



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393

DC METRO AREA (202) 386-0123

INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received

8/1/01

Reference No.

Officer

Title

City

Zip

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side)		VEHICLE MAKE	VEHICLE MODEL	MANUFACTURE DATE	MODEL YEAR
1C4GP64LXYB2674165		CHRY	T&C LXI		1997
VEHICLE MANUFACTURER					
☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other ☒ Daimler/Chrysler ☐ General Motors ☐ Hyundai ☐ Saab ☐ Toyota ☐ VW					
PURCHASE DATE	☐ New ☒ Used	DEALER'S NAME	CITY	STATE	ZIP CODE
5-13-00		MCKENNA CHRY	POMONA	CA	91766
ENGINE SIZE	FUEL SYSTEM	FUEL TYPE	TRANSMISSION TYPE	ANTILOCK BRAKES	RESTRAINT SYSTEM
ICD/CCU 3.8	☐ Turbo ☒ Fuel Injection	☐ Diesel ☒ Gas	☐ Manual ☒ Automatic	☒ Yes ☐ No	☒ Driverside Airbag ☒ Passengerside Airbag ☒ 3-Point Belt ☐ 2 Point Belt ☐ Manual Belt
NO. CYLINDERS	VEHICLE TYPE		DOORS		CRUISE CONTROL
4	☐ Car ☒ Minivan ☐ Truck ☐ Other ☐ Van ☐ Smart Utility ☐ Motorcycle		☐ 2-Door ☒ 4-Door		☒ Yes ☐ No
DRIVETRAIN	BODY STYLE				
☒ Front ☐ Rear	☐ Hatchback ☐ Pick Up Truck ☐ Sedan ☐ Station wagon				

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT ☐ C-4 Seat ☐ Electrical lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System, Exhaust ☐ Heater, Defrost, Ventilation ☐ Interior ☐ Parking Brake ☐ Power Train ☐ Service Brakes ☐ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☒ Other: AIR BAG CHOCK SPRING	NO. OF FAILURES	To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (Include all number and letters).	
	1	TIRE NAME	COMPLETE TIRE SIZE
	INCIDENT DATE		
	6/27/01		
	MILEAGE AT INCIDENT	TIRE BRAND	
	54200	☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☐ Other	
	VEHICLE SPEED AT INCIDENT		
	FAILED PART(S)		
	☐ Original ☐ Replacement		
HANDICAPPED ADAPTIVE	FAILED PART(S) AVAILABLE?	NHTSA PREVIOUSLY CONTACTED?	
☐ Yes ☒ No	☐ Yes ☒ No	☐ Yes ☐ No	

APPLICABLE INCIDENT INFORMATION

Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(es) on the back of this form.	CRASH	NUMBER OF PERSONS INJURED	CAUSE OF INCIDENT	RESULT OF INCIDENT
	☐ Yes ☒ No	☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9	☐ Wear/Corrosion/Rust ☐ Weak/Poor Fit/Loose ☐ Cut/Torn ☐ Disconnect/Fall Off ☐ Erratic/Poor Performance ☐ Excessive R/Fo-1 ☐ Noisy ☐ Leaks ☒ Short ☐ Loose/Sticks/Grabs ☐ Stability/Vibration ☐ Broken	☐ Explosion/Fire ☐ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Roll over ☐ Stalls ☐ Sudden Acceleration
	FIRE	NUMBER OF FATALITIES		
	☐ Yes ☒ No	☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9		

PLEASE DO NOT WRITE IN THIS AREA



03227

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

AIR BAG LIGHT ON DASH
CAME ON. TOOK VEHICLE
TO SELLING DEALER FOR
REPAIR. WAS TOLD AIR
BAG WOULD NOT WORK
BECAUSE OF DEFECTIVE
CLOCK SPRING. THERE IS
A MFG. RECALL ON '97
DODGE PICKUPS BUT NOT
ON '97 CHRY MINIVANS FOR
DEFECTIVE CLOCK SPRING.

Continue on additional page if necessary

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Mark Replied by NCS EW-25528-1454321 HND8 Printed in U.S.A.
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HS Form 350 (Rev. 8/89)

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IF MAILED
IN THE
UNITED STATES

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



VEHICLE OWNER'S

QUESTIONNAIRE (V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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www.nhtsa.dot.gov/hotline