



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK: ●

Form Approved: O.M.B. No. 2127-0008

FOR AGENCY USE ONLY

Date Received

3/14/01

Reference No.

Od-ar

nd

od-rt

up-lir

OWNER INFORMATION (Type or Print)

VEHICLE INFORMATION

DATE

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side) J E 3 A B 3 0 C 3 S Z 0 0 6 4 4 3				VEHICLE MAKE Eagle		VEHICLE MODEL Summit		MANUFACTURE DATE		MODEL YEAR 1995	
VEHICLE MANUFACTURER ☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other ☒ DaimlerChrysler ☐ General Motors ☐ Hyundai ☐ Saab ☐ Toyota ☐ VW											
PURCHASE DATE 4-9-97		☐ New ☒ Used		DEALER'S NAME		CITY		STATE		ZIP CODE	
ENGINE SIZE (CID/CC/L) 6		FUEL SYSTEM ☐ Turbo ☐ Diesel ☒ Fuel Injection ☒ Gas		TRANSMISSION TYPE ☐ Manual ☒ Automatic		ANTILOCK BRAKES ☒ Yes ☐ No		RESTRAINT SYSTEM ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag ☐ Motorbelt ☐ 3-Point Belt		CRUISE CONTROL ☐ Yes ☒ No	
DRIVETRAIN ☒ Front ☐ 4-Wheel ☐ Rear		VEHICLE TYPE ☐ Car ☐ Minivan ☐ Truck ☐ Other ☐ Van ☐ Sport Utility ☐ Motorcycle				DOORS ☐ 2-Door ☒ 4-Door		BODY STYLE ☒ Hatchback ☐ Sedan ☐ Pick Up Truck ☐ Stationwagon			

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT ☐ Child Seat ☐ Electrical Lights & Alarms ☐ Engine & Cooling System ☐ Equipment ☐ Fuel System, Exhaust ☐ Heater, Defrost, Ventilation ☐ Interior ☐ Parking Brake ☒ Power Train ☐ Service Brakes ☐ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☒ Other		NO. OF FAILURES 1 0 1 2 3 4 5 6 7 8 9		To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).	
INCIDENT DATE 2-23-2001		TIRE NAME		COMPLETE TIRE SIZE	
MILEAGE AT INCIDENT 76,000		TIRE BRAND ☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☐ Other			
VEHICLE SPEED AT INCIDENT 35 mph		FAILED PART(S) ☒ Original ☐ Replacement			
HANDICAPPED ADAPTIVE ☐ Yes ☒ No		FAILED PART(S) AVAILABLE? ☐ Yes ☒ No		NHTSA PREVIOUSLY CONTACTED? ☒ Yes ☐ No	

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.	CRASH ☐ Yes ☐ No	NUMBER OF PERSONS INJURED 1 0 1 2 3 4 5 6 7 8 9	CAUSE OF INCIDENT ☐ Wear/Corroded/Rust ☐ Weak/Poor Fit/Loose ☐ Cut/Torn ☐ Disconnected/Fell Off ☐ Erratic/Poor Performance ☐ Excessive Effort ☐ Noisy ☐ Leaks ☐ Short ☐ Loose/Sticks/Grabs ☐ Stability/Vibration ☐ Broken	RESULT OF INCIDENT ☐ Explosion/Fire ☐ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Rollover ☐ Stalls ☐ Sudden Acceleration
	FIRE ☐ Yes ☐ No	NUMBER OF FATALITIES 1 0 1 2 3 4 5 6 7 8 9		

PLEASE DO NOT WRITE IN THIS AREA

02053

Date: 3-3-2001

To: NHTSA, Office of Defects Investigation

From [REDACTED]

Topic: FAILURE SAME AS FILE #98V169003

Dear NHTSA,

On Feb 23, 2001 I lost control of my car, (1995 Eagle Summit "76,000 miles") in the forward motion while driving (35 mph) I was unable to get the car to move along with the flow of traffic. I pushed the gas pedal and the car did not move. I thought I may have hit the gearshift in error but it was still in drive. I steered the car towards the edge of the road and stopped, then I changed gears to low and 2nd low then to reverse but the car would not move at all. I turned the car off thinking it would cool the transmission, then I realized I had just left work not even 5 min on the road, the car and transmission could not be hot already.

Well it didn't matter it still did not move and had to be towed. I did a search on the internet and the service station checked his records for any recalls or listed problems written against this type of vehicle and this type of transmission failures. When I came across this file and claim then notified the service station of what I found, he advised me to call Chrysler to see why my vehicle was not noted on a recall. I spoke to Matt Kennedy and after further evaluation on his end, he called me back and stated because my car was a front wheel drive and not a AWD this did not affect my car in a recall.

I did question him, that even though my car did exactly as this recall stated, it would not be covered!!!

And then I told him there it appears to be a big over sight on Chrysler's part and that all Eagle Summits should have been affected and not just the AWD vehicles. He gave me a file number (#8343104) for any further correspondence

As of right now my car is still at the service station, due to unavailability of parts (no transmission on hand) and will be two or more weeks to send my transmission out get it repaired and then returned for installation.

I want my FRONT WHEEL drive car listed at NHTSA for the same failures as found in the AWD vehicles, claim# 803 and Campaign # 98v168003. There should have been no exceptions to this SEVEAR failure whether it was a FRONT WHEEL, 4WD or AWD. And I expect Chrysler to cover this outrageous cost.

Signed
[REDACTED]



Office of Defects Investigation Recall Database

Call the Auto Safety Hotline toll free at (888) 327-4236 to report safety defects or to obtain information on cars, trucks, child seats, highway or traffic safety.

Report Date: February 25, 2001 01:47:43 PM

NHTSA CAMPAIGN ID Number: 98V168003

Component: POWER TRAIN TRANSMISSION AUTOMATIC

Manufacturer: CHRYSLER CORPORATION

Mfg. Campaign #: 805

Year: 1996

Make: EAGLE

Model: SUMMIT

Potential Number of Units Affected: 6198

Manufactured From: JUL 1991 To: JUN 1996

Year of Recall: '98

Type of Report: Vehicle

Summary:

Vehicle Description: All wheel drive passenger vehicles. Lockup of the transfer case can occur due to insufficient lubrication.

This condition can cause a loss of vehicle control, increasing the risk of a crash.

Dealers will inspect the vehicles for adequacy of the transfer case oil volume, transfer case oil leakage, and operational degradation of the transfer case mechanism. If oil volume is insufficient, the appropriate amount of oil will be added. If there is transfer case oil leakage, affected components will be replaced. If the transfer case shows operational degradation, the transfer case will be replaced. Owner notification began December 21, 1998. Owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact Chrysler at 1-800-992-1997. Also contact the National Highway Traffic Safety Administration's Auto Safety Hotline at 1-888-DASH-2-DOT (1-888-327-4236).

This search returned 1 record.

[New Search](#)

[Return to Safety Problems and Issues](#)