



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>Use a No. 2 pencil or a blue
or black ink pen only.

FOR AGENCY USE ONLY

Date Received

9/5/01

Reference No.

Order

Title

Address

OWNER INFORMATION

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side)

1FDXW46F94EA92722

VEHICLE MAKE

FORD

VEHICLE MODEL

F-450

MANUFACTURE DATE

10 9 9

MODEL YEAR

2000

VEHICLE MANUFACTURER

- ☐ A/R/W ☒ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other
☐ DaimlerChrysler ☐ General Motors ☐ Hyundai ☐ Isuzu ☐ Toyota ☐ VW

PURCHASE DATE

10-11-99

- ☒ New
☐ Used

DEALER'S NAME

HINESVILLE FORD

CITY

HINESVILLE

STATE

GA

ZIP CODE

31313

ENGINE SIZE

CID/CC/CI 2.3

FUEL SYSTEM

Turbo

FUEL TYPE

Diesel

TRANSMISSION TYPE

Manual

ANTILOCK BRAKES

Yes

RESTRAINT SYSTEM

Driver's Side Airbag

CRUISE CONTROL

Yes

DRIVETRAIN

- ☐ Front ☐ 4-Wheel
☒ Rear

VEHICLE TYPE

- ☐ Car ☐ Minivan ☒ Truck ☐ Other
☐ Van ☐ Sport Utility ☐ Motorcycle

DOORS

- ☐ 2-Door
☒ 4-Door

BODY STYLE

- ☐ Hatchback ☐ Sedan
☒ Pick-Up Truck ☐ Station Wagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT

- ☐ Child Seat
☐ Electrical Lamps & Warning
☐ Engine & Cooling System
☐ Equipment
☐ Fuel System, Exhaust
☐ Hoofers, Defrost, Ventilation
☐ Interior
☐ Parking Brake
☐ Power Train
☐ Service Brakes
☐ Steering
☐ Structure
☐ Suspension
☐ Visual Systems
☒ Other Valve stems & Tires

NO. OF FAILURES

16

INCIDENT DATE

07-24-01

MILEAGE AT INCIDENT

30,000 APPROX.

VEHICLE SPEED AT INCIDENT

70 MPH

FAILED PART(S)

- ☐ Original
☐ Replacement

To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (Include all number and letters).

TIRE NAME

CONTINENTAL GENERAL

COMPLETE TIRE SIZE

225/70R19.5

TIRE BRAND

- ☐ BF Goodrich
☐ Cooper
☐ Firestone
☐ Goodyear
☐ Kelly Springfield
☐ Michelin
☐ Yokohama

Other CONTINENTAL GENERAL

HANDICAPPED ADAPTIVE

- ☐ Yes ☒ No

FAILED PART(S) AVAILABLE?

- ☐ Yes ☐ No

NHTSA PREVIOUSLY CONTACTED?

- ☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.

CRASH

- ☐ Yes
☒ No

NUMBER OF PERSONS INJURED

0

FIRE

- ☐ Yes
☒ No

NUMBER OF FATALITIES

0

CAUSE OF INCIDENT

- ☐ Wear/Corrosion/Rust
☒ Weak/Poor Fit/Loose
☐ Cut/Torn
☐ Disconnected/Fall Off
☐ Erratic/Poor Performance
☐ Excessive Effort

- ☐ Noisy
☒ Leaks
☐ Stuck
☐ Locks/Sticks/Grabs
☐ Stability/Vibration
☐ Broken

RESULT OF INCIDENT

- ☐ Explosion/Fire
☐ Loss of Control
☐ Poor Visibility
☐ Inadvertent Start
☐ Rollover
☐ Stalls
☐ Sudden Acceleration

PLEASE DO NOT WRITE IN THIS AREA



04285

additional accidents if applicable.

7-24-01

Side of Tree blew out as
it side wall of tree was
cut out. Saw valve stem
was gone in rim. Had
these stems checked. Lee
Reed was told they were
OK. On 4-13-01, had all
remaining stems checked
again. After blow out on
7-25-01 and was told all
were the faulty ones. Had
all tires replaced at my
expense & valve stem else.
Ford has refused to
recheck these stems or
pay for any of this
problem. I have a copy
of a letter from Ford to
Continental General stating
All Faulty Stems & Tires
Should be replaced at one
time. If this blow out had
been on Ford of Truck would
have been fatal as I was pulling
carpet...

Continue on additional page if necessary.

Describe any additional incidents. (include date and mileage)

The Privacy Act of 1974 (Public Law 93-579) gives information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether it is warranted to take appropriate action to correct a safety defect. If the NHTSA proceeds with an investigative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

31308

Complete and return or place in your car manual for future use

VEHICLE OWNER'S QUESTIONNAIRE (VQQ)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

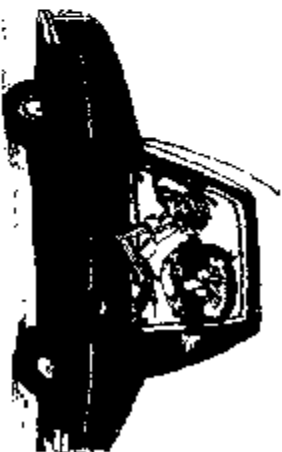
DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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www.nhtsa.dot.gov/hotline