



U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393

DC METRO AREA (202) 366 0123

INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue or black ink pen only.

CORRECT MARK:

FOR AGENCY USE ONLY

Date Received

7/11/01

Reference No.

Owner

Model

Year

Up to

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

VEHICLE IDENT. NO. (VIN) (located at bottom of windshield on driver's side)				VEHICLE MAKE		VEHICLE MODEL		MANUFACTURE DATE		MODEL YEAR	
2701051561				Northland		990		MA		2001	
VEHICLE MANUFACTURER											
☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other <u>Northland</u> ☐ Daewoo/Chrysler ☐ General Motors ☐ Hyundai ☐ Saab ☐ Toyota ☐ VW <u>Naompa, Id.</u>											
PURCHASE DATE		☒ New ☐ Used		DEALER'S NAME		CITY		STATE		ZIP CODE	
6-1-01				Paulsbo RV		EVERETT		WA		98204	
ENGINE SIZE		FUEL SYSTEM		FUEL TYPE		TRANSMISSION TYPE		ANTILOCK BRAKES		RESTRAINT SYSTEM	
(CID/CC/L)		☐ Turbo ☐ Fuel Injection		☐ Diesel ☐ Gas		☐ Manual ☐ Automatic		☐ Yes ☐ No		☐ Driver's Side Airbag ☐ 2-Point Belt ☐ Passenger's Side Airbag ☐ Motorcyclist ☐ 3-Point Belt	
NO. CYLINDERS										CRUISE CONTROL	
										☐ Yes ☐ No	
DRIVETRAIN		VEHICLE TYPE		DOORS		BODY STYLE					
☐ Front ☐ 4-Wheel ☐ Rear		☐ Car ☐ Minivan ☐ Truck ☒ Other <u>Pickup</u> ☐ Van ☐ Sport Utility ☐ Motorcycle <u>Call prior</u>		☐ 2-Door ☐ 4-Door		☐ Hatchback ☐ Sedan ☐ Pick Up Truck ☐ Stationwagon					

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT		NO. OF FAILURES		To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).	
☐ Child Seat ☐ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System, Exhaust ☐ Heater, Defrost, Ventilation ☐ Interior ☐ Parking Brake ☐ Power Train ☐ Service Brakes ☐ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☐ Other		☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19		TIRE NAME COMPLETE TIRE SIZE TIRE BRAND ☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☐ Other	
INCIDENT DATE		MILEAGE AT INCIDENT		VEHICLE SPEED AT INCIDENT	
VEHICLE SPEED AT INCIDENT		FAILED PART(S)		NHTSA PREVIOUSLY CONTACTED?	
		☐ Original ☐ Replacement		☐ Yes ☐ No	
HANDICAPPED ADAPTIVE		FAILED PART(S) AVAILABLE?			
☐ Yes ☐ No		☐ Yes ☐ No			

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.	CRASH	NUMBER OF PERSONS INJURED	CAUSE OF INCIDENT	RESULT OF INCIDENT
	☐ Yes ☐ No	☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19	☐ Wear/Corroded/Rust ☐ Weak/Fair/Fit/Loose ☐ Cut/Torn ☐ Disconnected/Fell Off ☐ Erratic/Poor Performance ☐ Excessive Effort ☐ Noisy ☐ Leaks ☐ Short ☐ Loose/Sticks/Grabs ☐ Stability/Vibration ☐ Broken	☐ Explosion/Fire ☐ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Followover ☐ Stalls ☐ Sudden Acceleration
	FIRE	NUMBER OF FATALITIES		
	☐ Yes ☐ No	☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19		

PLEASE DO NOT WRITE IN THIS AREA



03112

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

Manufacturer's tag on this camper states its weight at 3098#, all accompanying literature says the same, and that a 95 Dodge 2500 pick-up (which I own) is capable of hauling (GVW 8800). Camper seemed heavy so I weighed it on a certified scale, discovering actual weight 3860# (with 3 liquidators) about 800# or 25% over its stated weight. Pickup & camper total 10000# plus or 1000# over a 95 Dodge 2500: GVW. Neither dealer or manufacturer will make any adjustment. Overloading is extremely dangerous. I added air bags and larger tires (G45-15-16 10ply) (34x40" load capacity) and heavy-duty brake pads (1000 extra cost to control extra weight. I would not have purchased this camper had I known the actual weight. Camper Manufacturer should put real weights on units to avoid overloading pick ups by unsuspecting consumers *

Continue on additional page if necessary.

Describe any additional incidents. (include date and mileage)

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA receives administrative evidence or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

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HS Form 350 (Rev. 8/99)



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UNITED STATES

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE (V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline

THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)

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