



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received

8/16/01

Reference No.

Date

Time

Unit

Page

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

ZIP CODE + 4

AREA CODE

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (located at bottom of windshield on driver's side)		VEHICLE MAKE	VEHICLE MODEL	MANUFACTURE DATE	MODEL YEAR
2G1WN14T3N9152205		CHEV.	LUMINA EURO		
VEHICLE MANUFACTURER					
☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other ☐ Daimler/Chrysler ☒ General Motors ☐ Hyundai ☐ Saab ☐ Toyota ☐ VW					
PURCHASE DATE	☒ New ☐ Used	DEALER'S NAME	CITY	STATE	ZIP CODE
1992		BROOKS CHEV.	603 237 3760 CLARK	NH.	
ENGINE SIZE	FUEL SYSTEM	FUEL TYPE	TRANSMISSION TYPE	ANTILOCK BRAKES	RESTRAINT SYSTEM
3.1 (CID/CC/L)	☐ Turbo ☒ Fuel Injection	☐ Diesel ☒ Gas	☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag ☐ Motorcylet ☒ 3-Point Belt
NO. CYLINDERS					CRUISE CONTROL
6					☒ Yes ☐ No
DRIVETRAIN	VEHICLE TYPE			DOORS	BODY STYLE
☒ Front ☐ Rear	☒ Car ☐ Minivan ☐ Truck ☐ Other ☐ Van ☐ Sport Utility ☐ Motorcycle			☒ 2-Door ☐ 4-Door	☐ Hatchback ☐ Sedan ☐ Pick Up Truck ☐ Stationwagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT ☐ Child Seat ☐ Electrical Lights & Alarms ☒ Engine & Cooling System ☐ Equipment ☐ Fuel System, Exhaust ☐ Heater, Defrost, Ventilation ☐ Interior ☒ Parking Brake ☐ Power Train ☒ Service Brakes ☐ Steering ☒ Struts ☒ Suspension ☐ Visual Systems ☒ Other <u>STALLS</u> <u>LOSS CONTROL</u> <u>DOOR HANDBLES BREAK</u>	NO. OF FAILURES	To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).	
	INCIDENT DATE	TIRE NAME	COMPLETE TIRE SIZE
	MILEAGE AT INCIDENT	TIRE BRAND	
	VEHICLE SPEED AT INCIDENT		
	INCIDENT DATE LAST 3 YEARS	TIRE NAME NONE	COMPLETE TIRE SIZE NONE
	MILEAGE AT INCIDENT 100,000 AND UP 141,000 NOW	TIRE BRAND ☐ BF Goodrich ☒ Cooper ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☐ Other	
	VEHICLE SPEED AT INCIDENT 10 17 P.H AND ABOVE		
	FAILED PART(S) ☒ Original ☐ Replacement		
HANDICAPPED ADAPTIVE	FAILED PART(S) AVAILABLE?	NHTSA PREVIOUSLY CONTACTED?	
☐ Yes ☒ No	☒ Yes ☐ No	☐ Yes ☒ No	

APPLICABLE INCIDENT INFORMATION

Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(s) on the back of this form.	CRASH	NUMBER OF PERSONS INJURED	CAUSE OF INCIDENT	RESULT OF INCIDENT
	☐ Yes ☒ No	☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9	☐ Wear/Corroded/Rust ☒ Weak/Poor Fit/Loose ☐ Cut/Torn ☐ Disconnect/Fall Off ☐ Erratic/Poor Performance ☐ Excessive Effort	☐ Explosion/Fire ☒ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Rollover ☒ Stab's ☐ Sudden Acceleration
	FIRE	NUMBER OF FATALITIES		
	☐ Yes ☒ No	☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9	☐ Noisy ☐ Leaks ☐ Short ☐ Locks/Sticks/Grabs ☐ Stability/Vibration ☒ Broken	

PLEASE DO NOT WRITE IN THIS AREA

03729

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

CRASHED 8/6/01 FILE#
05204086
1800 2881020 REAR
SPIN OUT AGAIN'S BAD
TOLD THE CARS TO GO
THEY RUST OUT TO GO
HER MY FRONT ENGINE
SUSPENSION IS ALSO
DOING THE SAME
I GOT THE SAME STORY
I TOLD HER IT IS ALL
BEING FIX AND ONLY ASKING
FOR HELP, SHE TOLD
ME IF I FIX IT AT GTC,
OR ANY PLACE THEY WOULD
NOT SAY THEY WOULD HELP
ANOTHER WHAT IT COST ME
(THE CAR IS NOT MHOE TOAST)
I CAN'T SPEAK TO HER
WHATEVER ELISA BLITZ, MY
GMC, CAN SUIT FOR
BRAKE'S OVER A YEAR NOW
CHWY# 08128915

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration. You are under no obligation to respond to this request. Your response may be used to assist the NHTSA in determining whether a recall should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical survey thereof, may be used in support of the agency's action.

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HS Form 350 (Rev. 3/98)

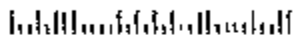
NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



VEHICLE OWNER'S

QUESTIONNAIRE

(V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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www.nhtsa.dot.gov/hotline