



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK

FOR AGENCY USE ONLY

Date Received

Op. or

Reference No.

Order

Up to

OWNER INFORMATION

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side)

1G3EV13L34U302903

VEHICLE MAKE

OLDS

VEHICLE MODEL

TORNAO

MANUFACTURE DATE

05/15/91

MODEL YEAR

1991

VEHICLE MANUFACTURER

- ☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other
☐ DaimlerChrysler ☒ General Motors ☐ Hyundai ☐ Saab ☐ Toyota ☐ VW

PURCHASE DATE

8/5/91

☒ New☐ Used

DEALER'S NAME

FISHER OLDS

CITY

BROOKFIELD

STATE

NJ

ZIP CODE

07621

ENGINE SIZE

(CID/CC/L)

NO. CYLINDERS

6

FUEL SYSTEM

- ☐ Turbo
☐ Fuel Injection

FUEL TYPE

- ☐ Diesel
☒ Gas

TRANSMISSION TYPE

- ☐ Manual
☒ Automatic

ANTILOCK BRAKES

- ☒ Yes
☐ No

RESTRAINT SYSTEM

- ☒ Driver's Airbag ☐ 2-Point Belt
☐ Passenger Airbag ☐ 4-Point Belt
☐ 3-Point Belt

CRUISE CONTROL

- ☒ Yes
☐ No

DRIVE/RAIN

- ☒ Front ☐ 4-Wheel
☐ Rear

VEHICLE TYPE

- ☒ Car ☐ Minivan ☐ Truck ☐ Other
☐ Van ☐ Sport Utility ☐ Motorcycle

DOORS

- ☒ 2-Door
☐ 4-Door

BODY STYLE

- ☐ Hatchback ☒ Sedan
☐ Pick-Up Truck ☐ Stationwagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT

- ☐ Child Seat
☐ Electrical Lights & Alarms
☐ Engine & Cooling System
☐ Equipment
☐ Fuel System, Exhaust
☐ Heater, Defrost, Ventilation
☐ Interior
☐ Parking Brake
☐ Power Train
☐ Service Brakes
☐ Steering
☐ Structure
☐ Suspension
☐ Visual Systems
☐ Other

NO. OF FAILURES

0 1 2 3 4 5 6 7 8 9
 0 1 2 3 4 5 6 7 8 9

INCIDENT DATE

MILEAGE AT INCIDENT

VEHICLE SPEED AT INCIDENT

FAILED PART(S)

- ☐ Original
☒ Replacement

FAILED PART(S) AVAILABLE?

- ☒ Yes ☐ No

To report defective or failed tires provide the following: Tire
Brand, Tire Name, Tire Size (include all number and letters).

TIRE NAME

GRAND SPIRIT

COMPLETE TIRE SIZE

215-60R-16

TIRE BRAND

- ☐ BF Goodrich
☐ Cooper
☐ Firestone
☐ Goodyear
☐ Kelly Springfield
☐ Michelin
☐ Yokohama
☐ Other

GRAND SPIRIT - AQUA FLOW

HANDICAPPED ADAPTIVE

- ☐ Yes ☐ No

NHTSA PREVIOUSLY CONTACTED?

- ☐ Yes ☒ No

APPLICABLE INCIDENT INFORMATION

Please describe
in detail the
incident(s),
Failure(s),
Crash(es), and
Injury(es) on
the back of
this form.

CRASH

- ☐ Yes
☒ No

FIRE

- ☐ Yes
☒ No

NUMBER OF PERSONS INJURED

0 1 2 3 4 5 6 7 8 9
 0 1 2 3 4 5 6 7 8 9

NUMBER OF FATALITIES

0 1 2 3 4 5 6 7 8 9
 0 1 2 3 4 5 6 7 8 9

CAUSE OF INCIDENT

- ☐ Wear/Corrosion/Rust
☐ Weak/Poor Fit/Loose
☐ Cut/Torn
☐ Disconnect/Fell Off
☐ Erratic/Poor Performance
☐ Excessive Effort
☐ Noisy
☐ Leaks
☐ Short
☐ Loose/Sticks/Grabs
☐ Stability/Vibration
☐ Broken

RESULT OF INCIDENT

- ☐ Explosion/Fire
☐ Loss of Control
☐ Poor Visibility
☐ Inadvertent Start
☐ Rollover
☐ Stalls
☐ Sudden Acceleration

PLEASE DO NOT WRITE IN THIS AREA

02503

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

THESE TIRES WERE
PURCHASED FROM PLAZA
AUTO - 9 EMERSON PLAZA
EMERSON, N.J. 07630
[REDACTED] - THEY
SOLD ME ALL FOUR - 2
HAVE BEEN REPLACED 2
STILL ON THE CAR -
PLAZA HAS SINCE BEEN
SOLD - BUT THE NEW
OWNER HAS SEEN ALL
4 AND DEEMED THEM
UNSAFE - SO HAS TIRE
GULF STATION IN JARDEL-
U.S. 07644 - I'M NOT
LOOKING FOR COMPENSATION -

Continue on additional page if necessary.

Describe any additional incidents. Include date and mileage)

The Privacy Act of 1974, Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this request. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with an administrative enforcement or litigation against a manufacturer, your response, if a statistical summary thereof, may be used in support of the agency's action.

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

Complete and return or place in your car manual for future use

VEHICLE OWNER'S QUESTIONNAIRE (VOQ)



DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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Administration

www.nhtsa.dot.gov/hotline

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GRAND SPIRIT



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