



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received

1/17/02

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OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side)		VEHICLE MAKE	VEHICLE MODEL	MANUFACTURE DATE	MODEL YEAR
1GKDT3W7X254865D		GMC	JIMMY 4WD	99	1999
VEHICLE MANUFACTURER					
☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other ☐ DaimlerChrysler ☐ General Motors ☐ Hyundai ☐ Saab ☐ Toyota ☐ VW					
PURCHASE DATE	☐ New ☒ Used	DEALER'S NAME	CITY	STATE	ZIP CODE
		HIGH COUNTRY AUTO CENTER	RICHFIELD	UT	84701
ENGINE SIZE	FUEL SYSTEM	FUEL TYPE	TRANSMISSION TYPE	ANTILOCK BRAKES	RESTRAINT SYSTEM
4.0/2000	☐ Turbo ☐ Fuel Injection	☐ Diesel ☒ Gas	☐ Manual ☒ Automatic	☐ Yes ☒ No	☒ Driver's Airbag ☐ 2 Point Belt ☒ Passenger's Airbag ☐ Motorized ☒ 3 Point Belt
NO. CYLINDERS					CRUISE CONTROL
					☒ Yes ☐ No
DRIVETRAIN	VEHICLE TYPE		DOORS	BODY STYLE	
☐ Front ☒ 4 Wheel ☐ Rear	☐ Car ☐ Minivan ☐ Truck ☐ Other ☐ Van ☒ Sport Utility ☐ Motorcycle		☐ 2-Door ☒ 4-Door	☒ Hatchback ☐ Sedan ☐ Pick-Up Truck ☐ Station Wagon	

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT	NO. OF FAILURES	To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).	
☐ Clutch Seal ☐ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System, Exhaust ☐ Heater, Defrost, Ventilation ☐ Interior ☐ Parking Brake ☐ Power Train ☐ Service Brakes ☐ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☒ Other: <u>MANUAL SEAT ADJUST. HANDLE BROKE</u>	☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19	INCIDENT DATE: <u>30 JUNE 2001</u> TIRE NAME: _____ COMPLETE TIRE SIZE: _____ MILEAGE AT INCIDENT: <u>38,000</u> TIRE BRAND: _____ VEHICLE SPEED AT INCIDENT: <u>PARKED</u> TIRE BRAND: _____ FAILED PART(S): _____ ☒ Original ☐ Replacement	
HANDICAPPED ADAPTIVE	FAILED PART(S) AVAILABLE?	NHTSA PREVIOUSLY CONTACTED?	
☐ Yes ☒ No	☐ Yes ☒ No	☐ Yes ☐ No	

APPLICABLE INCIDENT INFORMATION

Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(es) on the back of this form.	CRASH ☐ Yes ☒ No FIRE ☐ Yes ☒ No	NUMBER OF PERSONS INJURED ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19	CAUSE OF INCIDENT ☐ Wear/Corroded/Rust ☒ Weak/Poor Maintenance ☐ Cut/Torn ☐ 2 connected/Hell Off ☐ Error/Poor Performance ☐ Excessive Effort ☐ Noisy ☐ Loose ☐ Short ☐ Loose/Struck/Grebe ☐ Stability/Vibration ☒ Broken	RESULT OF INCIDENT ☐ Explosion/Fire ☐ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Rollover ☐ Rollover ☐ Sudden Acceleration
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PLEASE DO NOT WRITE IN THIS AREA

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ash(es), location(s), and injury(ies). Include additional accidents if applicable.

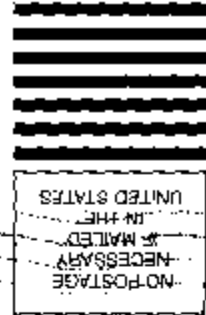
During normal usage, the shaft to the seat adjustment (front) brake is functioning the back of the seat is adjustable and out of the comfort and safety zone. I ordered the part from the dealer who sold the auto and so far have been unable to obtain it. The part is also by design weak and breakable in normal usage.

Include an additional page if necessary.

Describe any additional incidents. (Include date and mileage)

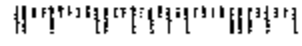
Privacy Act of 1974 - Public Law 93-579 This information is requested by authority vested in the National Highway Traffic Safety Administration. Your response is requested to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with an investigation, your response, if a statistical summary is prepared, may be used in support of the agency's action.

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BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.
POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.
U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE (VOQ)

DOT AUTO SAFETY HOTLINE
TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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www.nhtsa.dot.gov/hotline