

Form Approved: O.M.B. No. 2127-0008



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received

10-9-01

Reference No.

Odometer

m-d

od m

up-ltr

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side)		VEHICLE MAKE	VEHICLE MODEL	MANUFACTURE DATE	MODEL YEAR
2G1WL5RM5V9327451		CHEVROLET	LUMINA	06/1997	1997
VEHICLE MANUFACTURER					
☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other ☐ DaimlerChrysler ☒ General Motors ☐ Hyundai ☐ Isuzu ☐ Toyota ☐ VW					
PURCHASE DATE		DEALER'S NAME		STATE	ZIP CODE
JULY 1997		850-682-7731 AWARD CHEVROLET, CRESTVIEW		FL	32536
ENGINE SIZE		FUEL SYSTEM	FUEL TYPE	TRANSMISSION TYPE	ANTILOCK BRAKES
CID/CC/LI		☐ Turbo ☐ Fuel Injection	☐ Diesel ☒ Gas	☐ Manual ☒ Automatic	☒ Yes ☐ No
NO. CYLINDERS		RESTRAINT SYSTEM		CRUISE CONTROL	
6		☒ Driver's Side Airbag ☐ 2-Point Belt ☒ Passenger Side Airbag ☐ Motorbelt ☐ 3-Point Belt		☒ Yes ☐ No	
DRIVETRAIN		VEHICLE TYPE		DOORS	BODY STYLE
☒ Front ☐ 4-Wheel ☐ Rear		☒ Car ☐ Minivan ☐ Truck ☐ Other ☐ Van ☐ Sport Utility ☐ Motorcycle		☐ 2-Door ☒ 4-Door	☐ Hatchback ☒ Sedan ☐ Pick Up Truck ☐ Station Wagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT ☐ Child Seat ☐ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System, Exhaust ☐ Heater, Defrost, Ventilation ☐ Interior ☐ Parking Brake ☐ Power Train ☐ Service Brakes ☒ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☐ Other	NO. OF FAILURES	To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (Include all number and letters).	
	INCIDENT DATE	TIRE NAME	COMPLETE TIRE SIZE
	MILEAGE AT INCIDENT	TIRE BRAND	
	VEHICLE SPEED AT INCIDENT	☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☐ Other	
	FAILED PART(S)		
HANDICAPPED ADAPTIVE	FAILED PART(S) AVAILABLE?	NHTSA PREVIOUSLY CONTACTED?	
☐ Yes ☒ No	☐ Yes ☒ No	☐ Yes ☒ No	

APPLICABLE INCIDENT INFORMATION

Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form.	CRASH	NUMBER OF PERSONS INJURED	CAUSE OF INCIDENT ☐ Wear/Corroded/Rust ☐ Weak/Poor Fit/Loose ☐ Cut/Torn ☐ Disconnect/Fall Off ☐ Erratic/Poor Performance ☐ Excessive Effort ☐ Noisy ☐ Leaks ☐ Short ☒ Locks/Straps/Cables ☐ Stability/Vibration ☐ Broken	RESULT OF INCIDENT ☐ Explosion/Fire ☒ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Rollover ☐ Stalls ☐ Sudden Acceleration
	FIRE	NUMBER OF FATALITIES		
	☐ Yes ☒ No	☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10		

PLEASE DO NOT WRITE IN THIS AREA

04043

19 AUG 01 FRONT STEERING LOCKED - UP
COULD TURN TOWARD TO LEFT AND TURNED
TOWARD TO STRONG ON THE GUN YOU WERE
HANG BROKEN WHEN WHEN IT TURNED TO
LEFT - DANGER ALMOST REACHED CAR TRAVEL-
TO GET INTO SHOT. WHEN IT LOCKED - UP.
CALLED GM 3000-AM TURNED TO RIGHT
57695 WAS? GIVE LONG? CASE #
COS 360786 TOLD ME WHAT DANGER
WAS WANTED TO KNOW WHAT I WANTED
HIS TO DO. SHE SAID SHE WOULD
CALL BACK. NEVER CALLED ME OR
DANGER. I CALLED A TOTAL OF
(3) TIMES. GM NEVER RETURNED ANY
CALLS TO ME OR TALKED WITH
DANGER. - ONE 4 DAY PERSON.
THE RACK & PINION? HAD TO GO
REPAIRED - THE STEERING WAS
TURNED WITHOUT A PUMPING TO LEFT
UNABLE TO TURN TO RIGHT WITHOUT
SHOCK FORCES. IT TURNED INTO
OTHER LANE NEAR HIT WITH
ANOTHER ONCOMING CAR. - GIVE UP

Describe any additional incidents. Include date and mileage:

The Privacy Act of 1974 (Public Law 93-597) The information is not released pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Marked Reprints by NCS: EN-2252230-14044321 H1R00 Printed in U.S.A.
© Copyright 1989 by National Computer Systems, Inc. All rights reserved.
HS Form 350 (Rev. 8/79)

1-800-222-1020

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

20530+0001 |c|f|g|h|i|j|k|l|m|n|o|p|q|r|s|t|u|v|w|x|y|z|

Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE

(DO NOT WRITE IN THESE SPACES)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT

**U.S. Department of Transportation
National Highway Traffic Safety
Administration**

www.nhtsa.dot.gov/hotline