



U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received

Reference No.

Order

rt-dt

cc-rt

up-rt

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side)		VEHICLE MAKE	VEHICLE MODEL	MANUFACTURE DATE	MODEL YEAR
1G8ZH528XVZ187616		Saturn	SL1		1997
VEHICLE MANUFACTURER					
☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other ☐ Daimler/Chrysler ☒ General Motors ☐ Hyundai ☐ Saab ☐ Toyota ☐ VW					
PURCHASE DATE	☒ New ☐ Used	DEALER'S NAME	CITY	STATE	ZIP CODE
2-1997		Saturn of Omaha	Omaha	NE	68134
ENGINE SIZE (CID/CC/L)	FUEL SYSTEM	FUEL TYPE	TRANSMISSION TYPE	ANTILOCK BRAKES	RESTRAINT SYSTEM
NO CYLINDERS 64 1944	☐ Turbo ☒ Fuel Injection	☐ Diesel ☒ Gas	☒ Manual ☐ Automatic	☒ Yes ☐ No	☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag ☐ Motorbelt ☐ 3-Point Belt
CRUISE CONTROL					
☐ Yes ☒ No					
DRIVETRAIN	VEHICLE TYPE			DOORS	BODY STYLE
☒ Front ☐ Rear	☒ Car ☐ Minivan ☐ Truck ☐ Other ☐ Van ☐ Sport Utility ☐ Motorcycle			☐ 2-Door ☒ 4-Door	☐ Hatchback ☒ Sedan ☐ Pick Up Truck ☐ Stationwagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT ☐ Child Seat ☐ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System, Exhaust ☐ Heater, Defrost, Ventilation ☐ Interior ☐ Parking Brake ☐ Power Train ☐ Service Brakes ☐ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☒ Other <u>Ignition Switch</u>	NO. OF FAILURES	To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).	
	INCIDENT DATE	TIRE NAME	COMPLETE TIRE SIZE
	5-25-01	N/A	N/A
	MILEAGE AT INCIDENT	TIRE BRAND	
	35000	☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☐ Other	
VEHICLE SPEED AT INCIDENT			
0			
FAILED PART(S)			
☒ Original ☐ Replacement			
HANDICAPPED ADAPTIVE	FAILED PART(S) AVAILABLE?	NHTSA PREVIOUSLY CONTACTED?	
☐ Yes ☒ No	☒ Yes ☐ No	☐ Yes ☒ No	

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.	CRASH	NUMBER OF PERSONS INJURED	CAUSE OF INCIDENT ☐ Weak/Corroded/Rust ☐ Weak/Poor Fit/Loose ☐ Cut/Torn ☐ Disconnect/Fell Off ☐ Erratic/Poor Performance ☐ Excessive Effort ☐ Noisy ☐ Leaks ☐ Short ☒ Locks/Sticks/Grabs ☐ Stability/Vibration ☐ Broken	RESULT OF INCIDENT ☐ Explosion/Fire ☐ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Rollover ☐ Stalls ☐ Sudden Acceleration
	☐ Yes ☒ No	☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19 ☐ 20		
	FIRE	NUMBER OF FATALITIES		
	☐ Yes ☒ No	☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19 ☐ 20		

PLEASE DO NOT WRITE IN THIS AREA

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Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.
If you have any questions, please call.

On May 25, 2001, my Saturn SL1 was stolen at 6:00pm. Clear, sunny day. Mileage 35,000. The car was recovered 2 days later. Contacting the Onondaga Police Dept - officer Olson he explained to me Saturn's are an easy car to steal. The report appeared on Officer Tim Diehm - who is looking into auto thefts (my car). He explained to me the same thing I contacted. Saturn of Onondaga - Steve - Service Dept. He informed me, Saturn was aware of the issue and Saturn replaced the ignition switch in the 2000 model. I asked if owners were notified - he said no. I asked for memo, any documentation and he declined. Any information from this point on. After I took my car in to be checked out the ignition switch was replaced for "109.46. This was out of my pocket. My issue Saturn is aware of the car thefts or why would they have replaced the ignition switch.

Describe any additional incidents. (include date and mileage)
The Privacy Act of 1974 - Public Law 93-578. This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration by the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with an administrative enforcement of litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.
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HHS Form 350 (Rev. 8/99)



VEHICLE OWNER'S

QUESTIONNAIRE (V00Q)

DOT AUTO SAFETY HOTLINE
TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT
and dial toll free at

1-888-DASH-2-DOT
1-888-327-4236
DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline

Complete and return or place in your car manual for future use



U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

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