



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.
CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received <u>10/23/01</u>	Order # _____
Reference No. _____	Unit # _____
	Unit ID _____

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER _____

AREA CODE _____

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Looked at bottom of windshield on driver's side)	VEHICLE MAKE	VEHICLE MODEL	MANUFACTURE DATE	MODEL YEAR
<u>1GBLP34J3QW3306944</u>	<u>Bowdler</u>	<u>Motor Home</u>	<u>1998</u>	<u>1998</u>

VEHICLE MANUFACTURER

☐ BMW	☐ Ford	☐ Honda	☐ Nissan	☐ Subaru	☐ Volvo	☐ Other _____
☐ DaimlerChrysler	☒ General Motors	☐ Hyundai	☐ Saab	☐ Toyota	☐ VW	

PURCHASE DATE <u>12/18/98</u>	DEALER'S NAME <u>Bowdler</u>	CITY <u>Red Bank</u>	STATE <u>Del.</u>	ZIP CODE <u>19880</u>
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ENGINE SIZE <u>4.5L</u>	FUEL TYPE ☒ Gas	TRANSMISSION TYPE ☒ Automatic	ANTILOCK BRAKES ☒ Yes	RESTRAINT SYSTEM ☒ Driver's Side Airbag	CRUISE CONTROL ☒ Yes
NO. CYLINDERS <u>6</u>	☐ Turbo	☐ Diesel	☐ Manual	☐ 2-Point Belt	☐ No

DRIVETRAIN ☒ Front	VEHICLE TYPE ☐ Car	DOORS ☒ 2-Door	BODY STYLE <u>Motor Home</u>
☐ Rear	☐ Minivan	☐ 4-Door	☐ Hatchback
☐ 4-Wheel	☐ Sport Utility		☐ Pick Up Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT ☐ Child Seat ☐ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System, Exhaust ☐ Heater, Defrost, Ventilator ☐ Interior ☒ Parking Brake ☐ Power Train ☐ Service Brakes ☐ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☐ Other _____	NO. OF FAILURES 0 ☒ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9	To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).		
	INCIDENT DATE <u>Oct 1999</u>	TIRE NAME	COMPLETE TIRE SIZE	
	MILEAGE AT INCIDENT <u>First time - 15K</u>	TIRE BRAND ☐ 3T Goodrich ☐ Goodyear ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☒ Michelin ☐ Yokohama ☐ Other _____		
	VEHICLE SPEED AT INCIDENT <u>Parked</u>			
FAILED PART(S) ☒ Original ☐ Replacement		NHTSA PREVIOUSLY CONTACTED? ☐ Yes ☐ No		
HANDICAPPED ADAPTIVE ☐ Yes ☐ No	FAILED PART(S) AVAILABLE? ☐ Yes ☐ No			

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.	CRASH ☐ Yes ☒ No	NUMBER OF PERSONS INJURED 0 ☒ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9	CAUSE OF INCIDENT ☐ Water/Concussion/Rust ☐ Wind/Poor Fit/Loose ☐ Cut/Torn ☐ Disconnect/Fat. O+ ☒ Erratic/Poor Performance ☐ Excessive Effort	RESULT OF INCIDENT ☐ Explosion/Fire ☐ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Rollover ☐ Stalls ☐ Sudden Acceleration
	FIRE ☐ Yes ☒ No	NUMBER OF FATALITIES 0 ☒ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9	☐ Noisy ☐ Leaks ☐ Short ☐ Loose/Sticks/Grobs ☐ Stability/Vibration ☐ Broken	

PLEASE DO NOT WRITE IN THIS AREA



04638

crash(es), location(s), and injury(ies). Include additional accidents if applicable.

I am sending copy of letter from Chevrolet dated July 3, 2001 which is a disclaimer letter. I talked with Michel Steele Chevrolet Dealer 1-800-424-9393 and time at 1-800-424-9393 at 11:54 AM, DOT, Gov my claim is 1-800-424-9393. The first time the car failed it was still under warranty and no other. Elkhound or Chevrolet would warrant the repairs. The class is 150000.16 unit and they have installed a hydraulic actuated drive shaft parking brake (built by Vickers hydraulic) which I am enclosing a copy of parts sheet. It seems to be 24 are hydraulic switch. It is 150000.16 which fail while driving and lose hydraulic fluid causing brake to fail and they have removed parking part of our transmission.

Continue on additional page if necessary.

Describe any additional incidents.

The Privacy Act of 1974 (Public Law 93-57) gives you the right to request access to and control over your personal information. You may request access to and control over your personal information by writing to the National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590. You may also request access to and control over your personal information by writing to the National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590. You may also request access to and control over your personal information by writing to the National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590.

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

Complete and return or place in your car manual for future use



VEHICLE OWNER'S

QUESTIONNAIRE

(V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

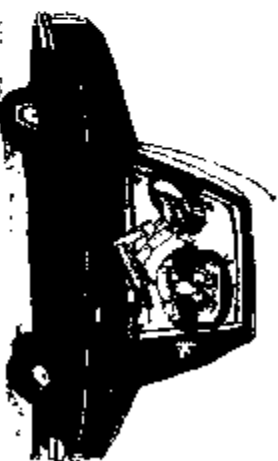
DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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www.nhtsa.dot.gov/hotline

THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(B)(6)

(Page 1 through Page 3)

John E. Van Allen

