



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received

4/9/01

Reference No.

Order

rt-dl

ed rt

uplfr

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side)

VEHICLE MAKE

VEHICLE MODEL

MANUFACTURE DATE

MODEL YEAR

VEHICLE MANUFACTURER

- ☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other Suzuki
☐ Daimler/Chrysler ☐ General Motors ☐ Hyundai ☐ Saab ☐ Toyota ☐ VW

PURCHASE DATE

- ☐ New
☐ Used

DEALER'S NAME

CITY

STATE

ZIP CODE

ENGINE SIZE

(CID/CC/L)

NO. CYLINDERS

FUEL SYSTEM

- ☐ Turbo
☒ Fuel Injection

FUEL TYPE

- ☐ Diesel
☒ Gas

TRANSMISSION TYPE

- ☐ Manual
☒ Automatic

ANTILOCK BRAKES

- ☒ Yes
☐ No

RESTRAINT SYSTEM

- ☒ Driverside Airbag ☐ 2-Point Belt
☒ Passengerside Airbag ☐ Motorbelt
☐ 3-Point Belt

CRUISE CONTROL

- ☒ Yes
☐ No

DRIVETRAIN

- ☐ Front ☒ 4-Wheel
☐ Rear

VEHICLE TYPE

- ☐ Car ☐ Minivan ☐ Truck ☐ Other
☐ Van ☒ Sport Utility ☐ Motorcycle

DOORS

- ☐ 2-Door
☒ 4-Door

BODY STYLE

- ☐ Hatchback ☐ Sedan
☐ Pick Up Truck ☐ Stationwagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT

- ☐ Child Seat
☒ Electrical Lights & Alarms
☐ Engine & Cooling System
☐ Equipment
☐ Fuel System, Exhaust
☒ Heater, Defrost, Ventilation
☐ Interior
☐ Parking Brake
☐ Power Train
☐ Service Brakes
☐ Steering
☐ Structure
☐ Suspension
☐ Visual Systems
☐ Other Roll-over
Stability

NO. OF FAILURES

- ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9
☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19

INCIDENT DATE

New

MILEAGE AT INCIDENT

VEHICLE SPEED AT INCIDENT

FAILED PART(S)

- ☐ Original
☐ Replacement

To report defective or failed tires provide the following: Tire
Brand, Tire Name, Tire Size (Include all number and letters).

TIRE NAME

COMPLETE TIRE SIZE

TIRE BRAND

- ☐ BF Goodrich
☐ Cooper
☐ Firestone
☐ Goodyear
☐ Kelly Springfield
☐ Michelin
☐ Yokohama
☐ Other

HANDICAPPED ADAPTIVE

- ☐ Yes ☐ No

FAILED PART(S) AVAILABLE?

- ☐ Yes ☐ No

NHTSA PREVIOUSLY CONTACTED?

- ☐ Yes ☒ No

APPLICABLE INCIDENT INFORMATION

Please describe
in detail the
incident(s),
failure(s),
crash(es), and
injury(ies) on
the back of
this form.

CRASH

- ☐ Yes
☒ No

FIRE

- ☐ Yes
☒ No

NUMBER OF PERSONS INJURED

- ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9
☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19

NUMBER OF FATALITIES

- ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9
☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19

CAUSE OF INCIDENT

- ☐ Wear/Corroded/Rust
☐ Weak/Poor Fit/Loose
☐ Cut/Torn
☐ Disconnect/Fell Off
☐ Erratic/Poor Performance
☐ Excessive Effort
☐ Noise
☐ Leaks
☐ Short
☐ Locks/Sticks/Grabs
☐ Stability/Vibration
☐ Broken

RESULT OF INCIDENT

- ☐ Explosion/Fire
☐ Loss of Control
☐ Poor Visibility
☐ Inadvertent Start
☒ Rollover
☐ Stale
☐ Sudden Acceleration

PLEASE DATE AND WRITE IN THIS AREA

02236

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

Vehicle left when
light turned left on
right as taken to the
point of rollover.
Woods had been 6' or wider
on asphalt road after
with inadequate suspension
on road.

Steering and long
form on different duty
system. The floor order

Continue on additional page if necessary.

Describe any additional incidents. (Include date and mileage)
The Privacy Act of 1974 (Public Law 93-579) This information requested
is subject to the provisions of the National Highway Traffic Safety Act and subsequent
amendments. You are advised no postage is required to file this questionnaire. Your
response may be used to assist the NHTSA in determining whether a manufacturer's
product may be subject to a safety defect. If the NHTSA proceeds with
an administrative enforcement or litigation against a manufacturer, your response, or a
statistical summary thereof, may be used in support of the agency's action.

Mark Refused by MCS EW-020238-1404321 3/90 Printed in U.S.A.
© Copyright 1989 by National Computer Systems, Inc. All rights reserved.
IS Form 350 (Rev. 9/89)

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NAT'L HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE (VOQ)

DOT AUTO SAFETY HOTLINE
TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH 2 DOT)



U.S. Department of Transportation
National Highway Traffic Safety
Administration
www.nhtsa-dot.gov/hotline