



U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 368-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received 2-15-02	Order # _____
Reference No. _____	CD-1 _____
	CD-1R _____

OWNER INFORMATION

(This section is intentionally obscured by a large black redaction box.)

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) <i>(Located at bottom of windshield on driver's side)</i> 1HVB8AAP5YH290828	VEHICLE MAKE INT	VEHICLE MODEL 3800 DT466E	MANUFACTURE DATE 122199	MODEL YEAR 2000	
VEHICLE MANUFACTURER <input type="radio"/> BMW <input type="radio"/> Ford <input type="radio"/> Honda <input type="radio"/> Nissan <input type="radio"/> Subaru <input type="radio"/> Volvo <input checked="" type="radio"/> Other INTERNATIONAL <input type="radio"/> DaimlerChrysler <input type="radio"/> General Motors <input type="radio"/> Hyundai <input type="radio"/> Saab <input type="radio"/> Toyota <input type="radio"/> VW					
PURCHASE DATE 1-31-2000	DEALER'S NAME MIDWEST TRANSIT	CITY P.O. BOX 582 KANKAKEE ILL	STATE ILL	ZIP CODE 609010582	
ENGINE SIZE (CID/CC/L) 195HP	FUEL SYSTEM <input checked="" type="radio"/> Turbo <input type="radio"/> Fuel Injector	FUEL TYPE <input checked="" type="radio"/> Diesel <input type="radio"/> Gas	TRANSMISSION TYPE <input type="radio"/> Manual <input checked="" type="radio"/> Automatic	ANTILOCK BRAKES <input checked="" type="radio"/> Yes <input type="radio"/> No	RESTRAINT SYSTEM <input type="radio"/> Drivers Side Airbag <input type="radio"/> 2-Point Belt <input type="radio"/> Passengerside Airbag <input type="radio"/> 3-Point Belt <input type="radio"/> 3-Point Belt
NO. CYLINDERS 6	DRIVETRAIN <input type="radio"/> Front <input type="radio"/> 4-Wheel <input checked="" type="radio"/> Rear		VEHICLE TYPE <input type="radio"/> Car <input type="radio"/> Minivan <input type="radio"/> Truck <input checked="" type="radio"/> Other BUS SCHOOL Type 1 <input type="radio"/> Van <input type="radio"/> Sport Utility <input type="radio"/> Motorcycle		
DOORS <input type="radio"/> 2-Door <input type="radio"/> 4-Door		BODY STYLE <input type="radio"/> Hatchback <input type="radio"/> Sedan <input type="radio"/> Station Wagon <input type="radio"/> Pick Up Truck			

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT <input type="radio"/> Child Seat <input type="radio"/> Electrical Lights & Alarms <input type="radio"/> Engine & Cooling System <input type="radio"/> Equipment <input checked="" type="radio"/> Fuel System, Exhaust <input type="radio"/> Heater, Defrost, Ventilat or <input type="radio"/> Interior <input type="radio"/> Parking Brake <input type="radio"/> Power Train <input type="radio"/> Service Brakes <input type="radio"/> Steering <input type="radio"/> Structure <input type="radio"/> Suspend or <input type="radio"/> Visual Systems <input checked="" type="radio"/> Other ANTILOCK BRAKE SYSTEM	NO. OF FAILURES <input type="text"/> ① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ ⑩ ⑪ ⑫ ⑬ ⑭ ⑮ ⑯ ⑰ ⑱ ⑲	To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).	
	INCIDENT DATE	TIRE NAME	COMPLETE TIRE SIZE
	MILEAGE AT INCIDENT	TIRE BRAND	
	VEHICLE SPEED AT INCIDENT	<input type="radio"/> BF Goodrich <input type="radio"/> Cooper <input type="radio"/> Firestone <input type="radio"/> Goodyear <input type="radio"/> Kelly Springfield <input type="radio"/> Michelin <input type="radio"/> Yokohama <input type="radio"/> Other	
FAILED PART(S) <input type="radio"/> Original <input type="radio"/> Replacement	HANDICAPPED ADAPTIVE <input type="radio"/> Yes <input type="radio"/> No	FAILED PART(S) AVAILABLE? <input type="radio"/> Yes <input type="radio"/> No	NHTSA PREVIOUSLY CONTACTED? <input type="radio"/> Yes <input checked="" type="radio"/> No

APPLICABLE INCIDENT INFORMATION

Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form.	CRASH <input type="radio"/> Yes <input type="radio"/> No	NUMBER OF PERSONS INJURED <input type="text"/> ① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ ⑩ ⑪ ⑫ ⑬ ⑭ ⑮ ⑯ ⑰ ⑱ ⑲	CAUSE OF INCIDENT <input type="radio"/> Wear/Corrosion/ Rust <input type="radio"/> Weak/Poor Fit/Loose <input type="radio"/> Cut/Torn <input type="radio"/> Disconnect/Fat Off <input type="radio"/> Erratic/Poor Performance <input type="radio"/> Excessive Effort <input type="radio"/> Noisy <input type="radio"/> Lanks <input type="radio"/> Short <input type="radio"/> Locks/Sticks/Grabs <input type="radio"/> Stability/Vibration <input type="radio"/> Broken	RESULT OF INCIDENT <input type="radio"/> Explosion/Fire <input type="radio"/> Loss of Control <input type="radio"/> Poor Visibility <input type="radio"/> Inadvertent Start <input type="radio"/> Rollover <input type="radio"/> Stalls <input type="radio"/> Sudden Acceleration
	FIRE <input type="radio"/> Yes <input type="radio"/> No	NUMBER OF FATALITIES <input type="text"/> ① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ ⑩ ⑪ ⑫ ⑬ ⑭ ⑮ ⑯ ⑰ ⑱ ⑲		

PLEASE DO NOT WRITE IN THIS AREA



05425

NARRATIVE DESCRIPTION OF INCIDENT(S), TALENT(S), CRASH(ES), LOCATION(S), AND INJURY(ES). Include additional accidents if applicable.

School Bus Put in operation Feb 1, 2000 with 263 miles

Problem with ABS Light staying on

History: 1 miles Problem

April 28, 2000 4493 ABS Light on, ABS Sensor

July 5, 2000 5887 New ABS Sensor, RT, Front

9-30-2000 7665 ABS Light on, ABS and ABS Sensors

12-1-2000 9195 ABS Light on, Set Sensors

4-7-2001 15515 Adjust ABS Sensor and Cleaned

7-5-2001 17997 ABS Light on, ABS Sensor, ABS Light on, ABS Sensor

8-23-2001 18150 ABS Light on, ABS Sensor, ABS Sensor

8-31-2001 18300 ABS System, Cleaned and Adjusted

9-5-2001 18940 ABS System, Cleaned and Adjusted

10-12-2001 19850 ABS Light on, ABS Sensor, ABS Sensor

11-22-2001 22888 ABS Light on, ABS Sensor, ABS Sensor

1-8-2002 23034 ABS Light on, ABS Sensor, ABS Sensor

Note: in all cases, whether work done in shop or by certified mechanic, the ABS light came back on either the same day or the next day.

Continue on additional page if necessary.

Describe any additional incidents. (include date and mileage)

The Privacy Act of 1974 (Public Law 93-579) The information requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement, or litigation against a manufacturer, your response will be used in support of the agency's action.

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HS Form 350 (Rev. 8/99)

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IN THE
UNITED STATES



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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

U.S. Department of Transportation
National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE (VQQ)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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