



Auto Safety Hotline

# Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

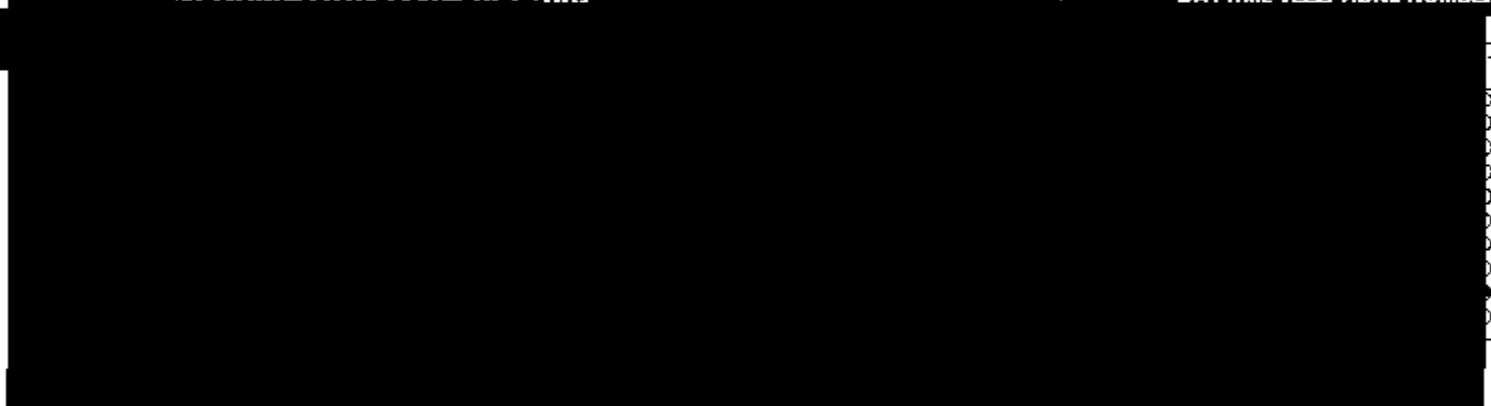
Use a No. 2 pencil or a blue or black ink pen only.  
CORRECT MARK: ■

### FOR AGENCY USE ONLY

Date Received: 9/26/01  
 Referral No: \_\_\_\_\_  
 Cdr: \_\_\_\_\_  
 Lt: \_\_\_\_\_  
 Sr: \_\_\_\_\_  
 Up: \_\_\_\_\_

### OWNER INFORMATION (Type or Print)

### DAYTIME TELEPHONE NUMBER



Manufacturer of your vehicle

SIGNATURE OF OWNER

DATE

### VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) KMHJF25F5XU898923 VEHICLE MAKE Hyundai VEHICLE MODEL Elantra MANUFACTURE DATE 06/1999 MODEL YEAR 1999  
(VIN located at bottom of windshield on driver's side)

VEHICLE MANUFACTURER  
 BMW  Ford  Honda  Nissan  Subaru  Volvo  Other  
 Daimler/Chrysler  General Motors  Hyundai  Saab  Toyota  VW

PURCHASE DATE 8-12-1999  New  Used DEALER'S NAME Lititia CITY Fresno STATE CA ZIP CODE 93726

ENGINE SIZE 1.8 FUEL SYSTEM  Turbo  Diesel  Manual  Fuel Injection  Gas  Other TRANSMISSION TYPE  Manual  Automatic

ANTILOCK BRAKES  Yes  No RESTRAINT SYSTEM  Driver's Airbag  2 Point Belt  Passenger's do Airbag  Motorbelt  3-Point Belt  Yes  No CRUISE CONTROL  Yes  No

DRIVETRAIN  Front  Rear  4-Wheel  Car  Minivan  Truck  Other  Van  Sport Utility  Motorcycle

VEHICLE TYPE  Hatchback  Sedan  Station Wagon

DOORS  2-Door  4-Door BODY STYLE  Hatchback  Pick Up Truck  Sedan  Station Wagon

### FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT  Child Seat  Electrical, Light & Alarms  Engine & Cooling System  Equipment  Fuel System, Exhaust  Horn, Buzzer, Ventilator  Interior  Parking Brake  Power Train  Service Brakes  Steering  Structure  Suspension  Visual Systems  Other Roof rack & Motors

NO. OF FAILURES  
 1  2  3  4  5  6  7  8  9

INCIDENT DATE \_\_\_\_\_ MILEAGE AT INCIDENT \_\_\_\_\_ VEHICLE SPEED AT INCIDENT \_\_\_\_\_

FAILED PART(S)  Original  Replacement

To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).

TIRE NAME \_\_\_\_\_ COMPLETE TIRE SIZE 14 inch

TIRE BRAND  BF Goodrich  Cooper  Firestone  Goodyear  Kelly Spring/Co  Michelin  Yokohama  Other

HANDICAPPED ADAPTIVE  Yes  No FAILED PART(S) AVAILABLE?  Yes  No NHTSA PREVIOUSLY CONTACTED?  Yes  No

### APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crash(es), and injury(death) on the back of this form.

CRASH  Yes  No NUMBER OF PERSONS INJURED  1  2  3  4  5  6  7  8  9

FIRE  Yes  No NUMBER OF FATALITIES  1  2  3  4  5  6  7  8  9

CAUSE OF INCIDENT  Wear/Corrosion/Rust  Noisy  Weak/Poor Fit/Loose  Leaks  Cur/Torn  Short  Disconnect/Fail. Off  Cocks/Sticks/Crate  Excessive Effort  Stalling/Vibration  Brake  Other

RESULT OF INCIDENT  Exp. or Fire  Loss of Control  Poor Visibility  Inadvertent Start  Rollover  Stalls  Sudden Acceleration

Car is a Lemon for list

PLEASE DO NOT WRITE IN THIS AREA



03985

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(es). Include additional accidents if applicable.

Huge report listed with BB Auto line and arbitration Hyundai deny's fault - check all reports & records Brakes are still bad - car can't be driven when it rains or car is washed. I never wash it anymore but can't stop the rain!

Continue on additional page if necessary.

Describe any additional incidents. (include date and mileage)

The Privacy Act of 1974—Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Form 350 (Rev. 8/99)

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NSA-10.01 400 7th Street, SW Washington, DC 20590



Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE (VQO)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



U.S. Department of Transportation National Highway Traffic Safety Administration

www.nhtsa.dot.gov/hotline

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300