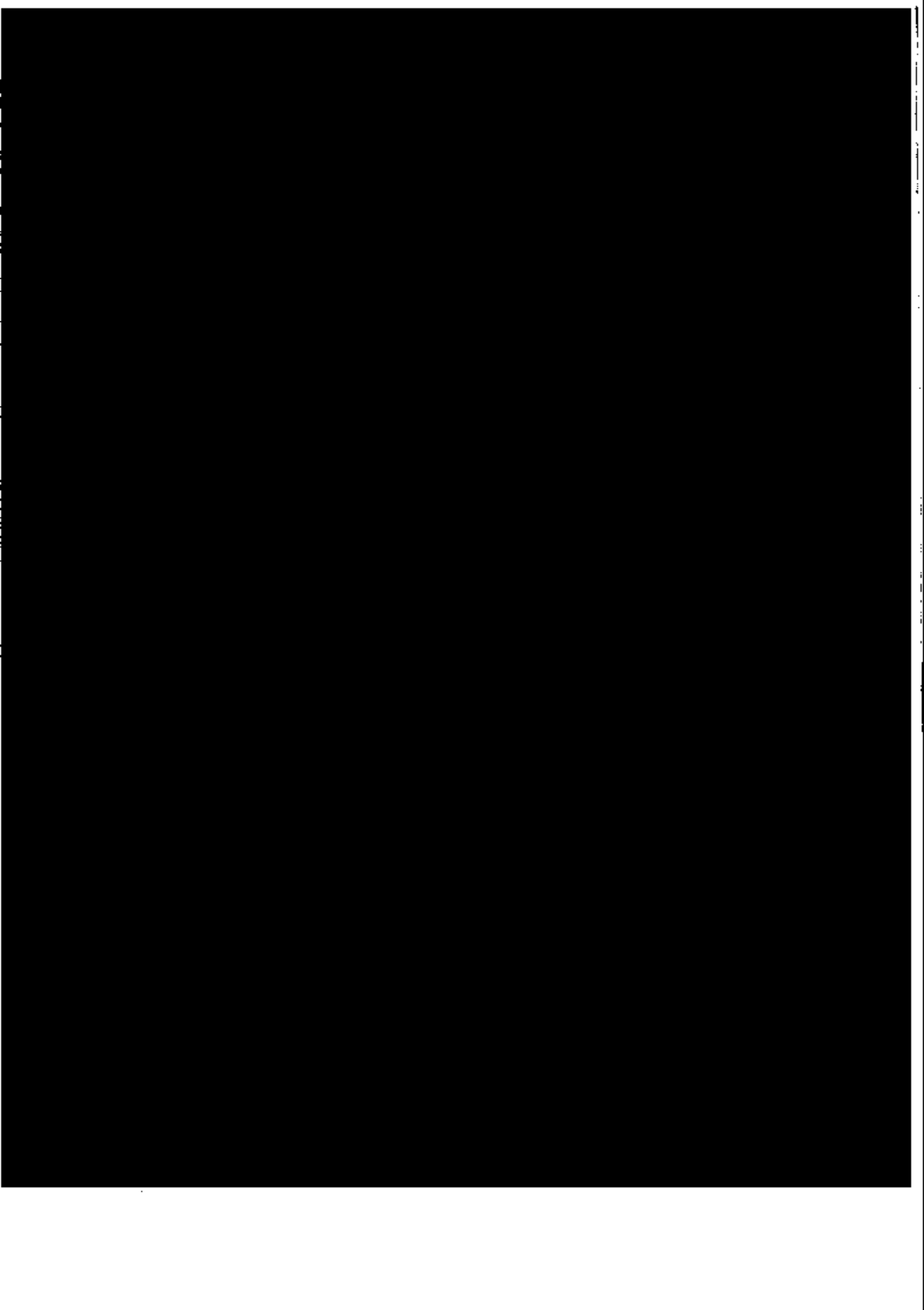


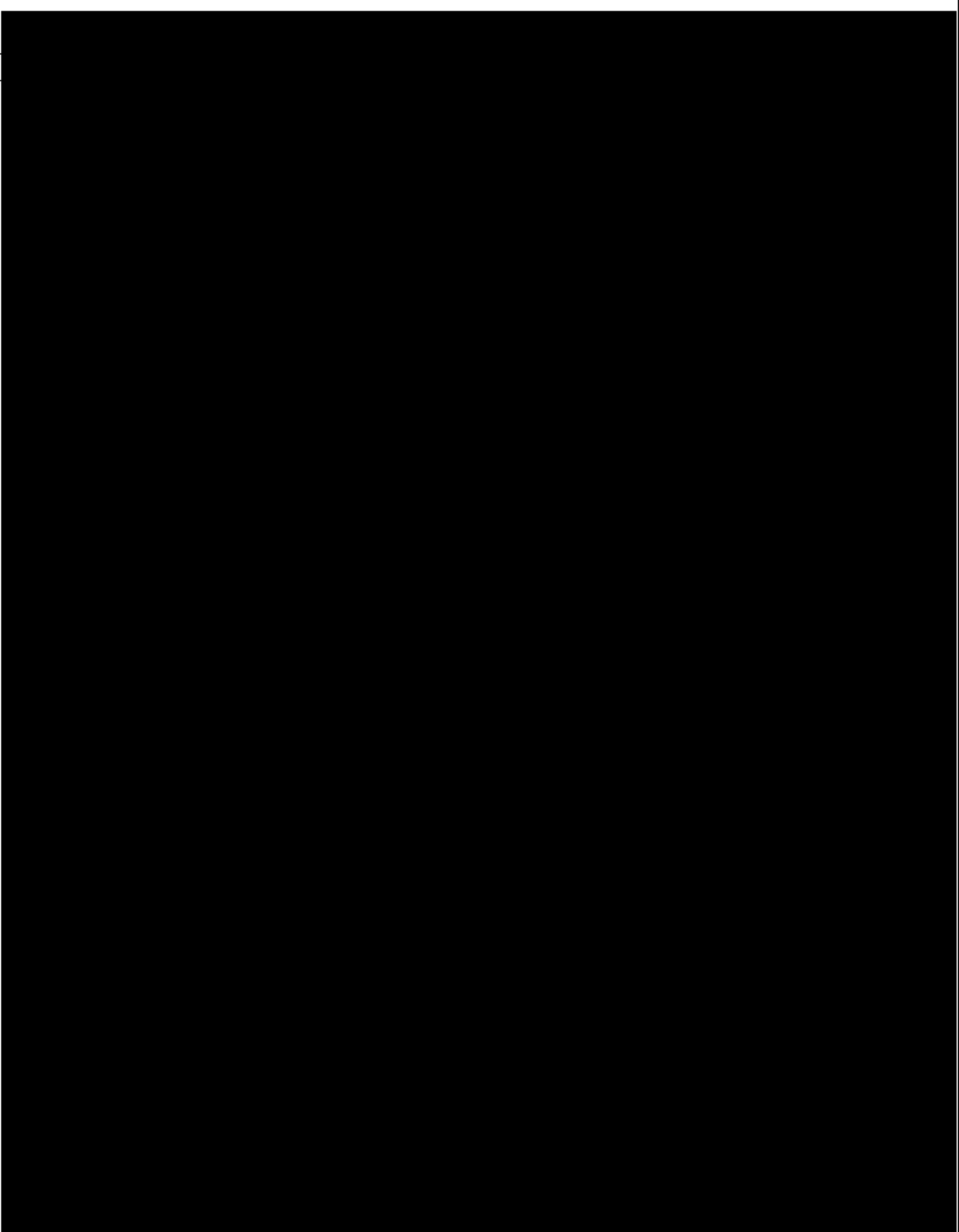


The first part of the paper discusses the importance of the research and the objectives of the study. It then presents a literature review of the existing research on the topic. The methodology section describes the research design and the data collection process. The results section presents the findings of the study, and the conclusion section summarizes the main points and provides recommendations for future research.

The study was conducted in a laboratory setting, and the participants were recruited from a local university. The data was collected using a series of questionnaires and interviews. The results of the study show that there is a significant relationship between the variables studied. The findings suggest that the proposed model is valid and can be used to predict the outcome of the study.

The study has several limitations, including a small sample size and a lack of external validity. However, the findings provide valuable insights into the topic and can be used to inform future research. The authors recommend that future studies should use a larger sample size and include a more diverse range of participants to improve the generalizability of the findings.





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