

Form Approved: O.M.B. No. 2127-0008

FOR AGENCY USE ONLY

Date Received

7/30/01

On-car

In-car

On-street

Off-street

Reference No.

DAYTIME TELEPHONE NUMBER



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK: ●

OWNER INFORMATION (Type or Print)

ZIP CODE + 4

AREA CODE

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIND) (Located at bottom of windshield on driver's side)

4V3BW2392YC037298

VEHICLE MAKE

NEWMAR

VEHICLE MODEL

RITCH STAR
MOTOHOME

MANUFACTURE DATE

06 08 00

MODEL YEAR

2000

VEHICLE MANUFACTURER

☐ BMW☐ Ford☐ Honda☐ Nissan☐ Subaru☐ Volvo☒ Other☐ Delmar/Chrysler☐ General Motors☐ Hyundai☐ Isuzu☐ Toyota☐ VW

SAATCHI CHASSIS

PURCHASE DATE

June 23/00

☒ New☐ Used

DEALER'S NAME

ALTHANS WINNABAGO

CITY 1313 R.J. CENTER

COLTON

STATE

CA

ZIP CODE

92324-4315

ENGINE SIZE

1010/CC/1

VC CYLINDERS 6

FUEL SYSTEM

☒ Turbo☐ Fuel Injection

FUEL TYPE

☒ Diesel☐ Gas

TRANSMISSION TYPE

☐ Manual☒ Automatic

ANTILOCK BRAKES

☒ Yes☐ No

RESTRAINT SYSTEM

☐ Driverside Airbag☐ Passengerside Airbag☐ 2-Point Belt☐ 3-Point Belt

CRUISE CONTROL

☒ Yes☐ No

DRIVETRAIN

☐ Front☒ Rear☐ 4 Wheel

VEHICLE TYPE

☐ Car☐ Van☐ Minivan☐ Sport Utility☐ Truck☐ Motorcycle

Other:

MOTOHOME

DOORS

☐ 2-Door☐ 4-Door

BODY STYLE

☐ Hatchback☐ Pick Up Truck☐ Sedan☐ Stationwagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT

☐ Chud Seat☒ Electrical Lights & Alarms☐ Engine & Cooling System☐ Equipment☐ Fuel System, Exhaust☐ Heater, Defrost, Ventilator☐ Interior☐ Parking Brake☐ Power Train☐ Service Brakes☐ Steering☐ Structure☐ Suspension☒ Visual Systems☒ Other AIA PASSENGER

GAGES, FLOOR

CUEA

NO. OF FAILURES

5

1 1 1 1 1 1 1 1 1 1

1 1 1 1 1 1 1 1 1 1

INCIDENT DATE

Various from new

MILEAGE AT INCIDENT

2,500 to Present

VEHICLE SPEED AT INCIDENT

Various 60+ MPH

FAILED PART(S)

☒ Original☐ Replacement

FAILED PART(S) AVAILABLE?

☐ Yes☒ No

To report defective or failed tires provide the following: Tire
Brand, Tire Name, Tire Size (include all number and letters).

TIRE NAME

COMPLETE TIRE SIZE

TIRE BRAND

☐ BF Goodrich☐ Cooper☐ Firestone☐ Goodyear☐ Kelly Springfield☐ Michelin☐ Yokohama☐ Other

NHTSA PREVIOUSLY CONTACTED?

☐ Yes☒ No

HANDICAPPED ADAPTIVE

☐ Yes☒ No

APPLICABLE INCIDENT INFORMATION

Please describe

In detail the

Incident(s),

Failure(s),

Crash(es), and

Injury(ies) on

the back of

this form.

CRASH

☐ Yes☒ No

FIRE

☐ Yes☒ No

NUMBER OF PERSONS INJURED

1 1 1 1 1 1 1 1 1 1

1 1 1 1 1 1 1 1 1 1

NUMBER OF FATALITIES

1 1 1 1 1 1 1 1 1 1

1 1 1 1 1 1 1 1 1 1

CAUSE OF INCIDENT

☐ Wear/Corrosion/Rust☐ Weak/Poor Fit/Loses☐ Cut/Torn☐ Disconnect/Fell Off☐ Erratic/Poor Performance☐ Excessive Effort☐ Noisy☐ Leaks☐ Short☐ Loose/Sticks/Grabs☐ Stability/Vibration☐ Broken

RESULT OF INCIDENT

☐ Explosion/Fire☐ Loss of Control☐ Poor Visibility☐ Inadvertent Start☐ Rollover☐ Stalls☐ Sudden Acceleration

PLEASE DO NOT WRITE IN THIS AREA

03390

arrative description of incident(s), failure(s),
dash(es), location(s), and injury(ies). Include
additional accidents if applicable.

The dash gauges, in particular
the air pressure warning
gauges, are completely
wrong, giving specific
misleading information
in being not impossible
to read the gauges
on the vehicle. The
fuel air brakes this
appears to be a safety
issue. Adequate
issuable air pressure
gauges are essential to
vehicle safety. Stewart
Warner is the manufacturer
of the gauges if they are
installed by the chassis
manufacturer. Several
other brands of motor
homes suffer from this condition.
Equipped with S.W. gauges.
The manufacturer has been
warning this issue for over
years now - see attached

plus on additional pages if necessary.

Describe any additional incidents. (Include date and mileage)

Privacy Act of 1974 - Public Law 93-579. This information is requested
under authority vested in the National Highway Traffic Safety Act and subsequent
amendments. You are under no obligation to respond to the questionnaire. Your
responses may be used to assist the NHTSA in determining whether a manufacturer
should take appropriate action to correct a safety defect. If the NHTSA proceeds with
enforcement action against a manufacturer, your response, or a
summary thereof, may be used in support of the agency's action.

Printed in U.S.A.



VEHICLE OWNER'S QUESTIONNAIRE (VOQ)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

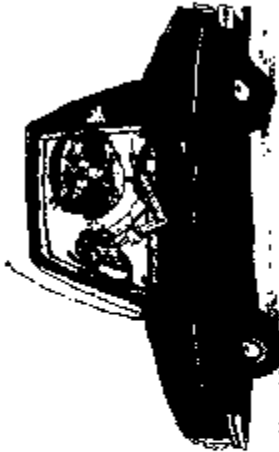
DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

Complete and return or place in your car manual for future use

The chassis manufacturer has been notified by
Stewart Warner that this is a "normal" operating
occurrence & there is no fix. The 2002
motorhomes have been released with a
different gauge, although the "new" gauge
appears to be the same dimension.
Any assistance in this matter would be
greatly appreciated

