



U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received

4/25/02

Order

Date

Order

Date

Order

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

ZIP CODE

AREA CODE

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side)		VEHICLE MAKE	VEHICLE MODEL	MANUFACTURE DATE	MODEL YEAR
1B7GG22N41S156269		DODGE	DAKOTA PICKUP	SEP 01	
VEHICLE MANUFACTURER					
☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other					
☒ DaimlerChrysler ☐ General Motors ☐ Hyundai ☐ Isuzu ☐ Toyota ☐ VW					
PURCHASE DATE	☒ New ☐ Used	DEALER'S NAME	CITY	STATE	ZIP CODE
SEPT 21, 00		NORRIS NORTHUP DODGE	GALLIPOLIS	OH	45631
ENGINE SIZE	FUEL SYSTEM	FUEL TYPE	TRANSMISSION TYPE	ANTILOCK BRAKES	RESTRAINT SYSTEM
4.7					
NO. CYLINDERS					
8					
DRIVETRAIN		VEHICLE TYPE		DOORS	BODY STYLE
☐ Front ☒ 4 Wheel ☐ Rear		☐ Car ☐ Minivan ☒ Truck ☐ Other		☐ 2 Door ☐ 4 Door	☐ Hatchback ☐ Pick Up Truck ☐ Sedan ☐ Station Wagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT ☐ Brake ☐ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System, Exhaust ☐ Heater, Defrost, Ventilation ☐ Interior ☐ Parking Brake ☐ Power Train ☐ Service Brakes ☐ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☐ Other ABS	NO. OF FAILURES	To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).	
	3		
	INCIDENT DATE	TIRE NAME	COMPLETE TIRE SIZE
	9/19/01 11/23/01		
MILEAGE AT INCIDENT	TIRE BRAND		
FIRST FAILURE 5990	☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☐ Other		
VEHICLE SPEED AT INCIDENT	FAILED PART(S)		
UNKNOWN	☐ Original ☐ Replacement		
UNKNOWN			
HANDICAPPED ADAPTIVE	FAILED PART(S) AVAILABLE?	NHTSA PREVIOUSLY CONTACTED?	
☐ Yes ☒ No	☐ Yes ☒ No	☐ Yes ☒ No	

APPLICABLE INCIDENT INFORMATION

Please describe in detail the Incident(s), Failure(s), and Injury(ies) on the back of this form.	CRASH	NUMBER OF PERSONS INJURED	CAUSE OF INCIDENT ☐ Weak/Corroded/Rust ☐ Weak/Poor Fit/Loose ☐ Cut/Torn ☐ Disconnected/Fell Off ☐ Error/Poor Performance ☐ Excessive Effort	RESULT OF INCIDENT ☐ Excessive Force ☐ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Roll over ☐ Struck ☐ Sudden Acceleration
	☐ Yes ☐ No	☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9		
FIRE	☐ Yes ☐ No	NUMBER OF FATALITIES		
		☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9		

PLEASE DO NOT WRITE IN THIS AREA

05634

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.
(ANTI-LOCK BRAKE SYSTEM)

THE ABS HAS FAILED THREE TIMES TO DATE. MY PRIMARY CONCERN IS THE FACT THAT WHEN FAILURE OF A CHRYSLER DECIDED TO REPLACE THE BLOWN FUSE WITH A HIGHER AMPERAGE FUSE, THIS MAKES THE ELECTRICAL SUBJECT TO OVER HEATING AND OR FIRE. THIS I CAN PROVE WITH PHOTOS, AND VIDEO, ALTERING THE FUSE SYSTEM WITHOUT INFORMING ME IS UNACCEPTABLE. CHRYSLER HAS SHOWN ME THEY HAVE NO INTENTION OF FIXING THE TRUCK PROPERLY. I REFUSE TO BE A TEST PILOT OR MAYBE A CRASH DUMMY, THEY WON'T REFUND MY MONEY, WON'T FIX THE TRUCK, AND I CAN'T GET AID OF IT IN ITS PRESENT CONDITION. I'VE PARKED THE TRUCK. IT'S UNSAFE, WHAT CAN I DO?

Continue on additional page if necessary.

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974 (Public Law 93-579) This information is transmitted pursuant to authority provided in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this request. Your response will be used to assist the NHTSA in determining whether a vehicle should be subject to recall. You are not required to provide a written response. If you do not wish to provide a written response, you may indicate this on the back of this card. If you do provide a written response, it will be used in support of the agency's action.

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HS Form 550 (Rev. 8/99)

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IN THE
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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

Complete and return or place in your car manual for future use



VEHICLE OWNER'S

QUESTIONNAIRE

(V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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www.nhtsa.dot.gov/hotline