



U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received 1/17/02	Color
Reference No.	Year
	Model

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (located at bottom of windshield on driver's side) 1FTNX20F5YEC64976	VEHICLE MAKE FORD	VEHICLE MODEL F250 Super Duty	MANUFACTURE DATE 02/2000	MODEL YEAR 2000
VEHICLE MANUFACTURER <input type="radio"/> BMW <input type="radio"/> Ford <input type="radio"/> Honda <input type="radio"/> Nissan <input type="radio"/> Subaru <input type="radio"/> Volvo <input type="radio"/> Other <input type="radio"/> Daimler/Chrysler <input type="radio"/> General Motors <input type="radio"/> Hyundai <input type="radio"/> Saab <input type="radio"/> Toyota <input type="radio"/> VW	CHASE DATE 2-2000	DEALER'S NAME Paul Cerame Ford	CITY St. Louis	STATE MO
ENGINE SIZE (CID/CC/L) 7.3L	FUEL SYSTEM <input type="radio"/> Turbo <input type="radio"/> Fuel Injection	FUEL TYPE <input type="radio"/> Diesel <input type="radio"/> Gas	TRANSMISSION TYPE <input type="radio"/> Manual <input type="radio"/> Automatic	ANTILOCK BRAKES <input type="radio"/> Yes <input type="radio"/> No
NO. CYLINDERS 8	RESTRAINT SYSTEM <input type="radio"/> Driver Side Airbag <input type="radio"/> 2-Point Belt <input type="radio"/> Passenger Side Airbag <input type="radio"/> Motorbelt <input type="radio"/> 3-Point Belt	CRUISE CONTROL <input type="radio"/> Yes <input type="radio"/> No	DOORS <input type="radio"/> 2-Door <input type="radio"/> 4-Door	
DRIVETRAIN <input type="radio"/> Front <input type="radio"/> Rear <input type="radio"/> 4 Wheel	VEHICLE TYPE <input type="radio"/> Car <input type="radio"/> Minivan <input type="radio"/> Truck <input type="radio"/> Other <input type="radio"/> Van <input type="radio"/> Sport Utility <input type="radio"/> Motorcycle	BODY STYLE <input type="radio"/> Hatchback <input type="radio"/> Sedan <input type="radio"/> Station Wagon <input type="radio"/> Pick Up Truck		

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT <input type="checkbox"/> Child Seat <input type="checkbox"/> Electrical Lights & Alarms <input type="checkbox"/> Engine & Cooling System <input type="checkbox"/> Equipment <input type="checkbox"/> Fuel System, Exhaust <input type="checkbox"/> Heater, Defrost, Ventilation <input type="checkbox"/> Interior <input type="checkbox"/> Parking Brake <input type="checkbox"/> Power Train <input type="checkbox"/> Service Brakes <input type="checkbox"/> Steering <input type="checkbox"/> Structure <input type="checkbox"/> Suspension <input type="checkbox"/> Visual Systems <input checked="" type="checkbox"/> Other missing ABS relay for towing	NO. OF FAILURES 1	To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).	
	INCIDENT DATE September 18, 2001	TIRE NAME	COMPLETE TIRE SIZE
	MILEAGE AT INCIDENT 28586	TIRE BRAND <input type="radio"/> BF Goodrich <input type="radio"/> Cooper <input type="radio"/> Firestone <input type="radio"/> Goodyear <input type="radio"/> Kelly Springfield <input type="radio"/> Michelin <input type="radio"/> Yokohama <input type="radio"/> Other	
	VEHICLE SPEED AT INCIDENT 45	FAILED PART(S) <input type="checkbox"/> Original <input type="checkbox"/> Replacement	
HANDICAPPED ADAPTIVE <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	FAILED PART(S) AVAILABLE? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA PREVIOUSLY CONTACTED? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.	CRASH <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	NUMBER OF PERSONS INJURED 0	CAUSE OF INCIDENT <input type="checkbox"/> Wear/Corrosion/Rust <input type="checkbox"/> Wheel/Tire Fit/Loose <input type="checkbox"/> Cut/Turn <input type="checkbox"/> Disconnect/Fall Off <input type="checkbox"/> Error/Poor Performance <input type="checkbox"/> Excessive Effort <input type="checkbox"/> Noisy <input type="checkbox"/> Loose <input type="checkbox"/> Short <input type="checkbox"/> Locks/Sticks/Grabs <input type="checkbox"/> Stability/Vibration <input type="checkbox"/> Broken	RESULT OF INCIDENT <input type="checkbox"/> Explosion/Fire <input checked="" type="checkbox"/> Loss of Control <input type="checkbox"/> Poor Visibility <input type="checkbox"/> Inadvertent Start <input type="checkbox"/> Rollover <input type="checkbox"/> Stalls <input type="checkbox"/> Sudden Accelerator
	FIRE <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	NUMBER OF FATALITIES 0		

PLEASE DO NOT WRITE IN THIS AREA



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• A description of incident(s), failure(s),
if applicable, location(s), and injury(ies). Include
if applicable accidents if applicable.

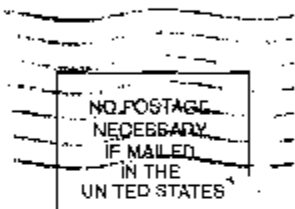
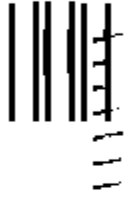
When trailering with truck
and you have to apply years
brakes more than a normal
stop it caused the truck to
shake and buck out of
control. It took several trips
to the dealer for them to
find a problem. The truck
did not have 2 relays
installed that help control
the ABS braking. They only
come with the truck unless
you order it with the trailer
tow package. The problem is
the salesman don't read this
and it's not in the owners
manual. Any one of these trucks
on the road pulling trailers
with out these relays stand a
chance of losing control of the
truck. When I took the mechanic
for a ride pulling a trailer it scared
the hell out of him.

continued

Continued on additional page if necessary.
Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974 - Public Law 93-502 The information requests
pertinent to authority vested in the National Highway Traffic Safety Act and subsequent
amendments. You are under no obligation to respond to this questionnaire. Your
response may be used to assist the NHTSA in determining whether a manufacturer,
dealer, or other person is responsible for a safety defect. If the NHTSA proceeds with
an investigation or enforcement action, you may be interviewed or subpoenaed for a
statement or testimony. Your information may be used in support of the agency's action.

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HS Form 350 (Rev. 8/99)



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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

2039070002



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S
QUESTIONNAIRE**

(V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

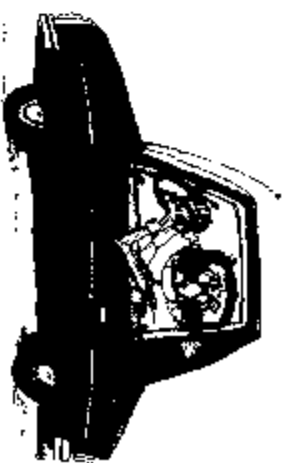
DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



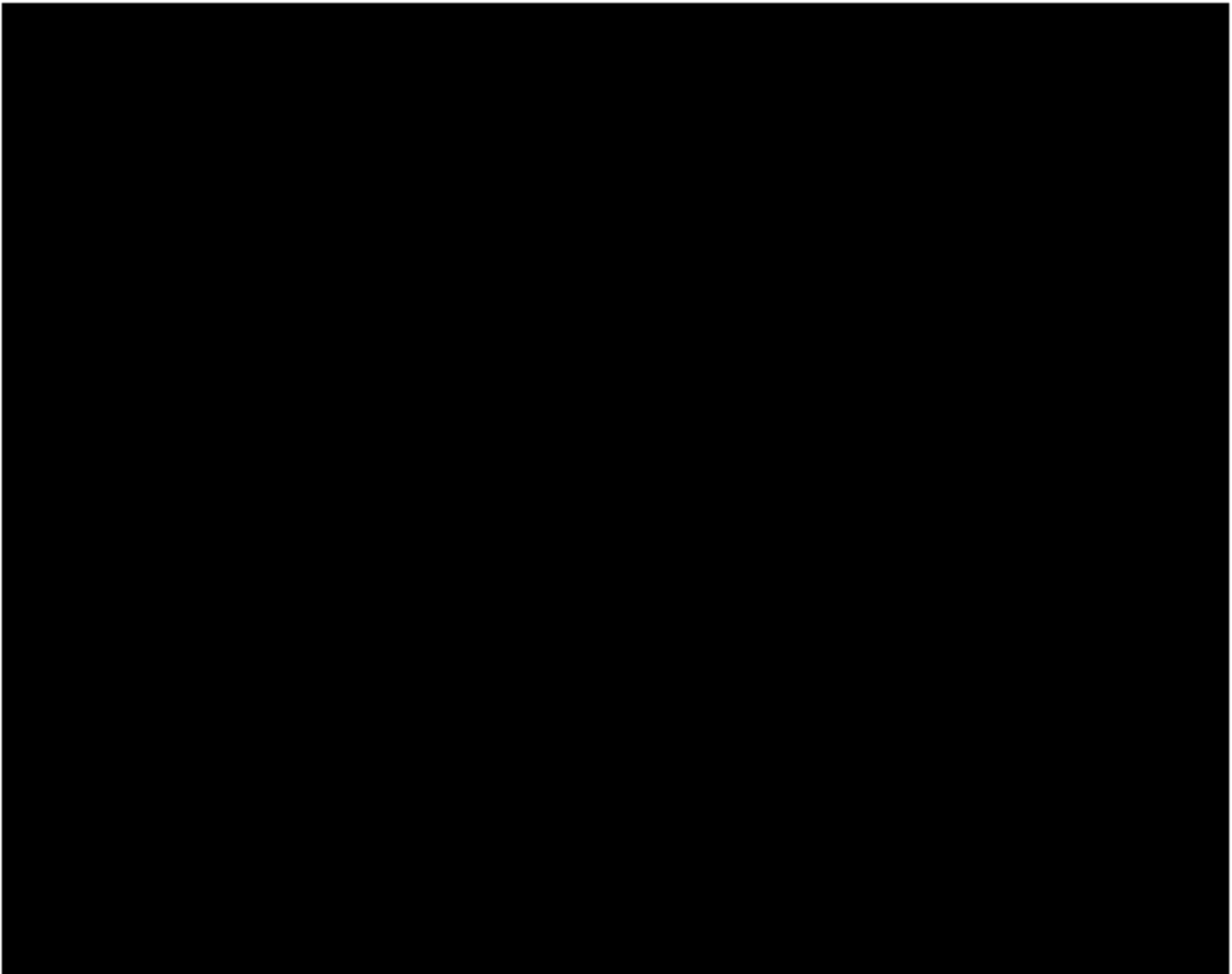
U.S. Department of Transportation
National Highway Traffic Safety
Administration

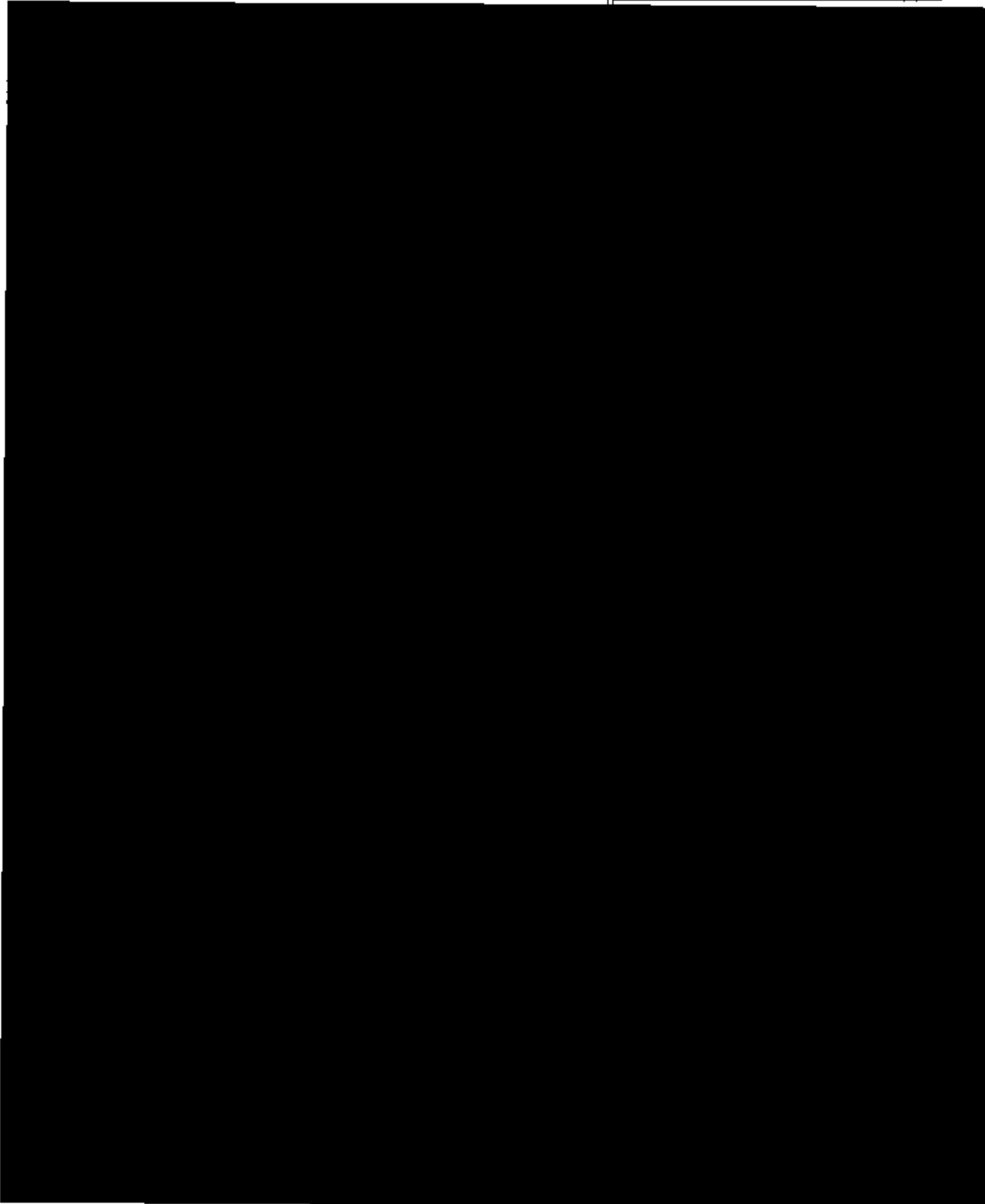
www.nhtsa.dot.gov/hotline

THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(B)(6)

(Page 1 through Page 3)

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7/15/2015 7:15

Towing

	Regular Cab ¹		SuperCab ¹		Crew Cab ¹	
	4x2	4x4	4x2	4x4	4x2	4x4
GCWR - lbs. - (max.)	20,000	20,000	20,000	20,000	20,000	20,000
Trailer Weight - lbs. - (max.) Conventional pickup towing	10,000	10,000	10,000	10,000	10,000	10,000
GCWR - lbs. - (max.)	20,000	20,000	20,000	20,000	20,000	20,000
Trailer Weight - lbs. - (max.) Conventional pickup towing	10,000	10,000	10,000	10,000	10,000	10,000

Payload

	Regular Cab Pickup	SuperCab Pickup	Crew Cab Pickup
GVWR - (lbs.)	8,800	8,800	8,800
Payload Range - (lbs.)	3,195-3,725	2,900-3,560	2,645-3,215
GVWR - (lbs.)	9,700-11,200	9,700-11,200	9,700-11,200
Payload Range - (lbs.)	4,135-5,765	3,845-5,500	3,585-5,210

(1) When properly equipped.

NOTE: For additional F-Series towing and payload information, refer to the 2000 Commercial Truck Catalog available at your local Ford Dealer.

Trailer Weight - lbs. - (max) 10,000 lbs
 Conventional pickup towing is
 bumper mount

Trailer & truck weight (GCWR)
 w/ fifth wheel 20,000 lbs