



U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue or black ink pen only.
CORRECT MARK:

FOR AGENCY USE ONLY

Date Received 9/10/01	Old cr _____
Reference No.	ri-rt _____
	od-t _____
	up-lr _____

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side) 1GTHK33J4WFO16596		VEHICLE MAKE GMC	VEHICLE MODEL Light Duty 1 Ton Double Cab	MANUFACTURE DATE 1 0 9 7	MODEL YEAR 1998	
VEHICLE MANUFACTURER <input type="radio"/> BMW <input type="radio"/> Ford <input type="radio"/> Honda <input type="radio"/> Nissan <input type="radio"/> Subaru <input type="radio"/> Volvo <input type="radio"/> Other _____ <input type="radio"/> Daimler/Chrysler <input checked="" type="radio"/> General Motors <input type="radio"/> Hyundai <input type="radio"/> Saab <input type="radio"/> Toyota <input type="radio"/> VW					<input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4 <input type="radio"/> 5 <input type="radio"/> 6 <input type="radio"/> 7 <input type="radio"/> 8 <input type="radio"/> 9 <input type="radio"/> 10 <input type="radio"/> 11 <input type="radio"/> 12 <input type="radio"/> 13 <input type="radio"/> 14 <input type="radio"/> 15 <input type="radio"/> 16 <input type="radio"/> 17 <input type="radio"/> 18 <input type="radio"/> 19 <input type="radio"/> 20	
PURCHASE DATE 1/30/98	<input checked="" type="radio"/> New <input type="radio"/> Used	DEALER'S NAME THOMAS AUTO MALL	CITY COON RAPIDS	STATE MN	ZIP CODE 55448	
ENGINE SIZE IC/D/C/C/U 454	FUEL SYSTEM <input type="radio"/> Turbo <input checked="" type="radio"/> Fuel Injector	FUEL TYPE <input type="radio"/> Diesel <input checked="" type="radio"/> Gas	TRANSMISSION TYPE <input type="radio"/> Manual <input checked="" type="radio"/> Automatic	ANTILOCK BRAKES <input checked="" type="radio"/> Yes <input type="radio"/> No	RESTRAINT SYSTEM <input type="radio"/> Driverside Airbag <input type="radio"/> 2-Point Belt <input type="radio"/> Passengerside Airbag <input type="radio"/> Motorbelt <input checked="" type="radio"/> 3-Point Belt	CRUISE CONTROL <input checked="" type="radio"/> Yes <input type="radio"/> No
DRIVETRAIN <input type="radio"/> Front <input checked="" type="radio"/> 4 Wheel <input type="radio"/> Rear	VEHICLE TYPE <input type="radio"/> Car <input type="radio"/> Minivan <input checked="" type="radio"/> Truck <input type="radio"/> Other _____ <input type="radio"/> Van <input type="radio"/> Sport Utility <input type="radio"/> Motorcycle		DOORS <input type="radio"/> 2-Door <input checked="" type="radio"/> 4-Door	BODY STYLE <input type="radio"/> Hatchback <input type="radio"/> Sedan <input checked="" type="radio"/> Pick Up Truck <input type="radio"/> Stationwagon		

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT <input type="radio"/> Child Seat <input type="radio"/> Electrical Lights & Alarm <input type="radio"/> Engine & Cooling System <input type="radio"/> Equipment <input type="radio"/> Fuel System, Exhaust <input type="radio"/> Heater, Defrost, Ventilation <input type="radio"/> Interior <input checked="" type="radio"/> Parking Brake <input type="radio"/> Power Train <input checked="" type="radio"/> Service Brakes <input type="radio"/> Steering <input type="radio"/> Structure <input type="radio"/> Suspension <input type="radio"/> Visual Systems <input type="radio"/> Other _____	NO. OF FAILURES 11	To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).	
	INCIDENT DATE about 5/10/98	TIRE NAME	COMPLETE TIRE SIZE
	MILEAGE AT INCIDENT 1st 3000	TIRE BRAND <input type="radio"/> BF Goodrich <input type="radio"/> Cooper <input type="radio"/> Firestone <input type="radio"/> Goodyear <input type="radio"/> Kelly Springfield <input type="radio"/> Michelin <input type="radio"/> Yokohama <input type="radio"/> Other _____	
	VEHICLE SPEED AT INCIDENT UNKNOWN	FAILED PART(S) <input checked="" type="radio"/> Original <input type="radio"/> Replacement	
HANDICAPPED ADAPTIVE <input type="radio"/> Yes <input type="radio"/> No	FAILED PART(S) AVAILABLE? <input checked="" type="radio"/> Yes <input type="radio"/> No	NHTSA PREVIOUSLY CONTACTED? <input type="radio"/> Yes <input type="radio"/> No	

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.	CRASH <input type="radio"/> Yes <input checked="" type="radio"/> No	NUMBER OF PERSONS INJURED 0	CAUSE OF INCIDENT <input type="radio"/> Wear/Embedded/Rust <input type="radio"/> Weak/Poor Fit/Loose <input type="radio"/> Cut/Torn <input type="radio"/> Disconnect/Fell Off <input checked="" type="radio"/> Erratic/Poor Performance <input type="radio"/> Excessive Effort <input checked="" type="radio"/> Noisy <input type="radio"/> Leaks <input type="radio"/> Short <input checked="" type="radio"/> Locks/Stops/Grabs <input type="radio"/> Stability/Vibration <input type="radio"/> Broken	RESULT OF INCIDENT <input type="radio"/> Explosion/Fire <input checked="" type="radio"/> Loss of Control <input type="radio"/> Poor Visibility <input type="radio"/> Inadvertent Start <input type="radio"/> Rollover <input type="radio"/> Stalls <input type="radio"/> Sudden Acceleration
	FIRE <input type="radio"/> Yes <input checked="" type="radio"/> No	NUMBER OF FATALITIES 0		

PLEASE DO NOT WRITE IN THIS AREA



03634

Narrative description of incident(s), failure(s), crack(s), location(s), and injury(ies). Include additional accidents if applicable.

Loss of Control when
Breaking History Shows
Driver Pulls Left or Right
When Braking And or
Palisades Continuous
Same Problems Over &
Over ABS Lock up when
Breaking slightly History
Shows an Average of Braking
Problems with Pulling to
Right or Left on ABS lock up
When lightly Braking every
4-5000 miles GMC
Tells me this is my
Responsibility when records
Show they haven't fixed
Found or even know what
Wrong Title is a
One Ton pickup used
For Driving to And From
Work & Camping & Fishing
2-3 Times A Year.

Continue on additional page if necessary.

Describe any additional incidents. (include date and mileage)

The Privacy Act of 1974—Public Law 93-502: This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. The NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a substituted surrogacy thereof, may be used in support of the agency's action.

Mark Reference by NHTSA Form 301-011-0006 Printed in U.S.A.
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HS Form 350 (Rev. 8/99)

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S
QUESTIONNAIRE
(V00Q)**

DOT AUTO SAFETY HOTLINE

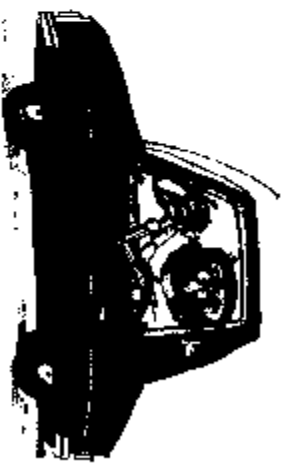
TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236
DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline

H 03634

PAGE 1A

THOMAS AUTO MALL

PONTIAC BUICK GMC

3350 129TH AVE. N.W.
Coon Rapids, MN 55448
Telephone (612) 323-3333



CUSTOMER NO 26074	ADVISOR SCOTT R. JONES 9386	INVOICE NO 256	INVOICE DATE 05/15/98	WARRANTY NO GCCS109320
LABORATORY	LICENSE NO E0330	FAIRLEAGE 3012	COLOR EMERALD GRE	STOCK NO 3685
YEAR/MAKE/MODEL 98/GMC/LIGHT DUTY/1 TON DOUBLE CAB 4	VEHICLE I.D. NO. 1GTHK33J4WF016596	DELIVERY DATE 01/30/98	DRIVE/FRY MILES 19	PRODUCTION DATE
F.T.L. NO.	P.O. NO.	R.O. DATE 05/14/98		

LABOR & PARTS	COMMITMENT PLUS	TECH(S)	WARRANTY
J# 1 30GCZMCCP PERFORM GMC COMMITMENT PLUS SERVICE. PREVENTIVE MAINTENANCE. PERFORMED GMC COMMITMENT PLUS INSPECTION SERVICE SEE ATACHED INSPECTION SHEET. REFILL SYSTEM WITH MOBIL 1 SYNTHETIC OIL.			
PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE----- JOB # 1 1 25160561 FILTER AS 1.836 JOB # 1 7 12345885 OIL 5W30S 8.800 JOB # 1 TOTAL PARTS 0.00 JOB # 1 TOTAL LABOR & PARTS 0.00			
J# 2 16GCF BRAKE REPAIRS LIGHT BRAKES PULL--MOSTLY TO RT. AT TIMES LEFT FRONT CAMBER, CASTER AND TOE OUT-OF-SPEC SEE JOB #3 ALIGNMENT IS ON SPECS--STYILL HAS SOME PULL--OWNER TO RETURN			
PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE----- JOB # 2 TOTAL PARTS 0.00 JOB # 2 TOTAL LABOR & PARTS 0.00			
J# 3 09GCF ALIGNMENTS STEERING WHEEL IS OFF CENTER ALL FRONT MEASUREMENTS OUT-OF-SPEC ALIGNED FRONT SUSPENSION INCLUDING CASTER AND CAMBER			
PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE----- JOB # 3 TOTAL PARTS 0.00 JOB # 3 TOTAL LABOR & PARTS 0.00			
J# 4 23GCF INT/EXT TRIM-TRIM 4X4 STICKERS AS PEELING ON BOTH STICKERS DECALS ON SIDE OF BOX PEELING DECALS ORDERED			
PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE----- JOB # 4 2 15552356 DECAL-PUB 17.507 PART ON SPECIAL ORDER JOB # 4 TOTAL PARTS 0.00 JOB # 4 TOTAL LABOR & PARTS 0.00			
J# 5+22GCF ELECTRICAL MINOR RT HEADLIGHT INOP RIGHT LOW BEAM LAMP OPEN REPLACED RIGHT LOW BEAM LAMP			
PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE----- JOB # 5 1 9441733 Goodwrench SERVICE PLUS			

Any warranties on the products sold hereby are those of the manufacturer. As between this retail seller, THOMAS AUTO MALL, and buyer, the product is to be sold "AS IS" and the entire risk as to the quality and performance of the product is with the buyer. The seller expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. This disclaimer by this seller in no way effects the terms of the manufacturer's warranty.

X
SIGNATURE

SERVICE HOURS
 MONDAY - THURSDAY
 7 AM - 10 PM
 FRIDAY
 7 AM - 6 PM

THOMAS AUTO MALL

PONTIAC BUICK GMC

3350 129TH AVE. N.W.
Coon Rapids, MN 55448
Telephone (612) 323-3333



CONSUMER SCOTT R. JONES 9386	EMPLOY 256	INVOICE DATE 05/19/98	INVOICE NO. GCCS100320
ADDRESS E0330	RELEASE 3012	BUYER EMERALD GRE	WORK NO. 3685
YEAR MAKE MODEL 98/GMC/LIGHT DUTY/1 TON DOUBLE CAB 4	VEHICLE ID NO. 1GTHK33J4WFD16596	DELIVERY DATE 01/30/98	DELIVERY MILES 19
FINANCE NO.	SALE NO.	VEHICLE DEALER NO.	RECEIPT NO. DATE
COMMENTS		RE DATE 05/14/98	

JOB # 5 TOTAL PARTS	0.00
JOB # 5 TOTAL LABOR & PARTS	0.00
TOTALS	
TOTAL LABOR...	0.00
TOTAL PARTS...	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G...	0.00
TOTAL MISC...	0.00
TOTAL TAX...	0.00
TOTAL INVOICE \$	0.00

WE WANT YOU TO BE COMPLETELY SATISFIED WITH THE SERVICES WE PROVIDE. IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED PLEASE CONTACT DEAN OUR SERVICE MANAGER AT 323-3333. YOUR COMMENTS ARE VERY IMPORTANT TO US.

*****GOODWRENCH SERVICE PLUS*****

PARTS DESIGNATED WITH AN ASTERISK (*) INDICATES LIFETIME GUARANTEE DOES NOT APPLY TO SERVICES RENDERED UNDER WARRANTY OR EXTENDED SERVICE CONTRACT. SEE YOUR SERVICE CONSULTANT FOR DETAILS !!!

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CUSTOMER SIGNATURE

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THOMAS AUTO MALL

PONTIAC BUICK GMC



3350 129TH AVE. N.W.
Coon Rapids, MN 55448
Telephone (612) 323-3333

OWNER SCOTT R. JONES	9386	741	WORK ORDER 05/29/98	SALES GCCS110087
YEAR MAKE MODEL 98/GMC/LIGHT DUTY/1 TON DOUBLE CAB 4	VEHICLE ID NO. 1GTHK33J4WF016596	FILE NO. P 2/A	DELIVERY DATE 01/30/98	SALES KIT NO. 3685
DOCUMENTS			SPIN/REWORK DATE 05/28/98	PRODUCTION DATE

JOB #	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1 10GCF					
TECH(S): 9261					
STEERING/SUSPENSION					
PULLS LEFT - MORE SEVERE UNDER BRAKING					
RESET FRONT SUSP PER UPDATED SPECS					
ROAD TEST					
REPLACE FRONT BRAKE PADS					
JOB # 1 TOTAL PARTS 0.00					
JOB # 1 TOTAL LABOR & PARTS 0.00					
JOB # 2 22GCF					
TECH(S): 9261					
INT/EXT TRIM-FRM					
BOTH REAR 4X4 STICKERS PEELING - INSTALL ORDERED PARTS					
REPLACE BOTH 4X4 EMBLEMS					
JOB #	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
2	1	15552356	DECAL PUB 17.567		WARRANTY
2	2	15552356	DECAL PUB 17.567 MM		WARRANTY
2	1	O/S			WARRANTY
2	1	15552356	DECAL-PUB 17.567 MC		WARRANTY
2	1	O/S			WARRANTY
JOB # 2 TOTAL PARTS 0.00					
JOB # 2 TOTAL LABOR & PARTS 0.00					
JOB # 3 22GCF					
TECH(S): 9261					
ELECTRICAL MINOR					
RT HEAD LIGHT IS DIM - SEEMS AIMED LOW					
REPAIR ADJUSTR - AIM LIGHTS					
JOB # 3 TOTAL PARTS 0.00					
JOB # 3 TOTAL LABOR & PARTS 0.00					

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SERVICE HOURS
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7 AM - 6 PM





THOMAS AUTO MALL

PONTIAC BUICK GMC

3350 129TH AVE. N.W.
Coon Rapids, MN 55440
Telephone (612) 323-3333

26074	SCOTT R. JONES 9386	741	05/29/98	6CCS110067
	00330	3543	EMERALD GRE	3885
	98/GMC/LIGHT DUTY/1 TON DOUBLE CAB 4		01/30/98	19
	1GTHK33J4WFO16596			
			05/28/98	

TOTAL \$

WE WANT YOU TO BE COMPLETELY SATISFIED WITH THE SERVICES WE PROVIDE. IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED PLEASE CONTACT DEAN OUR SERVICE MANAGER AT 323 3333. YOUR COMMENTS ARE VERY IMPORTANT TO US.

*****GOODWRENCH SERVICE PLUS*****

PARTS DESIGNATED WITH AN ASTERISK (*) INDICATES LIFETIME GUARANTEE DOES NOT APPLY TO SERVICES RENDERED UNDER WARRANTY OR EXTENDED SERVICE CONTRACT. SEE YOUR SERVICE CONSULTANT FOR DETAILS !!!

TOTAL LABOR... 0.00
 TOTAL PARTS... 0.00
 TOTAL SLIGHT... 0.00
 TOTAL G.O.S... 0.00
 TOTAL MISC... 0.00
 TOTAL TAX... 0.00
 TOTAL INVOICE \$ 0.00

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 MONDAY - THURSDAY
 7 AM - 10 PM
 FRIDAY
 7 AM - 6 PM



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PONTIAC BUICK GMC



3350 129TH AVE. N.W.
Coon Rapids, MN 55448
Telephone (612) 423-3333

	SALES REP SCOTT R. JONES	CLASS NO 9386	INVOICE NO 480	ISSUE DATE 01/06/99	REPAIR NO GC05121379
	SALES NO E0330	SALES NO E0330	SALES NO 14215	SALES NO EMERALD GRE	STOCK NO 3685
	VEHICLE MAKE/MODEL 98/GMC/LIGHT DUTY/1 TON DOUBLE CAB 4			INVENTORY DATE 01/30/98	OFFER NO 19
	VEHICLE NO 1GTHK33J4WF016596			REPAIR DATE 17/2/1998	PRODUCT DATE
COMMENTS					

LABOR & PARTS
J# 1 07GCF TECH(S):44 WARRANTY
 WHINE IN DRIVETRAIN--CHANGES WITH ACCEL
 NOISE FROM REAR DIFF. DISASSEMBLED DIFF. RIGHT SIDE
 BEARING ADJUSTER COLLAR LOCK TAB WAS NOT TIGHTENED AT
 FACTORY. LOCK & BOLT WERE LOOSE IN DIFF. CAUSED DAMAGE
 TO ALL INTERNAL COMPONENTS. RIGHT SIDE BEARING CAP UPPER
 BOLT PULLED THREADS FROM HOUSING WHEN REMOVED. BEARING CAP
 BOLT HOLES ARE FULL OF MACHINING FILLINGS. CAUSED BOLTS
 TO 'BLIND'. HOUSING CANNOT BE REPAIRED.
 REPLACED COMPLETE REAR DIFF. ASSY.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	15159093	AXLE 5.386		
JOB # 1	1	12377967	FLUID 8.80D		
JOB # 1 TOTAL PARTS					0.00
JOB # 1 TOTAL LABOR & PARTS					0.00

J# 2 16GCF TECH(S):44 WARRANTY
 BRAKE REPAIRS LIGHT
 BRAKES PULL LEFT
 STEERING WOBLES SIDE TO SIDE.
 FRT. BRAKE ROTORS WARPED. R&R BOTH FRT. ROTORS & MACHINE.
 PADS OK
 R&R BOTH REAR DRUMS FROM NEW REAR DIFF. REPLACED REAR SHOES.
 W/BRASSTOP. PER BOLT-TIN 26-50-20A. JBR

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 2	1	18029651	SHOE KIT 5.017		
JOB # 2	2	15589486	BOLT 5.812		
JOB # 2	2	9591796	NUT-WHL 5.813 MM		
JOB # 2	2	0/S			
JOB # 2 TOTAL PARTS					0.00
JOB # 2 TOTAL LABOR & PARTS					0.00

J# 3 23GCF TECH(S): WARRANTY
 INT/EXT TRIM TRIM
 LEFT 4X4 DECAL PEELING
 SUBLET TO ROBER'S AUTO BODY
 REMOVE PEELING LEFT FENDER 4X4 DECAL--REPLACE

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 3	1	15552356	DECAL-PUB 17.507		
JOB # 3 TOTAL PARTS					0.00
JOB # 3 TOTAL LABOR & PARTS					0.00

J# 4 30GCFBA TECH(S):44 8.95
 4WD 8-CYL 3000 MAINT
 PERFORM GENERAL MOTORS 3000-MILE MAINTENANCE SERVICE.
 PREVENTIVE MAINTENANCE
 PERFORMED GENERAL MOTORS 3000-MILE MAINTENANCE SERVICE.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 4	1	25160561	FLUENT 17.507	6.00	6.00

SERVICE Plus

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X

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SERVICE HOURS
 MONDAY - THURSDAY
 7 AM - 10 PM
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 7 AM - 6 PM

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THOMAS AUTO MALL

PONTIAC BUICK GMC



3350 129TH AVE. N.W.
Coon Rapids, MN 55448
Telephone (612) 323-3333

26074	SCOTT R. JONES 9386	480	01/06/99	6CCS1213/9
	EO330	14215	EMERALD GRE	3685
	08(GMC)LIGHT DUTY(1) TON DOUBLE CAB 4		01/30/98	10
	1GTHK33J4WF016598		12/21/98	

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 4 TOTAL PARTS 6.00				
JOB # 4 TOTAL LABOR & PARTS 14.95				
J# 5	230CZMISC		LIGHT TRIM REPAIR RT HEADLIGHT BEZEL LOOSE FRONT GRILLE LOOSE ON RIGHT SIDE, NOT PROPERLY INSTALLED R&R RIGHT TURN LENS ASSY., PUSHED ON GRILLE TO ENGAGE LOCK TABS	WARRANTY
TECH(S):44				
JOB # 5 TOTAL PARTS 0.00				
JOB # 5 TOTAL LABOR & PARTS 0.00				
J# 6	230CZMISC		LIGHT TRIM REPAIR RT HEAD LIGHT AIMED VERY HIGH TRIED TO AIM HEADLAMPS, RIGHT SIDE HIGH & LOW BEAMS COULD NOT BE PROPERLY ADJUSTED, R&R RIGHT HEADLAMP ASSY. RIGHT BEAM BULB WASN'T SEATED PROPERLY, R&R RE-INSTALL BULB TO SEAT, RE-INSTALLED HEADLAMP ASSY., AIMED HEADLAMPS	WARRANTY
TECH(S):44				
JOB # 6 TOTAL PARTS 0.00				
JOB # 6 TOTAL LABOR & PARTS 0.00				
J# 7	270CZMISC		MISC. OTHER REPAIRS DRIVER'S WINDOW BINDS WHEN LOWERING DRIVERS WINDOW LOOSE IN TRACKS, BINDS WHEN GOING DOWN R&R DRIVERS DOOR PANEL, BEND TO ADJUST FRONT RUN CHANNEL SECURE WINDOW & KEEP ALIGNED	WARRANTY
TECH(S):44				
JOB # 7 TOTAL PARTS 0.00				
JOB # 7 TOTAL LABOR & PARTS 0.00				
G.O.G. & SUPPLIES				
JOB # 4	1.0		ENGINE OIL @ 7.000 /UNIT	7.00
				TOTAL - GOG 7.00
MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A		EV ENVIRONMENTAL CHARGE		2.00
JOB # 1	RNT	RENTAL CAR (TAX CODE RS)		WARRANTY
JOB # 1	RS	RENTAL CAR TAX		WARRANTY
				TOTAL - MISC 2.00

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X
SIGNATURE

SERVICE HOURS
MONDAY - THURSDAY
7 AM - 10 PM
FRIDAY
7 AM - 6 PM

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF **\$25.00 (+TAX)**

Goodwrench
SERVICE Plus

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PONTIAC BUICK GMC



3350 129TH AVE. N.W.
Coon Rapids, MN 55448
Telephone (612) 323-3333

CUSTOMER NO. 26074	SALES REP SCOTT R. JONES 9386	FINANCE NO. 480	SALES DATE 01/06/99	ORDER NO. 6CCS121379
	SALES RATE EL330	SALES TAX 14215	SALES REP EMERALD GRE	ORDER DATE 3685
	VEHICLE MAKE - MODEL 98/GMC/LIGHT DUTY 1 TON DOUBLE CAB 4		DELIVERY DATE 01/30/98	DELIVERY MILES 19
	VEHICLE ID NO. 1GTHK33J4WF016598		SALES DEPARTMENT	PRODUCTION DATE
	FINANCE NO.	FINANCE	FIN DATE 12/21/98	

WE WANT YOU TO BE COMPLETELY SATISFIED WITH THE SERVICES WE PROVIDE. IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED PLEASE CONTACT DEAN OUR SERVICE MANAGER AT 323-3333. YOUR COMMENTS ARE VERY IMPORTANT TO US.

*****GOODWRENCH SERVICE PLUS*****

PARTS DESIGNATED WITH AN ASTERISK (*) INDICATES LIFETIME WARRANTY. SEE YOUR SERVICE CONSULTANT FOR DETAILS. DOES NOT INCLUDE PARTS OR SERVICES RENDERED UNDER MANUFACTURER'S WARRANTY.!!!!!!!!!!!!

TOTAL LABOR.....	8.95
TOTAL PARTS.....	6.00
TOTAL SUBLET.....	0.00
TOTAL G.C.G.....	7.00
TOTAL MISC CHG.....	2.00
TOTAL MISC DTSC.....	0.00
TOTAL TAX.....	0.85
TOTAL INVOICE \$	24.80

Any warranties on the products sold hereby are those of the manufacturer. As between this retail seller, THOMAS AUTO MALL and buyer, the product is to be sold "AS IS" and the entire risk as to the quality and performance of the product is with the buyer. The seller expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. This disclaimer by this seller in no way effects the terms of the manufacturer's warranty.

[Handwritten Signature]
CUSTOMER SIGNATURE

X
SIGNATURE

SERVICE HOURS
MONDAY - THURSDAY
7 AM - 10 PM
FRIDAY
7 AM - 6 PM






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99-308130

THOMAS AUTO MALL

PONTIAC BUICK GMC

 New C-04995103
 Cynthia
 3350 129TH AVE. N.W.
 Coon Rapids, MN 55448
 Telephone (612) 323-3333

WORK ORDER 26074	ADDRESS SCOTT R. JONES 9386	CITY 513	RECEIVED 10/18/99	PRODUCT GCCS139126
LABOR DATE [REDACTED]	LICENSE NO. C0330	RELEASE 25075	SALES EMERALD GRE	SALES NO. 3686
YEAR MAKE MODEL 98/GMC/LIGHT DUTY/TON DOUBLE CAB 4			DELIVERY DATE 01/30/98	DELIVERY MILES 19
VIN 1GTHK33J4WF016596			SELECT DEALER TO	PRODUCT OR DATE
P.T. NO.			A.O. DATE 10/11/99	
COMMENTS				

LABOR & PARTS
1 1GGCF BRAKE REPAIRS LIGHT TECH(S):181 WARRANTY
 BRAKES NOISY, PULLS
 PULSATION WHEN BRAKING.
 RF OUT BOARD PAD WORN OUT AND GRINDING.
 REMOVED ROTORS AND RESURFACED, REPLACED PADS, TEST DROVE
 VEHICLE PULLS RIGHT AND ABS ACTIVATES, PERFORMED ABS FUNCTION
 TEST HAS RF WHEEL SPEED SENSOR HISTORY DTC, REPLACED SENSOR
 DTC GONE, STILL PULLS, PERFORMED FUNCTION TEST, RF DUMP VALVE
 STUCK MECHANICALLY, REPLACED BMW, SYSTEM TESTS PROPERLY STILL
 PULLS, AND ABS ACTIVATES, REPLACED LF WHEEL SPEED SENSOR SEERO

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	6	15589448	BOLI 5.812		WARRANTY
JOB # 1	6	9591798	NUT-WHL 5.813		WARRANTY
JOB # 1	1	18024913	PAD KIT 5.817		WARRANTY
JOB # 1	1	15991985	SENSOR 4.710		WARRANTY
JOB # 1	1	G/S			WARRANTY
JOB # 1	1	12375048	VALVE KIT 4.730		WARRANTY
JOB # 1	1	G/S			WARRANTY
JOB # 1	1	15991985	SENSOR 4.710		WARRANTY

JOB # 1 TOTAL PARTS 0.00
 JOB # 1 TOTAL LABOR & PARTS 0.00

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2 2332LF INT/EXT TRIM-TRIM TECH(S):181 WARRANTY
 LEFT 4X4 EMBLEM PEELING
 PEELING AT LOWER EDGES OF DECAL
 SUBJECT TO ROGUE'S, REMOVE OLD AND REPLACE EMBLEM

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 2	1	15552355	DECAL-PUB 17.507		WARRANTY

JOB # 2 TOTAL PARTS 0.00
 JOB # 2 TOTAL LABOR & PARTS 0.00

X
 SIGNATURE

3 02G6ZM1SC2 LIGHT ENGINE REPAIR TECH(S):181 WARRANTY
 CHECK FLUID LEAK UNDER FRONT
 CRANK SENSOR, FRONT CAMSHAFT SEAL
 REPLACED FRONT CRANK SHAFT SEAL, CRANK SENSOR

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 3	1	10191640	SEAL ASM 0.213		WARRANTY
JOB # 3	1	12345739	SEALANT-R 8.800		WARRANTY
JOB # 3	1	10456607	SENSOR 2.383		WARRANTY

JOB # 3 TOTAL PARTS 0.00
 JOB # 3 TOTAL LABOR & PARTS 0.00

SERVICE HOURS
 MONDAY - THURSDAY
 7 AM - 12 MIDNIGHT
 FRIDAY
 7 AM - 6 PM

4 07GCF CLUNK WHEN LEAVING STOP TECH(S):181 WARRANTY
 ROAD TESTED MANY TIMES FOR BRAKE PROBLEM - NO ABNORMAL NOISE NOTED.


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THOMAS AUTO MALL

PONTIAC BUICK GMC



3350 120TH AVE. N.W.
Coon Rapids, MN 55448
Telephone (612) 323-3333

DATE OF SALE 260/4	PERSON SCOTT R. JONES 9386	SALE NO. 413	SALE DATE 10/18/99	SALE NO. 6003139126
	EXPIRES NO. EQ330	MILEAGE 25076	DEALER EMERALD GRE	SALES REP 3685
	YEAR / MAKE / MODEL 98/GMC/LIGHT DUTY/1 TON DOUBLE CAB 4		DELIVERY DATE 01/30/98	DUPLICATE # 19
	VEHICLE ID NO. 1GTHK33J4WFO16596		SELLING DEALER NO.	PRODUCTION CO.
	FIN. NO.	P. O. NO.	S. O. DATE 10/11/99	
	FINANCING			

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE
				JOB # 4 TOTAL PARTS 0.00
				JOB # 4 TOTAL LABOR & PARTS 0.00
J# 5	306CFBA	4M 8-CYL 3000 MAIN	TECH(S): 181	8.95
PERFORM GENERAL MOTORS 3000 MILE MAINTENANCE SERVICE. PREVENTIVE MAINTENANCE. PERFORMED GENERAL MOTORS 3000 MILE MAINTENANCE SERVICE.				
PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE
JOB # 5	1	25160561	FILTER AS 1.836	6.00
				JOB # 5 TOTAL PARTS 6.00
				JOB # 5 TOTAL LABOR & PARTS 14.95
G.O.G. & SUPPLIES				
JOB # 5	1.0	ENGINE OIL	# 7.00 /UNIT	7.00
				TOTAL GOG 7.00
ESTIMATE				
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$25.00 (+TAX)				
TOTALS				

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WE WANT YOU TO BE COMPLETELY SATISFIED WITH THE SERVICES WE PROVIDE. IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED PLEASE CONTACT DEAN OUR SERVICE MANAGER AT 323-3333. YOUR COMMENTS ARE VERY IMPORTANT TO US.

*****GOODWRENCH SERVICE PLUS*****
PARTS DESIGNATED WITH AN ASTERISK (*) INDICATES LIFETIME WARRANTY. SEE YOUR SERVICE CONSULTANT FOR DETAILS. DOES NOT INCLUDE PARTS OR SERVICES RENDERED UNDER MANUFACTURER'S WARRANTY. !!!!!!!!!!!!!

TOTAL LABOR	8.95
TOTAL PARTS	6.00
TOTAL SUBLET	0.00
TOTAL G.O.G.	7.00
TOTAL MISC CHG.	0.00
TOTAL MISC DTSC	0.00
TOTAL TAX	0.85
TOTAL INVOICE \$	22.80

X
SIGNATURE

SERVICE HOURS
MONDAY - THURSDAY
7 AM - 12 MIDNIGHT
FRIDAY
7 AM - 6 PM

CP# 12825
22.80
10-18-99

Ben Elliott
CUSTOMER SIGNATURE



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THOMAS AUTO MALL

PONTIAC BUICK GMC

3350 129TH AVE. N.W.
Coon Rapids, MN 55448
Telephone (612) 323-3333



DATE 28074	NAME SCOTT R. JONES 9388	PHONE 654	DATE 12/27/89	NO. OF VEH. GCCS143392
WORKSHOP	CHECK NO. F0330	MILEAGE 28904	TECH. EMERALD GRE	TECH. NO. 3685
PLANT MAKE / MODEL GM/GMC/NIGHT DUTY 10N DOUBLE CAB 4	VEHICLE ID. NO. 1GTHK33J4WFD16596	DELIVER DATE 01/30/88	DELIVERY MILE 19	PROB. WORK RATE
P.T. E. NO.	B. O. NO.	DELIVER DATE 12/21/89		

LABOR & PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
J# 1 16GCFB PERFORM GENERAL MOTORS 3000 MILE MAINTENANCE SERVICE. PREVENTIVE MAINTENANCE. PERFORM GENERAL MOTORS 3000 MILE MAINTENANCE SERVICE.	1	25160561	FILTER AS 1.836	6.00	8.95
				JOB # 1 TOTAL PARTS	6.00
				JOB # 1 TOTAL LABOR & PARTS	14.95
J# 2 16CCF BRAKE REPAIRS LIGHT PULLS LEFT WHEN BRAKING ALL BUILT IN REPAIRS HAVE BEEN DONE, PADS HAVE BEEN REPLACED ROTOR'S TURNED. ROAD CONDITIONS NOT CONDUCTIVE TO TRY AND REPAIR, ABS COMES ON CANNOT ACCURATLY DIAGNOSE.					WARRANTY
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00
J# 3 16GCF BRAKE REPAIRS LIGHT AT TIMES BRAKES WILL NOT RELEASE FROM STOP MORE WARM EMERGENCY BRAKE CABLES TO TIGHT ADJUSTED CABLES					WARRANTY
				JOB # 3 TOTAL PARTS	0.00
				JOB # 3 TOTAL LABOR & PARTS	0.00
J# 4 07GCF CLUNK WHEN LEAVING STOP REAR DRIVE SHAFT BINDING ON SPLINES REMOVED REAR DRIVE SHAFT AND CLEANED AND LUBCO. SPLINES					WARRANTY
				JOB # 4 TOTAL PARTS	0.00
				JOB # 4 TOTAL LABOR & PARTS	0.00
G.D.G. & SUPPLIES					
JOB # 1	1.0	ENGINE OIL	7.000 /UNIT		7.00
				TOTAL - GOG	7.00

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SERVICE HOURS
MONDAY - THURSDAY
7 AM - 12 MIDNIGHT
FRIDAY
7 AM - 6 PM

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$25908.00 (TAX) *Signature*

COMMENTS
RENTAL

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Plus**

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THOMAS AUTO MALL

PONTIAC BUICK GMC



3350 129TH AVE. N.W.
Coon Rapids, MN 55448
Telephone (612) 323-3333

26074	NO. 9304 SCOTT R. JONES 9385	SALES 654	DATE 12/27/99	PHONE NO. GCS3743392
	LABOR RATE E0330	LEASE 28904	SALES EMERALD GRE	STOCK NO. 3685
	YEAR / MAKE / MODEL 98/GMC/LIGHT DUTY/1 TON DOUBLE CAB 4		DELIVERY DATE 01/30/98	DELIVERY MILES 19
	VEHICLE ID. NO. 1GTRK33J4WFD16596		DELIVERY PRICE	PRODUCTOR DATE
	F. I. E. NO.	IN. O. NO.	DATE 12/21/99	
	COMMENTS			

TOTALS

WE WANT YOU TO BE COMPLETELY SATISFIED WITH THE SERVICES WE PROVIDE. IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED PLEASE CONTACT DEAN OUR SERVICE MANAGER AT 323-3333. YOUR COMMENTS ARE VERY IMPORTANT TO US.
*****GOODWRENCH SERVICE PLUS*****
PARTS DESIGNATED WITH AN ASTERISK (*) INDICATES LIFETIME WARRANTY. SEE YOUR SERVICE CONSULTANT FOR DETAILS. DOES NOT INCLUDE PARTS OR SERVICES RENDERED UNDER MANUFACTURER'S WARRANTY.!!!!!!!!!!!!!!

TOTAL LABOR	8.95
TOTAL PARTS	6.00
TOTAL SUBLET	0.00
TOTAL G.O.G.	7.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX	0.85
TOTAL INVOICE \$	22.80

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Scott Elliott
CUSTOMER SIGNATURE

X
SIGNATURE

SERVICE HOURS
MONDAY - THURSDAY
7 AM - 12 MIDNIGHT

FRIDAY
7 AM - 6 PM



THOMAS AUTO MALL

PONTIAC BUICK GMC



3350 129TH AVE. N.W.
Coon Rapids, MN 55448
Telephone (612) 323 3333

UNIFORM # 26074	SALES REP SCOTT R. JONES 9386	WEND 936A	SALES UNIT 03R13/00	REG. # GCCS14/R91
	LICENSE # E033D	PLATE # 31205	YEAR / MAKE / MODEL EMERALD GRE	VEHICLE # 3685
	YEAR / MAKE / MODEL 98/GMC/NIGHT DUTY/1 TON DOUBLE CAB 4		BUY DATE 01/30/98	UP. YEAR / MO. # 19
	VEHICLE ID NO. 1GTHK33J4WF016596		DATE OF DELIVERY 03/02/98	PRODUCTION DATE
	STATE / NC	PHONE		
	COMMENTS			

LABOR & PARTS				WARRANTY	
J# 1 16GCF BRAKE REPAIRS LIGHT TECH(S): LB1 CHECK FOR A GRINDING NOISE FROM FRONT PASS SIDE WHEN BRAKING ALSO REPORTS AN INTERMITTENT KLUNKING NOISE ON ACELL CANNOT DUPLICATE CLUNK HAS LOW PITCHED NOISE WHEN COMING TO A STOP, FOUND EXCESSIVE RUNOUT ON RT ROTOR, CAUSING CALIPER TO MOVE BACK AND FORTH MAKING NOISE REPLACED RT ROTOR.					
PARTS	QTY	PI-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	1254913/	ROTOR 5.809		WARRANTY
JOB # 1	1	O/S	MM		WARRANTY
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00
TOTALS					
WE WANT YOU TO BE COMPLETELY SATISFIED WITH THE SERVICES WE PROVIDED. IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED PLEASE CONTACT DEAN OUR SERVICE MANAGER AT 323-3333. YOUR COMMENTS ARE VERY IMPORTANT TO US. *****GOODWRENCH SERVICE PLUS***** PARTS DESIGNATED WITH AN ASTERISK (*) INDICATES LIFETIME WARRANTY. SEE YOUR SERVICE CONSULTANT FOR DETAILS. DOES NOT INCLUDE PARTS OR SERVICES RENDERED UNDER MAN- UFACTURER'S WARRANTY. !!!!!!!!!!!!!				TOTAL LABOR	0.00
				TOTAL PARTS	0.00
				TOTAL SUBT.	0.00
				TOTAL G.O.G.	0.00
				TOTAL MISC CHG.	0.00
				TOTAL MISC DISC	0.00
				TOTAL TAX	0.00
				TOTAL INVOICE \$	0.00

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SERVICE HOURS
 MONDAY - THURSDAY
 7 AM - 12 MIDNIGHT
 FRIDAY
 7 AM - 6 PM



THOMAS AUTO MALL

PONTIAC BUICK GMC



3350 129TH AVL. N.W.
Coon Rapids, MN 55448
Telephone (763) 323-3333

2607A	SCOTT R. JONES 9386 LICENSE NO.	273 MID. #2	06/30/00 EXPIRES	GC05155770 VEHICLE NO.
	EQ330	35470	EMERALD GRE	
	98/GMC/LIGHT DUTY/1 TON DOUBLE CAB 4		01/30/98 ACTING DEALER NO.	19 PRODUCTION DATE
	1GTHK33J4WFG16596		06/26/00	

JOB #	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
J# 1	2	1050002	LIGHT ENGINE REPAIR TAPPING NOISE FROM ENGINE ON COLD START CARBON KNOCK PERFORMED TOP ENGINE CLEAN, REPROGRAMED VCM PER BULLETIN 97-06-04-014	0.00	TECH(S):44
JOB # 1 TOTAL PARTS					0.00
JOB # 1 TOTAL LABOR & PARTS					0.00
J# 2			4WD 8-CYL 3000 MAINT PERFORM GENERAL MOTORS 3000 MILE MAINTENANCE SERVICE. PREVENTIVE MAINTENANCE PERFORMED GENERAL MOTORS 3000 MILE MAINTENANCE SERVICE	0.00	TECH(S):44
JOB # 2 TOTAL PARTS					0.00
JOB # 2 TOTAL LABOR & PARTS					14.95
J# 3			BRAKE REPAIRS LIGHT PULLS LEFT BRAKING ROAD TEST & INSPECT. OPERATING TO MFGS. SPECS. AT THIS TIME	0.00	TECH(S):44
JOB # 3 TOTAL PARTS					0.00
JOB # 3 TOTAL LABOR & PARTS					0.00
J# 4			BRAKE REPAIRS LIGHT CHATTER/BIND WHEN LEAVING STOP AFTER HWY DRIVE REAR DIFF. POST CLUTCH CHATTER ADDED 2 BOTTLES OF REAR DIFF. ADDATIVE	0.00	TECH(S):44
JOB # 4 TOTAL PARTS					0.00
JOB # 4 TOTAL LABOR & PARTS					0.00
J# 5			MISC. REPAIRS WATER LEAK ON RT FLOOR WATER LEAK TEST. FOUND LEAK FROM WINDSHIELD COWL AREA INTO HVAC AIR INTAKE. R&R COWL. FOUND 2 HOLES IN FIREWALL. NEAR RIGHT CORNER OF FIREWALL WERE SEAM SEALER CRACKED. SEAL CRACKS WITH EPOXY. R&R BLOWER MOTOR TO REMOVE MOISTURE FROM HVAC CASE	0.00	TECH(S):44
JOB # 5 TOTAL PARTS					0.00

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MONDAY - THURSDAY
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7 AM - 6 PM

SERVICE Plus

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THOMAS AUTO MALL

PONTIAC BUICK GMC

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Coon Rapids, MN 55448
Telephone (703) 323-3333



2507A	ADPSON	SCOTTER JONES	9386	223	06/30/00	GCCS155770
		0001043	0330	35470	EMERALD GRE	
		98/GMC HIGH COUNTRY 1/TON DOUBLE CAB 4			01/30/98	19
		1GTHK33J4WED16596			06/26/00	

JOB # 5 TOTAL LABOR & PARTS	0.00
JOB # 6+236CF INT/EXT. TRIM-TRIM	TECH(S):44
RI COML VPNT LOCKS	
POUR ITT	
REPLACED RIGHT COML EXTENSION	
PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----	
JOB # 6 1 15969624	PANEL-AIR 16.125
JOB # 6 TOTAL PARTS	0.00
JOB # 6 TOTAL LABOR & PARTS	0.00
G.O.G. & SUPPLYS	
JOB # 2 1.0 ENGINE OIL	@ 7.00 /UNIT
TOTAL - GOG	7.00
MISC-----CODE-----DESCRIPTION-----CONTROL NO-----	
JOB # A EV ENVIRONMENTAL CHARGE	
JOB # 1 RNT RENTAL CAR (TAX CONF RS)	
JOB # 1 RS RENTAL CAR TAX	
TOTAL - MISC	2.00

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ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$25.00 (+TAX)
TOTALS

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*****GOODWRENCH SERVICE PLUS*****	TOTAL PARTS....	6.00
PARTS DESIGNATED WITH AN ASTERISK (*) INDICATES LIFETIME WARRANTY. SEE YOUR SERVICE CONSULTANT FOR DETAILS. DOES NOT INCLUDE PARTS OR SERVICES RENDERED UNDER MANUFACTURERS WARRANTY.!!!!!!!!!!!!	TOTAL SUBLET....	0.00
*****	TOTAL G.O.G....	7.00
	TOTAL MISC CHG....	2.00
	TOTAL MISC DISC....	0.00
	TOTAL TAX....	0.85
	TOTAL INVOICE \$	24.80

SERVICE HOURS
MONDAY - THURSDAY
7 AM - 12 MIDNIGHT
FRIDAY
7 AM - 6 PM



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THOMAS AUTO MALL

PONTIAC BUICK GMC

3350 129TH AVE. N.W.
Coon Rapids, MN 55448
Telephone (763) 323-3333

26074	SCOTT R. JONES 9386	848	04/17/01	66CS173164
	E0330	46873	EMERALD GRE	
	98/GMC/LIGHT DUTY/1 TON DOUBLE CAB 4		01/30/98	19
	1 GTRK 3.3 J4 WLE 01 6.5.96		04/16/01	

G.O.G. & SUPPLIES					
JOB # 2	1.0 ENGINE OIL	@	7.000 /UNIT	TOTAL	COG 7.00
MISC	CODE	DESCRIPTION	CONTROL NO		
JOB # A		EV ENVIRONMENTAL CHARGE		TOTAL - MISC	3.00

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$476.00 (+TAX)
 TOTALS

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 *****GOODBENCH SERVICE PLUS*****
 PARTS DESIGNATED WITH AN ASTERISK (*) INDICATES LEAD TIME GAURANTEE. SEE YOUR SERVICE CONSULTANT FOR DETAILS. DOES NOT INCLUDE PARTS OR SERVICES RENDERED UNDER MANUFACTURER'S WARRANTY.!!!!!!

TOTAL LABOR	168.85
TOTAL PARTS	278.96
TOTAL SUBLET	0.00
TOTAL G.O.G.	7.00
TOTAL MISC CHG	3.00
TOTAL MISC DISC	0.00
TOTAL TAX	18.60
TOTAL INVOICE \$	476.41

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pol. mc
\$476.41
4-17-01

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SERVICE HOURS
 MONDAY - THURSDAY
 7 AM - 12 MIDNIGHT
 FRIDAY
 7 AM - 6 PM

THOMAS AUTO MALL

PONTIAC BUICK GMC

3350 129TH AVE. N.W.
Coon Rapids, MN 55448
Telephone (763) 823-3333

SALES SCOTT R. JONES 9386	SALES 848	DATE 04/17/01	SALES GCCS173164
SALES E0330	SALES 46873	SALES EMERALD GRC	SALES 19
VEHICLE 98/GMC/LIGHT DUTY/1 TON DOUBLE CAB 4		DATE 01/30/98	SALES 19
VIN 1GTRK33J4WFO16596		DATE 04/16/01	

LABOR & PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
J# 1 16GCF8INSP 4WD 8CYL BRAKE INSP. INSPECT AND ADJUST REAR BRAKES PULLING, SLIGHT NOISE PREVENTIVE MAINTENANCE LF PADS METAL TO METAL, WEAR INDICATORS CAUSING NOISE SLIGHT BINDING OF CALIPER ON SIDES. ADJUSTED REAR SHOCKS.			TECH(S):9302	0.00	
PARTS				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00
J# 2 30GCFBA 4WD 8 CYL 3000 MAINT PERFORM GENERAL MOTORS 3000 MILE MAINTENANCE SERVICE. CHECK TIRE PRESSURES PREVENTIVE MAINTENANCE. PERFORMED GENERAL MOTORS 3000 MILE MAINTENANCE SERVICE.			TECH(S):9302	8.95	
PARTS				JOB # 2 TOTAL PARTS	6.00
JOB # 2	1	25160561	FILTER AS 1.836	6.00	6.00
				JOB # 2 TOTAL LABOR & PARTS	14.95
J# 3-16GCCZFTBRKSR FRONT BRAKE SERVICE REPLACE FRONT BRAKE PADS AND RESURFACE ROTORS (AS NECESSARY) FRONT BRAKE PADS WORN LF ROTOR VERY NEAR MINIMUM SPEC. - TOO THIN TO RESURFACE REPLACED FRONT PADS WITH H.D. PAD, REPLACED LF ROTOR(NEC TO PRESS ON/OFF BEARING HUB) RESURFACED RF ROTOR. CLEAN AND LUBE CALIPER SLIDE AREA, CHECKED CLEARANCES. NOTE: VERY SLIGHT PULL TO LEFT DUE TO NEW ROTOR-- THIS WILL CORRECT ITSELF WITH SHORT USE.			TECH(S):9302	129.95	
PARTS				JOB # 3 TOTAL PARTS	236.01
JOB # 3	1	12549137	ROTOR 5.809	166.06	166.06
JOB # 3	1	12471685	PAD KIT 5.017	69.95	69.95
				JOB # 3 TOTAL LABOR & PARTS	365.96
J# 4-02GCCZSERPBELT REPLACE SERP BELT REPLACE ENGINE DRIVE BELT (SERPENTINE) CRACKED/WORN REPLACED ENGINE DRIVE BELT			TECH(S):9302	29.95	
PARTS				JOB # 4 TOTAL PARTS	36.95
JOB # 4	1	12568059	BELT 1.066	36.95	36.95
				JOB # 4 TOTAL LABOR & PARTS	66.90

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X
SIGNATURE

SERVICE HOURS
MONDAY - THURSDAY
7 AM - 12 MIDNIGHT
FRIDAY
7 AM - 6 PM

SERVICE
Plus



THOMAS AUTO MALL

PONTIAC BUICK GMC

3350 12911H AVE NW
Coon Rapids, MN 55448
Telephone (763) 323 3333

26114	SCOTT R JONES 9386	716	07/19/01	GCCS179186
	48330	52479	EMERALD GRC	
	98/GMC/LIGHT DUTY/71 TOM DOUBLE CAB 4		01/30/98	38
	1GTHK33L4WE016596		07/18/01	

TOTALS

WE WANT YOU TO BE COMPLETELY SATISFIED WITH THE SERVICES WE PROVIDE. IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED PLEASE CONTACT DEAN OUR SERVICE MANAGER AT 323-3333. YOUR COMMENTS ARE VERY IMPORTANT TO US.

*****GOODWRENCH SERVICE PLUS*****
PARTS DESIGNATED WITH AN ASTERISK (*) INDICATES LIFETIME WARRANTY. SEE YOUR SERVICE CONSULTANT FOR DETAILS. DOES NOT INCLUDE PARTS OR SERVICES RENDERED UNDER MANUFACTURER'S WARRANTY !!!!!!!!!!!!!

TOTAL LABOR	131.95
TOTAL PARTS	102.71
TOTAL SUBLET	0.00
TOTAL G.O.G.	8.40
TOTAL MISC CHG	3.00
TOTAL MISC DISC	0.00
TOTAL TAX	7.23
TOTAL INVOICE \$	253.29

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X

SIGNATURE

SERVICE HOURS
MONDAY - THURSDAY
7 AM - 12 MIDNIGHT
FRIDAY
7 AM - 6 PM



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THOMAS AUTO MALL

PONTIAC BUICK GMC



3350 129TH AVE. N W
Coon Rapids, MN 55448
Telephone (763) 393-3333

26074

SCOTT R JONES 9302 716
E0320 52479

ORIG (MCA) LIGHT-DUTY 1 TON DOUBLE CAB 4

16 J H K 33 J 4 W F 0 1 6 5 9 6

07/19/01 66PS179136

EMERALD GRE

01/30/98 1H

07/18/01

LABOR & PARTS
J# 1 16GCF BRAKE REPAIRS LIGHT TECH(S) 9302 123 00
INSPECT FOR CAUSE OF PULLING WHEN BRAKING. PULS LEFT MOST OF THE TIME. ALSO ACTS LIKE ABS ACTIVATE WHEN SLOE BRAKING. SEE HISTORY.
ABS ACTEVATING INTERMITTANTLY LF WHEEL SPEED SENSOR 'OPEN' AT TIMES. CAUSING ABS TO TRIGGER.
REPLACED LF WHEEL SPEED SENSOR.

PARTS	QTY	PP NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	1	15991985	SENSOR 4-WH	96.71
JOB # 1 TOTAL PARTS				96.71
JOB # 1 TOTAL LABOR & PARTS				219.71

J# 2+30GCFBA 4WD 8-CYL 3000 MAINT TECH(S) 9302 8.95
PERFORM GENERAL MOTORS 3000 MI. MAINTENANCE SERVICE.
PREVENTIVE MAINTENANCE.
PERFORMED GENERAL MOTORS 3000 MILE MAINTENANCE SERVICE.

PARTS	QTY	PP NUMBER	DESCRIPTION	UNIT PRICE
JOB # 2	1	75160561	FILTER AS 1.836	6.00
JOB # 2 TOTAL PARTS				6.00
JOB # 2 TOTAL LABOR & PARTS				14.95

G.O.G. & SUPPLIES
JOB # 2 1.2 ENGINE OIL @ 7.00 /UNIT TOTAL - GOG 8.40
8.40

MISC
JOB # A EV ENVIRONMENTAL CHARGE CONTROL NO. 3.00
TOTAL - MISC 3.00

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$253.00 (+TAX)

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