



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received

6/19/01

Reference No.

Call or

Fax

Mail

Up-It

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

SIGNATURE OF OWNER

DATE

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (located at bottom of windshield on driver's side)		VEHICLE MAKE		VEHICLE MODEL		MANUFACTURE DATE		MODEL YEAR	
								1997	
VEHICLE MANUFACTURER									
☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☒ Other <u>SUZUKI</u> ☐ DaimlerChrysler ☐ General Motors ☐ Hyundai ☐ Saab ☐ Toyota ☐ VW <u>SUFT.</u>									
PURCHASE DATE		DEALER'S NAME		CITY		STATE		ZIP CODE	
02/18/99		WILKINSON		VICTORIA		TX		7790	
ENGINE SIZE		FUEL SYSTEM		FUEL TYPE		TRANSMISSION TYPE		ANTILOCK BRAKES	
(CID/CC)		☐ Turbo ☒ Fuel Injection		☐ Diesel ☒ Gas		☐ Manual ☒ Automatic		☐ Yes ☒ No	
NO. CYLINDERS		4							
RESTRAINT SYSTEM		CRUISE CONTROL							
☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag ☐ Motorbelt ☐ 3-Point Belt		☐ Yes ☒ No							
DRIVETRAIN		VEHICLE TYPE		DOORS		BODY STYLE			
☒ Front ☐ 4-Wheel ☐ Rear		☐ Car ☐ Minivan ☐ Truck ☒ Other <u>WAGON</u> ☐ Van ☐ Sport Utility ☐ Motorcycle		☒ 2-Door ☐ 4-Door		☒ Hatchback ☐ Sedan ☐ Pick Up Truck ☐ Stationwagon			

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT		NO. OF FAILURES		To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).	
☐ Child Seat ☐ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System, Exhaust ☐ Heater, Defrost, Ventilation ☐ Interior ☐ Parking Brake ☐ Power Train ☐ Service Brakes ☐ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☒ Other <u>car body failed to completely deploy. Smoke as well.</u>		04 01 02 03 04 05 06 07 08 09 01 02 03 04 05 06 07 08 09		? GENERAL 13	
INCIDENT DATE		TIRE NAME		COMPLETE TIRE SIZE	
Jan. 17, 2001		GENERAL		13	
MILEAGE AT INCIDENT		TIRE BRAND			
69		☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☒ Other <u>I was not given the correct papers to the tires, when I bought them.</u>			
VEHICLE SPEED AT INCIDENT		NHTSA PREVIOUSLY CONTACTED?			
45 MPH		☒ Yes ☐ No			
FAILED PART(S)		FAILED PART(S) AVAILABLE?			
☒ Originals ☐ Replacement		☐ Yes ☒ No			
HANDICAPPED ADAPTIVE					
☐ Yes ☒ No					

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.		CRASH		NUMBER OF PERSONS INJURED		CAUSE OF INCIDENT		RESULT OF INCIDENT	
		☒ Yes ☐ No		3 01 02 03 04 05 06 07 08 09 01 02 03 04 05 06 07 08 09		☐ Wear/Corroded/Rust ☐ Weak/Poor Fit/Loose ☐ Cut/Torn ☐ Disconnect/Fell Off ☐ Erratic/Poor Performance ☐ Excessive Effort ☒ WEATHER		☐ Noisy ☐ Leaks ☐ Short ☐ Locks/Sticks/Grabs ☐ Stability/Vibration ☐ Broken	
		FIRE		NUMBER OF FATALITIES					
		☐ Yes ☒ No		0 01 02 03 04 05 06 07 08 09 01 02 03 04 05 06 07 08 09					
								☐ Explosion/Fire ☒ Loss of Control ☐ Poor Visibility ☐ inadvertent Start ☐ Rollover ☐ Stalls ☐ Sudden Acceleration	

PLEASE DO NOT WRITE IN THIS AREA

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Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

After the crash, the
 damage deployed very
 slightly. Spoke
 initially to come out
 from the scene instead
 I got scared. I needed
 get out while I was
 still strapped to my
 seat belt and hit my
 head. When I unfasten
 my seat belt and got out.
 I don't have the
 papers to the tires
 because I noticed the
 day of the accident that
 I had been giving
 the wrong papers.
 The day of the accident
 was wet and slippery.
 The tires were not
 replaced by the dealer.

Continue on additional page if necessary.

Describe any additional incidents. (include date and mileage)

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this request. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with an investigation, your information and any other information you provide, or a statistical summary thereof, may be used in support of the agency's action.

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 NS Form 350 (Rev. 8/96)



NO POSTAGE
 NECESSARY
 IF MAILED
 IN THE
 UNITED STATES



BUSINESS REPLY MAIL
 FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
 National Highway Traffic Safety Administration
 Office of Defects Investigation, NSA-10.01
 400 7th Street, SW
 Washington, DC 20590

Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE (VOQ)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
 COMPLETE THIS FORM
 OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
 (DASH) 2 DOT



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 National Highway Traffic Safety
 Administration

www.nhtsa.dot.gov/hotline