



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 386-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.
CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received <u>9/18/01</u>	Other _____
Reference No. _____	File # _____
_____	_____

DAYTIME TELEPHONE NUMBER

OWNER INFORMATION (Type or Print)

ZIP CODE +4

AREA CODE

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side)		VEHICLE MAKE		VEHICLE MODEL		MANUFACTURE DATE		MODEL YEAR	
4E3CT64UXNE027276		EAGLE		TALON AWD		082991		1992	
VEHICLE MANUFACTURER		DEALER'S NAME		CITY		STATE		ZIP CODE	
☐ BMW ☐ Chrysler ☐ Ford ☐ General Motors ☐ Honda ☐ Hyundai ☐ Nissan ☐ Saab ☐ Subaru ☐ Toyota ☒ Other DIAMOND STAR MOTORS (CSM)		PRIVAT SALE		ORLANDO		FL		32707	
PURCHASE DATE		ENGINE SIZE		FUEL SYSTEM		FUEL TYPE		TRANSMISSION TYPE	
03/30/01		100/000 2L		Turn Fuel Injector		Diesel Gas		Manual Automatic	
NO. CYLINDERS		ANTILOCK BRAKES		RESTRAINT SYSTEM		CRUISE CONTROL			
4		Yes No		☐ Driver's Side Airbag ☐ Passenger Side Airbag ☐ 2 Point Belt ☒ Motorcyclist ☐ 3 Point Belt		☒ Yes ☐ No			
DRIVETRAIN		VEHICLE TYPE		DOORS		BODY STYLE			
☐ Front ☐ Rear ☒ 4 Wheel		☒ Car ☐ Van ☐ Minivan ☐ Sport Utility ☐ Truck ☐ Motorcycle ☐ Other		☒ 2-Door ☐ 4-Door		☒ Hatchback ☐ Pick Up Truck ☐ Sedan ☐ Station Wagon			

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT ☐ Child Seat ☐ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System, Exhaust ☐ Heater, Defrost, Ventilation ☐ Interior ☐ Parking Brake ☒ Power Train ☐ Service Brakes ☐ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☐ Other	NO. OF FAILURES ☒ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9	To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).	
	INCIDENT DATE ~ 07/2001	TIRE NAME	COMPLETE TIRE SIZE
	MILEAGE AT INCIDENT ~ 150,000 miles	TIRE BRAND	
	VEHICLE SPEED AT INCIDENT N/A	☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☐ Other	
FAILED PART(S) ☒ Original ☐ Replacement	FAILED PART(S) AVAILABLE? ☐ Yes ☐ No	NHTSA PREVIOUSLY CONTACTED? ☐ Yes ☐ No	
HANDICAPPED ADAPTIVE ☐ Yes ☐ No			

APPLICABLE INCIDENT INFORMATION

Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form.	CRASH ☐ Yes ☒ No	NUMBER OF PERSONS INJURED ☒ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9	CAUSE OF INCIDENT ☐ Wear/Corroded/Bust ☐ Weak/Poor Fit/Loose ☐ Cut/Torn ☐ Disconnected/Fell Off ☐ Erratic/Poor Performance ☐ Excessive Effort ☐ Nuisy ☐ Loose ☐ Short ☐ Loose/Slack/Grass ☐ Stability/Vibration ☐ Broken	RESULT OF INCIDENT ☐ Explosion/Fire ☐ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Rollover ☐ Stalls ☐ Sudden Acceleration
	FIRE ☐ Yes ☒ No	NUMBER OF FATALITIES ☒ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9		

PLEASE DO NOT WRITE IN THIS AREA

04501

A recall is in effect for a driveshaft yoke/seal related to the transfer case of the vehicle. This defect causes the fluid to leak from the transfer case, when run on low amounts of fluid due to this leak, damage can occur to the transfer case mechanicals. All of this has been discussed with the NHTSA, Chrysler, and Mitsubishi.

However, due to the subjective wording of the recall and lack of protocol (and dealer knowledge), there is nothing to obligate the dealerships to inspect or replace the transfer case under recall. I have a very substantial collection of information regarding this serious issue. Dealers are promoting budgets over safety.

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to voluntarily provided in the National Highway Traffic Safety Act and subject to the provisions of the Privacy Act of 1974. You are not required to provide this information. You are not required to provide this information to this or any other agency.

Response may be used to assist the NHTSA in determining whether a manufacturer or individual responsible for a vehicle defect is a safety defect. If the NHTSA proceeds with a recall, the appropriate action to correct a safety defect. Your feedback, or a statistical summary thereof, may be used in support of the agency's action.

Marked by NCS EW-225230-1:554321 HIR06 Printed in U.S.A.

© Copyright 1998 by National Computer Systems, Inc. All rights reserved.
HS Form 250 (Feb 84/9)

FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

Official Business
Penalty for Private Use \$300

Abstract

Complete and return or place in your car manual for future use



QUESTIONNAIRE (V00Q)

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

and that toll free at

1-888-327-4236

DOT Auto Safety Hotline
(DASH), 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.rhcs.net