



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received

10/1/01

Color

rtd

Revised No.

rtd

rtd

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side)		VEHICLE MAKE	VEHICLE MODEL	MANUFACTURE DATE	MODEL YEAR
1LNBP96FSFY735387		LINCOLN	TOWN CAR		1985
VEHICLE MANUFACTURER					
☐ BMW ☒ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other ☐ Daihatsu/Chrysler ☐ General Motors ☐ Hyundai ☐ Saab ☐ Toyota ☐ VW					
PURCHASE DATE	☒ New ☐ Used	DEALER'S NAME	CITY	STATE	ZIP CODE
1-12-99		GARDEN STATE TIRE	MERCHANTVILLE	N.J.	
ENGINE SIZE	FUEL SYSTEM	FUEL TYPE	TRANSMISSION TYPE	ANTILOCK BRAKES	RESTRAINT SYSTEM
10/100AL	☐ Turbo ☐ Diesel ☒ Gas	☒ Manual ☐ Automatic	☐ Yes ☐ No	☐ Drivers Side Airbag ☐ 2-Point Belt ☐ Passenger Side Airbag ☐ Macor Belt ☒ 3-Point Belt	☒ Yes ☐ No
NO. CYLINDERS	8				
DRIVETRAIN	VEHICLE TYPE		DOORS	BODY STYLE	
☐ Front ☒ Rear	☐ 4 Wheel	☐ Car ☐ Minivan ☐ Truck ☐ Other ☐ Van ☐ Sport Utility ☐ Motorcycle	☐ 2-Door ☒ 4-Door	☐ Hatchback ☐ Pick Up Truck	☐ Sedan ☐ Station wagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT	NO. OF FAILURES	To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (Include all number and letters).	
☐ Child Seat ☐ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System, Exhaust ☐ Heater, Defrost, Ventilator ☐ Interior ☐ Parking Brake ☐ Power Train ☐ Service Brakes ☐ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☐ Other <u>TIRE</u>	☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9	TIRE NAME <u>FR680</u> <u>975-MTS</u> TIRE BRAND ☐ BF Goodrich ☐ Cooper ☒ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☐ Other	
INCIDENT DATE	MILEAGE AT INCIDENT	COMPLETE TIRE SIZE	
<u>JUNE-18-1999</u>	<u>96,187</u>	<u>215/70/R15</u>	
VEHICLE SPEED AT INCIDENT	FAILED PART(S)		
<u>45</u>	☒ Original ☐ Replacement		
HANDICAPPED ADAPTIVE	FAILED PART(S) AVAILABLE?	NHTSA PREVIOUSLY CONTACTED?	
☐ Yes ☒ No	☒ Yes ☐ No	☐ Yes ☒ No	

APPLICABLE INCIDENT INFORMATION

Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form.	CRASH	NUMBER OF PERSONS INJURED	CAUSE OF INCIDENT	RESULT OF INCIDENT
	☐ Yes ☒ No FIRE ☐ Yes ☒ No	☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9	☐ Wear/Concave/Rust ☐ Weak/Poor Fit/Loose ☐ Cut/Tam ☐ Disconnect/Fat. 12 ☐ Fract./Poor Performance ☐ Excessive Effort ☐ Nuisy ☐ Leaks ☐ Short ☐ Locks/Ricks/Grips ☐ Stability/Vibration ☐ Broken	☐ Explosion/Fire ☐ Loss of Control ☐ Poor Visibility ☐ Inadvertent Stop ☐ Roll over ☐ Stalls ☐ Sudden Acceleration

PLEASE DO NOT WRITE IN THIS AREA



04750

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

Two separate tread completely separated.

Continue on additional page if necessary.

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mile Traveled by NHTSA Form 2252388-1854321 HROB Printed in U.S.A.
© Copyright 1992 by National Computer Systems, Inc. All rights reserved.
NHTSA Form 350 (Rev. 8/91)

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St. S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

20590+0001



Complete and return or place in your car manual for future use



VEHICLE OWNER'S

QUESTIONNAIRE

(VQQ)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline