



U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline
Vehicle Owner's Questionnaire
NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

Form Approved: O.M.B. No. 2127-0008

FOR AGENCY USE ONLY

Date Received <u>12/10/01</u>	Od-or _____
Reference No. _____	it-dt _____
	ed-rt _____
	u-llr _____

Use a No. 2 pencil or a blue or black ink pen only.
CORRECT MARK: ●

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER _____

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side) <u>5T8BT4411YS024156</u>	VEHICLE MAKE <u>P.U.</u>	VEHICLE MODEL <u>TUNDRA</u>	MANUFACTURE DATE <u>091999</u>	MODEL YEAR <u>2000</u>
VEHICLE MANUFACTURER ☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other _____ ☐ Daimler/Chrysler ☐ General Motors ☐ Hyundai ☐ Saab ☒ Toyota ☐ VW				
PURCHASE DATE <u>10-6-99</u>	☒ New ☐ Used	DEALER'S NAME <u>CARSON CITY TOYOTA</u>	CITY <u>CARSON CITY</u>	STATE <u>CAL.</u>
ENGINE SIZE (CID/CC/L) <u>284</u>	FUEL SYSTEM ☐ Turbo ☒ Fuel Injection	FUEL TYPE ☐ Diesel ☒ Gas	TRANSMISSION TYPE ☐ Manual ☒ Automatic	ANTILOCK BRAKES ☒ Yes ☐ No
NO CYLINDERS <u>8</u>	RESTRAINT SYSTEM ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag ☐ Motorbelt ☐ 3-Point Belt		CRUISE CONTROL ☒ Yes ☐ No	
DRIVETRAIN ☐ Front ☐ 4-Wheel ☒ Rear	VEHICLE TYPE ☐ Car ☐ Minivan ☒ Truck ☐ Other _____ ☐ Van ☐ Sport Utility ☐ Motorcycle		DOORS ☐ 2-Door ☒ 4-Door	BODY STYLE ☐ Hatchback ☐ Sedan ☒ Pick Up Truck ☐ Station wagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT ☐ Child Seat ☐ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System, Exhaust ☐ Heater, Defrost, Ventilation ☐ Interior ☐ Parking Brake ☐ Power Train ☒ Service Brakes ☐ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☐ Other _____	NO. OF FAILURES <u>1</u> <u>0</u> <u>1</u> <u>2</u> <u>3</u> <u>4</u> <u>5</u> <u>6</u> <u>7</u> <u>8</u> <u>9</u> <u>0</u> <u>1</u> <u>2</u> <u>3</u> <u>4</u> <u>5</u> <u>6</u> <u>7</u> <u>8</u> <u>9</u>	To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).	
	INCIDENT DATE <u>every time I have to slow going down Hill</u>	TIRE NAME	COMPLETE TIRE SIZE
	MILEAGE AT INCIDENT <u>14,000 - 30,000 36,000</u>	TIRE BRAND ☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☐ Other _____	
	VEHICLE SPEED AT INCIDENT <u>40-45 M.P.H</u>	FAILED PART(S) ☒ Original ☐ Replacement	
HANDICAPPED ADAPTIVE ☐ Yes ☒ No	FAILED PART(S) AVAILABLE? ☒ Yes ☐ No	NHTSA PREVIOUSLY CONTACTED? ☐ Yes ☐ No	

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.	CRASH ☐ Yes ☐ No	NUMBER OF PERSONS INJURED <u>1</u> <u>0</u> <u>1</u> <u>2</u> <u>3</u> <u>4</u> <u>5</u> <u>6</u> <u>7</u> <u>8</u> <u>9</u> <u>0</u> <u>1</u> <u>2</u> <u>3</u> <u>4</u> <u>5</u> <u>6</u> <u>7</u> <u>8</u> <u>9</u>	CAUSE OF INCIDENT ☐ Wear/Commod/Rust ☐ Weak/Poor Fit/Loose ☐ Cut/Torn ☐ Disconnect/Fell Off ☐ Erratic/Poor Performance ☐ Excessive Effort ☐ Noisy ☐ Leaks ☐ Short ☐ Locks/Sticks/Grabs ☐ Stability/Vibration ☐ Broken	RESULT OF INCIDENT ☐ Explosion/Fire ☐ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Rollover ☐ Stalls ☐ Sudden Accelerator
	FIRE ☐ Yes ☐ No	NUMBER OF FATALITIES <u>1</u> <u>0</u> <u>1</u> <u>2</u> <u>3</u> <u>4</u> <u>5</u> <u>6</u> <u>7</u> <u>8</u> <u>9</u> <u>0</u> <u>1</u> <u>2</u> <u>3</u> <u>4</u> <u>5</u> <u>6</u> <u>7</u> <u>8</u> <u>9</u>		

Narrative description of accident, if applicable, include additional accidents if applicable.

Brake Over heat on
truck with no severe
use. at 6,000 miles the
brake were chattering
and over heating. I added
until 14,000 miles and
they replaced front brake
rotors seem to block okay
for 9,000 miles after being
replaced - at 30,000 miles
they replaced front rotors
and brake pads. Lasted
about 9,000 miles.
I now have 40,000 miles
and brakes are chattering
and over heating being
a toping power. I thought
mechanic told me brake
are too small for a 4500
pound vehicle. Ordered me
to go down hills geared down
and slow. I believe Toyota
should have a recall on
the brake. Chatteria very
annoying.

Continue on additional page if necessary.

Describe any additional incidents, include date and mileage.

The Privacy Act of 1974 (Public Law 93-579). This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



VEHICLE OWNER'S

QUESTIONNAIRE

(V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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