



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK: ●

Form Approved: O.M.B. No. 2

FOR AGENCY USE ONLY

Date Received
1/17/02
Reference No.
Case
Title
Ref. No.
Up-Id

OWNER INFORMATION (Type or Print)

VEHICLE IDENT. NO. (VIN) (located at bottom of windshield on driver's side)										VEHICLE MAKE		VEHICLE MODEL		MANUFACTURE DATE		MODEL	
1 F D E E 1 4 N I N A 1 7 3 5 0										Ford		STA-WGN		09/19/91		1991	
VEHICLE MANUFACTURER										CITY		STATE		ZIP CODE			
☐ BMW ☐ Daimler-Chrysler ☐ Ford ☐ General Motors ☐ Honda ☐ Hyundai ☐ Nissan ☐ Saab ☐ Subaru ☐ Toyota ☐ Volvo ☐ VW ☐ Other										WAYNE		MI		48184			
PURCHASE DATE		DEALER'S NAME		CITY		STATE		ZIP CODE									
3-4-96		Jack Demmer Ford		WAYNE		MI		48184									
ENGINE SIZE		FUEL SYSTEM		FUEL TYPE		TRANSMISSION TYPE		ANTILOCK BRAKES		RESTRAINT SYSTEM		CRUISE CONTROL					
302		☐ Turbo ☒ Fuel Injection		☐ Diesel ☒ Gas		☐ Manual ☒ Automatic		☐ Yes ☒ No		☒ Driverside Airbag ☐ Passengerside Airbag ☐ 3-Point Belt		☒ Yes ☐ No					
NO. CYLINDERS		DRIVETRAIN		VEHICLE TYPE		DOORS		BODY STYLE									
8		☐ Front ☒ Rear		☐ Car ☐ Minivan ☐ Truck ☐ Van ☐ Sport Utility ☐ Motorcycle ☐ Other		2 Door		Hatchback									
		4 Wheel				4-Door		Pick Up Truck									

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT		NO. OF FAILURES		To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).	
☐ Child Seat ☐ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System, Exhaust ☐ Heater, Defrost, Ventilation ☐ Interact ☐ Parking Brake ☐ Power Train ☐ Service Brakes ☐ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☒ Other: <u>Electrical</u>		☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19 ☐ 20		TIRE NAME <u>Starfire Hite-Line 46</u> COMPLETE TIRE SIZE <u>P235/75R15</u> TIRE BRAND ☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☒ Other: <u>Starfire</u>	
INCIDENT DATE		MILEAGE AT INCIDENT			
10-18-01					
VEHICLE SPEED AT INCIDENT		FAILED PART(S)			
0		☒ Original ☐ Replacement			
HANDICAPPED ADAPTIVE		FAILED PART(S) AVAILABLE?		NHTSA PREVIOUSLY CONTACTED?	
☐ Yes ☒ No		☒ Yes ☐ No		☐ Yes ☒ No	

APPLICABLE INCIDENT INFORMATION

Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form.	CRASH	NUMBER OF PERSONS INJURED	CAUSE OF INCIDENT	RESULT OF INCIDENT
	☐ Yes ☒ No	☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19 ☐ 20	☐ Wind/Control/Brake ☐ Water/Poor Tire Traction ☐ Cur/Turn ☐ Disconnect/Fall Off ☐ Erratic/Poor Performance ☐ Excessive E-Fail ☐ Noisy ☐ Leaks ☒ Skid ☐ Locks/Sticks/Grips ☐ Stability/Vibration ☐ Brakes	☒ Explosion/Fire ☐ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Rollover ☐ Stalls ☐ Sudden Acceleration
	FIRE	NUMBER OF FATALITIES		
	☒ Yes ☐ No	☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19 ☐ 20		

PLEASE DO NOT WRITE IN THIS AREA



05525

Narrative description of incident(s), tallure(s), rash(es), location(s), and injury(ies). Include additional incidents if applicable.

Van was parked at 7:00 PM, at around 10:30 PM the van was on fire, it appears that the fire started in the door.

Continue on additional page if necessary.

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974—Public Law 93-579. The information is requested pursuant to authority vested in this National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturing should take appropriate action to correct a safety defect. In the NHTSA process with administrative enforcement or litigation based on a manufacturer's response or a safety recall survey, your response may be used in support of the agency's action.

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HS Form 300 (Rev. 8/99)

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Circuits
Penalty for Private Use \$300



NO POSTAGE
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UNITED STATES

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S
QUESTIONNAIRE
(V00Q)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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Administration

www.nhtsa.dot.gov/hotline

THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(B)(6)

(Page 1 through Page 7)

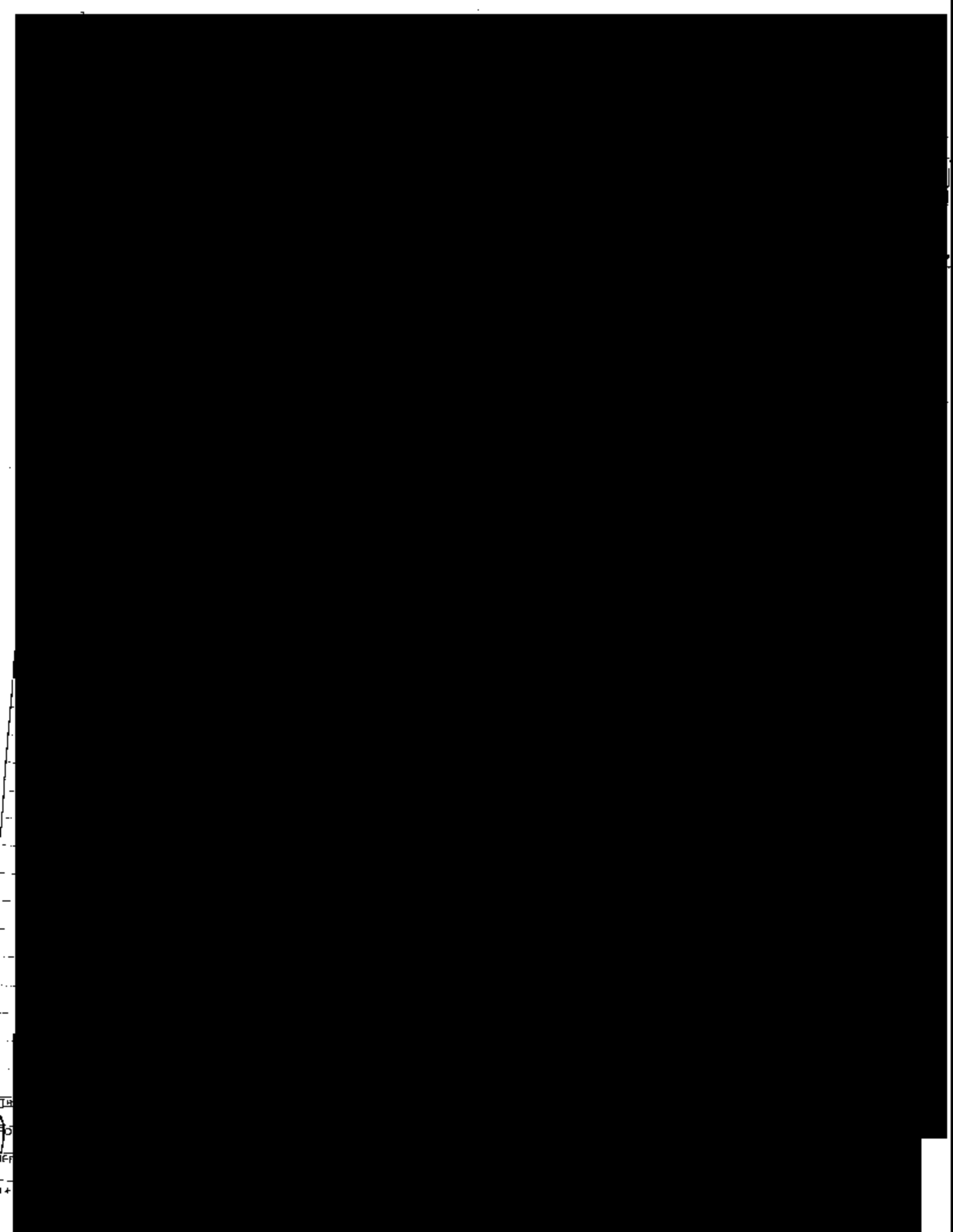
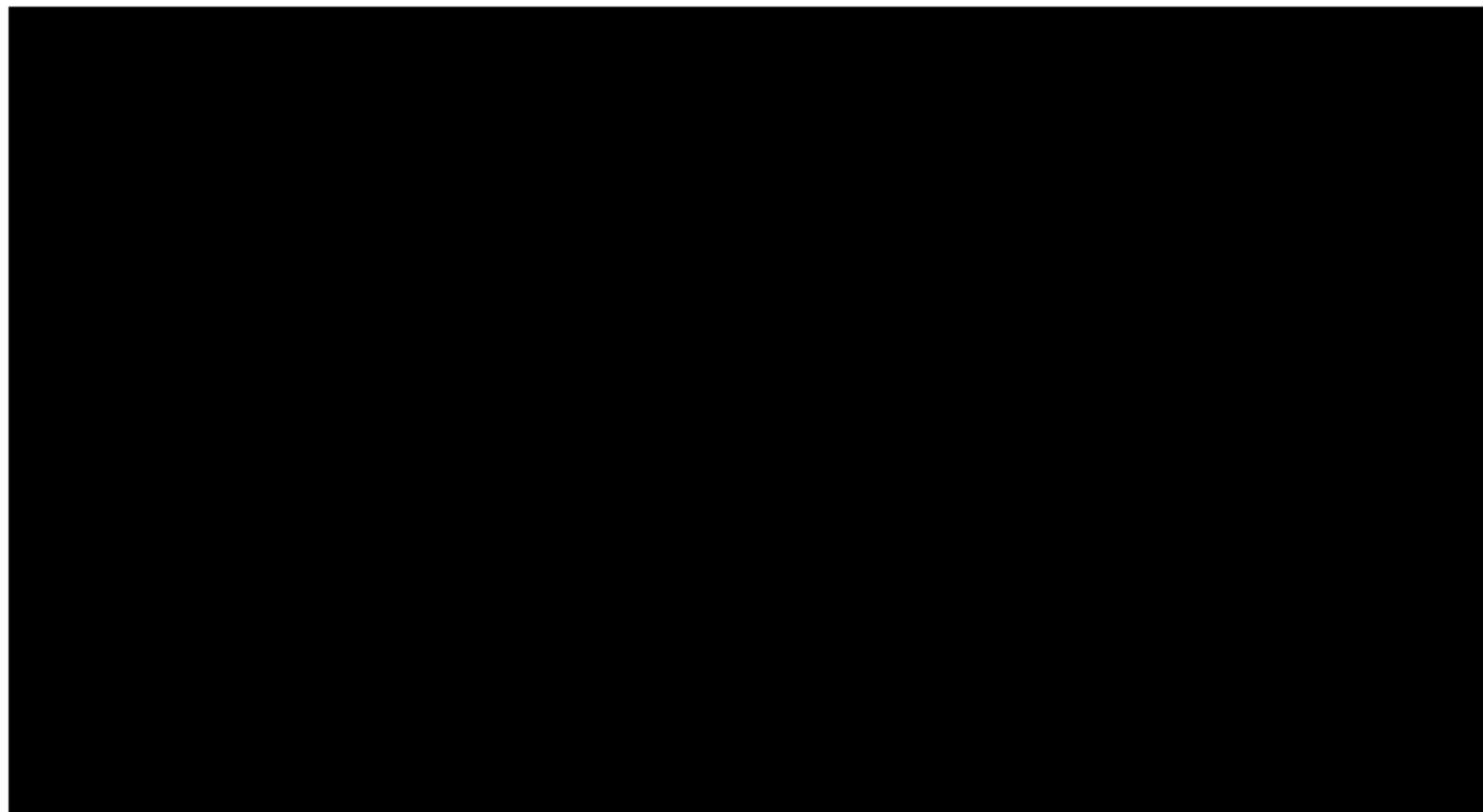
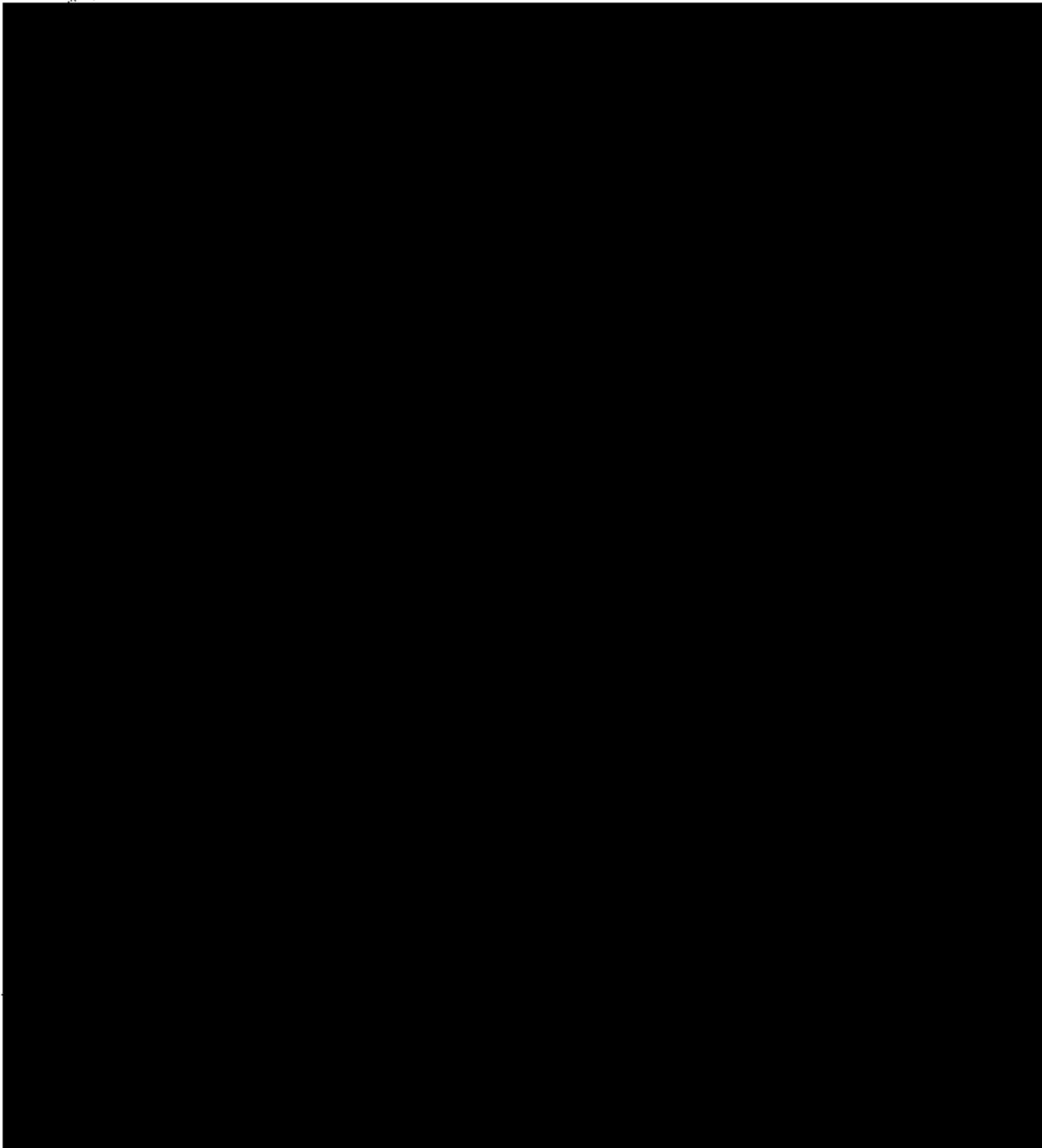
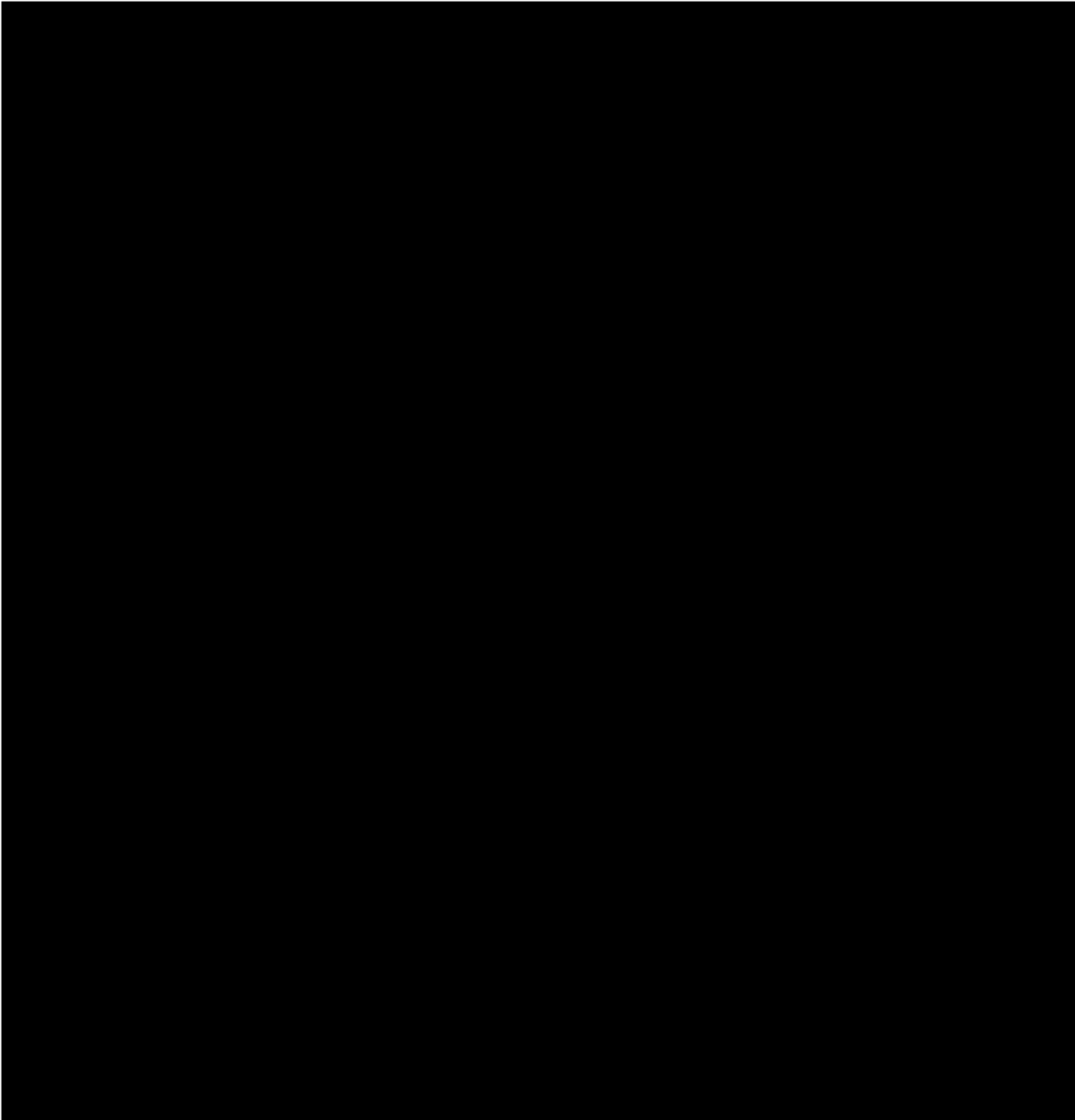


TABLE
1
DEFINITION
OF









[REDACTED]

[REDACTED]