



Auto Safety Hotline
Vehicle Owner's Questionnaire
 NATIONWIDE 1-800-424-8393
 DC METRO AREA (202) 366-0123
 INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY

Date Received: 9/12/01
 Reference No. _____

Color: _____
 n-di: _____
 od-n: _____
 p-lr: _____

Use a No. 2 pencil or a blue or black ink pen only.
CORRECT MARK: ●

OWNER INFORMATION (Type or Print) **DAYTIME TELEPHONE NUMBER**

Signature of Owner: _____ Date: _____

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side): 1MRBIP98FSA Y687985 VEHICLE MAKE: LINCOLN VEHICLE MODEL: MARK VII LS MANUFACTURE DATE: 02/1985 MODEL YEAR: 1985

VEHICLE MANUFACTURER:
 BMW Ford Honda Nissan Subaru Volvo Other _____
 Daimler/Chrysler General Motors Hyundai Saab Toyota VW

PURCHASE DATE: 8-1985 New Used DEALER'S NAME: _____ CITY: _____ STATE: _____ ZIP CODE: _____

ENGINE SIZE (CID/CC): 5.0L FUEL SYSTEM: Turbo Fuel Injector Diesel Gas TRANSMISSION TYPE: Manual Automatic ANTILOCK BRAKES: Yes No RESTRAINT SYSTEM: Driver's Airbag 2-Point Bel. Passenger's Airbag Motor-belt 3-Point Bel. CRUISE CONTROL: Yes No

DRIVETRAIN: Front 4-Wheel Rear VEHICLE TYPE: Car Minivan Truck Other _____ Van Sport Utility Motorcycle DOORS: 2-Door 4-Door BODY STYLE: Hardtop Sedan Pick-Up Truck Stationwagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: Child Seat Electrical Lights & Alarms Engine & Cooling System Equipment Fuel System, Exhaust Heater, Defrost, Ventilation Interior Parking Brake Power Train Service Brakes Steering Structure Suspension Visual Systems Other: Electronic Ignition

NO. OF FAILURES: 1 (1-9) (10-9)

INCIDENT DATE: 6-27-01 TIRE NAME: _____ COMPLETE TIRE SIZE: _____

MILEAGE AT INCIDENT: 62,500 TIRE BRAND: BF Goodrich Cooper Firestone Goodyear Kelly Springfield Michelin Yokohama Other _____

VEHICLE SPEED AT INCIDENT: 45 MPH

FAILED PART(S): Original Replacement

HANDICAPPED ADAPTIVE: Yes No FAILED PART(S) AVAILABLE?: Yes No NHTSA PREVIOUSLY CONTACTED?: Yes No

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.

CRASH: Yes No CAUSE OF INCIDENT: Wear/Corrosion/Rust Nasty Weak/Poor Fit/Loose Leaks Loss of Control Cut/Torn Short Poor Viability Disconnect/Fell Off Loose/Sticks/Grabs Inadvertent Start Erratic/Poor Performance Stability/Vibration Rollover Excessive Effort Broken Sudden Acceleration

NUMBER OF PERSONS INJURED: 0 (0-9) (10-9) RESULT OF INCIDENT: Explosion/Fire Loss of Control Poor Viability Inadvertent Start Rollover Stalls Sudden Acceleration

NUMBER OF FATALITIES: 0 (0-9) (10-9)

Narrative description of incident(s), time(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

ENGINE STOPPED COMPLETELY (SHUT DOWN) WHILE DRIVING A 45MPH IN CENTER LANE OF 3 LANE ROADWAY. ONE DRIVER ROLLED TO STOP IN TIME AND HIT THE RIGHT REAR OF CAR AND DAMAGED IT SEVERELY. DRIVER DID NOT STOPPED AND CAR WOULD BE IDENTIFIED. FAILURE OF ELECTRICAL MODULE LOCATED ON FRONTOF, DISTRIBUTOR WAS DETERMINED TO BE CAUSE OF FAILURE FAILURE AND REPLACING MODULE ALLOWED FAILURE TO FUNCTION. LOCALLY NO PERSONAL INJURY OCCURED. I HAVE FATHERS CONFIRM: MY FATHER (85 YEAR OLD) WAS ASKED PRODUCT THAT HAD THE SAME FAILURE AND REPAIRS SYSTEM

Continue on additional page if necessary.

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974—Public Law 93-579: This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. The NHTSA, in conducting its administrative enforcement or litigation against a manufacturer, your response, or a final official summary thereof, may be used in support of the agency's action.

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NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

U.S. Department of Transportation National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

BUSINESS REPLY MAIL FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NSA-10.01 400 7th Street, SW Washington, DC 20590

2059070002



Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE (VOQ)

DOT AUTO SAFETY HOTLINE TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR DASH 2 DOT and dial toll free at 1-888-DASH-2-DOT

1-888-327-4236 DOT Auto Safety Hotline (DASH) 2 DOT



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www.nhtsa.dot.gov/hotline