Moisten Here Moisten Here Moisten Here

Form Approved: O.M.B. No. 2127-0008

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline
Vehicle Owner's Questionnaire
NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

Use a No. 2 pencil or a blue or black ink pen only.
CORRECT MARK: ●

FOR AGENCY USE ONLY
Date Received: 8/16/01
Reference No.:
Comp:
Mod:
Cod:
Up-lb:

OWNER INFORMATION (Type or Print)
DAYTIME TELEPHONE NUMBER

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side)	VEHICLE MAKE	VEHICLE MODEL	MANUFACTURE DATE	MODEL YEAR
1G1JC124 0U7214771	Chevy	Cavalier	1997	1997

VEHICLE MANUFACTURER
○ BMW ○ Ford ○ Honda ○ Nissan ○ Subaru ○ Volvo ○ Other
○ Daimler/Chrysler ● General Motors ○ Hyundai ○ Saab ○ Toyota ○ VW

PURCHASE DATE		DEALER'S NAME	CITY	STATE	ZIP CODE
2-14-97	● New ○ Used	WALKER BROTHERS	EDINBORO	PA	16412

ENGINE SIZE	FUEL SYSTEM	FUEL TYPE	TRANSMISSION TYPE	ANTILOCK BRAKES	RESTRAINT SYSTEM	CRUISE CONTROL
(CID/CC/L) ___	○ Turbo	○ Diesel	○ Manual	● Yes	● Driverside Airbag ○ 2-Point Belt	● Yes
NO. CYLINDERS 6	● Fuel Injection	● Gas	● Automatic	○ No	● Passengerside Airbag ○ Motorbelt	○ No
					● 3 Point Belt	

DRIVETRAIN	VEHICLE TYPE	DOORS	BODY STYLE
● Front ○ 4-Wheel	● Car ○ Minivan ○ Truck ○ Other	● 2-Door	○ Hatchback ● Sedan
○ Rear	○ Van ○ Sport Utility ○ Motorcycle	○ 4 Door	○ Pick Up Truck ○ Stationwagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT
○ Child Seat
○ Electrical Lights & Alarms
○ Engine & Cooling System
○ Equipment
○ Fuel System, Exhaust
○ Heater, Defrost, Ventilation
● Interior
○ Parking Brake
○ Power Train
○ Service Brakes
○ Steering
○ Structure
○ Suspension
○ Visual Systems
● Other FRONT SEAT - RECLINING BUCKET

NO. OF FAILURES
1 ○0 ●1 ○2 ○3 ○4 ○5 ○6 ○7 ○8 ○9

To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).

INCIDENT DATE
7-11-01

TIRE NAME
N/A

COMPLETE TIRE SIZE
N/A

MILEAGE AT INCIDENT
68 thousand

VEHICLE SPEED AT INCIDENT
Was Stopped

TIRE BRAND
○ BF Goodrich
○ Cooper
○ Firestone
○ Goodyear
○ Kelly Springfield
○ Michelin
○ Yokohama
○ Other

FAILED PART(S)
● Original
○ Replacement

HANDICAPPED ADAPTIVE
○ Yes ○ No

FAILED PART(S) AVAILABLE?
○ Yes ○ No

NHTSA PREVIOUSLY CONTACTED?
○ Yes ● No

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form.

CRASH
● Yes ○ No

NUMBER OF PERSONS INJURED
1 ○0 ●1 ○2 ○3 ○4 ○5 ○6 ○7 ○8 ○9

FIRE
○ Yes ● No

NUMBER OF FATALITIES
0 ●0 ○1 ○2 ○3 ○4 ○5 ○6 ○7 ○8 ○9

CAUSE OF INCIDENT
○ Wear/Corroded/Pull
○ Worn/Poor Fit/Loose
○ Cut/Torn
○ Disconnect/Fell Off
○ Erratic/Poor Performance
○ Excessive Effort
○ Noisy
○ Leaks
○ Short
○ Locks/Sticks/Grabs
○ Stability/Vibration
● Broken

RESULT OF INCIDENT
○ Explosion/Fire
○ Loss of Control
○ Poor Visibility
○ Inadvertent Start
○ Rollover
○ Stalls
○ Sudden Acceleration

PLEASE DO NOT WRITE IN THIS AREA

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Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

My Husband was rear-ended in a Stopped position by other auto at ±20 mph & lower on the Front Recliner seat broken-causing front seat to fall back- causing my husband to receive a Mild whip-lash injury

Continue on additional page if necessary

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

HS Form 350 (Rev. 8/99)

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

...S. Department
of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

20590-0002

Complete and return or place in your car manual for future use

VEHICLE OWNER'S QUESTIONNAIRE (VOQ)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT

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www.nhtsa.dot.gov/hotline