

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

TRANSMISSION PROBLEM:

REFUSES TO DOWNSHIFT
WHEN SLOWING DOWN
AT AN INTERSECTION
AND PICKING UP SPEED
AGAIN.

I HAVE TO MANUALLY
SHIFT DOWN TO 2ND
GEAR ON THIS AUTOMATIC
TRANSMISSION.

IT ALSO IS RELUCTANT
TO UPSHIFT BLOCKING
BUT ENGINE POWER.
THIS HAS CAUSED ME
MANY CLOSE CALLS AT
INTERSECTIONS.

I PRESS ON THE GAS PEDAL
AND NOTHING HAPPENS
FOR SEVERAL SECONDS, THEN
THE TRANSMISSION MIGHT
SHIFT. I USUALLY HAVE TO
MANUALLY SHIFT TO AVOID
AN ACCIDENT, VERY SCARY!

Write on additional page if necessary.

Describe any additional incidents. (Include date and mileage)

Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with an investigation or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

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VEHICLE OWNER'S QUESTIONNAIRE (V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

Complete and return or place in your car manual for future use

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

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