



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8383

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received

Reference No.

Order

Title

City

Zip

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (located at bottom of windshield on driver's side) JA3AN59G0S400271E				VEHICLE MAKE Mitsubishi		VEHICLE MODEL EXPO		MANUFACTURE DATE 11/17/02		MODEL YEAR 1995	
VEHICLE MANUFACTURER ☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☒ Other Mitsubishi ☐ DaimlerChrysler ☐ General Motors ☐ Hyundai ☐ Saab ☐ Toyota ☐ VW											
PURCHASE DATE 04/99		☐ New ☒ Used		DEALER'S NAME Carmar's		CITY Jackson		STATE OH		ZIP CODE 45640	
ENGINE SIZE (CID/CC/L) 2.5		FUEL SYSTEM ☐ Turbo ☐ Diesel ☐ Gas		TRANSMISSION TYPE ☐ Manual ☒ Automatic		ANTILOCK BRAKES ☐ Yes ☒ No		RESTRAINT SYSTEM ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag ☐ Motorbelt ☐ 3-Point Belt		CRUISE CONTROL ☐ Yes ☒ No	
NO. CYLINDERS 4		DRIVETRAIN ☒ Front ☐ 4-Wheel ☐ Rear		VEHICLE TYPE ☒ Car ☐ Minivan ☐ Truck ☐ Other ☐ Van ☐ Sport Utility ☐ Motorcycle		DOORS ☐ 2-Door ☒ 4-Door		BODY STYLE ☐ Hatchback ☐ Sedan ☐ Pick Up Truck ☒ Stationwagon			

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT ☐ Child Seat ☐ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System Exhaust ☐ Heater, Defrost, Ventilator ☐ Interior ☐ Parking Brake ☐ Power Train ☐ Service Brakes ☐ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☐ Other	NO. OF FAILURES 5 0 1 2 3 4 5 6 7 8 9		To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).		
	INCIDENT DATE		TIRE NAME		
	MILEAGE AT INCIDENT		COMPLETE TIRE SIZE		
	VEHICLE SPEED AT INCIDENT		TIRE BRAND ☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☐ Other		
FAILED PART(S) ☒ Original ☐ Replacement		HANDICAPPED ADAPTIVE ☐ Yes ☒ No		NHTSA PREVIOUSLY CONTACTED? ☐ Yes ☒ No	

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.	CRASH ☐ Yes ☒ No	NUMBER OF PERSONS INJURED 0 1 2 3 4 5 6 7 8 9	CAUSE OF INCIDENT ☐ Wear/Corroded/Rust ☐ Weak/Poor Fit/Loose ☐ Cut/Torn ☐ Disconnect/Fall Off ☐ Erratic/Poor Performance ☐ Excessive Effort ☐ Noisy ☐ Leaks ☐ Short ☐ Locks/Sticks/Grabs ☐ Slack/Vibration ☐ Broken	RESULT OF INCIDENT ☐ Exploded/Fire ☐ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Rollover ☐ Stalls ☐ Sudden Acceleration
	FIRE ☐ Yes ☒ No	NUMBER OF FATALITIES 0 1 2 3 4 5 6 7 8 9		

PLEASE DO NOT WRITE IN THIS AREA



03191

may have description of incidents, failures, crash(es), location(s), and injury(ies). Include additional accidents if applicable.

We have had to have the
clutch and transmission
replaced at least 5 times
in the past 14 months. It
was replaced April 2000.
June 2000, June 2001,
July 2001, and again in
July 2001. See also 2
pages of maintenance
records and repair log.

Continue on additional page if necessary.

Describe any additional incidents. (Include date and mileage)

This Privacy Act of 1974, Public Law 93-598. The information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a vehicle should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mark Reford by NCS EW-224228-1-854324 HP05 Printed in U.S.A.

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Form 350 (Rev. 8/99)

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

Postage and Fees Paid by National Highway Traffic Safety Administration

Complete and return or place in your car manual for future use

VEHICLE OWNER'S QUESTIONNAIRE (V00Q)



DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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