



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393

DC METRO AREA (202) 385-0123

INTERNET: <http://www.nhtsa.dot.gov>Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK:

FOR AGENCY USE ONLY

Date Received

8/28/01

Reference No.

Color

Make

Model

Year

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (located at bottom of windshield on driver's side)		VEHICLE MAKE	VEHICLE MODEL	MANUFACTURE DATE	MODEL YEAR
WPBGA51E4PA105856		Mer. Ben2	500SEL	01-01-93	1993
VEHICLE MANUFACTURER					
☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other ☒ DaimlerChrysler ☐ General Motors ☐ Hyundai ☐ Saab ☐ Toyota ☐ VW					
PURCHASE DATE	☐ New ☒ Used	DEALER'S NAME	CITY	STATE	ZIP CODE
3/2000		Private Party			
ENGINE SIZE	FUEL SYSTEM	FUEL TYPE	TRANSMISSION TYPE	ANTILOCK BRAKES	RESTRAINT SYSTEM
10 D/CCA 500	☐ Turbo ☒ Fuel Injection	☐ Diesel ☒ Gas	☐ Manual ☒ Automatic	☒ Yes ☐ No	☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag ☐ Minorbelt ☒ 3-Point Belt ☐ No
NO. CYLINDERS					CRUISE CONTROL
8					☒ Yes ☐ No
DRIVETRAIN		VEHICLE TYPE		DOORS	BODY STYLE
☐ Front ☐ 4-Wheel ☒ Rear		☒ Car ☐ Minivan ☐ Truck ☐ Other ☐ Van ☐ Sport Utility ☐ Motorcycle		☐ 2-Door ☒ 4-Door	☐ Hatchback ☒ Sedan ☐ Pick Up Truck ☐ Stationwagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT ☐ Chilton Seal ☐ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System, Exhaust ☐ Heater, Defrost, Ventilation ☐ Interior ☐ Parking Brake ☐ Power Train ☐ Service Brakes ☐ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☒ Other: <u>Rear Seat Belt</u>	NO. OF FAILURES	To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).	
	9	TIRE NAME	COMPLETE TIRE SIZE
	INCIDENT DATE	N/A	N/A
	MILEAGE AT INCIDENT		
	VEHICLE SPEED AT INCIDENT	TIRE BRAND	
	N/A	☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☐ Other	
FAILED PART(S)	☒ Original ☐ Replacement		
HANDICAPPED ADAPTIVE	FAILED PART(S) AVAILABLE?	NHTSA PREVIOUSLY CONTACTED?	
☐ Yes ☐ No	☒ Yes ☐ No	☒ Yes ☐ No	

APPLICABLE INCIDENT INFORMATION

Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form.	CRASH	NUMBER OF PERSONS INJURED	CAUSE OF INCIDENT	RESULT OF INCIDENT
	☐ Yes ☐ No	☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9	☐ Wear/Component/Fat ☐ Weak/Poor Fit/Loose ☐ Cut/Torn ☐ Disconnect/Fall Off ☐ Engine/Poor Performance ☐ Excessive Effort ☐ Noisy ☐ Leaks ☐ Short ☐ Locks/Sticks/Grabs ☐ Stalling/Vibration ☐ Broken	☐ Exposure/Injury ☐ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Rollover ☐ Stalls ☐ Sudden Acceleration
	FIRE	NUMBER OF FATALITIES		
	☐ Yes ☐ No	☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9		

PLEASE DO NOT WRITE IN THIS AREA

03474

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

Head seat-belt has not
functioned, probably since being
built - Company still has have to
replace all our cars - last
seat belt should not mal-
function ever.

Continue on additional page if necessary.

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974 (Public Law 93-579) This information is requested
provided to authority, issued in the National Highway Traffic Safety Act and subsequent
amendments. You are under no obligation to respond to this questionnaire. Your
response may be used to assist the NHTSA in determining whether a manufacturer
may be liable for a safety defect. Action to correct a safety defect. If the NHTSA proceeds with
administrative enforcement or litigation against a manufacturer, your report or a
statistical summary thereof, may be used in support of the agency's action.

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HS Form 354 (Rev. 8/98)

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

Complete and return or place in your car manual for future use



VEHICLE OWNER'S

QUESTIONNAIRE

(V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

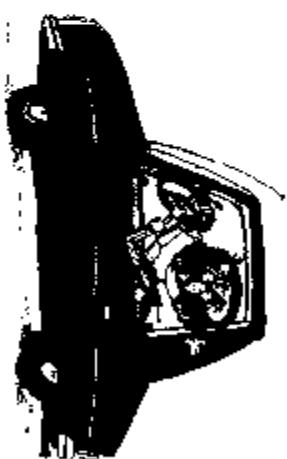
DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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www.nhtsa.dot.gov/hotline