

Form Approved: O.M.B. No. 2127-0008



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.
CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received

9/19/01

Reference No.

Date

Time

Initial

Signature

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

provide a copy of this report to the
manufacturer of your vehicle? ☐ No

SIGNATURE OF OWNER

DATE

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (located at bottom of windshield on driver's side)

1B3EJ5648TM223084

VEHICLE MAKE

DODGE

VEHICLE MODEL

STRATUS

MANUFACTURE DATE

01-96

MODEL YEAR

1996

VEHICLE MANUFACTURER

- ☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other **DODGE**
☒ DaimlerChrysler ☐ General Motors ☐ Hyundai ☐ Isuzu ☐ Toyota ☐ VW

PURCHASE DATE

- ☐ New
☐ Used

DEALER'S NAME

GLEASON DODGE

CITY

FOREST PARK

STATE

IL

ZIP CODE

ENGINE SIZE

1600CC/16

NO CYLINDERS

6

FUEL SYSTEM

- ☐ Turbo
☒ Fuel Injection

FUEL TYPE

- ☐ Diesel
☒ Gas

TRANSMISSION TYPE

- ☐ Manual
☒ Automatic

ANTILOCK BRAKES

- ☒ Yes
☐ No

RESTRAINT SYSTEM

- ☒ Driver's Airbag ☐ 2-Point Belt
☒ Passenger's Airbag ☐ Volvo belt
☒ 3-Point Belt

CRUISE CONTROL

- ☒ Yes
☐ No

DRIVETRAIN

- ☒ Front ☐ 4 Wheel
☐ Rear

VEHICLE TYPE

- ☒ Car ☐ Minivan ☐ Truck ☐ Other
☐ Van ☐ Sport Utility ☐ Motorcycle

DOORS

- ☐ 2-Door
☒ 4-Door

BODY STYLE

- ☐ Hatchback ☒ Sedan
☐ Pick Up Truck ☐ Station Wagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT

- ☐ Child Seat
☐ Electrical Lights & Alarms
☐ Engine & Cooling System
☐ Equipment
☐ Fuel System, Exhaust
☐ Heater, Defrost, Ventilation
☐ Interior
☐ Parking Brake
☐ Power Train
☐ Service Brake
☐ Steering
☐ Structure
☒ Suspension
☐ Visual Systems
☒ Other **TIRE ROADS**

NO. OF FAILURES

1 2 3 4 5 6 7 8 9
 10 11 12 13 14 15 16 17 18 19

INCIDENT DATE

7/11/01

MILEAGE AT INCIDENT

43,875

VEHICLE SPEED AT INCIDENT

2 mph

FAILED PART(S)

- ☒ Original
☐ Replacement

To report defective or failed tires provide the following: Tire
Brand, Tire Name, Tire Size (include all number and letters).

TIRE NAME

COMPLETE TIRE SIZE

TIRE BRAND

- ☐ BF Goodrich
☐ Cooper
☐ Firestone
☐ Goodyear
☐ Kelly Springfield
☐ Michelin
☐ Yokohama
☐ Other

HANDICAPPED ADAPTIVE

- ☐ Yes ☐ No

FAILED PART(S) AVAILABLE?

- ☒ Yes ☐ No

NHTSA PREVIOUSLY CONTACTED?

- ☐ Yes ☒ No

APPLICABLE INCIDENT INFORMATION

Please describe
in detail the
incident(s),
Failure(s),
Crash(es), and
injury(ies) on
the back of
this form.

CRASH

- ☐ Yes
☐ No

NUMBER OF PERSONS INJURED

1 2 3 4 5 6 7 8 9
 10 11 12 13 14 15 16 17 18 19

FIRE

- ☐ Yes
☐ No

NUMBER OF FATALITIES

1 2 3 4 5 6 7 8 9
 10 11 12 13 14 15 16 17 18 19

CAUSE OF INCIDENT

- ☐ Wear/Commod/Fuel
☐ Weak/Poor Fit/Loose
☐ Cut/Torn
☐ Disconnect/Fall Off
☐ Erratic/Poor Performance
☐ Excessive Effort
☐ Noisy
☐ Leaks
☐ Short
☐ Locked/Sticks/Cracks
☐ Stability/Vibration
☐ Broken

RESULT OF INCIDENT

- ☐ Explosion/Fire
☐ Loss of Control
☐ Poor Visibility
☐ Inadvertent Start
☐ Roll-over
☐ Stalls
☐ Sudden Acceleration

PLEASE DO NOT WRITE IN THIS AREA

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20

04513

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

I was backing out of my driveway, when I put the car in gear the front left tire and brake. The car is serviced & maintained through Dodge. It only had 43875 miles on it. No other firmures on the car. The car, so they cannot be serviced. The dealer claims this is a lifetime part that needs ~~replacement~~ no service. I took an extended warranty which expired 3 months previous to the incident. Due to time not mileage, this vehicle is garage kept and has low miles for years. We just came back from vacation but used our other vehicle. If we would have used this vehicle and this defective part gave out on the interstate, there would have been a serious accident with possible injuries or maybe even a fatality. Dodge said they would pay half the bill but I think the whole bill should be paid (two rental cars) could someone please advise me on this situation.

Continue on additional page if necessary.

Describe any additional incidents. Include date and mileage.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with an administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Form 350 (Rev. 8/99)
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HS Form 350 (Rev. 8/99)



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

20880+0001

Complete and return or place in your car manual for future use



VEHICLE OWNER'S

QUESTIONNAIRE

(V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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www.nhtsa.dot.gov/hotline