



DAYTIME TELEPHONE NUMBER

☐ Hatchback ☐ Sedan
☐ Pick Up Truck ☒ Station Wagon

☒ Yes ☐ No

- ☐ Explosion/Fire
- ☒ Loss of Control
- ☐ Poor Visibility
- ☐ Inadvertent Start
- ☐ Rollover
- ☐ Stalls
- ☐ Sudden Acceleration

03584

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

See my e-mail to you
7/27/01, 8:49 AM DOT

Thanks

Vehicle???

Has the DOT received similar complaints on this tire, tires from this plant of manufacture, this type

fluid lines which could have caused a tire.

Significant damage was done to the right rear of the 1998 Chevrolet Suburban, including rupture of some

This tire had a tread separation and completely delaminated causing a blowout.

120/116R M/S R4S TPC Spec 2012 M.S.

I want to report a catastrophic failure of a Firestone Steel Tex LT245/75R16

Have not received a call back.

I have been trying to contact NHTSA since 07/23/01 via your hotline 888 number.

Sub:
Date:
From:
To:

Firestone Tire Failure

7/27/01 8:49:49 AM Pacific Daylight Time



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 72173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



VEHICLE OWNER'S

QUESTIONNAIRE

(V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline

ATTN: ALBERTO JIMENEZ
FAX 202-366-3171

FOIA

Add to 9003584

DOT - NHTSA
Office of Defects
OOI, Room 5319
400 7th Street S.W.
Washington D. C. 20950

*Kathy
Demo for*

Alberto Jimenez

Nov. 8, 2001

*PH 202-366-2850
✓ 5212
12/7/01
12:20 PM*

Subj: Firestone "Steel Tex" LT245/75R16 120/116R M/S R4S
V611 B1A 448 (23557) (SP872K) (T.P.C. Spec 2012 M.S.)

Dear Sir or Madam:

I am writing to you at the suggestion of the CONSUMER PRODUCT SAFETY COMMISSION. They indicated that the information I am looking for would be available through your FOI office.

I need the following specific information regarding the subject Firestone "Steel Tex" tires.

- * A) Number of complaints and/or reports of failure for this product for the last three years.
- * B) Number of complaints and/or reports of failure for this product, in use on Chevrolet and GMC Suburban vehicles, for the last three years.
- * C) Number of reports of bodily injury or deaths related to this product for the last five years.
- D) Is this product under investigation by the DOT - NHTSA for possible recall action?

We were recently involved in an incident caused by a catastrophic failure of this model tire. We did submit a report to NHTSA.

We have been unsuccessful in dealings with the manufacturers regarding recovery of the damages caused by the tire failure. Indeed, we have been given the run-around, been stalled, and totally "stonewalled" by the manufacturers and their dealers. In my opinion these people are determined to avoid any involvement in a situation that may point to a defective product - regardless of the consequences!

We, with divine intervention, were not injured in our incident. We are concerned about the other people that may be involved in future product failures such as ours.

Thank you for your help.

RE: CONVERSATION WITH

MR JIMENEZ 12/7/01.

RE FAX / Follow-up 1-9-02 1:30PM POT

THX