



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393

DC METRO AREA (202:386-0123)

INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue or black ink pen only.

CORRECT MARK: ●

Form Approved: O.M.B. No. 2127-0008

FOR AGENCY USE ONLY

Deep Technology

5/18/02

Reference 13

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191-

115

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

VERBODEN TOEGANG VERBODEN

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side)				VEHICLE MAKE		VEHICLE MODEL		MANUFACTURE DATE		MODEL YEAR	
2WKEDDJKSK955596				Western Star		Constellation		06 03 98		1999	
VEHICLE MANUFACTURER											
☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Toyota ☐ Volvo ☒ Daimler/Chrysler ☐ General Motors ☐ Hyundai ☐ Saab ☐ VW ☒ Other <u>Western Star</u>											
PURCHASE DATE		☒ New ☐ Used		DEALER'S NAME		CITY		STATE		ZIP CODE	
				Pied Sales & Service		Salt Lake City		UT		80256	
ENGINE SIZE		FUEL SYSTEM		FUEL TYPE		TRANSMISSION TYPE		ANTILOCK BRAKES		RESTRAINT SYSTEM	
5.0 DOZ/D											
NO. CYLINDERS <u>6</u>		☐ Turbo ☒ Diesel ☐ Fuel Injection ☐ Gas		☒ Manual ☐ Automatic		☒ Yes ☐ No		☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag ☐ Motorcycle ☒ 3 Point Belt		CRUISE CONTROL ☐ Yes ☐ No	
DRIVETRAIN		VEHICLE TYPE		DOORS		BODY STYLE					
☐ Front ☐ 4 Wheel ☐ Rear		☐ Car ☐ Minivan ☐ Truck ☐ Van ☐ Sport Utility ☐ Motorcycle		☒ Other <u>Semi</u>		☒ 2 Door ☐ 4 Door		☐ Hatchback ☐ Pick Up Truck		☐ Sedan ☐ Stationwagon	

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT ☐ Child Seat ☐ Fluids, Lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System, Exhaust ☐ Heater, Defrost, Ventilation ☐ Interior ☐ Parking Brake ☐ Power Train ☐ Service Brakes ☒ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☐ Other _____ _____ _____	NO. OF FAILURES 2 ① ① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ ⑩ ⑪ ⑫ ⑬ ⑭ ⑮ ⑯ ⑰ ⑱ ⑲	To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).		
	INCIDENT DATE Aug 2000 / Feb 2002	TIRE NAME	COMPLETE TIRE SIZE	TIRE BRAND ☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☐ Other _____
	MILEAGE AT INCIDENT 82,000 and 395,000			
	VEHICLE SPEED AT INCIDENT all			
FAILED PART(S) ☒ Original ☐ Replacement	FAILED PART(S) AVAILABLE? ☒ Yes ☒ No			
HANDICAPPED ADAPTIVE ☐ Yes ☐ No	NHTSA PREVIOUSLY CONTACTED? ☐ Yes ☒ No			

APPLICABLE INCIDENT INFORMATION

PLEASE DESCRIBE IN DETAIL THE INCIDENT(S), FAILURE(S), CRASH(ES), AND INJURY(IES) ON THE BACK OF THIS FORM.			
CRASH ☐ Yes ☒ No	NUMBER OF PERSONS INJURED 	CAUSE OF INCIDENT ☐ Wear/Corroded/Rust ☐ Weak/Poor Fit/Loose ☐ Cut/Torn ☐ Disconnect/Hold Off ☐ Erratic/Poor Performance ☐ Excessive Effort ☐ Noisy ☐ Leaks ☐ Short ☒ Looks/Sticks/Grabs ☐ Stability/Vibration ☐ Broken	RESULT OF INCIDENT ☐ Ejection/Fire ☒ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Roll-over ☐ Stalls ☐ Sudden Acceleration
FIRE ☐ Yes ☒ No	NUMBER OF FATALITIES 		

PLEASE DO NOT WRITE IN THIS AREA

05326

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

Power steering pump on my semi as well as on the same model truck on a friend of mine have both on 2 occasions started to lock up when turning causing us to run off the road.

They were both replaced under warranty and have failed again since twice.

The dealer and mits it is the fault of a bad pump and the only real fix is to by an outside vendor pump and res. uair to put on the vehicle.

I feel they should not sell something that has a safety flaw like this and when found should repair at no ex pence

Continue on additional page if necessary.

Describe any additional incidents. (include date and mileage)

The Privacy Act of 1974 (Public Law 93-570) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this request. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety-related issue. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a related car summary thereof, may be used in support of the agency's action.

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UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE (V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

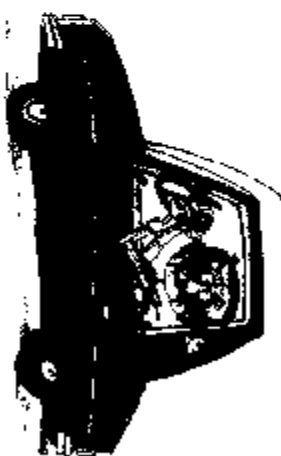
DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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www.nhtsa.dot.gov/hotline