



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.
CORRECT MARK: ●

Form Approved: O.M.B. No. 2127-0008

FOR AGENCY USE ONLY

Date Received 2/21/02	Order _____
Reference No.	Model _____
	Model Year _____

OWNER INFORMATION (Type or Print)

VEHICLE IDENTIFICATION NUMBER 2FVMA51U6W8D17321		VEHICLE MAKE FORD	VEHICLE MODEL WINDSTAR RD	MANUFACTURE DATE 1997	MODEL YEAR 1998
VEHICLE MANUFACTURER ☐ BMW ☒ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other ☐ Chrysler/Crysler ☐ General Motors ☐ Hyundai ☐ Saab ☐ Toyota ☐ VW					
PURCHASE DATE 6-29-00	DEALER'S NAME Smith Ford	CITY Lowell	STATE IN	ZIP CODE 46356	
ENGINE SIZE 3.0	FUEL SYSTEM ☐ Turbo ☐ Fuel Injection	FUEL TYPE ☐ Diesel ☒ Gas	TRANSMISSION TYPE ☐ Manual ☒ Automatic	ANTILOCK BRAKES ☒ Yes ☐ No	RESTRAINT SYSTEM ☒ Driver's Side Airbag ☐ 2-Point Belt ☒ Passenger's Side Airbag ☐ Motorized Belt ☐ 3-Point Belt
NO. CYLINDERS 6	CRUISE CONTROL ☐ Yes ☒ No				
DRIVETRAIN ☒ Front ☐ 4 Wheel ☐ Rear	VEHICLE TYPE ☐ Car ☒ Minivan ☐ Truck ☐ Other ☐ Van ☐ Sport Utility ☐ Motorcycle		DOORS ☐ 2-Door ☒ 4-Door	BODY STYLE ☐ Hatchback ☐ Sedan ☐ Pick Up Truck ☐ Station Wagon	

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT ☐ Child Seat ☒ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Exhaust ☐ Fuel System, Exhaust ☐ Heater, Defrost, Ventilator ☐ Interior ☐ Parking Brakes ☐ Power Train ☐ Service Brakes ☐ Steering ☒ Structure (Bowed Dr. Side) ☐ Suspension ☐ Visual Systems ☒ Other Tires	NO. OF FAILURES ☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9	To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).	
	INCIDENT DATE 8/2000 - 10/2001	TIRE NAME Firestone FR680	COMPLETE TIRE SIZE P205/10R15.95T
	MILEAGE AT INCIDENT 20	TIRE BRAND ☐ BF Goodrich ☐ Cooper ☒ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☐ Other	(E4) 027490
	VEHICLE SPEED AT INCIDENT 20	FAILED PART(S) ☒ Original ☐ Replacement Both	
HANDICAPPED ADAPTIVE ☐ Yes ☒ No	FAILED PART(S) AVAILABLE? ☒ Yes ☐ No Still on vehicle	NHTSA PREVIOUSLY CONTACTED? ☐ Yes ☐ No Don't Remember	

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.	CRASH ☒ Yes ☐ No	NUMBER OF PERSONS INJURED 0	CAUSE OF INCIDENT ☐ Wear/Concussion/Rust ☐ Weak/Poor Fit/Loose ☐ Cuts/Torn ☐ Drunkenness/Fell Off ☒ Error/ Poor Performance ☐ Excessive Etc.	RESULT OF INCIDENT ☐ Explosion/Fire ☒ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Roll-over ☐ Stalls ☐ Sudden Acceleration
	FIRE ☐ Yes ☒ No	NUMBER OF FATALITIES 0	☐ Nuts ☒ Leaks ☐ Short ☐ Locks/Sticks/Grabs ☒ Stability/Vibration ☐ Broken	

PLEASE DO NOT WRITE IN THIS AREA



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THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(B)(6)

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