



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK: ●

Form Approved: O.M.B. No. 2127-0008

FOR AGENCY USE ONLY

Data Received

10-15-01

Reference No.

Date

Rate

Unit

Type

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (located at bottom of windshield on driver's side)		VEHICLE MAKE	VEHICLE MODEL	MANUFACTURE DATE	MODEL YEAR
KNDJA623X15692574		Kia	Sportage	2001	2001
VEHICLE MANUFACTURER					
☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☒ Other: <u>Kia</u> ☐ Daewoo/Chevrolet ☐ General Motors ☐ Hyundai ☐ Isuzu ☐ Toyota ☐ VW					
PURCHASE DATE	DEALER'S NAME	CITY	STATE	ZIP CODE	
July 2001	Empire Toyota-Kia	Cineonta	NY	13820	
ENGINE SIZE	FUEL SYSTEM	FUEL TYPE	TRANSMISSION TYPE	ANTILOCK BRAKES	RESTRAINT SYSTEM
2.0/100/13	☐ Turbo ☐ Diesel ☒ Fuel Injection	☐ Diesel ☒ Gas	☒ Manual ☐ Automatic	☒ Yes ☐ No	☒ Driverside Airbag ☐ 2 Point Belt ☒ Passenger/Airbag ☐ 3 Point Belt ☐ Cruise Control
NO. CYLINDERS	DRIVETRAIN	VEHICLE TYPE	DOORS	BODY STYLE	
4	☐ Front ☒ 4-Wheel ☐ Rear	☐ Car ☐ Minivan ☐ Truck ☒ Other: <u>Convertible</u> ☐ Van ☒ Sport Utility ☐ Motorcycle	☒ 2 Door ☐ 4 Door	☐ Hatchback ☐ Sedan ☐ Pick Up Truck ☐ Station Wagon	

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT ☐ Child Seat ☐ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☒ Fuel System, Exhaust ☐ Heater, Defrost, Ventilator ☐ Interior ☐ Parking Brake ☐ Power Train ☐ Service Brakes ☐ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☐ Other	NO. OF FAILURES ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19	To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).	
	INCIDENT DATE <u>Since purchase</u>	TIRE NAME	COMPLETE TIRE SIZE
	MILEAGE AT INCIDENT <u>Since purchase continues</u>	TIRE BRAND	
	VEHICLE SPEED AT INCIDENT	☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☒ Other	
FAILED PART(S) ☒ Original ☐ Replacement		NHTSA PREVIOUSLY CONTACTED? ☐ Yes ☒ No	
HANDICAPPED ADAPTIVE ☐ Yes ☒ No		FAILED PART(S) AVAILABLE? <u>New parts did not fix problem</u> ☐ Yes ☒ No	

APPLICABLE INCIDENT INFORMATION

Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form.	CRASH ☐ Yes ☒ No	NUMBER OF PERSONS INJURED ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19	CAUSE OF INCIDENT ☐ Wear/Corrosion/Rust ☐ Weak/Poor Fit/Loose ☐ Oil/Loss ☐ Drunkenness/Fall Off ☐ Error/Poor Performance ☐ Excessive Effort	RESULT OF INCIDENT ☐ Explosion/Fire ☐ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Air Bag ☐ Smell ☐ Sudden Acceleration
	FIRE ☐ Yes ☒ No	NUMBER OF FATALITIES ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19	☐ Nuts ☐ Brake ☐ Short ☐ Links/Straps/Grabs ☐ Stability/Vibration ☐ Broken	

PLEASE DO NOT WRITE IN THIS AREA



04931

21000007

crashes), location(s), and injury(ies). Include additional accidents if applicable.

Vehicle continued to emit sulphur dioxide from exhaust which fell passenger compartment. Have made numerous complaints to dealer and Kia. I understand (from dealer) that I am one of 3 or 4 persons complaining of same. Kia contact: John Mayne

Continue on additional page if necessary.

Describe any additional incidents. Include date and mileage!

The Privacy Act of 1974—Public Law 93-579: The information is requested pursuant to authority vested in the National Highway Traffic Safety Administration. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with an investigative action, you will be notified. If the NHTSA proceeds with a safety recall, you will be notified. Your response will be used in support of the agency's action.

Mark Replyed by NCS KVM-220230-1104421 HPOC Printed in U.S.A.
© Copyright 1999 by National Computer Systems, Inc. All rights reserved.
HS Form 350 (Rev. 8/99)

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

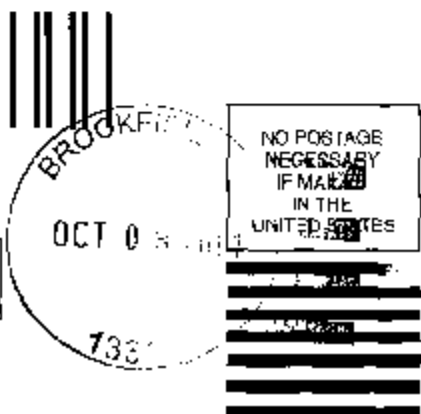
Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



VEHICLE OWNER'S

QUESTIONNAIRE (V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

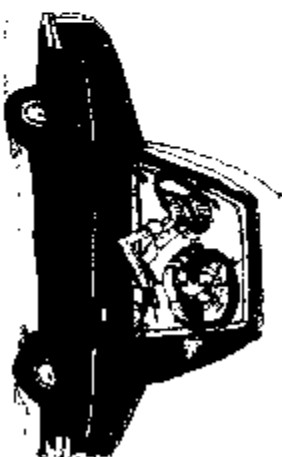
DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline