



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received

10/3/01

Reference No.

Old or

re-qt

ed-rl

up-tr

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side)

VEHICLE MAKE

VEHICLE MODEL

MANUFACTURE DATE

MODEL YEAR

LAND ROVER

DISCOVERY

1997

VEHICLE MANUFACTURER

☐ BMW☐ Ford☐ Honda☐ Nissan☐ Subaru☐ Volvo☒ Other

LAND ROVER

☐ Daimler/Chrysler☐ General Motors☐ Hyundai☐ Saab☐ Toyota☐ VW

PURCHASE DATE

☐ New☒ Used

DEALER'S NAME

ASCOT

CITY

Pittsburgh

STATE

PA

ZIP CODE

ENGINE SIZE

(CID/CC/L)

NO. CYLINDERS

FUEL SYSTEM

☐ Turbo☐ Fuel Injection

FUEL TYPE

☐ Diesel☒ Gas

TRANSMISSION TYPE

☒ Manual☐ Automatic

ANTILOCK BRAKES

☒ Yes☐ No

RESTRAINT SYSTEM

☒ Driverside Airbag☒ Passengerside Airbag☐ 3-Point Belt☐ 2-Point Belt☐ Motorbelt

CRUISE CONTROL

☒ Yes☐ No

DRIVETRAIN

☐ Front☒ 4-Wheel☐ Rear

VEHICLE TYPE

☐ Car☐ Minivan☐ Truck☐ Other☐ Van☒ Sport Utility☐ Motorcycle

DOORS

☐ 2-Door☒ 4-Door

BODY STYLE

☐ Hatchback☐ Pick Up Truck☐ Sedan☐ Stationwagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT

☐ Child Seat☐ Electrical Lights & Alarms☐ Engine & Cooling System☐ Equipment☐ Fuel System, Exhaust☐ Heater, Defrost, Ventilation☐ Interior☐ Parking Brake☐ Power Train☐ Service Brakes☐ Steering☐ Structure☐ Suspension☒ Visual Systems☐ Other

NO. OF FAILURES

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20

INCIDENT DATE

8/2001

MILEAGE AT INCIDENT

50,000

VEHICLE SPEED AT INCIDENT

NA

FAILED PART(S)

☒ Original☐ Replacement

To report defective or failed tires provide the following: Tire
Brand, Tire Name, Tire Size (Include all number and letters).

TIRE NAME

COMPLETE TIRE SIZE

TIRE BRAND

☐ BF Goodrich☐ Cooper☐ Firestone☐ Goodyear☐ Kelly Springfield☐ Michelin☐ Yokohama☐ Other

HANDICAPPED ADAPTIVE

☐ Yes ☐ No

FAILED PART(S) AVAILABLE?

☒ Yes ☐ No

NHTSA PREVIOUSLY CONTACTED?

☐ Yes ☒ No

APPLICABLE INCIDENT INFORMATION

Please describe
in detail the
incident(s),
failure(s),
crash(es), and
injury(ies) on
the back of
this form.

CRASH

☐ Yes☒ No

FIRE

☐ Yes☒ No

NUMBER OF PERSONS INJURED

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20

NUMBER OF FATALITIES

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20

CAUSE OF INCIDENT

☐ Wear/Corroded/Rust☐ Weak/Poor Fit/Loose☐ Cut/Torn☐ Disconnect/Fell Off☐ Erratic/Poor Performance☐ Excessive Effort☐ Noisy☐ Leaks☐ Short☐ Locks/Sticks/Grebs☐ Stability/Vibration☒ Broken

RESULT OF INCIDENT

☐ Explosion/Fire☐ Loss of Control☒ Poor Visibility☐ Inadvertent Start☐ Rollover☐ Swells☐ Sudden Acceleration

PLEASE DO NOT WRITE IN THIS AREA

04915

crash(es), location(s), and injury(ies). Include additional accidents if applicable.

The rear view mirror
is malfunctioning as
there is a large
bubble that keeps
moving around in
the mirror. When you
look into it, you
see double headlights,
etc making driving
very hazardous.
I took it to the
dealer and they said
this happens frequently
and they need to
replace the rearview
mirror system which
is very expensive.
Can you help? It is
very scary driving
when everything behind
car looks so blurry
all the time.

Continue on additional page if necessary.

Describe any additional incidents. Include date and mileage.

The Privacy Act of 1974 (Public Law 93-579) This information is provided pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with subsequent rulemaking or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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NECESSARY
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UNITED STATES

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

20590+0001

Complete and return or place in your car manual for future use



VEHICLE OWNER'S

QUESTIONNAIRE (V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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