



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue or black ink pen only.

CORRECT MARK: ☒

[Xena Fegatzari]

10-15-01

Burlington, Inc.

Deer _____
 Field _____
 Cedar _____
 Apple _____

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

TABLE 1. MULTIPLE

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side)										VEHICLE MAKE										VEHICLE MODEL										MANUFACTURE DATE										MODEL YEAR																													
2G1WL52M7T9208040										Chevrolet										Lumina										01										96										1996																			
VEHICLE MANUFACTURER																																																		☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other _____ ☐ Daihatsu/Chrysler ☒ General Motors ☐ Hyundai ☐ Isuzu ☐ Toyota ☐ VW																			
PURCHASE DATE										DEALER'S NAME										CITY										STATE										ZIP CODE																													
C. 1 97										New ☐ Used ☒										Police Chevrolet										White Bear Lake										Minn.										55110																			
ENGINE SIZE										FUEL SYSTEM										FUEL TYPE										TRANSMISSION TYPE										ANTILOCK BRAKES										RESTRAINT SYSTEM										CRUISE CONTROL									
107/100AL 3.1L																																																																					
NO CYLINDERS 6										☐ Turbo ☐ Diesel ☒ Fuel Injection ☒ Gas										☐ Manual ☒ Automatic										☒ Yes ☐ No										☒ Driverside Air-bag ☐ 2-Point Belt ☒ Passengerside Airbag ☐ Motorbell ☒ 3 Point Belt										☒ Yes ☐ No																			
DRIVETRAIN										VEHICLE TYPE										DOORS										BODY STYLE																																							
☒ Front ☐ 4-Wheel ☐ Rear										☒ Car ☐ Minivan ☐ Truck ☐ Other _____ ☐ Van ☐ Sport Utility ☐ Motorcycle										☐ 2-Door ☒ 4-Door										☐ Hatchback ☒ Sedan ☐ Pick Up Truck ☐ Station Wagon																																							

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT ☐ Choke Seal ☐ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System - Exhaust ☐ Heater, Defrost, Ventilation ☐ Horn ☐ Parking Brake ☒ Power Train ☐ Service Brakes ☐ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☐ Other _____	NO. OF FAILURES 72 ① ① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ ⑩ ⑪ ⑫ ⑬ ⑭ ⑮ ⑯ ⑰ ⑱ ⑲	To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (Include all number and letters).
	INCIDENT DATE A+ various times	TIRE NAME
	MILEAGE AT INCIDENT A+ various mileages	TIRE BRAND ☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☐ Other _____
	VEHICLE SPEED AT INCIDENT 60+ MPH	
	FAILED PART(S) ☒ Original ☐ Replacement	

HANDICAPPED ADAPTIVE ☐ Yes ☒ No	FAILED PART(S) AVAILABLE? ☐ Yes ☒ No	NHTSA PREVIOUSLY CONTACTED? ☐ Yes ☒ No
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APPLICABLE INCIDENT INFORMATION

Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form.	CRASH ☐ Yes ☒ No	NUMBER OF PERSONS INJURED ① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ ① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨	CAUSE OF INCIDENT ☐ Wear/Corroded/Rust ☐ Weak/Poor Fit/Loose ☐ Cut/Torn ☒ Disconnect/Fell Off ☐ Error/Poor Performance ☐ Excessive Effort ☐ Noise ☐ Leaks ☐ Short ☐ Locks/Strikes/Grabs ☐ Stability/Vibration ☐ Broken	RESULT OF INCIDENT ☐ Explosion/Fire ☒ Loss of Control ☐ Poor Visibility ☐ Unadvertent Start ☐ Rollover ☐ Stalls ☐ Sudden Acceleration
	FIRE ☐ Yes ☒ No	NUMBER OF FATALITIES ① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ ① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨		

PLEASE DO NOT WRITE IN THIS AREA

04880

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

While driving at highway speed such as 70 MPH, transmission would intermittently take it self out of gear causing an expected slow down without the use of brakes and at the same time the engine RPM's would increase rapidly. This happened several times over my ownership of the car. I tried unsuccessfully to have it repaired under extended warranty as well as phone calls to a custom service (see attached service bulletin). The attached bulletin has my GM Customer file # on it which is # 01782971. It recently was almost lost and when it happened again, on 9-21-01 I had a GM dealer replace the engine valve at an 809.00 cost to me since GM would not accept the problem. Continue on additional page if necessary.

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974—Public Law 93-579. This information is requested pursuant to a request received in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this request unless you are a manufacturer. You may be asked to answer the NHTSA's request whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with an enforcement action or litigation against a manufacturer, your response, or a statement summary thereof, may be used in support of the agency's action.

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HS Form 350 (Rev. 8/99)



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IN THE
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BUSINESS REPLY MAIL
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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

Complete and return or place in your car manual for future use

VEHICLE OWNER'S QUESTIONNAIRE (VOC)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline

THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(B)(6)

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