



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received

6/8/01

Reference No.

Officer

rt-dt

addr

up-ltr

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

ZIP CODE + 4

AREA CODE

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIND) (Located at bottom of windshield on driver's side)		VEHICLE MAKE		VEHICLE MODEL		MANUFACTURE DATE		MODEL YEAR	
4K2ACM58WXX4317217		ISUZU		RODEO		10-98		1999	
VEHICLE MANUFACTURER									
☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☒ Other <u>ISUZU</u> ☐ Daimler/Chrysler ☐ General Motors ☐ Hyundai ☐ Saab ☐ Toyota ☐ VW									
PURCHASE DATE		DEALER'S NAME		CITY		STATE		ZIP CODE	
☒ New ☐ Used		TOTH ISUZU		BEREA		OH		44017	
ENGINE SIZE		FUEL SYSTEM		FUEL TYPE		TRANSMISSION TYPE		ANTILOCK BRAKES	
CID/CC 032		☐ Turbo ☒ Fuel Injection		☐ Diesel ☒ Gas		☐ Manual ☒ Automatic		☒ Yes ☐ No	
NO CYLINDERS 6								RESTRAINT SYSTEM	
								☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag ☐ Motorbelt ☐ 3-Point Belt	
CRUISE CONTROL								☒ Yes ☐ No	
DRIVETRAIN		VEHICLE TYPE		DOORS		BODY STYLE			
☐ Front ☒ 4-Wheel ☐ Rear		☐ Car ☐ Minivan ☐ Truck ☐ Other ☐ Van ☒ Sport Utility ☐ Motorcycle		☐ 2-Door ☒ 4-Door		☐ Hatchback ☐ Sedan ☐ Pick Up Truck ☐ Stationwagon			

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT		NO. OF FAILURES		To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).	
☐ Child Seat ☐ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System, Exhaust ☐ Heater, Defrost, Ventilation ☐ Interior ☐ Parking Brake ☐ Power Train ☐ Service Brakes ☐ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☒ Other <u>ANTI-LOCK BRAKES</u>		☒ 8 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 9			
INCIDENT DATE		TIRE NAME		COMPLETE TIRE SIZE	
VARIOUS					
MILEAGE AT INCIDENT		TIRE BRAND			
VARIED		☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☐ Other			
VEHICLE SPEED AT INCIDENT		FAILED PART(S)			
3 MPH - 35 MPH		☒ Original ☐ Replacement			
HANDICAPPED ADAPTIVE		FAILED PART(S) AVAILABLE?		NHTSA PREVIOUSLY CONTACTED?	
☐ Yes ☒ No		☐ Yes ☒ No		☐ Yes ☒ No	

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.		CRASH		NUMBER OF PERSONS INJURED		CAUSE OF INCIDENT		RESULT OF INCIDENT	
		☐ Yes ☒ No		☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9		☐ Wear/Corroded/Rust ☐ Weak/Poor Fit/Loose ☐ Cut/Torn ☐ Disconnect/Fell Off ☒ Erratic/Poor Performance ☐ Excessive Effort		☐ Noise ☐ Leaks ☐ Short ☒ Locks/Steers/Grabs ☐ Stability/Vibration ☐ Broken	
		FIRE		NUMBER OF FATALITIES					
		☐ Yes ☒ No		☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9				☐ Explosion/Fire ☒ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Rollover ☐ Stalls ☐ Sudden Acceleration	

PLEASE DO NOT WRITE IN THIS AREA

02582

narrative description of incident(s), failure(s), rash(es), location(s), and injury(ies). Include additional accidents if applicable.

ANTI-LOCK BRAKES
WHEN ENGAGED AND
VEHICLE HITS A BUMP
OR SLUSHY SNOW OR
ICE PATCH CAUSES
TOTAL LOSS OF BRAKING
SYSTEM FOR APPROXIMATELY
1-3 SECONDS. THIS
OCCURS IN DRY WEATHER
(HITS A BUMP) AS WELL
THERE HAVE BEEN
SEVERAL INSTANCES
SINCE THE VEHICLE
WAS PURCHASED AND I
QUESTIONED THE SERVICE
MANAGER WHERE THE
VEHICLE WAS PURCHASED
AND ANOTHER ISUZU
DEALER WHERE MAINTAIN-
ENCE IS BEING PERFORMED.
THEY BOTH SAY THIS
IS "NORMAL". DUE TO
THIS OCCURRING, THERE
HAVE BEEN CLOSE CALLS
TO POTENTIALLY CAUSING ACCIDENT.

Describe any additional incidents. (Include date and mileage)

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S Form 350 (Rev. 8/78)

U.S. Department
of Transportation

National Highway
Traffic Safety
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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 78173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

1-888-327-4236

Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE (V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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