

Form Approved: O.M.B. No. 2127-0008



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 366 0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received <u>1/3/02</u>	Color _____
Reference No.	Full _____
	Coat _____
	Up-Br _____

DAYTIME TELEPHONE NUMBER

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side) <u>Y53EH55G013032358</u>		VEHICLE MAKE <u>SAAB</u>	VEHICLE MODEL <u>AEROLIN</u>	MANUFACTURE DATE <u>012001</u>	MODEL YEAR <u>2001</u>
VEHICLE MANUFACTURER ☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other _____ ☐ Daimler/Chrysler ☐ General Motors ☐ Hyundai ☒ Saab ☐ Toyota ☐ VW					
PURCHASE DATE <u>7/02/01</u>	☒ New ☐ Used	DEALER'S NAME <u>GARY BLAKE SAAB</u>	CITY <u>EXETER</u>	STATE <u>NH</u>	ZIP CODE
ENGINE SIZE (CID/CC/L) <u>6</u>	FUEL SYSTEM ☒ Turbo ☐ Fuel Injection	FUEL TYPE ☐ Diesel ☒ Gas	TRANSMISSION TYPE ☒ Manual ☐ Automatic	ANTILOCK BRAKES ☒ Yes ☐ No	RESTRAINT SYSTEM ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag ☐ Motorbelt ☒ 3-Point Belt
CRUISE CONTROL ☒ Yes ☐ No					
DRIVETRAIN ☒ Front ☐ 4 Wheel ☐ Rear	VEHICLE TYPE ☒ Car ☐ Minivan ☐ Truck ☐ Other _____ ☐ Van ☐ Sport Utility ☐ Motorcycle		DOORS ☐ 2-Door ☒ 4-Door	BODY STYLE ☐ Hatchback ☐ Sedan ☐ Pick Up Truck ☒ Stationwagon	

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT ☐ Child Seat ☐ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System, Exhaust ☐ Heater, Defrost, Ventilation ☐ Interior ☐ Parking Brake ☐ Power Train ☐ Service Brakes ☐ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☒ Other <u>SEATS CAUSE INJURY</u>	NO. OF FAILURES <u>1</u> ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9	To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (Include all number and letters).	
	INCIDENT DATE <u>7/02-06/01</u>	TIRE NAME	COMPLETE TIRE SIZE
	MILES AT INCIDENT <u>134 → 444</u>	TIRE BRAND ☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☐ Other _____	
	VEHICLE SPEED AT INCIDENT <u>VARIOUS</u>	FAILED PART(S) ☒ Original ☐ Replacement	
HANDICAPPED ADAPTIVE ☐ Yes ☒ No	FAILED PART(S) AVAILABLE? ☐ Yes ☐ No	NHTSA PREVIOUSLY CONTACTED? ☒ Yes ☐ No	

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.	CRASH ☐ Yes ☒ No	NUMBER OF PERSONS INJURED <u>1</u> ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9	CAUSE OF INCIDENT ☐ Wear/Corroded/Rust ☐ Noisy ☐ Weak/Poor Fit/Loose ☐ Leaks ☐ Cut/Torn ☐ Shock ☐ Disconnect/Fall Off ☐ Locks/Sticks/Grabs ☐ Erratic/Poor Performance ☐ Stability/Vibration ☐ Excessive Effort ☐ Broken	RESULT OF INCIDENT ☐ Explosion/Hire ☐ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Rollover ☐ Stalls ☐ Sudden Acceleration
	FIRE ☐ Yes ☒ No	NUMBER OF FATALITIES <u>0</u> ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9		

PLEASE DO NOT WRITE IN THIS AREA



04218

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

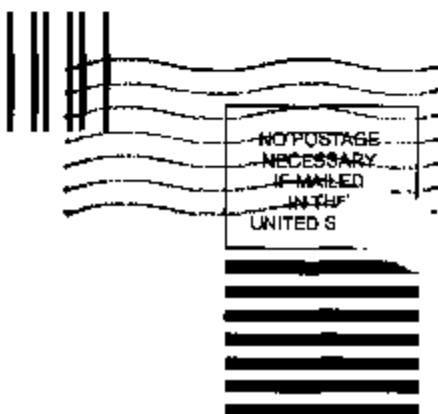
THE DRIVER'S + PASSENGER SEATS HAVE HARD RETRACTIONS WHICH INJURE THE COCKPIT + RELATED LIGAMENTS WHILE RIDING IN THE CAR. A SHORT TIME.

Continue on additional page if necessary.

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE (VQQ)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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www.nhtsa.dot.gov/hotline