



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received

Owner

Reference No.

Title

Unit

Up-It

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield or driver's side)										VEHICLE MAKE										VEHICLE MODEL										MANUFACTURE DATE										MODEL YEAR																													
3FCLF5367BJ807933										Ford										MH										010194										1995																													
VEHICLE MANUFACTURER										☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☐ Other ☐ DaimlerChrysler ☐ General Motors ☐ Hyundai ☐ Saab ☐ Toyota ☐ VW																																																											
PURCHASE DATE										DEALER'S NAME										CITY										STATE										ZIP CODE																													
8 Sept 95										LEISURE TIME R4										MARY ESTHER										FI										32569																													
ENGINE SIZE										FUEL SYSTEM										FUEL TYPE										TRANSMISSION TYPE										ANTILOCK BRAKES										RESTRAINT SYSTEM										CRUISE CONTROL									
460										☐ Turbo ☐ Diesel ☐ Manual ☐ Yes ☐ Driveway Airbag ☒ 2-Point Belt ☒ Fuel Injection ☒ Gas ☒ Automatic ☒ No ☐ Passenger Side Airbag ☐ Motorbelt																																																											
NO. CYLINDERS																																																																					
DRIVETRAIN										VEHICLE TYPE										DOORS										BODY STYLE																																							
☐ Front ☐ 4 Wheel ☒ Rear										☐ Car ☐ Minivan ☐ Truck ☐ Other ☐ Van ☐ Sport Utility ☐ Motorcycle										2-Door										Hatchback										Sedan																													
										MH										4-Door										Pick Up Truck										Station Wagon																													

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT										NO. OF FAILURES										To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (Include all number and letters).									
☐ Child Seat ☐ Electrical Lights & Alarm ☐ Engine & Cooling System ☐ Equipment ☒ Fuel System, Exhaust ☐ Heater, Defrost, Ventilation ☐ Interior ☐ Parking Brake ☐ Power Train ☐ Service Brakes ☐ Steering ☐ Structure ☐ Suspension ☐ Visual Systems ☐ Other										☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19										TIRE NAME COMPLETE TIRE SIZE TIRE BRAND ☐ BF Goodrich ☐ Cooper ☐ Firestone ☐ Goodyear ☐ Kelly Springfield ☐ Michelin ☐ Yokohama ☐ Other									
INCIDENT DATE										MILEAGE AT INCIDENT																			
VEHICLE SPEED AT INCIDENT										VEHICLE SPEED AT INCIDENT																			
FAILED PART(S)										VEHICLE SPEED AT INCIDENT																			
☒ Original ☐ Replacement										VEHICLE SPEED AT INCIDENT																			
HANDICAPPED ADAPTIVE										FAILED PART(S) AVAILABLE?										NHTSA PREVIOUSLY CONTACTED?									
☐ Yes ☐ No										☒ Yes ☐ No										☐ Yes ☒ No									

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.										CRASH										NUMBER OF PERSONS INJURED										CAUSE OF INCIDENT										RESULT OF INCIDENT									
										☐ Yes ☐ No										☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19										☐ Wear/Corroded/Rust ☐ Weak/Poor Fit/Loose ☐ Cut/Torn ☐ Disconnect/Fall Off ☐ Erratic/Poor Performance ☐ Excessive Effort ☐ Noisy ☐ Leaks ☐ Short ☐ Locks/Sticks/Grabs ☐ Stiffness/Vibration ☐ Broken										☐ Explosion/Fire ☒ Loss of Control ☐ Poor Visibility ☐ Inadvertent Start ☐ Rollover ☒ Stalls ☐ Sudden Acceleration									
										FIRE										NUMBER OF FATALITIES																													
										☐ Yes ☐ No										☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11 ☐ 12 ☐ 13 ☐ 14 ☐ 15 ☐ 16 ☐ 17 ☐ 18 ☐ 19																													

PLEASE DO NOT WRITE IN THIS AREA



90 02011

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

2-6 1996 8010 Fuel Pump
2-7 1996 12267 Fuel Pump
6 June 2000 29707 Fuel Pump
27 Feb 2001 29291 ~~Fuel Pump~~ Transmission

All of the above happened while driving except for Feb 2001. The fuel pumps failed & the fuel pump failed completely. I never because the engine on the road at 55 to 60 mph. I hardly could control the car & I almost crashed.

8-13-91 Miles 21494 Dealer
AT was sealed failed & almost caught on fire & had to stop to crash.

2-27-01 The Transmission became disengaged from engine & second gear - should have shifted because no hook up to engine & transmission. My examination on dealer floor.

Describe any additional incidents. (Include date and mileage)
The Privacy Act of 1974 - Public Law 93-579 This information is requested to be used for the National Highway Traffic Safety Administration. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer's response may be used to correct a safety defect. If the NHTSA proceeds with an administrative enforcement or litigation against a manufacturer, or a manufacturer's representative, it may use in support of the agency's action.

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-IS Form 350 (Rev. 6/95)



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.
POSTAGE WILL BE PAID BY NAT'L HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

Complete and return or place in your car manual for future use

VEHICLE OWNER'S QUESTIONNAIRE (V00Q)

DOT AUTO SAFETY HOTLINE
TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

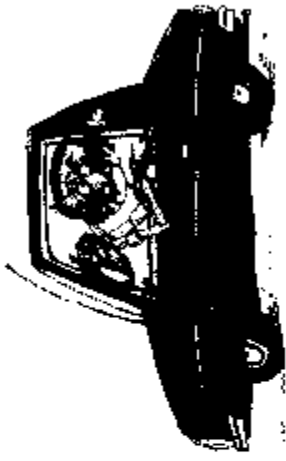
DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



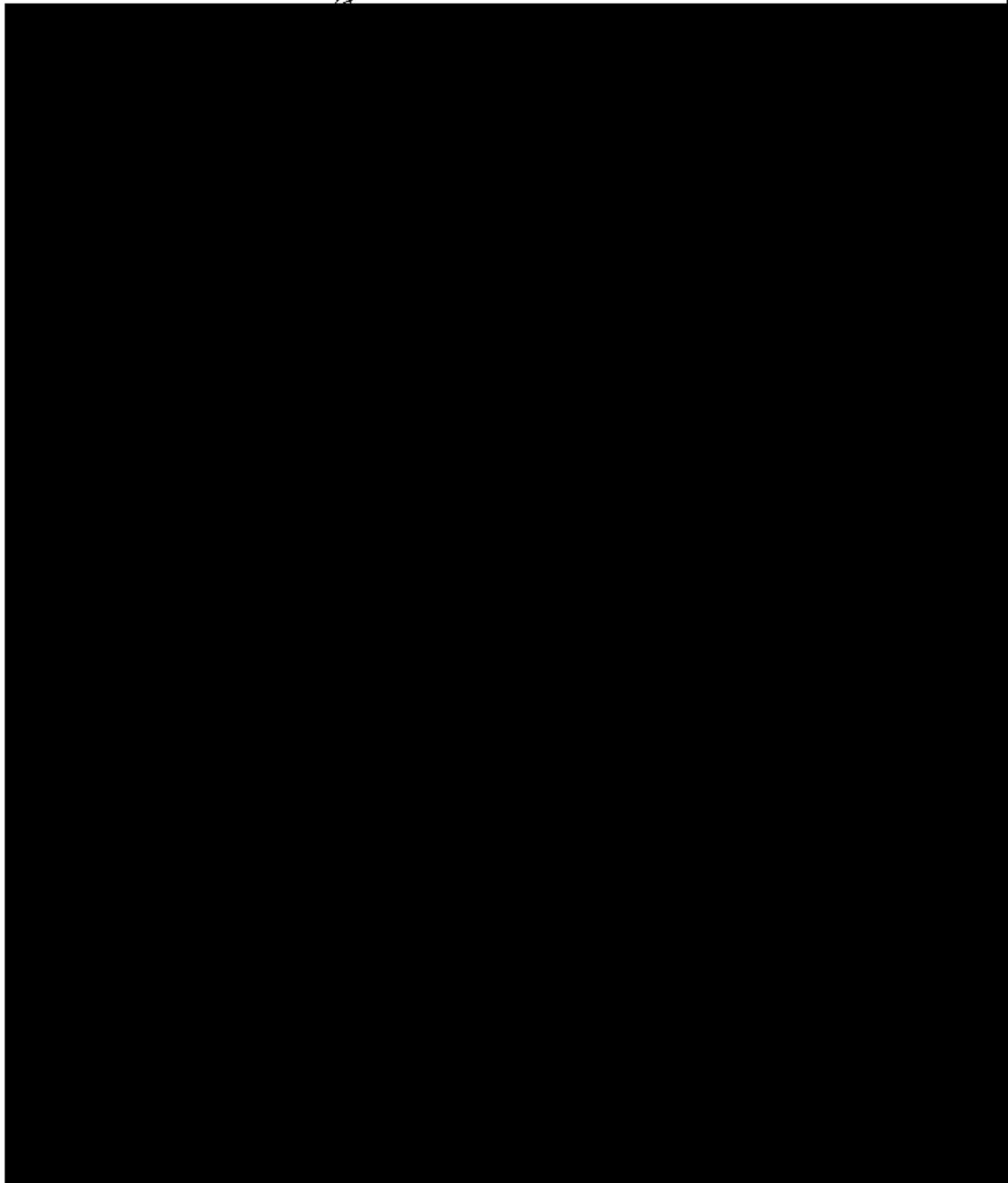
U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration
400 Seventh St., S.W.
Washington, D.C. 20590
Official Business
Penalty for Private Use \$300

THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)

(Page 1 through Page 6)



REPAIR ORDER

QUAN.

PART NO. DESCRIPTION

EST. ESTIMATED
AMOUNT

ACTUAL
AMOUNT

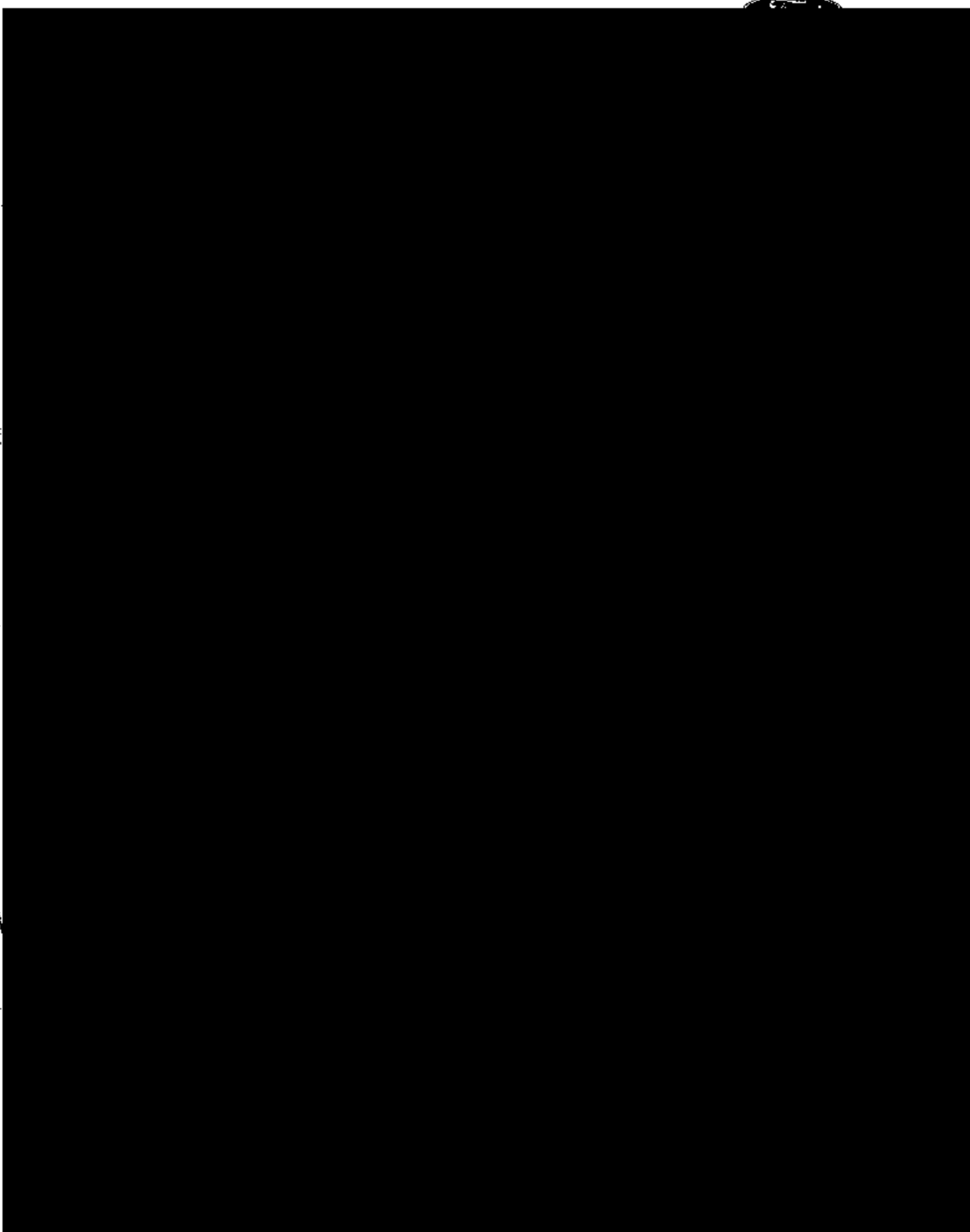
BILL'S TRANSMISSIONS INC.

Shop (850) 763-1977

DATE

3/22/03

[REDACTED]



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Note: Requestor to
 indicate any relationship
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