



Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue or black ink pen only.
CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received 6/13/01	City or State
Reference No.	Model Year

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

Signature of Owner: _____ Date: _____

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) 1FTZR15XXXXTAB1898	VEHICLE MAKE Ford	VEHICLE MODEL RANGER	MANUFACTURE DATE AUG-98	MODEL YEAR 1999
VEHICLE MANUFACTURER ☐ BMW ☒ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other ☐ DaimlerChrysler ☐ General Motors ☐ Hyundai ☐ Saab ☐ Toyota ☐ VW				
PURCHASE DATE ☐ New ☐ Used	DEALER'S NAME Kennedy Ross	CITY IRWIN	STATE PA	ZIP CODE 15611
ENGINE SIZE (CID/CC/L) 4.0 NO. CYLINDERS 6	FUEL SYSTEM ☐ Turbo ☒ Fuel Injection	FUEL TYPE ☐ Diesel ☒ Gas	TRANSMISSION TYPE ☐ Manual ☒ Automatic	ANTILOCK BRAKES ☒ Yes ☐ No
RESTRAINT SYSTEM ☒ Driverside Airbag ☒ 2-Point Belt ☒ Passengerside Airbag ☐ Motorbelt ☐ 3-Point Belt		CRUISE CONTROL ☐ Yes ☒ No		
DRIVETRAIN ☐ Front ☒ 4-Wheel ☐ Rear	VEHICLE TYPE ☐ Car ☐ Minivan ☒ Truck ☐ Other ☐ Van ☐ Sport Utility ☐ Motorcycle		DOORS ☐ 2-Door ☒ 4-Door	BODY STYLE ☐ Hatchback ☐ Sedan ☒ Pick Up Truck ☐ Stationwagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT ☐ Child Seat ☐ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System, Exhaust ☐ Heater, Defrost, Ventilation ☐ Interior ☐ Parking Brake ☐ Power Train ☒ Service Brakes ☐ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☐ Other	NO. OF FAILURES F	To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).	
	INCIDENT DATE 4-2001	TIRE NAME	COMPLETE TIRE SIZE
	MILEAGE AT INCIDENT 19,000	TIRE BRAND ☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☐ Other	
	VEHICLE SPEED AT INCIDENT MAINTENANCE Check		
	FAILED PART(S) ☒ Original ☐ Replacement		
HANDICAPPED ADAPTIVE ☐ Yes ☒ No	FAILED PART(S) AVAILABLE? ☐ Yes ☐ No	NHTSA PREVIOUSLY CONTACTED? ☐ Yes ☐ No	

APPLICABLE INCIDENT INFORMATION

Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form.	CRASH ☐ Yes ☒ No	NUMBER OF PERSONS INJURED 0	CAUSE OF INCIDENT ☒ Wear/Corroded/Rust ☐ Weak/Poor Fit/Loose ☐ Cut/Torn ☐ Disconnect/Fell Off ☐ Erratic/Poor Performance ☐ Excessive Effort ☐ Nasty ☐ Leaks ☐ Short ☐ Locks/Sticks/Grips ☐ Stability/Vibration ☐ Broken	RESULT OF INCIDENT ☐ Explosion/Fire ☐ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Rollover ☐ Stralls ☐ Sudden Acceleration
	FIRE ☐ Yes ☐ No	NUMBER OF FATALITIES 0		

PLEASE DO NOT WRITE IN THIS AREA

02957

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

The brake rotors and rear brake drums are very prone to rust. The rotors rust very badly on the cooling vanes and a lot of rust builds up on the side of the wear surfaces on both the rotors and drums. The rear brakes on the truck are known to freeze up during cold temperatures when parked over night. This has not happened to me yet but to my son in law with a similar truck.

We feel the material in these rotors etc are of poor quality. We have talked with other owners who have the same problem.

Continue on additional page if necessary.

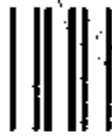
Describe any additional incidents. (include date and mileage)

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with an administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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NCS Form 350 (Rev. 8/99)



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IN THE
UNITED STATES



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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

Complete and return or place in your car manual for future use

1-888-DASH-2-DOT

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

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and dial toll free at

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U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline

**VEHICLE
OWNER'S**

QUESTIONNAIRE

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