



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received

7/28/01

Reference No.

Old nr

rt-llt

cc rt

ap tr

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side)				VEHICLE MAKE		VEHICLE MODEL		MANUFACTURE DATE		MODEL YEAR	
92108000029081				Ford		Explorer				1992	
VEHICLE MANUFACTURER											
☐ BMW ☒ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other _____ ☐ Daihatsu/Chrysler ☐ General Motors ☐ Hyundai ☐ Isuzu ☐ Toyota ☐ VW											
PURCHASE DATE		☐ New ☒ Used		DEALER'S NAME		CITY		STATE		ZIP CODE	
ENGINE SIZE (CID/CC/L) 4.0		FUEL SYSTEM		FUEL TYPE		TRANSMISSION TYPE		ANTILOCK BRAKES		RESTRAINT SYSTEM	
NO. CYLINDERS 6		☐ Turbo ☒ Fuel Injection		☐ Diesel ☒ Gas		☐ Manual ☒ Automatic		☐ Yes ☒ No		☐ Driver-side Airbag ☐ 2 Point Belt ☐ Passenger-side Airbag ☐ Motorcyclist ☐ 3 Point Belt	
CRUISE CONTROL		☒ Yes ☐ No									
DRIVETRAIN			VEHICLE TYPE			DOORS			BODY STYLE		
☐ Front ☒ 4-Wheel ☐ Rear			☐ Car ☐ Minivan ☐ Truck ☐ Other _____ ☐ Van ☒ Sport Utility ☐ Motorcycle			☒ 2-Door ☐ 4-Door			☐ Hatchback ☐ Sedan ☐ Pick Up Truck ☐ Stationwagon		

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT ☐ Child Seat ☐ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System, Exhaust ☐ Heater, Defrost, Ventilation ☐ Interior ☐ Parking Brake ☐ Power Train ☐ Service Brakes ☐ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☐ Other	NO. OF FAILURES		To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).			
	☐ 1 ☒ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19					
	INCIDENT DATE		TIRE NAME		COMPLETE TIRE SIZE	
	MILEAGE AT INCIDENT		TIRE BRAND ☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☐ Other			
VEHICLE SPEED AT INCIDENT		FAILED PART(S) ☐ Original ☒ Replacement				
HANDICAPPED ADAPTIVE ☐ Yes ☐ No		FAILED PART(S) AVAILABLE? ☒ Yes ☐ No		NHTSA PREVIOUSLY CONTACTED? ☐ Yes ☐ No		

APPLICABLE INCIDENT INFORMATION

Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form.	CRASH ☐ Yes ☐ No	NUMBER OF PERSONS INJURED ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19	CAUSE OF INCIDENT ☐ Wear/Corroded/Rust ☐ Ncay ☐ Weak/Poor F/T/Loose ☐ Leaks ☐ Cut/Torn ☐ Short ☐ Disconnect/Fell Off ☐ Locks/Sticks/Grails ☐ Enal c/Poor Performance ☐ Stability/Vibrator ☐ Excessive Effort ☐ Broken	RESULT OF INCIDENT ☐ Explosion/Fire ☐ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Rollover ☐ Stalls ☐ Sudden Acceleration
	FIRE ☐ Yes ☐ No	NUMBER OF FATALITIES ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19		

PLEASE DO NOT WRITE IN THIS AREA



03221

crash(es), location(s), and injury(ies). Include additional accidents if applicable.

Drivers Side hub had to be replaced the other Side is on it's way also. the price of one hub is \$300.00 new from a dealer \$100.00 if you can find them at a junk yard, They don't have any because when they get some they sell out, they say because Ford makes junk people need them, The dealer has many in stock because they go so fast. if it is a lazy product why are they \$300.00 each I think it's there way of taking advantage of the consumer!

Thank you for your
Time

Contribute on additional page if necessary

Describe any additional incidents. (Include date and mileage)

The Process: In 1974—Public Law 93-678 this information is required pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. We use it to establish a baseline to this quantitative measure. Your response may be used to assist the NHTSA in determining whether a manufacturer should take corrective action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof may be used in support of the agency's action.

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U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

NO POSTAGE
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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE (VOQ)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

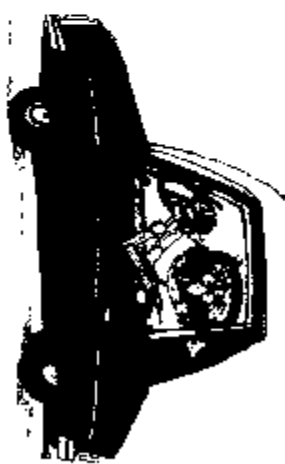
DASH 2 DOT

and dial tone at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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