



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received

Reference No.

Color

Type

Model

Weight

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

ZIP CODE + 4

AREA CODE

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (located at bottom of windshield on driver's side)		VEHICLE MAKE	VEHICLE MODEL	MANUFACTURE DATE	MODEL YEAR
1FTHE25M0JKA08338		FORD	Pick-up	019	87
VEHICLE MANUFACTURER					
☐ BMW ☒ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other ☐ DaimlerChrysler ☐ General Motors ☐ Hyundai ☐ Isuzu ☐ Toyota ☐ VW					
PURCHASE DATE	☒ New ☐ Used	DEALER'S NAME	CITY	STATE	ZIP CODE
11-4-87		Russell Smith	HOUSTON	TX	77001
ENGINE SIZE (CID/CCA)	FUEL SYSTEM	FUEL TYPE	TRANSMISSION TYPE	ANTILOCK BRAKES	RESTRAINT SYSTEM
446	☐ Turbo ☒ Fuel Injection	☒ Diesel ☐ Gas	☒ Manual ☐ Automatic	☒ Yes ☐ No	☐ Driver's Side Airbag ☐ Passenger's Side Airbag ☒ 3-Point Belt
NO. CYLINDERS					CRUISE CONTROL
8					☐ Yes ☒ No
DRIVETRAIN		VEHICLE TYPE		DOORS	BODY STYLE
☐ Front ☒ Rear		☐ Car ☐ Minivan ☒ Truck ☐ Other ☐ Van ☐ Sport Utility ☐ Motorcycle		☒ 2-Door ☐ 4-Door	☐ Hatchback ☒ Pick-Up Truck ☐ Sedan ☐ Station Wagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT ☐ Child Seat ☒ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Fuel System ☐ Fuel System, Exhaust ☐ Heater, Defrost, Ventilation ☐ Interior ☐ Parking Brake ☐ Power Train ☐ Service Brakes ☐ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☐ Other	NO. OF FAILURES	To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).	
	2		
	INCIDENT DATE	TIRE NAME	
	Nov, 93 & Aug, 01		
	MILEAGE AT INCIDENT	TIRE BRAND	
	220,000 - 288,000	☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☐ Other	
	VEHICLE SPEED AT INCIDENT	COMPLETE TIRE SIZE	
	0		
	FAILED PART(S)		
	☒ Original ☐ Replacement		
HANDICAPPED ADAPTIVE	FAILED PART(S) AVAILABLE?	NHTSA PREVIOUSLY CONTACTED?	
☐ Yes ☒ No	☐ Yes ☐ No UNKNOWN	☐ Yes ☐ No	

APPLICABLE INCIDENT INFORMATION

Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form.	CRASH	NUMBER OF PERSONS INJURED	CAUSE OF INCIDENT	RESULT OF INCIDENT
	☐ Yes ☒ No	☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19 ☐ 20	☐ Wear/Controlled/Run ☐ Weak/Poor Fit/Loose ☐ Cut/Torn ☐ Disconnected/Fall Off ☐ Excessive/Poor Performance ☐ Excessive Effort ☐ Noisy ☐ Leaks ☒ Short ☐ Loose/Stuck/Grabbed ☐ Stability/Vibration ☐ Broken	☒ Explosion/Fire ☐ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Flip over ☐ Stalls ☐ Sudden Acceleration
	FIRE	NUMBER OF FATALITIES		
	☒ Yes ☐ No	☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19 ☐ 20		

PLEASE DO NOT WRITE IN THIS AREA

03635

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

IN NOV, 93 THE 16N SUV
SHOOTED CAUSING A FIRE
UNDER THE DASH - I REPAIRED
DAMAGED WIRING AS BEST AS
POSSIBLE AT THE TIME -
LATER I RECEIVED A RECALL
ON 16N SUV - AND TOOK TRUCK
TO FORD DEALER AND ASKED
THEY REPAIR DAMAGED WIRING
FROM PREVIOUS FIRE & UPDATE
16N SUV. THEY CHANGED
SUV AND DID NOT REPLACE -
OR REPAIR DAMAGE TO WIR-
ING - IN AUG, 01 THE
WIRING AT 16N SUV IS
BEAKING AND ANOTHER FIRE
ACCURED - IF FORD HAD
REPAIRED DAMAGED WIRING
THIS WOULD NOT BE A
ONGOING FIRE HAZARD

Continue on additional page if necessary.

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974 (Public Law 93-597) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer would take appropriate action to correct a safety defect. If the NHTSA proceeds with an investigative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Marked by NHTSA Form 350 (Rev. 8/93) HS Form 350 (Rev. 8/93)

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



Complete and return or place in your car manual for future use

SAFETY 1001-001



VEHICLE OWNER'S QUESTIONNAIRE (V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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www.nhtsa.dot.gov/hotline