



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.
CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received

6/19/01

Reference No.

Odor _____
T-01 _____
Odor _____
Up-It _____

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

VEHICLE IDENT. NO. (VIN) (located at bottom of windshield on driver's side)		VEHICLE MAKE		VEHICLE MODEL		MANUFACTURE DATE		MODEL YEAR	
1G3AP28D6R0224693		Dodge		Shadow				1994	
VEHICLE MANUFACTURER									
☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other _____ ☐ Daimler-Chrysler ☐ General Motors ☐ Hyundai ☐ Ssang ☐ Toyota ☐ VW									
PURCHASE DATE		DEALER'S NAME		CITY		STATE		ZIP CODE	
May 12 '00		Shebels		Salem		VA			
ENGINE SIZE		FUEL SYSTEM		FUEL TYPE		TRANSMISSION TYPE		ANTILOCK BRAKES	
101/00/01		Turbo		Diesel		Manual		Yes	
NO. CYLINDERS		Fuel injection		Gas		Automatic		No	
DRIVETRAIN		VEHICLE TYPE		DOORS		BODY STYLE			
Front 4-Wheel		Car Minivan Truck Other		2-Door 4-Door		Hatchback Pick Up Truck Sedan Station wagon			
Rear		Van Sport Utility Motorcycle							

FAILED COMPONENT(S)/PART(S) INFORMATION		
COMPONENT ☐ Clutch Seat ☐ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System, Exhaust ☐ Heater, Defrost, Ventilation ☐ Interior ☐ Parking Brake ☐ Power Train ☐ Service Brakes ☐ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☒ Other: Airbag	NO. OF FAILURES	To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (Include all number and letters). TIRE NAME _____ COMPLETE TIRE SIZE _____ TIRE BRAND ☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☐ Other _____
	INCIDENT DATE	
	MILEAGE AT INCIDENT	
	VEHICLE SPEED AT INCIDENT	
	FAILED PART(S) ☐ Original ☐ Replacement	
HANDICAPPED ADAPTIVE	FAILED PART(S) AVAILABLE?	NHTSA PREVIOUSLY CONTACTED?
Yes No	Yes No	Yes No

APPLICABLE INCIDENT INFORMATION			
Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.	CRASH	NUMBER OF PERSONS INJURED	CAUSE OF INCIDENT ☐ Wear/Corroded/Rust ☐ Weak/Poor Fit/Loose ☐ Cut/Torn ☐ Disconnect/Fell Off ☐ Error/Poor Performance ☐ Excessive Effort ☐ Noisy ☐ Leaks ☐ Short ☐ Locks/Straps/Grabs ☐ Stability/Vibration ☐ Broken
	FIRE ☐ Yes ☐ No	NUMBER OF FATALITIES	
			RESULT OF INCIDENT ☐ Explosion/Fire ☐ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ rollover ☐ Stalls ☐ Sudden Acceleration

PLEASE DO NOT WRITE IN THIS AREA

02780

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

David White was driving
hit a telephone pole at about
30 mph car rolled over
the air bag never came out.

Continue on additional page if necessary.

Describe any additional accidents. (Include date and mileage)

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statement submitted thereto, may be used in support of the agency's action.

Mark Reply® by NCS EW-226396-1-904321 HPSB Printed in U.S.A.
© Copyright 1989 by National Computer Systems, Inc. All rights reserved.
IS Form 350 (Rev. 8/90)



VEHICLE OWNER'S

QUESTIONNAIRE

(V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline

Complete and return or place in mailbox for manual for future use



U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 73178 WASHINGTON, D.C.

Official Business
Penalty for Private Use \$300

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration
400 Seventh St., S.W.
Washington, D.C. 20590



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

